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INTRODUCTION

The Illinois Register is the official state document for publishing public notice of rulemaking activity initiated by State governmental agencies. The table of contents is arranged categorically by rulemaking activity and alphabetically by agency within each category.

Rulemaking activity consists of proposed or adopted new rules; amendments to or repealers of existing rules; and rules promulgated by emergency or preemptory action. Executive Orders and Proclamations issued by the Governor; notices of public information required by State Statute; and activities (meeting agendas; Statements of Objection or Recommendation, etc.) of the Joint Committee on Administrative Rules (JCAR), a legislative oversight committee which monitors the rulemaking activities of State Agencies; is also published in the Register.

The Register is a weekly update of the Illinois Administrative Code (a compilation of the rules adopted by State agencies). The most recent edition of the Code, along with the Register, comprise the most current accounting of State agencies' rulemakings.

The Illinois Register is the property of the State of Illinois, granted by the authority of the Illinois Administrative Procedure Act [5 ILCS 100/1-1, et seq.].

ILLINOIS REGISTER PUBLICATION SCHEDULE FOR 2016

Issue#	Rules Due Date	Date of Issue
1	December 21, 2015	January 4, 2016
2	December 28, 2015	January 8, 2016
3	January 4, 2016	January 15, 2016
4	January 11, 2016	January 22, 2016
5	January 19, 2016	January 29, 2016
6	January 25, 2016	February 5, 2016
7	February 1, 2016	February 16, 2016
8	February 8, 2016	February 19, 2016
9	February 16, 2016	February 26, 2016
10	February 22, 2016	March 4, 2016
11	February 29, 2016	March 11, 2016
12	March 7, 2016	March 18, 2016
13	March 14, 2016	March 25, 2016
14	March 21, 2016	April 1, 2016
15	March 28, 2016	April 8, 2016
16	April 4, 2016	April 15, 2016
17	April 11, 2016	April 22, 2016
18	April 18, 2016	April 29, 2016
19	April 25, 2016	May 6, 2016
20	May 2, 2016	May 13, 2016
21	May 9, 2016	May 20, 2016
22	May 16, 2016	May 27, 2016

23	May 23, 2016	June 3, 2016
24	May 31, 2016	June 10, 2016
25	June 6, 2016	June 17, 2016
26	June 13, 2016	June 24, 2016
27	June 20, 2016	July 1, 2016
28	June 27, 2016	July 8, 2016
29	July 5, 2016	July 15, 2016
30	July 11, 2016	July 22, 2016
31	July 18, 2016	July 29, 2016
32	July 25, 2016	August 5, 2016
33	August 1, 2016	August 12, 2016
34	August 8, 2016	August 19, 2016
35	August 15, 2016	August 26, 2016
36	August 22, 2016	September 2, 2016
37	August 29, 2016	September 9, 2016
38	September 6, 2016	September 16, 2016
39	September 12, 2016	September 23, 2016
40	September 19, 2016	September 30, 2016
41	September 26, 2016	October 7, 2016
42	October 3, 2016	October 14, 2016
43	October 11, 2016	October 21, 2016
44	October 17, 2016	October 28, 2016
45	October 24, 2016	November 4, 2016
46	October 31, 2016	November 14, 2016
47	November 7, 2016	November 18, 2016
48	November 14, 2016	November 28, 2016
49	November 21, 2016	December 2, 2016
50	November 28, 2016	December 9, 2016
51	December 5, 2016	December 16, 2016
52	December 12, 2016	December 27, 2016
53	December 19, 2016	December 30, 2016

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NOTICE OF PROPOSED AMENDMENTS

- 1) Heading of the Part: Issuance of Licenses
- 2) Code Citation: 92 Ill. Adm. Code 1030
- 3)

<u>Section Numbers:</u>	<u>Proposed Actions:</u>
1030.5	Amendment
1030.6	Amendment
1030.7	Amendment
1030.17	Amendment
1030.25	Amendment
1030.89	Amendment
- 4) Statutory Authority: 625 ILCS 5/2-104
- 5) A Complete Description of the Subjects and Issues Involved: The Secretary of State is implementing the central issuance of driver's licenses and ID cards. An applicant for a driver's license or ID card will visit a Secretary of State facility, complete an application and also required tests. A permanent driver's license or ID card will no longer be printed in the facility. However, the applicant will be issued a temporary driver's license or ID card printed on secure paper. After completion of fraud checks, the driver's license or ID card will be produced in a secure facility and mailed to the applicant. This procedure will reduce fraud and allow the Secretary of State to incorporate additional security features into the driver's license and ID card.

This rulemaking also extends the time period from 30 days to 45 days for an applicant to return to a facility to have his or her driver's license or ID card corrected if the card contains an error.
- 6) Published studies or reports, and sources of underlying data, used to compose this rulemaking: None
- 7) Will this proposed rulemaking replace an emergency rule currently in effect? No
- 8) Does this rulemaking contain an automatic repeal date? No
- 9) Does this rulemaking contain incorporations by reference? No
- 10) Are there any other rulemakings pending on this Part? No

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- 11) Statement of Statewide Policy Objective: The rulemaking will not create or enlarge a State mandate.
- 12) Time, Place, and Manner in which interested persons may comment on this proposed rulemaking: Text of the prepared amendments is posted on the Secretary of State's website, www.sos.il.us/departments/index/home as part of the *Illinois Register*. Interested persons may present their comments concerning this proposed rulemaking in writing within 45 days after publication of this Notice to:

Jennifer Egizii
Office of the Secretary of State
Driver Services Department
2701 South Dirksen Parkway
Springfield IL 62723

217/557-4462

- 13) Initial Regulatory Flexibility Analysis:
- i) Types of small businesses, small municipalities and not-for-profit corporations affected: None
 - ii) Reporting, bookkeeping or other procedures required for compliance: None
 - iii) Types of professional skills necessary for compliance: None
- 14) Regulatory Agenda on which this rulemaking was summarized: This Rule was not included on either of the two most recent agendas because the need for this rulemaking was not anticipated at the time the agendas were prepared.

The full text of the Proposed Amendments begins on the next page:

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NOTICE OF PROPOSED AMENDMENTS

TITLE 92: TRANSPORTATION
CHAPTER II: SECRETARY OF STATEPART 1030
ISSUANCE OF LICENSES

Section	
1030.1	Definitions
1030.5	Procedure for Obtaining a Driver's License
1030.6	Procedure for Obtaining a Visa Status Temporary Visitor's Driver's License Pursuant to IVC Section 6-105.1(a)
1030.7	Procedure for Obtaining a Non-Visa Status Temporary Visitor's Driver's License Pursuant to IVC Section 6-105.1(a-5)
1030.10	What Persons Shall Not be Licensed or Granted Permits
1030.11	Procedure for Obtaining a Driver's License/Temporary Visitor's Driver's License (Renumbered)
1030.12	Identification Cards for the Homeless
1030.13	Denial of License or Permit
1030.14	Emergency Contact Database
1030.15	Cite for Re-testing
1030.16	Physical and Mental Evaluation
1030.17	Errors in Issuance of Driver's License/Cancellation
1030.18	Medical Criteria Affecting Driver Performance
1030.20	Classification of Drivers – References (Repealed)
1030.22	Medical Examiner's Certificate – CLP or CDL Holders
1030.25	Safe Driver License Renewals
1030.30	Classification Standards
1030.40	Fifth Wheel Equipped Trucks
1030.50	Bus Driver's Authority, Religious Organization and Senior Citizen Transportation
1030.55	Commuter Van Driver Operating a For-Profit Ridesharing Arrangement
1030.60	Third-Party Certification Program
1030.63	Religious Exemption for Social Security Numbers (Repealed)
1030.65	Instruction Permits
1030.66	Adult Driver Education
1030.70	Driver's License Testing/Vision Screening
1030.75	Driver's License Testing/Vision Screening With Vision Aid Arrangements Other Than Standard Eye Glasses or Contact Lenses
1030.80	Driver's License Testing/Written Test
1030.81	Endorsements

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- 1030.82 Charter Bus Driver Endorsement Requirements
- 1030.83 Hazardous Material Endorsement
- 1030.84 Vehicle Inspection
- 1030.85 Driver's License Testing/Road Test
- 1030.86 Multiple Attempts – Written and/or Road Tests
- 1030.88 Exemption of Facility Administered Road Test
- 1030.89 Temporary Driver's Licenses and Temporary Instruction Permits
- 1030.90 Requirement for Photograph and Signature of Licensee on Driver's License
- 1030.91 Person with a Disability Identification Card
- 1030.92 Restrictions
- 1030.93 Restricted Local Licenses
- 1030.94 Duplicate or Corrected Driver's License or Instruction Permit
- 1030.95 Consular Licenses (Repealed)
- 1030.96 Seasonal Restricted Commercial Driver's License
- 1030.97 Invalidation of a Driver's License, Permit and/or Driving Privilege
- 1030.98 School Bus Endorsement or Learner's Permit
- 1030.100 Anatomical Gift Donor (Repealed)
- 1030.110 Emergency Medical Information Card
- 1030.115 Change-of-Address
- 1030.120 Issuance of a Probationary License
- 1030.130 Grounds for Cancellation of a Probationary License
- 1030.140 Use of Captured Images
- 1030.150 Veteran Designation on Driver's License or Identification Card

- 1030.APPENDIX A Questions Asked of a Driver's License Applicant
- 1030.APPENDIX B Acceptable Identification Documents – Applicants for a Driver's License, Instruction Permit, Visa Status Temporary Visitor's Driver's License Pursuant to IVC Section 6-105.1(a) or Visa Status Temporary Visitor's Instruction Permit
- 1030.APPENDIX C Acceptable Identification Documents – Applicants for a Non-Visa Status Temporary Visitor's Driver's License or Non-Visa Status Temporary Visitor's Instruction Permit Pursuant to IVC Section 6-105.1(a-5)

AUTHORITY: Implementing Article I of the Illinois Driver Licensing Law of the Illinois Vehicle Code [625 ILCS 5/Ch. 6, Art. I] and authorized by Section 2-104(b) of the Illinois Vehicle Title and Registration Law of the Illinois Vehicle Code [625 ILCS 5/2-104(b)].

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SOURCE: Filed March 30, 1971; amended at 3 Ill. Reg. 7, p. 13, effective April 2, 1979; amended at 4 Ill. Reg. 27, p. 422, effective June 23, 1980; amended at 6 Ill. Reg. 2400, effective February 10, 1982; codified at 6 Ill. Reg. 12674; amended at 9 Ill. Reg. 2716, effective February 20, 1985; amended at 10 Ill. Reg. 303, effective December 24, 1985; amended at 10 Ill. Reg. 15130, effective September 2, 1986; amended at 10 Ill. Reg. 18182, effective October 14, 1986; amended at 11 Ill. Reg. 9331, effective April 28, 1987; amended at 11 Ill. Reg. 18292, effective October 23, 1987; amended at 12 Ill. Reg. 3027, effective January 14, 1988; amended at 12 Ill. Reg. 13221, effective August 1, 1988; amended at 12 Ill. Reg. 16915, effective October 1, 1988; amended at 12 Ill. Reg. 19777, effective November 15, 1988; amended at 13 Ill. Reg. 5192, effective April 1, 1989; amended at 13 Ill. Reg. 7808, effective June 1, 1989; amended at 13 Ill. Reg. 12880, effective July 19, 1989; amended at 13 Ill. Reg. 12978, effective July 19, 1989; amended at 13 Ill. Reg. 13898, effective August 22, 1989; amended at 13 Ill. Reg. 15112, effective September 8, 1989; amended at 13 Ill. Reg. 17095, effective October 18, 1989; amended at 14 Ill. Reg. 4570, effective March 8, 1990; amended at 14 Ill. Reg. 4908, effective March 9, 1990; amended at 14 Ill. Reg. 5183, effective March 21, 1990; amended at 14 Ill. Reg. 8707, effective May 16, 1990; amended at 14 Ill. Reg. 9246, effective May 16, 1990; amended at 14 Ill. Reg. 9498, effective May 17, 1990; amended at 14 Ill. Reg. 10111, effective June 11, 1990; amended at 14 Ill. Reg. 10510, effective June 18, 1990; amended at 14 Ill. Reg. 12077, effective July 5, 1990; amended at 14 Ill. Reg. 15487, effective September 10, 1990; amended at 15 Ill. Reg. 15783, effective October 18, 1991; amended at 16 Ill. Reg. 2182, effective January 24, 1992; emergency amendment at 16 Ill. Reg. 12228, effective July 16, 1992, for a maximum of 150 days; emergency expired on December 13, 1992; amended at 16 Ill. Reg. 18087, effective November 17, 1992; emergency amendment at 17 Ill. Reg. 1219, effective January 13, 1993, for a maximum of 150 days; amended at 17 Ill. Reg. 2025, effective February 1, 1993; amended at 17 Ill. Reg. 7065, effective May 3, 1993; amended at 17 Ill. Reg. 8275, effective May 24, 1993; amended at 17 Ill. Reg. 8522, effective May 27, 1993; amended at 17 Ill. Reg. 19315, effective October 22, 1993; amended at 18 Ill. Reg. 1591, effective January 14, 1994; amended at 18 Ill. Reg. 7478, effective May 2, 1994; amended at 18 Ill. Reg. 16457, effective October 24, 1994; amended at 19 Ill. Reg. 10159, effective June 29, 1995; amended at 20 Ill. Reg. 3891, effective February 14, 1996; emergency amendment at 20 Ill. Reg. 8358, effective June 4, 1996, for a maximum of 150 days; emergency amendment repealed in response to an objection of the Joint Committee on Administrative Rules at 20 Ill. Reg. 14279; amended at 21 Ill. Reg. 6588, effective May 19, 1997; amended at 21 Ill. Reg. 10992, effective July 29, 1997; amended at 22 Ill. Reg. 1466, effective January 1, 1998; emergency amendment at 23 Ill. Reg. 9552, effective August 1, 1999, for a maximum of 150 days; amended at 23 Ill. Reg. 13947, effective November 8, 1999; amended at 24 Ill. Reg. 1259, effective January 7, 2000; emergency amendment at 24 Ill. Reg. 1686, effective January 13, 2000, for a maximum of 150 days; amended at 24 Ill. Reg. 6955, effective April 24, 2000; emergency amendment at 24 Ill. Reg. 13044, effective August 10, 2000, for a maximum of 150 days; amended at 24 Ill. Reg. 18400, effective December 4,

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2000; amended at 25 Ill. Reg. 959, effective January 5, 2001; amended at 25 Ill. Reg. 7742, effective June 5, 2001; amended at 25 Ill. Reg. 12646, effective September 24, 2001; emergency amendment at 25 Ill. Reg. 12658, effective September 24, 2001, for a maximum of 150 days; emergency expired February 20, 2002; amended at 26 Ill. Reg. 9961, effective June 24, 2002; amended at 27 Ill. Reg. 855, effective January 3, 2003; emergency amendment at 27 Ill. Reg. 7340, effective April 14, 2003, for a maximum of 150 days; emergency expired September 10, 2003; emergency amendment at 27 Ill. Reg. 16968, effective October 17, 2003, for a maximum of 150 days; emergency expired March 14, 2004; emergency amendment at 28 Ill. Reg. 384, effective January 1, 2004, for a maximum of 150 days; emergency expired May 29, 2004; amended at 28 Ill. Reg. 8895, effective June 14, 2004; amended at 28 Ill. Reg. 10776, effective July 13, 2004; amended at 29 Ill. Reg. 920, effective January 1, 2005; emergency amendment at 29 Ill. Reg. 2469, effective January 31, 2005, for a maximum of 150 days; emergency expired June 29, 2005; amended at 29 Ill. Reg. 9488, effective June 17, 2005; amended at 29 Ill. Reg. 12519, effective July 28, 2005; amended at 29 Ill. Reg. 13237, effective August 11, 2005; amended at 29 Ill. Reg. 13580, effective August 16, 2005; amended at 30 Ill. Reg. 910, effective January 6, 2006; amended at 30 Ill. Reg. 5621, effective March 7, 2006; amended at 30 Ill. Reg. 11365, effective June 15, 2006; emergency amendment at 30 Ill. Reg. 11409, effective June 19, 2006, for a maximum of 150 days; emergency expired November 15, 2006; amended at 31 Ill. Reg. 4782, effective March 12, 2007; amended at 31 Ill. Reg. 5096, effective March 15, 2007; amended at 31 Ill. Reg. 5864, effective March 29, 2007; amended at 31 Ill. Reg. 6370, effective April 12, 2007; amended at 31 Ill. Reg. 7643, effective May 16, 2007; amended at 31 Ill. Reg. 11342, effective July 18, 2007; amended at 31 Ill. Reg. 14547, effective October 9, 2007; amended at 31 Ill. Reg. 14849, effective October 22, 2007; amended at 31 Ill. Reg. 16543, effective November 27, 2007; amended at 31 Ill. Reg. 16843, effective January 1, 2008; emergency amendment at 32 Ill. Reg. 208, effective January 2, 2008, for a maximum of 150 days; amended at 32 Ill. Reg. 6544, effective April 4, 2008; amended at 33 Ill. Reg. 2391, effective January 21, 2009; amended at 33 Ill. Reg. 8489, effective June 5, 2009; amended at 33 Ill. Reg. 9794, effective June 29, 2009; amended at 33 Ill. Reg. 11620, effective July 22, 2009; amended at 33 Ill. Reg. 14185, effective September 28, 2009; amended at 34 Ill. Reg. 563, effective December 22, 2009; amended at 34 Ill. Reg. 9457, effective June 23, 2010; amended at 34 Ill. Reg. 15418, effective September 22, 2010; amended at 34 Ill. Reg. 19071, effective November 22, 2010; amended at 35 Ill. Reg. 2197, effective January 21, 2011; amended at 35 Ill. Reg. 4692, effective March 3, 2011; amended at 35 Ill. Reg. 19664, effective November 23, 2011; amended at 36 Ill. Reg. 3924, effective February 27, 2012; amended at 36 Ill. Reg. 7255, effective April 26, 2012; amended at 36 Ill. Reg. 14755, effective September 18, 2012; amended at 37 Ill. Reg. 7776, effective May 22, 2013; amended at 37 Ill. Reg. 14176, effective September 1, 2013; amended at 37 Ill. Reg. 19342, effective November 28, 2013; amended at 38 Ill. Reg. 7946, effective March 28, 2014; emergency amendment at 38 Ill. Reg. 8429, effective April 4, 2014, for a maximum of 150 days; amended at 38 Ill. Reg. 12515, effective July 1, 2014;

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amended at 38 Ill. Reg. 16366, effective July 21, 2014; amended at 38 Ill. Reg. 20039, effective October 1, 2014; amended at 39 Ill. Reg. 1182, effective January 5, 2015; amended at 39 Ill. Reg. 5083, effective March 23, 2015; amended at 39 Ill. Reg. 8028, effective May 21, 2015; amended at 39 Ill. Reg. 11531, effective July 28, 2015; amended at 39 Ill. Reg. 14930, effective October 29, 2015; amended at 40 Ill. Reg. 1882, effective January 12, 2016; amended at 40 Ill. Reg. 7330, effective May 2, 2016; amended at 40 Ill. Reg. _____, effective _____.

Section 1030.5 Procedure for Obtaining a Driver's License

- a) A person who wishes to obtain a driver's license shall go to one of the Secretary of State Driver Services Facilities located throughout the State. An application form provided by the Secretary of State pursuant to IVC Section 6-106 shall be completed by the applicant. The questions contained on the application form are provided in Appendix A. The applicant shall also provide a Driver Services Facility employee with acceptable forms of identification provided in Appendix B establishing the applicant's name, date of birth, signature for comparison, Illinois residency and social security number. A person who wishes to obtain a CDL must provide proof of citizenship or lawful permanent residency or obtain a non-domiciled CDL.
- b) The applicant shall take the following tests as required in IVC Section 6-109:
 - 1) A vision test as provided in Sections 1030.70 and 1030.75;
 - 2) A road test, if required, as provided in Section 1030.85 (exemptions to the road test requirement are provided in Section 1030.88); and
 - 3) A written test, if required, as provided in Section 1030.80.
- c) Applicants who are 16 or 17 years of age and not legally emancipated by marriage shall not be issued a driver's license without the written consent of the applicant's parent, legal guardian or other responsible adult, regardless of whether the required written consent also accompanied the person's previous application for an instruction permit and until the applicant has, in accordance with IVC Section 6-107(b):
 - 1) Held a valid instruction permit for a minimum of 9 months;
 - 2) Passed an approved driver education course and submitted proof of having

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passed the course as may be required;

- 3) Submitted, on a form prepared or approved by the Secretary of State, certification by the parent of the applicant, the legal guardian having custody of the applicant, or, in the event there is no parent or legal guardian, by another responsible adult, that the applicant has had a minimum of 50 hours, at least 10 hours of which have been at night, of behind-the-wheel practice time and is sufficiently prepared and able to safely operate a motor vehicle. The 50 hours shall be in addition to the required hours spent with a driver education instructor. The person completing the certification shall, upon signing the certification, swear under penalty of perjury, that everything contained within the certification is true and correct.
- d) Applicants who are 18, 19 or 20 years of age who have not previously been licensed and who have not successfully completed an approved driver education course or the classroom portion of an approved driver education course shall not be issued a driver's license unless the applicant has successfully completed an adult driver education course offered by an adult driver education course provider and proof of that completion has been submitted to the Secretary by the adult driver education course provider.
- e) A driver's license applicant shall have his/her photograph taken unless exempted by Section 1030.90. ~~A driver's license shall be issued upon completion of all the requirements of this Section and IVC Chapter 6.~~
- f) A temporary driver's license shall be issued at the facility upon completion of all the requirements of this Section and IVC Chapter 6. Upon successful completion of verification by the Secretary of State, which may include, but is not limited to, a facial recognition check of the applicant's image against the Secretary of State image database, verification of residency and social security number, the applicant shall be mailed a driver's license to the address provided by the applicant.
- gf) The fees collected for the issuance of an original, renewal, duplicate or corrected driver's license shall be in accordance with IVC Section 6-118.

(Source: Amended at 40 Ill. Reg. _____, effective _____)

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Section 1030.6 Procedure for Obtaining a Visa Status Temporary Visitor's Driver's License Pursuant to IVC Section 6-105.1(a)

- a) Any foreign national who wishes to obtain a temporary visitor's driver's license (TVDL), pursuant to IVC Section 6-105.1(a), shall go to one of the designated TVDL Secretary of State Driver Services Facilities located throughout the State. An application form, provided by the Secretary of State pursuant to IVC Section 6-106, shall be completed by the applicant. The questions contained on the application form are provided in Appendix A. The applicant shall also provide a Driver Services Facility employee with acceptable forms of identification described in Appendix B to establish the applicant's name, date of birth, signature for comparison, Illinois temporary residency, and authorization of legal presence in this country. The applicant shall also provide a government-issued photo identification document and shall affirm under penalty of perjury that he/she is at the time of application ineligible for a social security number.
- b) A TVDL shall only be issued to an individual who is authorized to reside in this country for one or more years and has at least six months of authorized presence remaining at the time of application. Individuals currently holding a TVDL who have been granted a temporary extension to remain in this country pending a decision on a request for a status change, upon presentation of documents issued by USCIS, may be issued a TVDL for the period of the temporary extension.
- c) The applicant shall take the following tests as required in IVC Section 6-109:
 - 1) A vision test as provided in Sections 1030.70 and 1030.75;
 - 2) A road test, if required, as provided in Section 1030.85 (exemptions to the road test requirement are provided in Section 1030.88); and
 - 3) A written test, if required, as provided in Section 1030.80.
- d) Applicants who are 16 or 17 years of age and not legally emancipated by marriage shall not be issued a TVDL without the written consent of the applicant's parent, legal guardian or other responsible adult, regardless of whether the required written consent also accompanied the person's previous application for an instruction permit and, in accordance with IVC Section 6-107(b), the applicant has:

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- 1) Held a valid instruction permit for a minimum of 9 months;
 - 2) Passed an approved driver education course and submitted proof of having passed the course as may be required;
 - 3) Submitted, on a form prepared or approved by the Secretary of State, certification by the parent of the applicant, the legal guardian having custody of the applicant, or, in the event there is no parent or legal guardian, by another responsible adult, that the applicant has had a minimum of 50 hours, at least 10 hours of which have been at night, of behind-the-wheel practice time and is sufficiently prepared and able to safely operate a motor vehicle. The 50 hours shall be in addition to the required hours spent with a driver education instructor. The person completing the certification shall, upon signing the certification, swear under penalty of perjury that everything contained within the certification is true and correct.
- e) Applicants who are 18, 19 or 20 years of age who have not previously been licensed and who have not successfully completed an approved driver education course or the classroom portion of an approved driver education course shall not be issued a TVDL unless the applicant has successfully completed an adult driver education course offered by an adult driver education course provider and proof of that completion has been submitted to the Secretary by the adult driver education course provider.
- f) A TVDL applicant shall have his/her photograph taken, unless exempted by Section 1030.90.
- g) A TVDL shall only be issued in Class D, L or M, as established in Section 1030.30.
- h) A temporary driver's license shall be issued at the facility upon completion of all the requirements of this Section and IVC Chapter 6. Upon successful completion of verification by the Secretary of State, which may include, but is not limited to, a facial recognition check of the applicant's image against the Secretary of State image database and verification of residency, the applicant shall be mailed a driver's license to the address provided by the applicant.~~A TVDL shall not be issued to the applicant at the Secretary of State Driver Services facility, but shall~~

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~~be centrally issued and mailed to the applicant at the address provided on the TVDL application. A dated receipt shall be issued to the applicant.~~

- i) Each original TVDL shall expire 3 years from the date of issuance or at the time the individual's authorization to remain in this country expires, whichever is earlier. Except, the TVDL of an individual 81 years of age or older shall expire in accordance with IVC Section 6-115(g) or at the time the individual's authorization to remain in this country expires, whichever is earlier.
- j) Each renewal TVDL shall expire no more than 3 years from the expiration date of the current license or at the time the individual's authorization to remain in this country expires, whichever is earlier. Except, the TVDL of an individual 81 years of age or older shall expire in accordance with IVC Section 6-115(g) or at the time the individual's authorization to remain in this country expires, whichever is earlier.
- k) The fees collected for the issuance of an original, renewal, duplicate or corrected TVDL shall be in accordance with IVC Section 6-118.
- l) Any person who wishes to renew a TVDL shall go to one of the designated Secretary of State Driver Services Facilities located throughout the State no more than 90 days prior to the expiration date of the current TVDL. An applicant for renewal shall comply with the provisions of subsection (a) of this Section. The applicant shall also be retested in accordance with IVC Section 6-109.
- m) The Secretary of State shall not send a renewal notice to the holder of a TVDL.
- n) The design and content of a TVDL shall be in accordance with IVC Sections 6-105.1 and 6-110 and Section 1030.90. The license shall be distinctive in nature to identify it as a TVDL and shall contain the phrase "not valid for identification".
- o) Each TVDL issued to applicants under 21 years of age shall be in accordance with IVC Sections 6-107.3 and 6-110(e) and (e-1). A TVDL issued to an individual under the age of 21 years shall expire 3 years from the issue date or at the time the individual's authorization to remain in this country expires, whichever is earlier.
- p) A foreign national who is issued a TVDL shall not be required to surrender his/her foreign country driver's license.

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- q) A Central Unit will be established within the Driver Services Department. The responsibilities of this Central Unit shall be to provide assistance to Driver Services Facility employees responsible for the issuance of a TVDL and to individuals applying for a TVDL; resolve cases in which the USCIS was unable to provide first level verification of USCIS documents, via the Systematic Alien Verification for Entitlements (SAVE) Program, presented by TVDL applicants at the Driver Services Facility level; perform liaison services to USCIS; and provide written notification of an applicant's eligibility or ineligibility for a TVDL.
- 1) When an applicant appears at one of the designated Driver Services Facilities and provides the necessary documents to prove identity and legal presence, a facility employee will begin the process by initiating an automated inquiry via the SAVE Program to verify the information on the USCIS documents. Upon receipt of a verification response from the SAVE Program, the facility employee will begin the TVDL application process. If the facility employee receives the response of "initiate additional verification", additional information is submitted to USCIS via the SAVE Program and copies of the applicant's documents are forwarded to the Central Unit for monitoring. The applicant will be advised that he or she will receive written notification from the Central Unit regarding his or her eligibility for a TVDL.
 - 2) A response to a second request for verification of USCIS documents via the SAVE Program generally takes 3 to 5 days. Upon receipt of a response from the second verification request via the SAVE Program, the Central Unit will send a letter to the applicant informing the applicant of eligibility or ineligibility for a TVDL.
 - 3) If the Central Unit receives a response of "Need Copies of Docs" from USCIS via the SAVE Program, a third, manual verification process must be completed. This requires photocopies of the documents submitted for identification, accompanied by a USCIS G-845 Form (request for verification of documentation of alien status), to be forwarded to USCIS in Chicago, Illinois. Upon receipt of a written response from USCIS, the Central Unit will send a letter to the applicant informing the individual of eligibility or ineligibility for a TVDL.

(Source: Amended at 40 Ill. Reg. _____, effective _____)

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Section 1030.7 Procedure for Obtaining a Non-Visa Status Temporary Visitor's Driver's License Pursuant to IVC Section 6-105.1(a-5)

- a) An applicant who wishes to obtain an original TVDL, renew a TVDL, or obtain a corrected TVDL, pursuant to IVC Section 6-105.1(a-5), must make an appointment, via telephone or the Secretary of State's official website, to visit one of the designated TVDL Secretary of State Driver Services Facilities located throughout the State. The Secretary of State will limit to 3 the number of appointments that may be made by any one individual or entity or from any one internet protocol address within a 24-hour period, except that the limit of 3 appointments may be waived by the Secretary of State for not-for-profit entities that assist the affected public in scheduling appointments. In the event the Secretary discovers appointments have been made in violation of a policy limiting the number of appointments within a 24-hour period, the Secretary may cancel the appointments exceeding the maximum number allowed. Based on the operational needs of the office, the Secretary may eliminate the requirement for appointments. An applicant who wishes to obtain a duplicate TVDL shall visit any TVDL facility located throughout the State. An application form, provided by the Secretary of State pursuant to IVC Section 6-106, shall be completed by the applicant. The questions contained on the application form are provided in Appendix A.
- b) An applicant for an original, renewal, duplicate or corrected TVDL shall provide acceptable forms of identification as defined in Appendix C to establish the applicant's name, date of birth, signature for comparison, current Illinois residence address, and residency in Illinois for a period in excess of one year. The applicant shall affirm under penalty of perjury that he/she is at the time of application ineligible to obtain a social security number and shall submit either a valid, unexpired passport for the applicant's country of citizenship or a valid, unexpired consular identification document, as defined by Section 5 of the Consular Identification Document Act [5 ILCS 230/5], issued by the consulate of the applicant's country of citizenship and, if a new applicant, must submit a completed verification of residency form.
- c) The applicant shall take the following tests as required in IVC Section 6-109:
 - 1) A vision test as provided in Sections 1030.70 and 1030.75;

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- 2) A road test, if required, as provided in Section 1030.85 (exemptions to the road test requirement are provided in Section 1030.88); and
 - 3) A written test, if required, as provided in Section 1030.80.
- d) Applicants who are 16 or 17 years of age and not legally emancipated by marriage shall not be issued a TVDL without the written consent of the applicant's parent, legal guardian or other responsible adult, regardless of whether the required written consent also accompanied the person's previous application for an instruction permit and, in accordance with IVC Section 6-107(b), the applicant has:
- 1) Held a valid instruction permit for a minimum of 9 months;
 - 2) Passed an approved driver education course and submitted proof of having passed the course as may be required;
 - 3) Submitted, on a form prepared or approved by the Secretary of State, certification by the parent of the applicant, the legal guardian having custody of the applicant, or, in the event there is no parent or legal guardian, by another responsible adult, that the applicant has had a minimum of 50 hours, at least 10 hours of which have been at night, of behind-the-wheel practice time and is sufficiently prepared and able to safely operate a motor vehicle. The 50 hours shall be in addition to the required hours spent with a driver education instructor. The person completing the certification shall, upon signing the certification, swear under penalty of perjury that everything contained within the certification is true and correct.
- e) Applicants who are 18, 19 or 20 years of age who have not previously been licensed and who have not successfully completed an approved driver education course or the classroom portion of an approved driver education course shall not be issued a TVDL unless the applicant has successfully completed an adult driver education course offered by an adult driver education course provider and proof of that completion has been submitted to the Secretary by the adult driver education course provider.
- f) A TVDL applicant shall have his/her photograph taken, unless exempted by Section 1030.90.

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- g) A TVDL shall only be issued in Class D, L or M, as established in Section 1030.30.
- h) A temporary driver's license shall be issued at the facility upon completion of all the requirements of this Section and IVC Chapter 6. Upon successful completion of verification by the Secretary of State, which may include, but is not limited to, a facial recognition check of the applicant's image against the Secretary of State image database and verification of residency, the applicant shall be mailed a driver's license to the address provided by the applicant.~~A TVDL shall not be issued to the applicant at the Secretary of State Driver Services facility, but shall be centrally issued and mailed to the applicant at the address provided on the TVDL application. A dated receipt shall be issued to the applicant.~~
- i) Each original TVDL shall expire 3 years from the date of issuance, except that a TVDL issued to an applicant 81 years of age or older shall expire in accordance with IVC Section 6-115(g).
- j) An applicant for a renewal TVDL shall be retested in accordance with IVC Section 6-109.
- k) Each renewal TVDL shall expire no more than 3 years from the expiration date of the current license, except that a TVDL issued to an applicant 81 years of age or older shall expire in accordance with IVC Section 6-115(g).
- l) The Secretary of State shall not send a renewal notice to the holder of a TVDL.
- m) The design and content of a TVDL shall be in accordance with IVC Sections 6-105.1 and 6-110 and Section 1030.90. The license shall be distinctive in nature to identify it as a TVDL and shall contain the phrase "not valid for identification".
- n) The design and content of a TVDL issued to applicants under 21 years of age shall be in accordance with IVC Sections 6-107.3 and 6-110(e) and (e-1).
- o) The fees collected for the issuance of an original, renewal, duplicate or corrected TVDL shall be in accordance with IVC Section 6-118.

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- p) An applicant for a TVDL that is male and is between the ages of 18 and 25 is not exempt from the requirement to register with the United States Selective Service System, in accordance with IVC Section 6-106.

(Source: Amended at 40 Ill. Reg. _____, effective _____)

Section 1030.17 Errors in Issuance of Driver's License/Cancellation

- a) In the event of a driver's license issuance error or administrative error, the Department shall provide the driver with written notice of his/her obligation to appear at a Driver Services Facility for issuance of a corrected driver's license without further testing pursuant to IVC Section 6-207. The Department shall allow the driver at least five but no more than ~~45~~30 days from the notice date to obtain a corrected driver's license at no fee. No extension shall be granted to the driver, except upon receipt of a confirmed medical emergency.
- b) A driver who obtains a corrected driver's license shall be in compliance with the Department's request and shall be allowed to retain driving privileges.
- c) Refusal or neglect to obtain a corrected driver's license within the specified period shall result in the cancellation of driving privileges pursuant to IVC Sections 6-201(a)(1) and 6-207(b).
- d) Any driver whose driver's license is canceled pursuant to this Section will be allowed to obtain a corrected driver's license without re-testing or paying an additional fee, if the driver is not otherwise ineligible.
- e) An order rescinding the cancellation shall be entered on the record of the driver who obtains a corrected or renewed driver's license.

(Source: Amended at 40 Ill. Reg. _____, effective _____)

Section 1030.25 Safe Driver License Renewals

- a) The Department may centrally issue a driver's license renewal to an applicant who is not otherwise ineligible for a driver license and meets the eligibility criteria for renewal through the Safe Driver Renewal Program. Eligible applicants are sent a Safe Driver Renewal notice indicating current eligibility for the program, by mail, approximately 90 days prior to the expiration of their current driver's license.

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- b) Safe Driver Renewal applicants may renew their driver's license by making application by mail, Internet, or telephone. Applicants who are no longer eligible due to a change in their driving record will be denied at time of application through the Internet and telephone and shall be instructed to appear at a driver's license facility. Applicants who are no longer eligible at time of renewal who have submitted the application by mail will have their application and fee returned, with the reason of ineligibility, and shall be directed to appear at a driver's license facility.
- c) A driver is not eligible for Safe Driver Renewal if any of the following apply:
- 1) The driver is the holder of a Commercial Driver's License;
 - 2) The driving record contains a withdrawal action;
 - 3) The driver is under the age of 22 or greater than the age of 74;
 - 4) The driver's license has been expired over one year;
 - 5) The driver's last renewal was completed through the Safe Driver Renewal program;
 - 6) The driver's license expiration is greater than one year;
 - 7) The driver is required to submit a medical or vision specialist report;
 - 8) The driving record contains a conviction;
 - 9) The driver holds a school bus driver permit;
 - 10) The driving record contains a disposition of court supervision;
 - 11) The driving record indicates the driver has been involved in a property damage, personal injury, or fatal accident;
 - 12) The driver holds a restricted local license;

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- 13) The driver is less than 26 years of age and has not met his Selective Service obligation;
 - 14) The driver holds a Temporary Visitor's Driver's license;
 - 15) The driver's social security number has not been verified through the Social Security On-line Verification System;
 - 16) The driver must meet the reporting requirements of the Sex Offender Registration Act;
 - 17) The driver's file does not contain a suitable image.
- d) By submission of a Safe Driver Renewal application, the driver affirms that:
- 1) The driver has not been issued corrective lenses (eyeglasses/contacts) for driving since his or her last renewal.
 - 2) The driver's license or privilege to obtain a license is not suspended, revoked, cancelled or refused in this or any other state.
 - 3) The driver does not presently hold a valid driver's license in any other state.
 - 4) The driver's license is not being held by a court in lieu of bail.
 - 5) The driver does not have any condition that might cause a temporary loss of consciousness.
 - 6) The driver has no mental or physical condition that might interfere with safe driving.
 - 7) The driver does not use any drugs, including prescription medication, or alcohol to an extent that they impair driving ability.
 - 8) A court has not found the driver to have a mental disability or disease or a court has not committed the driver to a mental health facility.
 - 9) The driver's legal name or gender has not changed.

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- e) The fees collected for the issuance of a driver's license shall be in accordance with IVC Section 6-118 except that a processing fee will be charged by the service provider for applications received by telephone and Internet.
- f) If the renewal applicant does not receive the driver's license by mail, he/she may be issued ~~one~~ duplicate driver's license, at no fee, provided the driver makes application for a duplicate within 90 days after the date of the renewal application, ~~and the driver's license was not returned to the Department as undeliverable. If a centrally issued driver's license is returned to the Department by the U.S. Post Office as undeliverable, the applicant shall be required to appear at a driver services facility with two forms of proof of residence address as outlined in Appendix B. The applicant shall be charged the fee for a corrected license as set forth in IVC Section 6-118 if a change is required upon submission of the residence address documents.~~

(Source: Amended at 40 Ill. Reg. _____, effective _____)

Section 1030.89 Temporary Driver's Licenses and Temporary Instruction Permits

- a) The Department shall issue a temporary driver's license or instruction permit to an applicant who is not otherwise ineligible for a driver's license or instruction permit if the Driver Services Facility representative is unable to produce a driver's license or instruction permit due to an equipment failure or the facility lacks the equipment needed to produce a driver's license or instruction permit, or if a required drive test at the time of renewal cannot be completed due to adverse road conditions that would make administration of the examination more difficult or unsafe, as determined by the facility manager. A temporary driver's license is also issued by a Driver Services Facility representative if the applicant does not wish a photo to be taken at the time the license is obtained or renewed due to facial disfigurement, or if the applicant is waiting for a non-photo driver's license application to be processed.
- b) Temporary License or Permit upon Application by Driver
 - 1) Persons who submit an application as required by IVC Section 6-106 and a fee as required by IVC Section 6-118(a) to the Driver Services Department of the Office of Secretary of State, 2701 South Dirksen Parkway, Springfield, Illinois 62723, and are not otherwise ineligible for a

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driver's license or instruction permit under the provisions of IVC Section 6-103, shall be issued a temporary driver's license or instruction permit if the applicant:

- A) loses a valid Illinois driver's license while out-of-state;
 - B) is temporarily out-of-state and unable to return to Illinois to renew the driver's license;
 - C) surrendered a valid Illinois driver's license in compliance with a terminated suspension notice and has a revocation or second or subsequent suspension pending; or
 - D) has a pending suspension or revocation of driving privileges that will be effective in 60 days or less and wishes to renew driving privileges prior to the effective date of the suspension or revocation.
- 2) The applicant shall be issued a temporary driver's license or instruction permit that is valid for up to 90 days. No extension past the expiration date shall be allowed. If the applicant has not returned to Illinois by the date of expiration of the temporary driver's license, arrangements must be made for the applicant to take the necessary test or tests at an out-of-state facility.
- 3) A temporary driver's license or temporary instruction permit shall not be issued pursuant to this Section to a TVDL or temporary visitor instruction permit holder or applicant.
- c) All applicants who receive a temporary driver's license or instruction permit in lieu of a driver's license or instruction permit must show proof of legal name, a valid social security number, zip code, date of birth, gender and residence address as described in IVC Section 6-106. The applicant shall affirm that all information set forth on the application is true and correct and bears the applicant's signature.
- d) Temporary driver's licenses or instruction permits shall be issued for a period of time not to exceed 90 days and shall be valid only when in the possession of the driver.

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- e) A temporary driver's license or instruction permit shall be invalid after the person receives his/her driver's license, has been refused a driver's license or has had driving privileges suspended, revoked or canceled.
- f) A temporary driver's license or instruction permit, [issued pursuant to this Section](#), shall not be valid for identification purposes and shall so state on the license or permit itself.
- g) The temporary driver's license or instruction permit, [issued pursuant to this Section](#), shall be issued only for the time period that the temporary license or instruction permit is actually needed, but shall not be issued for more than 90 days.

(Source: Amended at 40 Ill. Reg. _____, effective _____)

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- 1) Heading of the Part: Standards of Service Applicable to 9-1-1 Emergency Systems
- 2) Code Citation: 83 Ill. Adm. Code 1325
- 3)

<u>Section Numbers</u> :	<u>Adopted Actions</u> :
1325.100	New Section
1325.101	New Section
1325.200	New Section
1325.205	New Section
1325.210	New Section
1325.215	New Section
1325.220	New Section
1325.300	New Section
1325.400	New Section
1325.415	New Section
1325.500	New Section
1325.505	New Section
1325.510	New Section
1325.515	New Section
1325.520	New Section
1325.525	New Section
- 4) Statutory Authority: Implementing and authorized by Section 10 of the Emergency Telephone System Act [50 ILCS 750/10]
- 5) Effective Date of Rulemaking: May 27, 2016
- 6) Does this rulemaking contain an automatic repeal date? No
- 7) Does this rulemaking contain incorporations by reference? Yes
- 8) A copy of the adopted rules including all materials incorporated by reference, is on file in the Agency's principal office and is available for public inspection.
- 9) Notice of Proposal published in the *Illinois Register*: 40 Ill. Reg. 3196; February 19, 2016
- 10) Has JCAR issued a Statement of Objection to this rulemaking? No

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- 11) Differences between Proposal and Final Version: A number of wording changes were made in response to comments received during the first notice period. In addition, revisions were made as requested by the Joint Committee on Administrative Rules.

Section 1325.101, Automatic Location Identification, deleted "in an E9-1-1 system,"

Section 1325.101, Automatic Number Identification, changed "9-1-1 calling party's number" to "telephone number associated with the access line from which a call originates".

Section 1325.101, English Language Translation, changed "a database table that provides the names of the public safety agencies (or services) associated with an ESN/ESZ number that is displayed on the ALI screen at the PSAP" to "an alphanumeric description of the primary law enforcement, fire and emergency medical service agencies associated with a given emergency services zone number. The ELT (also known as an "agency file" or "tell tale" in some systems) includes the name of the first-responder agency and may include its station number (for dispatch purposes) and telephone number".

Section 1325.101, Exchange, changed "unit established by a telecommunications carrier and approved by the Commission for the administration of telecommunications service in a specified geographic area. It may consist of one or more central offices, together with associated plant, used in furnishing telecommunications services in that area. Exchanges are identified on exchange boundary maps on file with the Commission" to "defined area, served by one or more telephone central offices, and approved by the Commission, within which a local exchange carrier furnishes service. Exchanges are identified on exchange boundary maps on file with the Commission".

Section 1325.101, Geospatial Data, added "Mapping" before "Data" and changed "accurately" to "accurate".

Section 1325.101, Logging Recorder, changed "machine that records both sides of telephone and radio transmissions" to "a device that records, stores and is capable of playing back all communication media with the domain to which it is assigned. Media can include, but is not limited to, voice, radio, text and network elements involved with routing a 9-1-1 call. Logging recorders should have the capability to simultaneously record from several sources".

Section 1325.101, Master Street Address Guide, changed "geospatial data" to "Geospatial Mapping Data".

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Section 1325.101, Network Connection, changed "as published on June 14, 2011, and does not" to ", published by the National Emergency Number Association, 1700 Diagonal Rd., Suite 500, Alexandria VA 22314 (www.NENA.org) (June 14, 2011). These standards are hereby incorporated by reference and do not".

Section 1325.101, Selective Routing, added "switching" before "system".

Section 1325.101, Telecommunications Carrier, added "or Carrier" before "shall" and added "Section 13-202 of" before "the Public". Changed "For the purpose of 9-1-1 service, this definition shall include" to "It includes". After "concerns" added ", but does not include a wireless carrier". Deleted "A telecommunications carrier under the Public Utilities Act may provide competitive or noncompetitive local exchange telecommunications services or any combination of the two as defined in the Public Utilities Act [220 ILCS 5/13-204]."

Section 1325.205(b)(4), deleted "of the consolidation".

Section 1325.205(b)(10)(A), deleted "relevant to the consolidation".

Section 1325.205(b)(10)(E), changed "trucking" to "trunking".

Section 1325.205(b)(12), changed "consolidation" to "modification".

Section 1325.215(b), added "and then disposed of in compliance with the Local Records Act [50 ILCS 205]."

Section 1325.500(d)(2)(B), added "(i.e., resetting of the network system)".

- 12) Have all the changes agreed upon by the Agency and JCAR been made as indicated in the agreements issued by JCAR? Yes
- 13) Will this rulemaking replace any emergency rule currently in effect? Yes
- 14) Are there any rulemakings pending on this Part? No
- 15) Summary and Purpose of Rulemaking: The rules will set the requirements for operating as a 9-1-1 system, designate a department liaison for the system, establish standards of service with respect to 9-1-1 emergency systems, and provide operational procedures.

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- 16) Information and questions regarding these adopted rules shall be directed to:

Matthew R. Rentschler
Chief Legal Counsel
Illinois State Police
801 South 7th Street, Suite 1000-S
Springfield IL 62703

217/782-7658

The full text of the Adopted Rules begins on the next page:

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TITLE 83: PUBLIC UTILITIES
CHAPTER IV: DEPARTMENT OF STATE POLICE

PART 1325
STANDARDS OF SERVICE APPLICABLE TO 9-1-1 EMERGENCY SYSTEMS

SUBPART A: GENERAL PROVISIONS

- Section
1325.100 Application of Part
1325.101 Definitions

SUBPART B: AUTHORIZATION TO OPERATE AS A 9-1-1 SYSTEM

- Section
1325.200 General Requirements
1325.205 Initial or Modified 9-1-1 Plan Filings (Not Including Consolidation Plans)
1325.210 Order of Authority
1325.215 Records and Reports
1325.220 Compliance with Technical and Operational Standards

SUBPART C: MANAGEMENT

- Section
1325.300 Department Liaison

SUBPART D: STANDARDS OF SERVICE

- Section
1325.400 9-1-1 Authority
1325.415 Answering Points – PSAP, Backup PSAP, SAP and VAP

SUBPART E: OPERATIONS

- Section
1325.500 Testing Procedures
1325.505 Call Handling Procedures
1325.510 Electronic Communication Devices
1325.515 Physical Security

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1325.520 9-1-1 Traditional Legacy Service Database
1325.525 Outage Notification

AUTHORITY: Implementing and authorized by Section 10 of the Emergency Telephone System Act [50 ILCS 750/10].

SOURCE: Adopted by emergency rulemaking at 40 Ill. Reg. 1118, effective January 1, 2016, for a maximum of 150 days; adopted at 40 Ill. Reg. 8060, effective May 27, 2016.

SUBPART A: GENERAL PROVISIONS

Section 1325.100 Application of Part

This Part shall apply to all public agencies, public safety agencies, public safety answering points and 9-1-1 Authorities. This Part also pertains to 9-1-1 service regardless of the technology provisioned by the 9-1-1 system provider and 9-1-1 Authority for the delivery of 9-1-1 service.

Section 1325.101 Definitions

"9-1-1 Authority" means the ETSB or qualified governmental entity that provides for the management and operation of a 9-1-1 system within the scope of those duties and powers as prescribed by the Emergency Telephone System Act (ETSA) [50 ILCS 750].

"9-1-1 Network" means the network used for the delivery of 9-1-1 emergency calls over dedicated and redundant facilities, as required by 83 Ill. Adm. Code 725 to a PSAP or backup PSAP that meets the applicable grade of service.

"9-1-1 System" means the geographic area that has been granted an order of Authority by the Administrator to use "9-1-1" as the primary emergency telephone number.

"9-1-1 System Provider" means any person, corporation, limited liability company, partnership, sole proprietorship, or entity of any description that acts as a 9-1-1 system provider within the meaning of ETSA Section 2 by contracting to provide 9-1-1 network and database services and that has been certified by the Commission pursuant to the Public Utilities Act [220 ILCS 5/13-900].

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"9-1-1 Traditional Legacy Service" means that an arrangement of channels, such as loops, trunks and associated switching facilities to exchange voice and data.

"Access Line" means the connecting facility between a customer's premises network interface device and the local exchange carrier's facility that provides access to the switching network for local exchange and interexchange telecommunications service.

"Act" or "ETSA" means the Emergency Telephone System Act [50 ILCS 750].

"Adjacent Agencies" means any public or private safety agencies (police, firefighting, emergency medical and ambulance services or other emergency services) whose jurisdiction is outside the 9-1-1 system jurisdiction, but that is adjacent to or touches that 9-1-1 system's boundary.

"Administrator" means the Statewide 9-1-1 Administrator.

"Aid Outside Normal Jurisdiction Boundaries Agreement" means a written cooperative agreement entered into by all participating and adjacent agencies and public safety agencies providing that, once an emergency unit is dispatched to a request through a system, that unit shall render its services to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

"Audible Signal" means a buzzer, bell or tone device used to alert an individual that appropriate action is required.

"Automatic Alarm" or "Automatic Alerting Device" means any device that will access the 9-1-1 system for emergency services upon activation. [50 ILCS 750/2]

"Automatic Location Identification" or "ALI" means the automatic display at the PSAP of the caller's telephone number, the address/location of the telephone, and supplementary emergency services information.

"Automatic Number Identification" or "ANI" means the automatic display of the telephone number associated with the access line from which a call originates on the PSAP monitor.

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"Backup PSAP" means a public safety answering point that serves as an alternate to the PSAP for enhanced systems and is at a different location and operates independently from the PSAP. A backup PSAP may accept overflow calls from the PSAP or be activated in the event that the PSAP is disabled.

"Busy Day" means a consecutive 24-hour period during which the greatest volume of traffic is handled in the central office.

"Busy Hour" means the two consecutive half-hours each day during which the greatest volume of traffic is handled in the central office.

"Busy Tone" means an audible signal indicating a call cannot be completed because the called access line is busy. The tone is applied 60 times per minute.

"Call Referral" means a 9-1-1 service in which the PSAP telecommunicator provides the calling party with the telephone number of the appropriate public safety agency or other provider of emergency services.

"Call Relay" means a 9-1-1 service in which the PSAP telecommunicator takes the pertinent information from a caller and relays that information to the appropriate public safety agency or other provider of emergency services.

"Call Transfer" means a 9-1-1 service in which the PSAP telecommunicator receiving a call transfers the incoming call to the appropriate public safety agency or other provider of emergency services.

"Carrier" means a telecommunications carrier and a wireless carrier.

"Central Office" means the site where switching equipment is located. A local central office, also called an end office, is the switching office where individual subscriber's access lines appear. It houses the equipment that receives calls transmitted on the local loop and routes the call over the switched network either directly to the person called, if the call is placed to a location served by the same local central office, or to another central office, if the call is placed to a customer served by a different central office.

"Circuit" means the physical connection (or path) of channels, conductors and equipment between two given points through which an electronic or optical signal may be established.

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"Commission" means the Illinois Commerce Commission.

"Customer Premises Equipment" or "CPE" means communications or terminal equipment located in the customer's facilities/terminal equipment at a PSAP.

"Default Routing" means a feature that allows emergency calls to be routed to a designated default PSAP if the incoming emergency call cannot be selectively routed due to ANI failure, garbled digits, or other causes that prevent selective routing.

"Department" means the Department of State Police.

"Direct Dispatch" means a 9-1-1 service that provides for the direct dispatch, by a PSAP telecommunicator, of the appropriate unit upon receipt of an emergency call and the decision as to the proper action to be taken.

"Diverse Routing" means the practice of routing circuits along different physical or electrical paths in order to prevent total loss of 9-1-1 service in the event of a facility or hardware failure.

"E9-1-1 Selective Router" means a telecommunications carrier switching office, or stand alone selective routing switch, equipped with enhanced 9-1-1 service capabilities. This switch serves as an E9-1-1 selective router for emergency calls from other local offices in the 9-1-1 service area.

"Emergency Call" means any type of request for emergency assistance through the 9-1-1 network, not limited to voice. This may include a session established by signaling with two-way, real-time media and involves a human making a request for help.

"Emergency Service Number" or "ESN" is sometimes known as emergency service zone (ESZ). An ESN is a three- to five-digit number representing a unique combination of public safety agencies (police, fire and emergency medical service) designated to serve a specific range of addresses within a particular geographic area or ESZ. The term ESZ refers to the geographic area itself and is generally used only during the ESN definition process to label specific areas. The ESN facilitates the selective routing of calls to appropriate PSAPs in a traditional legacy 9-1-1 system.

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"Emergency Telephone System Board" or "ETSB" means a board appointed by the corporate authorities of any county or municipality that provides for the management and operation of a 9-1-1 system within the scope of the duties and powers prescribed by ETSA. The corporate authorities shall provide for the manner of appointment, provided that members of the board meet the requirements of the statute.

"English Language Translation" or "ELT" means an alphanumeric description of the primary law enforcement, fire and emergency medical service agencies associated with a given emergency services zone number. The ELT (also known as an "agency file" or "tell tale" in some systems) includes the name of the first-responder agency and may include its station number (for dispatch purposes) and telephone number.

"Enhanced 9-1-1" or "E9-1-1" means an emergency telephone system that includes dedicated network, selective routing, database, ALI, ANI, selective transfer, fixed transfer, and a call back number.

"Error ratio" means the percentage of database records that are not Master Street Address Guide valid for a specific 9-1-1 traditional legacy service system.

"Exchange" means a defined area, served by one or more telephone central offices, and approved by the Commission, within which a local exchange carrier furnishes service. Exchanges are identified on exchange boundary maps on file with the Commission.

"Geospatial Mapping Data" means accurate references to a precise location on the earth's surface using latitude, longitude, elevation and datum that identifies the coordinate system used.

"Geographic Information System" or "GIS" means a system for capturing, storing, displaying, analyzing and managing data and associated attributes that are spatially referenced.

"Grade of Service" means P.01 for Basic 9-1-1 or Enhanced 9-1-1 services or NENA i3 Solution standard for NG9-1-1 services.

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"Interconnected Voice Over Internet Protocol Provider" or "Interconnected VoIP Provider" means every corporation, company, association, joint stock company or association, firm, partnership, or individual, their lessees, trustees or receivers appointed by any court whatsoever that owns, controls, operates, manages, or provides within this State, directly or indirectly, Interconnected VoIP, service, or the meaning prescribed in 47 CFR 9.3 [220 ILCS 5/13-234 and 13-235]. VoIP service is a service that:

enables real-time, two-way voice communications;

requires a broadband connection from the user's location;

requires Internet protocol-compatible customer premises equipment; and

permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched network.

"IP" means Internet Protocol.

"IP Gateway" means the point at which a circuit-switched call is encoded and repackaged into IP packets. Equipment that provides interconnection between two networks with different communications protocols.

"Joint ETSB" means a Joint Emergency Telephone System Board established by intergovernmental agreement of two or more municipalities or counties, or a combination thereof, to provide for the management and operation of a 9-1-1 system.

"Local Loop" means a channel between a customer's network interface and its serving central office. The most common form of loop, a pair of wires, is also called a line.

"Logging Recorder" means a device that records, stores and is capable of playing back all communication media with the domain to which it is assigned. Media can include, but is not limited to, voice, radio, text and network elements involved with routing a 9-1-1 call. Logging recorders should have the capability to simultaneously record from several sources.

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"Master Street Address Guide" or "MSAG" means the computerized geographic file that either consists of all street and address data or its functional equivalent (i.e., Geospatial Mapping Data) within the 9-1-1 system area. This database is the key to the selective routing capability of E9-1-1 systems. It matches an originating caller to a specific answering point based on the address data. The MSAG will require updating after the initial file is created.

"Mechanical Dialer" means a device that either manually or remotely triggers a dialing device to access the 9-1-1 system. [50 ILCS 750/2]

"National Emergency Number Association" or "NENA" means the international not-for-profit organization whose purpose is to lead, assist and provide for the development, availability, implementation and enhancement of a universal emergency telephone number or system common to all jurisdictions through research, planning, publications, training and education.

"NENA i3 Solution standard" means the NENA 08-003 Detailed Functional and Interface Standard for NG9-1-1 (i3), published by the National Emergency Number Association, 1700 Diagonal Rd., Suite 500, Alexandria VA 22314 (www.NENA.org) (June 14, 2011). These standards are hereby incorporated by reference and do not include any later amendments or additions.

"Network Connection" means a voice grade communication channel directly between a subscriber and a telecommunications carrier's public switched network, without the intervention of any other telecommunications carrier's switched network, that would be required to carry the subscriber's interpremises traffic. The connection either is capable of providing access through the public switched network to a 9-1-1 system, if one exists; or, if no system exists at the time a surcharge is imposed under ETSA Section 15.3, would be capable of providing access through the public switched network to the local 9-1-1 system if one existed. [50 ILCS 750/2]

"Network costs" means those recurring costs that directly relate to the operation of the 9-1-1 network, including costs for interoffice trunks, selective routing charges, transfer lines and toll charges for 9-1-1 services, Automatic Location Information (ALI) database charges, call box trunk circuit (including central office only and not including extensions to fire stations), independent local exchange carrier charges and nonsystem provider charges, carrier charges for third-party database for on-site customer premises equipment, backup PSAP

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trunks for nonsystem providers, periodic database updates as provided by carrier (also known as "ALI data dump"), regional ALI storage charges, circuits for call delivery (fiber or circuit connection), NG9-1-1 costs, and all associated fees, taxes and surcharges on each invoice. "Network Costs" shall not include radio circuits or toll charges that are for other than 9-1-1 services.

"Network Diagram" means a schematic flow chart that shows the actual network pieces and flow of activities in a picture.

"NG9-1-1" or "Next Generation 9-1-1 Service" means a system comprised of managed IP-based networks, gateways, functional elements and databases that augment or replicate present day E9-1-1 features and functions and provide new capabilities. NG9-1-1 is designed to provide access to emergency services from all sources, and to provide multimedia data capabilities for PSAPs and other emergency service organizations.

"On-site Database" means a copy of the database that resides with the local 9-1-1 Authority.

"Order of Authority" means an order from the Administrator that authorizes public agencies or public safety agencies to provide 9-1-1 service in a geographical area.

"Originating Service Provider" or "OSP" means a communications provider that allows its users or subscribers to originate 9-1-1 voice or nonvoice messages from the public to the 9-1-1 Authority.

"Outbound Notification Systems" means a community outreach tool that automatically disperses information to the public and is not considered a function or part of a 9-1-1 system (see "System").

"Overflow" means a call or position used when a call is blocked or rerouted due to excessive traffic.

"P.01" means the probability (P), expressed as a decimal fraction of an emergency call being blocked. P.01 is the grade of service reflecting the probability that one call out of 100 during the average busy hour of the average busy day will be blocked, or the number of 9-1-1 circuits or facilities from the 9-1-1 system provider's routing equipment to the primary PSAP or PSAPs that is sufficient to

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complete 99% of all requests for emergency service during the average busy hour of the average busy day.

"Participating Agencies" means any public or private safety agency (police, firefighting, emergency medical and ambulance services or other emergency services, pursuant to ETSA Section 4) whose jurisdiction is located within the 9-1-1 system boundaries.

"Primary Point of Contact" or "9-1-1 Contact Person" means the individual designated by the 9-1-1 Authority as the contact point for the participating telecommunications carriers.

"Private Branch Exchange" or "PBX" means a private telephone system and associated equipment located on the user's property that provides communications between internal stations and external networks.

"Public Agency" means the State or any unit of local government or special purpose district located in whole or in part within this State that provides police, firefighting, medical or other emergency services or has authority to do so. [50 ILCS 750/2].

"Public Safety Agency" means a functional division of a public agency that provides police, firefighting, medical or other emergency services.

"Public Safety Answering Point" or "PSAP" means the initial answering location of an emergency call.

"Secondary Answering Point" or "SAP" means a location, other than a PSAP, that is able to receive the voice, data and call back number of E9-1-1 or NG9-1-1 emergency call transferred from a PSAP and completes the call taking process by dispatching police, medical, fire or other emergency responders.

"Selective Routing" means a switching system that automatically routes calls to predetermined PSAPs based on the location of the calling telephone number.

"Service Address" means the location of the primary use of the network connection or connections.

"Split Exchange" means an exchange shared with more than one 9-1-1 system.

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"Surcharge" means a monthly amount imposed, pursuant to ETSA Section 20, on all customers of telecommunications carriers, wireless carriers and interconnected VoIP providers for the purpose of installing and maintaining an E 9-1-1 or NG9-1-1 system, with the exception of a municipality with a population of 500,000 or greater.

"System" means the communications equipment and related software applications required to produce a response by the appropriate emergency public safety agency or other provider of emergency services as a result of an emergency call.

"TDD" means a telecommunications device for the deaf. See "TTY".

"Telecommunications Carrier" or "Carrier" shall have the same meaning ascribed in Section 13-202 of the Public Utilities Act [220 ILCS 5/13-202], including those carriers acting as resellers of telecommunications services. It includes telephone systems operating as mutual concerns, but does not include a wireless carrier.

"Telecommunications Service" shall have the meaning ascribed in the Public Utilities Act [220 ILCS 5/13-203].

"Telecommunicator" means a person who is trained and employed in public safety telecommunications and is qualified to answer incoming emergency calls and/or provides for the appropriate emergency response, either directly or through communication with the appropriate PSAP, SAP or VAP.

"Terminal Equipment" means telephone station apparatus.

"Transfer" means a feature that allows the PSAP telecommunicator to transfer emergency calls to a specific location or secondary PSAP.

"Trunk" means a transmission path between switching units, switching centers and/or toll centers.

"TTY" or "Teletypewriter" means a telegraph device capable of transmitting and receiving alphanumeric information over communications channels and capable of servicing the needs of those persons with a hearing or speech disability.

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"Uninterruptible Power Supply" means an emergency power source that can detect any change in power line frequency or voltage and automatically compensates for these changes by supplying additional power or converting to an auxiliary power source, without any loss of voltage or frequency.

"Vendor" means an entity that provides some or all elements of E9-1-1, 9-1-1, and/or other services for which it incurs network costs for one or more 9-1-1 Authorities.

"Virtual Answering Point" or "VAP" means a temporary or nonpermanent location that:

is capable of receiving an emergency call;

contains a fully functional worksite that is not bound to a specific location, but rather is portable and scalable, connecting emergency call takers or dispatchers to the work process; and

is capable of completing the call dispatching process.

SUBPART B: AUTHORIZATION TO OPERATE AS A 9-1-1 SYSTEM

Section 1325.200 General Requirements

- a) The digits "9-1-1" shall be the primary emergency telephone number within the system, but a public agency or public safety agency shall maintain a separate secondary 10-digit emergency backup number for at least six months after the 9-1-1 system is in operation and shall at all times maintain a separate number for nonemergency telephone calls.
- b) 9-1-1 service is a terminating-only service that connects a person who has dialed the universal emergency service code 9-1-1 to the appropriate PSAP.
- c) Outbound notification systems used to notify the general public of a particular incident are not considered part of a 9-1-1 "system" as defined in this Part.
- d) 9-1-1 plans for 9-1-1 systems shall be filed in compliance with this Part and the Act.

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- e) 9-1-1 plans shall be filed electronically at the link posted on the Department's website as detailed in Section 1325.205.
- f) A 9-1-1 system shall not become operational without an order from the Commission, prior to January 1, 2016, or the Administrator. Pursuant to ETSA Section 10, all orders of authority issued by the Commission shall continue in force unless rescinded by the Administrator.
- g) The following modifications to a 9-1-1 Authority's existing 9-1-1 plan shall be filed for approval electronically at the link posted on the Department's website. The submission shall include a modified plan, consisting of the revised application prescribed in Section 1325.205. Modifications requiring Administrator approval shall include:
 - 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction;
 - 2) Changing or adding a 9-1-1 system provider;
 - 3) Changes in network configuration, except as provided for in subsection (h); and
 - 4) Change of backup arrangement.
- h) The following modifications to a 9-1-1 Authority's existing 9-1-1 plan need not be formally submitted to the Administrator for approval. While Administrator approval is not necessary for these modifications, the 9-1-1 Authority must provide written notification 10 business days prior to making the following changes:
 - 1) Permanent relocation of a PSAP or backup PSAP facility;
 - 2) Any reduction in 9-1-1 trunks from the selective router to the PSAP; or
 - 3) Further reduction within a 9-1-1 Authority of PSAPs beyond consolidation as required by the Act.

Section 1325.205 Initial or Modified Plan Filings (not Including Consolidation Plan)

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- a) Initial or modified plans, excluding consolidation plan filings, shall be filed in accordance with ETSA Section 11 and must conform to minimum standards as established pursuant to ETSA Section 10.
- b) Initial or modified plans must include a completed application to the Administrator for the initial provision of, or modification to, 9-1-1 service. The application, which can be found on the Department's website, shall include the following documents:
 - 1) Contact and 9-1-1 system information;
 - 2) Notarized statement of truth regarding information provided in the plan;
 - 3) A letter that is sent to the 9-1-1 system provider, with a copy of the plan;
 - 4) A detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation with financial projections;
 - 5) A summary of the anticipated implementation costs and annual operating costs of the proposed system that are directly associated with 9-1-1, as well as anticipated revenues;
 - 6) A list of all communities that are served by the 9-1-1 system;
 - 7) A list of public safety agencies (police, fire, EMS, etc.) that are dispatched by the 9-1-1 system, including their addresses, telephone numbers and form of dispatch;
 - 8) A list of the public safety agencies (police, fire, EMS, etc.) that are adjacent to the 9-1-1 system's jurisdictional boundaries;
 - 9) A list of the carriers and Interconnected VoIP providers that are known by the applicant to provide service within the jurisdiction of the 9-1-1 system;
 - 10) Attachments (as applicable):
 - A) Any local ordinances that create an ETSB;

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- B) Any intergovernmental agreements or memorandums of understanding or any other agreements pertinent to the 9-1-1 system;
- C) Any contracts with a new 9-1-1 system provider;
- D) The backup PSAP Agreement that establishes backup and overflow services between 9-1-1 Authorities or PSAPs within those Authorities;
- E) The network diagram that is provided by the 9-1-1 system provider showing the P.01 and trunking, routing and backup configuration for the 9-1-1 system;
- F) The Call Handling and Aid Outside Jurisdictional Boundaries Agreements
 - i) Call Handling Agreements shall be made between the 9-1-1 Authority and public agencies and/or public safety agencies in a single system and also between the 9-1-1 Authority and/or public agencies or public safety agencies whose jurisdictional boundaries are contiguous. Call Handling Agreements shall describe the primary and secondary dispatch methods to be used by the requesting parties within their respective jurisdictions.
 - ii) Aid Outside Jurisdictional Boundaries Agreements shall be made between the 9-1-1 Authority and the public agencies and/or public safety agencies in a single system and between the 9-1-1 Authority and the public agencies and public safety agencies in adjacent systems, whose jurisdictional boundaries are contiguous. Aid Outside Jurisdictional Boundaries Agreements shall provide that, once an emergency unit is dispatched in response to a request through the system, that unit shall render its services to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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- iii) When possible, Call Handling and Aid Outside Jurisdictional Boundaries Agreements may be consolidated into a single agreement;
- 11) The Test Plan, which is the 9-1-1 system's overall plan detailing how and to what extent the network and database will be tested;
- 12) If incorporating an NG9-1-1 solution, the application must, in the narrative portion of the modification plan:
- A) Indicate the name of the certified 9-1-1 system provider being utilized;
 - B) Explain what national standards, protocols and/or operating measures will be followed;
 - C) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment;
 - D) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system;
 - E) Explain how split exchanges will be handled;
 - F) Explain:
 - i) how the databases will be maintained and how address errors will be corrected and updated on a continuing basis; and
 - ii) who will be responsible for updating and maintaining the data, at a minimum, on a daily basis Monday through Friday; and
 - G) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or

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threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Section 1325.210 Order of Authority

- a) Any order of authority issued by the Commission to a 9-1-1 Authority prior to January 1, 2016 shall remain in effect as if issued by the Administrator until the 9-1-1 Authority files a plan for consolidation under 83 Ill. Adm. Code 1324.200 or for modification under Section 1325.205 of this Part and a new order of authority is issued by the Administrator. The 9-1-1 Authority of a proposed or modified 9-1-1 system shall file a plan with the Administrator for an order of authority to operate a 9-1-1 system as detailed and described in the Authority's 9-1-1 plan. The Administrator will issue an order of authority authorizing the 9-1-1 Authority to operate under the terms of its initial or modified plan.
- b) Pursuant to ETSA Section 10, the Department is authorized to set technical standards for the provision of 9-1-1 Authorities throughout the State of Illinois. Pursuant to the Public Utilities Act [220 ILCS 5/13-900], the Commission is authorized to set technical standards for the provision of 9-1-1 service to be provided by telecommunication carriers and 9-1-1 system providers.
- c) All 9-1-1 plans must be filed electronically with the Department. Upon receipt of the plan, it will be posted on the Department's website. The Department will notify all vendors registered with it pursuant to Section 1325.305, perform a technical review to ensure compliance with this Part, and simultaneously submit the plan for a technical review by the Commission to ensure compliance with 83 Ill. Adm. Code 725.
- d) The public and industry will have 20 days to file written comments with the Administrator. After 20 days, or until notified otherwise by the Commission, the Department will proceed as though no separate Commission proceeding will be undertaken.
- e) If there are no contested issues in the filing, no public hearing will be warranted.
- f) If there are contested issues, the Administrator will schedule a public hearing to allow the parties who have issued written comments to appear in front of the Administrator and the applicant.

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- g) Once the hearing is concluded the Administrator will decide whether to issue an order of authority or to deny the plan.

Section 1325.215 Records and Reports

- a) The 9-1-1 Authority shall maintain those records it considers necessary to document its operations. As a minimum, those records shall include:
- 1) a log of major system operations;
 - 2) critical CPE or network outages; and
 - 3) records of telecommunications carrier database queries by the 9-1-1 Authority.
- b) The records specified in subsection (a) shall be preserved for a minimum of one year and then disposed of in compliance with the Local Records Act [50 ILCS 205].
- c) Pursuant to ETSA Section 15, and by January 31 of every year, each 9-1-1 Authority shall be required to file with the Administrator and the Illinois Attorney General the following items:
- 1) the current 9-1-1 contact person for the 9-1-1 system and that person's contact information;
 - 2) the current error ratio for the E9-1-1 traditional legacy service database, as provided by the 9-1-1 system providers pursuant to Section 1325.405(i)(6);
 - 3) the current makeup of the ETSB and each board member's capacity (i.e., current public safety representative, public member, county board member, or elected official), as provided in ETSA Section 15.4;
 - 4) a current network diagram for the 9-1-1 system, as provided by the 9-1-1 system providers pursuant to Section 1325.405(i)(7);

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- 5) copies of the annual certified notification of continuing agreement for all participating agencies and adjacent agencies;
- 6) current list of all participating agencies and adjacent agencies; and
- 7) names and locations of all PSAPs, SAPs, VAPs and backup PSAPs.

Section 1325.220 Compliance with Technical and Operational Standards

The Department and Administrator shall have the authority to complete a site visit with 9-1-1 systems to verify compliance with technical and operational standards set forth in the Act and in this Part.

SUBPART C: MANAGEMENT

Section 1325.300 Department Liaison

Each 9-1-1 Authority, and each vendor eligible to receive network cost reimbursements pursuant to 83 Ill. Adm. Code 1329.210 or providing 9-1-1 service shall designate an individual as the Department liaison for the system. The 9-1-1 Authority and vendors shall provide the Department with their liaison's name, phone number, mailing address and e-mail address. The Department shall be notified of any change in this information within 10 days after this change. These liaisons shall be responsible for receiving and responding to all legal notices provided pursuant to 83 Ill. Adm. Code 1324, 1327 and 1329 and this Part.

SUBPART D: STANDARDS OF SERVICE

Section 1325.400 9-1-1 Authority

The 9-1-1 Authority:

- a) Shall obtain Administrator authorization pursuant to Section 1325.210 prior to operating or making a modification to a 9-1-1 system;
- b) Shall provide continual review using recognized administrative, engineering, database and security procedures to assure adequate service to the general public in accordance with ETSA and this Part;

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- c) Shall comply with the provisions of all applicable federal or State laws regarding the provisioning of 9-1-1 services regarding wireline, wireless and VoIP or any other medium;
- d) Shall provide the overall management for the 9-1-1 system and all of its PSAPs and work in conjunction with the 9-1-1 system providers on initial installation, continued maintenance, and any future modifications to the system;
- e) Shall enter into a service contract with one or more 9-1-1 system providers that have been authorized to operate in the State of Illinois pursuant to the Public Utilities Act [220 ILCS 5/13-900] to provide 9-1-1 database, call routing, and other 9-1-1 duties and services associated with the 9-1-1 system that clearly delineates the responsibilities of the 9-1-1 system provider and 9-1-1 Authority. A copy of this contract shall be filed with the initial or modified plan to be approved by the Administrator pursuant to Section 1325.205. Parties to the contract may deem all or a portion of the contract as proprietary and confidential;
- f) Shall ensure that contracts with multiple 9-1-1 system providers clearly define the role of each 9-1-1 system provider as it relates to its responsibility for providing database, routing of emergency calls, and the building of the 9-1-1 network. The 9-1-1 Authority shall coordinate the tasks between 9-1-1 system providers;
- g) Must maintain data in the MSAG or its functional equivalent for those 9-1-1 systems employing new and emerging technology;
- h) Shall develop and utilize written 9-1-1 Standard Operating Procedures (SOPs) for use by its telecommunicators and supervisory personnel (i.e., call trace for basic systems, service restoration/equipment failure, and disaster procedures in the event that critical functions of the PSAP are partially or totally disabled). Each PSAP shall be given a copy of the 9-1-1 SOPs that shall be kept on file at each PSAP;
- i) Shall ensure that civic 9-1-1 locatable addresses, with U.S. Postal Service approval, are assigned to all subscribers with a static address and provided to the 9-1-1 system provider;
- j) Shall coordinate with the appropriate authorities to ensure that the initial installation of road or street signs that are essential to the implementation of an E9-1-1 system will be installed prior to activating the system;

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- k) Shall accept all OSP end user emergency calls from its 9-1-1 system provider as long as it is technically feasible, regardless of the technology employed in generating the emergency call. The 9-1-1 Authorities may only accept emergency calls routed into their system from a certified 9-1-1 system provider; and
- l) Shall ensure that emergency calls are not routed or transferred to an automated attendant or automated voice response system.

Section 1325.415 Answering Points – PSAP, Backup PSAP, SAP and VAP

- a) All 9-1-1 CPE used by a PSAP, SAP or VAP must be compatible with the 9-1-1 system provider's equipment and transport arrangements.
- b) Each PSAP, after consultation with the 9-1-1 system provider, shall designate an area of adequate size to be used by the 9-1-1 system provider for termination of the company's lines and equipment.
- c) The CPE shall indicate incoming calls by both audible and visible signals for each 9-1-1 circuit. Each outgoing circuit shall have a visual display of its status.
- d) Each 9-1-1 answering position shall have access to all incoming 9-1-1 circuits and outgoing circuits.
- e) The CPE shall be designed to achieve transfers with at least 99.9% completion. This may require the use of dedicated facilities between the PSAPs. When the telecommunicator verifies that the transfer has been completed and the telecommunicator's services are no longer required, the telecommunicator may manually release himself/herself from the emergency call, provided that the CPE is so designed. A 9-1-1 system should be designed so that an emergency call will never be transferred more than once; however, there could be circumstances beyond the PSAP's control that might warrant more than one transfer.
- f) Each answering position shall have direct access to an operational teletypewriter or its equivalent, and all PSAP, SAP and VAP telecommunicators shall be trained in its use at least every six months. The 9-1-1 Authority will ensure that TTY equipment or its equivalent is available to continue service in the event of emergency, malfunction or power failure.

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- g) At a minimum, each PSAP shall have at least two fully equipped answering positions. The staffing levels and the number of positions beyond this requirement shall be determined by the 9-1-1 Authority based on call volume and average length of calls (i.e., if PSAP is responsible for EMD, call processing could take longer and require additional telecommunicators). Overflow emergency calls shall be routed to a backup PSAP as provided for in subsection (i).
- h) The 9-1-1 Authority is responsible for ensuring that its PSAPs, backup PSAPs and SAPs provide continuous and uninterrupted operation 24 hours per day, 7 days a week.
- i) Backup PSAP
- 1) Each 9-1-1 system shall have a backup PSAP that must operate independently from the primary PSAP. The backup PSAP must have the capability to dispatch (by either direct, transfer or call relay methods) the appropriate public safety agencies for that 9-1-1 system. A backup PSAP shall meet the same standards as the primary PSAP, except as provided for in subsection (i)(2).
 - 2) In a 9-1-1 system with a population of fewer than 10,000, when the system has demonstrated that the requirements of subsections (g), (h) and (i) would place an undue financial burden on the system, the 9-1-1 Authority can ask the Administrator for an exemption from having a full feature, manned backup PSAP. A 9-1-1 system operating under this exemption should, as funds become available, upgrade its backup PSAP capability to meet those standards specified in subsections (g), (h) and (i)(1). If the system ever exceeds 5,000 billable access lines for a period of one year, it shall upgrade to meet the standards specified in subsections (g), (h) and (i)(1). For those systems operating under this exemption, some alternative form of backup shall be required. The backup PSAP requirement may be met by one of the following:
 - A) An unattended PSAP shall have:
 - i) the capability to provide 9-1-1 service;

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- ii) the communication equipment necessary to dispatch emergency services;
 - iii) a backup power supply;
 - iv) the ability to communicate via TTY; and
 - v) the capability to be immediately activated with authorized and trained personnel; or
- B) Some other method that the 9-1-1 Authority must be able to demonstrate, in its request for an exemption, would meet the public safety needs of its community by being able to take 9-1-1 calls and dispatch them successfully on a temporary basis in an emergency situation.
- j) The use of VAPs may be acceptable; however, this must be included as a part of the 9-1-1 system final or modified plan authorized by the Administrator.
- k) All telecommunicators shall be trained in emergency dispatch procedures and 9-1-1 SOPs as specified by the 9-1-1 Authority to fulfill the responsibilities of their position, with the following requirements:
- 1) Newly hired telecommunicators must receive, at a minimum, an 80-hour training curriculum approved by the 9-1-1 Authority prior to handling emergency calls.
 - 2) If emergency medical dispatch is being provided that involves the dispatch of any fire department or emergency medical service agency, additional training must be completed in accordance to the Emergency Medical Services (EMS) Systems Act [210 ILCS 50] and 77 Ill. Adm. Code 515 in addition to the 80-hour minimum.
 - 3) Continuing education for existing telecommunicators is required in all aspects of emergency call handling and will be specified by the 9-1-1 Authority.
- l) The 9-1-1 Authority shall provide for the installation of a master logging recorder of adequate capacity to record both sides of a conversation of each incoming

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emergency call and any radio transmissions relating to the emergency call and its disposition for each answering point. These recordings shall have the time of each event noted. The 9-1-1 Authority may elect to record, on a circuit-by-circuit basis, or by way of the telecommunicator's position.

- m) The 9-1-1 Authority shall ensure that each answering point maintains an archive of the storage media for a minimum of 90 days without recirculation of any media.
- n) When CPE is implemented and is not tolerant of power fluctuations or interruptions, and is vital to the PSAP's, backup PSAP's, SAP's and VAP's operation, an uninterruptible power supply shall be installed at all locations for continuous operation.
- o) All answering point locations must be equipped with an emergency backup power source capable of supplying electrical power to serve the basic power requirements of the answering point, without interruption, for longer outage time frames. It shall provide a minimum of four hours of power. The backup power source shall be tested for reliability on a monthly basis.
- p) Each answering point shall have at least one 24-hour staffed telephone number to be provided to telecommunications carrier operators, adjacent PSAPs, and public safety agencies in order to communicate with that answering point.
- q) Answering point employees shall be instructed to be efficient and courteous in the handling of all emergency calls and to comply with the provisions of all applicable federal and State laws in maintaining secrecy of communications.
- r) Each answering point shall ensure that all emergency calls are answered and handled without preference to the location of the caller.
- s) Each answering point should answer 90% of all emergency calls within 10 seconds.
- t) All calls of an administrative or nonemergency nature shall be referred to the appropriate agency's published telephone number.
- u) A current copy of the 9-1-1 Authority's SOPs shall be on file in every answering point.

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SUBPART E: OPERATIONS

Section 1325.500 Testing Procedures

- a) The 9-1-1 Authority shall prepare a written test plan to be submitted as an exhibit to the final plan filed with the Administrator, pursuant to Section 1325.205. The test plan will explain how the 9-1-1 Authority plans to perform its testing in conjunction with the 9-1-1 system providers and carriers.
- b) The 9-1-1 Authority shall ensure that proper field testing and data verification has been performed on access lines in the 9-1-1 service area as prescribed in this subsection (b). The testing shall include each NXX for every telecommunications carrier and for every ESN within each service area prior to the 9-1-1 system being able to announce its availability to the public.
 - 1) New 9-1-1 system, or a new 9-1-1 system consolidating with an existing 9-1-1 system: 10% of the new portion only shall be tested;
 - 2) Change of 9-1-1 system provider, conversion to NG9-1-1, consolidation of an ETSB with a rerouting of calls to a different PSAP, and consolidation with a reduction of PSAPs with the same ETSB: a sample of each exchange, 2 test calls per type of service; i.e., each land-line carrier (2 calls each), each wireless carrier (2 calls each), each Interconnected VoIP provider (2 calls each, if known); and
 - 3) Other changes to a 9-1-1 system, not outlined in subsection (b)(1) or (2): testing as directed by the Department's Office of the Statewide 9-1-1 Administrator.
- c) The 9-1-1 system provider may not cut the 9-1-1 system live until the 9-1-1 traditional legacy service database is at a 1% or less error ratio, pursuant to ETSA Section 750/15.4(d). Errors found during testing shall be corrected prior to cutting the system live.
- d) The 9-1-1 Authority is responsible for ongoing testing once the 9-1-1 system is on-line and shall, at a minimum, include the following:

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- 1) The 9-1-1 Authority shall conduct testing, including, but not limited to, the 9-1-1 database, networking, system overflow, system backup, default routing, and call transfer on a continuing basis to ensure system integrity. The testing shall be coordinated in advance and in conjunction with the 9-1-1 system provider and carriers.
- 2) The 9-1-1 Authority and 9-1-1 system providers shall participate in coordinated testing with the carriers when any of the following occurs:
 - A) New central office switching installations;
 - B) E9-1-1 selective router or functional equivalent installations, upgrades or rehomes (i.e., resetting of the network system);
 - C) NPA (Numbering Plan Area) additions;
 - D) Migration from one 9-1-1 system provider to another; and
 - E) Any other event that affects 9-1-1.
- 3) Upon request, after notification of implementation, the 9-1-1 Authority shall perform coordinated testing with the private residential or business switch operators.

Section 1325.505 Call Handling Procedures

- a) The 9-1-1 Authority shall ensure that the disposition of each emergency call is handled according to the agreements it has negotiated with its participating public agencies and public safety agencies and adjacent 9-1-1 Authorities and/or public agencies or public safety agencies listed in the plan (see Section 1325.205).
- b) Certified notification of the continuing agreements shall be made among the involved parties on an annual basis pursuant to ETSA Section 14.
- c) In instances in which a selected agency refuses a 9-1-1 request on the basis that a request is outside its jurisdictional boundaries, the telecommunicator shall make every effort to determine the appropriate responding agency and complete the disposition of the call.

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- d) *The agreements shall provide that, once an emergency unit is dispatched in response to a request through the system, that unit shall render its services to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. [50 ILCS 750/14]*

Section 1325.510 Electronic Communication Devices

Except for the purpose specifically indicated and authorized by law, the installation of or connection to the 9-1-1 system network of an automatic alarm, automatic alerting device, or mechanical dialer that causes the number 9-1-1 to be dialed is prohibited in a 9-1-1 system (e.g., elevator one-button phones, security pole one-button phones, or burglar alarms).

Section 1325.515 Physical Security

- a) The 9-1-1 Authority must ensure that critical areas of an answering point shall have adequate physical security to prevent malicious disruption of service and shall be protected against damage due to vandalism, terrorism and civil disturbances. These critical areas shall, at a minimum, include all communications equipment, personnel, electronic equipment rooms, and mechanical equipment rooms that are vital to the operation of the answering point.
- b) The answering point and its personnel shall be isolated from direct public contact.
- c) Entry to the answering point shall be restricted to authorized persons only. Additionally, doors that lead directly from the exterior into the answering point, or from within a building into the answering point, shall be secured at all times.
- d) Access to the communications and electronic equipment rooms shall be restricted within the building by means of secured doors.
- e) Wherever practical, service entrances for electric and telephone service shall be underground, at least to the respective utilities' nearest serving distribution point. Protective measures shall be taken against vandalism and natural or manmade hazards at each answering point.
- f) The answering point shall be equipped with a fire extinguisher. Personnel shall be instructed in proper use of these extinguishers.

Section 1325.520 9-1-1 Traditional Legacy Service Database

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- a) 9-1-1 database queries will only be allowed by PSAPs, backup PSAPS, SAPs and VAPs for purposes of dispatching or responding to an emergency call or for database integrity verification as set forth in subsection (c).
- b) Prior to an initial database integrity verification, the 9-1-1 Authority shall obtain a court order detailing the information that is to be disclosed and the reason for disclosure.
- c) The 9-1-1 database shall have the capability of allowing database verification queries, provided that the following procedures are adhered to:
 - 1) The 9-1-1 Authority shall be responsible for providing a level of security and confidentiality to the database that will prohibit random inquiries.
 - 2) Direct access to 9-1-1 database information will be under strict control and, when technically feasible, a password will be assigned for access by authorized persons only.
 - 3) Database verification queries shall be by subscriber number only and as necessary for purposes of database integrity. Queries in excess of 10 per 24-hour period will only be done with 2 or more days advance notice to the respective 9-1-1 system provider for scheduling purposes. Queries may be for the specific purpose of cross-checking information in the 9-1-1 database with other sources of information, including telephone and other directories, maps, municipal database listings, etc., and for verifying that database update information provided to the 9-1-1 system provider has indeed been posted and is correct. On-site 9-1-1 databases are exempt from 9-1-1 system provider advance notification requirements of this Section.
 - 4) Information retrieved will be used exclusively for the maintenance, update and verification of the 9-1-1 database, except as otherwise specified in subsection (a). Any other use is expressly prohibited. The information is subject to strict nondisclosure agreements between the various OSPs and 9-1-1 system providers and the 9-1-1 Authority. All personnel associated in any way with the 9-1-1 Authority and the 9-1-1 systems are bound by these agreements.

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- 5) Trunks/facilities that are not used to transport 9-1-1 emergency calls into the PSAP are prohibited from being connected to the 9-1-1 CPE in any way to allow for queries of the 9-1-1 database.
 - 6) Database queries for the purpose of database verification shall be limited to off-peak times.
 - 7) Database queries shall not be made if there is any known outage or impairment in the database system, including a database data link outage. In the event of an outage, the 9-1-1 system provider shall treat outage notification of the 9-1-1 Authority regarding database query suspension as a priority. When practicable, this notification shall be made no later than 15 minutes after a confirmed incident that will cause database queries to be suspended.
- d) Each telecommunications carrier shall provide updates to the appropriate 9-1-1 system provider for the 9-1-1 database on a daily basis, or more frequently when technology supports it, Monday through Friday during business hours.
 - e) A 9-1-1 Authority using an on-site database is restricted from making any changes to the 9-1-1 data that has been downloaded for its use. Only the 9-1-1 system provider has the authority to correct errors or provide updates to the database. The 9-1-1 Authority must adhere to the proper error resolution procedures specified in subsection (g).
 - f) 9-1-1 Authorities, 9-1-1 system providers, and carriers shall utilize mutually acceptable and agreed upon standards as prescribed, at a minimum, by the NENA Standards for 9-1-1 databases.
 - 1) Data Formats for ALI, MSAG and GIS (02-010, v9);
 - 2) 9-1-1 Data Management (02-011, v7); and
 - 3) Provisioning and Maintenance of MSAG Files to VDBs and EKDB (02-013, v3).
 - g) Error Resolution

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- 1) It shall be the joint responsibility of the 9-1-1 Authority, the 9-1-1 system provider, and telecommunications carriers to ensure that the error ratio of each 9-1-1 system's database shall not, at any time, exceed 1%.
 - 2) The 9-1-1 Authority or 9-1-1 system provider shall forward all error reports within two business days after finding the error to the 9-1-1 Authority, 9-1-1 system provider, or carrier to take appropriate action to resolve the error.
 - 3) If the error is a record of the 9-1-1 system provider, it must be corrected and updated within 2 business days after receipt of the error. If the error is for a participating carrier, the 9-1-1 system provider shall forward the error to the appropriate carrier or 9-1-1 Authority for resolution.
 - 4) Any telecommunications carrier receiving an error record from the 9-1-1 system provider has two business days upon receipt of the error to work with the 9-1-1 Authority and process the corrections and forward the appropriate updates to the 9-1-1 system provider. If the error is for an OSP, the 9-1-1 Authority will forward those on to the appropriate company for review.
 - 5) The 9-1-1 Authority shall retest and/or validate that all errors have been corrected (e.g., no record found, misroutes).
- h) The 9-1-1 Authority shall, on a continuing basis, maintain the MSAG (or GIS database or functional equivalent), the ELT for each ESN, and the associated telephone numbers for the ELTs.
- i) Upon a written request of the 9-1-1 Authority, the 9-1-1 system provider shall submit, within 14 working days, a report to assist in the validation of the accuracy of the 9-1-1 database. Before this report is delivered to the 9-1-1 Authority, the 9-1-1 Authority shall enter into nondisclosure agreements with telecommunications carriers and Interconnected VoIP providers to protect proprietary network and customer-related information from public disclosure, consistent with the Illinois Freedom of Information Act (FOIA) [5 ILCS 140/7(1)] and other applicable federal or State law.
- 1) This report shall include the following information when available in the 9-1-1 database:

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- A) telephone number – area code, prefix and number in separate fields;
- B) pilot number – single telephone number used to tie together multiple numbers within a system;
- C) service (civic) address – including street name, house number or equivalent, suffix, directional, community name, state, zip code and location and/or descriptive information, including intersection if MSAG indicates an intersection, in separate fields;
- D) billing address – if different than the service address, in separate fields, to be provided on a telephone number only basis, pursuant to procedures defined by the telecommunications carrier and the 9-1-1 Authority. Billing address information shall be subject to nondisclosure agreements;
- E) name – first, last and middle names or initials in separate fields;
- F) date service was initiated – the month, day and year that service was initiated, in separate fields. If this information is not available, the date reflecting the most current service order activity may be provided instead;
- G) type of service – residential, business, coin, etc.;
- H) PBX/Centrex Extensions/Station Numbers – identify those numbers that are part of a PBX/Centrex system, when this information is available;
- I) surcharge status – when this information is available, the report shall identify those lines on which a surcharge is being collected and the date on which the collection was initiated. Identify those lines on which no surcharge is being collected and the reason for each exemption, including telecommunications carrier lines, in separate fields;

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- J) Emergency Service Number – appropriate ESN, if assigned, is to be made available only from the primary 9-1-1 system service provider providing database development and routing services.
- 2) This report may be requested by the 9-1-1 Authority, in writing, at a maximum, on a monthly basis. The information in this report is considered proprietary and shall be used exclusively for validating the accuracy of the 9-1-1 database. This report will be delivered in an electronic format. It will not be delivered in paper format. There will be a charge for this report that will be a tariffed item by each 9-1-1 system provider.
- j) A 9-1-1 Authority that has or is in the process of transitioning to an NG9-1-1 system when the 9-1-1 traditional legacy service database will be used in conjunction with, or eventually be replaced with, dynamic data must provide a detailed explanation of the initial development and ongoing maintenance of necessary databases in the NG9-1-1 final plan or modification, pursuant to Section 1325.205(f).

Section 1325.525 Outage Notification

Once the 9-1-1 Authority has been notified of an outage occurring in the 9-1-1 system, it must make notification to any other PSAPs in the 9-1-1 system that are affected by the outage.

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- 1) Heading of the Part: Requirements for Private Business Switch Service to Comply with the Emergency Telephone System Act
- 2) Code Citation: 83 Ill. Adm. Code 1326
- 3)

<u>Section Numbers</u> :	<u>Adopted Actions</u> :
1326.100	New Section
1326.105	New Section
1326.200	New Section
1326.205	New Section
1326.300	New Section
1326.305	New Section
1326.400	New Section
1326.500	New Section
1326.505	New Section
1326.510	New Section
- 4) Statutory Authority: Implementing and authorized by Section 15.6 of the Emergency Telephone System Act [50 ILCS 750/15.6]
- 5) Effective Date of Rules: May 27, 2016
- 6) Does this rulemaking contain an automatic repeal date? No
- 7) Does this rulemaking contain any incorporations by reference? No
- 8) A copy of these adopted rules including all material incorporated by reference, is on file in the Agency's principal office and is available for public inspection.
- 9) Notice of Proposal published in the *Illinois Register*: 40 Ill. Reg. 3232; February 19, 2016
- 10) Has JCAR issued a Statement of Objection to this rulemaking? No
- 11) Differences between Proposal and Final Version: A number of wording changes were made in response to comments received during the first notice period. In addition, revisions were made as requested by the Joint Committee on Administrative Rules.

Section 1326.105, 9-1-1 Authority, added "(ETSA) [50 ILCS 750]".

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Section 1326.105, Automatic Location Identification, deleted ", in an E9-1-1 system,".

Section 1326.105, Automatic Number Identification or ANI, changed to "the automatic display on the PSAP monitor of the telephone number associated with the access line from which a call originates."

- 12) Have all the changes agreed upon by the Agency and JCAR been made as indicated in the agreements issued by JCAR? Yes
- 13) Will this rulemaking replace any emergency rule currently in effect? Yes
- 14) Are there any rulemakings pending on this Part? No
- 15) Summary and Purpose of Rulemaking: The rules will set the requirements for private business switch service to comply with the Emergency Telephone System Act including standards of service, authorization to operate, private emergency answering points, and operating procedures.
- 16) Information and questions regarding these adopted rules shall be directed to:

Matthew R. Rentschler
Chief Legal Counsel
Illinois State Police
801 South 7th Street, Suite 1000-S
Springfield IL 62703

217/782-7658

The full text of the Adopted Rules begins on the next page:

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TITLE 83: PUBLIC UTILITIES

CHAPTER IV: DEPARTMENT OF STATE POLICE
SUBCHAPTER f: TELEPHONE UTILITIES

PART 1326
REQUIREMENTS FOR PRIVATE BUSINESS SWITCH SERVICE
TO COMPLY WITH THE EMERGENCY TELEPHONE SYSTEM ACT

SUBPART A: GENERAL PROVISIONS

- Section
- 1326.100 Application of Part
- 1326.105 Definitions

SUBPART B: STANDARDS OF SERVICE

- Section
- 1326.200 General Standards and Requirements
- 1326.205 Compliance

SUBPART C: AUTHORIZATION TO OPERATE

- Section
- 1326.300 Order of Authority
- 1326.305 Plans

SUBPART D: PRIVATE EMERGENCY ANSWERING POINT

- Section
- 1326.400 Private Emergency Answering Point (PEAP) Standards

SUBPART E: OPERATIONS

- Section
- 1326.500 System Review and Reporting
- 1326.505 Written Operating Procedures
- 1326.510 Call Handling Procedures

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AUTHORITY: Implementing and authorized by Section 15.6 of the Emergency Telephone System Act [50 ILCS 750/15.6].

SOURCE: Adopted by emergency rulemaking at 40 Ill. Reg. 1153, effective January 1, 2016, for a maximum of 150 days; adopted at 40 Ill. Reg. 8096, effective May 27, 2016.

SUBPART A: GENERAL PROVISIONS

Section 1326.100 Application of Part

This Part shall apply to any private business switch operator in the State of Illinois, except to the extent of any exemptions conferred by Section 15.6(a) and (b) of the Emergency Telephone System Act [50 ILCS 750/15.6(a) and (b)].

Section 1326.105 Definitions

"9-1-1 Authority" means the ETSB or qualified governmental entity that provides for the management and operation of a 9-1-1 system within the scope of those duties and powers prescribed by the Emergency Telephone System Act (ETSA) [50 ILCS 750].

"Act" or "ETSA" means the Emergency Telephone System Act [50 ILCS 750].

"Automatic Location Identification" or "ALI" means the automatic display at the PSAP of the caller's telephone number, the address/location of the telephone, and supplemental emergency services information.

"Automatic Number Identification" or "ANI" means the automatic display on the PSAP monitor of the telephone number associated with the access line from which a call originates.

"Call Referral" means a 9-1-1 service in which the Private Emergency Answering Point (PEAP) operator provides the calling party with the telephone number of the appropriate public safety agency or other providers of emergency services.

"Call Relay" means a 9-1-1 service in which the PEAP operator takes the pertinent information from the caller and relays that information to the appropriate public safety agency or other emergency responders.

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"Call Transfer" means a 9-1-1 service in which the PEAP operator receiving a call transfers the incoming call to the appropriate public safety agency or other emergency responders.

"Centrex Type Service" means a telecommunications system that is central office based and has feature characteristics similar to a private branch exchange (PBX). The switching of calls, both intercom and local/long distance, is performed at the local exchange carriers' facilities.

"Commission" means the Illinois Commerce Commission.

"Department" means the Department of State Police.

"Direct Dispatch" means a 9-1-1 service that provides for the direct dispatch, by a PEAP operator, of the appropriate public safety agency or other emergency responders upon receipt of a telephone request for those services and the decision as to the proper action to be taken.

"Distinct Location Identification" or "DLI" means an additional location identification that provides specific identification of a building, complex or campus. A DLI could include a floor number, wing name/number, and building name/number for every 40,000 square feet of workspace.

"Emergency Call" means any type of request for emergency assistance, not limited to voice. This may include a session established by signaling with two-way real-time media and involves a human making a request for help.

"Emergency Responders" means other providers of emergency services in addition to public safety agencies and private companies. These responders typically provide security protection, fire protection and medical assistance within a particular entity that handles its internal emergency calls.

"Emergency Telephone System Board" or "ETSB" means a board appointed by the corporate authorities of any county or municipality that provides for the management and operation of a 9-1-1 system within the scope of the duties and powers as prescribed by ETSA. The corporate authorities shall provide for the manner of appointment, provided that members of the board meet the requirements of the statute.

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"Enhanced 9-1-1" or "E9-1-1" means an emergency telephone system that includes dedicated network, selective routing, database, ALI, ANI, selective transfer, fixed transfer, and a call back number.

"Location Identification" means the street address of the workspace.

"Private Branch Exchange" or "PBX" means a private telephone system and associated equipment located on the user's property that provides communications between internal stations and external networks.

"Private Business Switch Service" means a telecommunications service, such as Centrex type service, or telecommunications equipment, such as a private branch exchange service (PBX) system. "Private business switch service" does not include key telephone systems or equivalent telephone systems registered with the Federal Communications Commission under 47 CFR 68 when not used in conjunction with Centrex type and PBX systems. In instances in which Centrex type service is used in conjunction with key telephone systems not emulating PBX functionality, the responsibility for passing ANI and ALI rests with the carrier providing the Centrex. Private business switch services are typically used by, but are not limited to, private businesses, corporations, not for profit organizations, schools, governmental units, and industries for which the telecommunications service is primarily for conducting business.

"Private Emergency Answering Point" or "PEAP" means a place within an entity where the entity operators answer and dispatch emergency calls. An entity must obtain certification to handle internal emergency calls from its internal switch.

"Public Agency" means the State or any unit of local government or special purpose district located in whole or in part within this State that provides police, firefighting, medical or other emergency services, or has authority to do so [50 ILCS 750/2].

"Public Safety Agency" means a functional division of a public agency that provides firefighting, police, medical or other emergency services.

"Public Safety Answering Point" or "PSAP" means the initial answering location of an emergency call.

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"Text Telephone" or "TT" means a teletypewriter, a device that employs graphic or Braille communication in the transmission of coded signals through a wire or radio communication system.

"TTY" or "Teletypewriter" means a telegraph device capable of transmitting and receiving alphanumeric information over communications channels and capable of servicing the needs of those persons with a hearing or speech disability.

"Workspace" means the physical building area where work is normally performed. A workspace is an area, defined by net square footage, that includes hallways, conference rooms, restrooms, break rooms, and/or storage rooms, but does not include wall thickness, shafts, heating/ventilating/air conditioning equipment spaces, mechanical/electrical spaces, or other similar areas where employees do not normally have access.

SUBPART B: STANDARDS OF SERVICE

Section 1326.200 General Standards and Requirements

The digits "9-1-1" shall be the primary emergency telephone number within a county or municipality that has received Commission or Department authority to operate as a 9-1-1 system. In areas where Enhanced 9-1-1 is available, a private business switch operator must ensure that its system is capable of meeting the requirements set forth in Section 1326.205. Nothing in this Section shall require changes in customary dialing patterns (i.e., using the prefix or access code 9 to obtain an outside line before dialing 9-1-1) for those PEAPs that are exempt pursuant to ETSA Section 15.8.

Section 1326.205 Compliance

- a) After June 30, 2000, or within 18 months after Enhanced 9-1-1 is made available, any entity that installs or operates a private business switch service and provides telecommunications facilities or services to businesses shall assure that such a system is connected to the public switched network in a manner so that calls to 9-1-1 result in automatic number identification (ANI) and automatic location identification (ALI).
 - 1) ANI shall be provided based on the following minimum standards:
 - A) For buildings having their own street address and containing

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workspace of 40,000 square feet or less, one ANI shall be transmitted to the 9-1-1 system.

- B) For buildings having their own street address and containing workspace of more than 40,000 square feet, one ANI per 40,000 square feet of workspace shall be transmitted to the 9-1-1 system.
 - C) For private business switch operators/owners providing service in multi-floor buildings and sharing space with other nonrelated entities, a distinct ANI for each entity shall be transmitted to the appropriate 9-1-1 system per 40,000 square feet of workspace.
 - D) For private business switch operators/owners providing service in multi-building locations and sharing space with other nonrelated entities, a distinct ANI for each entity shall be transmitted to the appropriate 9-1-1 system.
- 2) The ALI information shall follow the database format defined by the National Emergency Number Association Recommended Formats for Data Exchange Version 1 or 2.1, "NENA Recommended Formats & Protocols for Data Exchange" (May 1999, published by the National Emergency Number Association, 4789 Papermill Road, Coshocton OH 43812). This incorporation does not include any later amendments or editions. ALI requirements are based on the following criteria when a 9-1-1 call is placed:
- A) For buildings having their own street address and containing workspace of 40,000 square feet or less, one ALI shall be transmitted to the 9-1-1 system and shall include the building's street address.
 - B) For buildings having their own street address and containing workspace of more than 40,000 square feet, location identification shall include the building's street address (ALI) and one Distinct Location Identification (DLI) per 40,000 square feet of workspace. ALI and DLI information shall be transmitted to the 9-1-1 system. The DLI shall, as accurately as possible, specify the location from which the 9-1-1 call is being placed. For example, if the area contains multiple floors, the DLI shall specify all floor numbers

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included in the 40,000 square feet of workspace. The DLI must be able to identify the entire 40,000 square feet of workspace.

- C) For private business switch operators/providers providing service in multi-floor buildings and sharing space with other nonrelated entities, a DLI for each entity shall be transmitted to the appropriate 9-1-1 system.
 - D) For private business switch operators/providers providing service in multi-building locations and sharing space with other nonrelated entities, a DLI for each entity shall be transmitted to the appropriate 9-1-1 system.
 - E) Separate buildings containing workspace of 40,000 square feet or less having a common public street address shall have a DLI for each building, in addition to the street address.
- 3) In cases in which clarification is needed, the business switch owner/operator shall work with 9-1-1 system management and the database provider to implement a usable DLI.
- b) Exemptions to Subsection (a)
- 1) Buildings containing workspace of more than 40,000 square feet are exempt from the multiple location identification requirements in subsections (a)(2)(B) and (a)(2)(E) if the building maintains, at all times, alternative and adequate means of signaling and responding to emergencies. Those means shall include, but are not limited to, a telephone system that provides the physical location of 9-1-1 calls coming from within the building.
 - A) Entities that qualify for this exemption must have staff available to meet the public safety agency responding to the 9-1-1 call at the designated address. This staff must be able to direct the public safety agency to the site of the emergency.
 - B) Entities that qualify for this exemption must not intercept the 9-1-1 call. All 9-1-1 calls under this exemption will be directly and selectively routed to the appropriate 9-1-1 system.

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- C) However, buildings under this exemption must ensure that the appropriate building street address where the call originated is being provided to the 9-1-1 system.
- D) An entity seeking exemption under this subsection (b)(1) shall provide notice that it seeks an exemption to the Department and to the public safety agency with jurisdiction over the physical location of the building for which the exemption is sought. Nothing in this subsection (b)(1)(D) shall be construed to limit the Administrator's authority to investigate and revoke or impose conditions upon the exemptions if it determines, after notice and hearing, that the revocation or imposition of conditions is reasonably necessary to ensure public safety.
- 2) Health care facilities are presumed to meet the requirements of subsection (b)(1) if the facilities are staffed with medical or nursing personnel 24 hours per day and if an alternative means of providing information about the source of an emergency call exists. Buildings under this exemption must provide 9-1-1 service that provides the building address.
- 3) Buildings containing workspace of more than 40,000 square feet or sites that contain multiple buildings sharing the same address or businesses that occupy multiple buildings in close proximity with different addresses that maintain, at all times, alternative and adequate means of signaling and responding to emergencies, including a telephone system that provides the location of a 9-1-1 call coming from within the building, and that are serviced by their own medical, fire and security personnel, may qualify for an exemption pending Administrator approval of the entity's emergency phone system. Certification by the Administrator is necessary prior to an entity answering and dispatching its own internal emergency calls. Entities that qualify for this exemption must comply with Subparts C, D and E.
- A) An entity seeking to obtain an exemption under this subsection (b)(3) must file a petition with the Administrator requesting the exemption. The petition shall contain a showing that the business seeking exemption is in compliance with Subparts C, D and E and shall further make a showing that the business seeking exemption

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provides emergency medical response equal in quality to that provided by the public safety agency with jurisdiction over the physical location of the building for which the exemption is sought.

- B) Department staff shall review all petitions for exemption and shall make a recommendation to the Administrator that the Administrator grant the exemption, with conditions that are reasonably necessary to ensure public safety, or deny the exemption. The Administrator, after notice and hearing required by Article 10 of the Illinois Administrative Procedure Act [5 ILCS 100/10], shall grant the exemption, with conditions that are reasonably necessary to ensure the public safety, or deny the exemption.
- 4) Buildings in communities that are not serviced by Enhanced 9-1-1 service are exempt.

SUBPART C: AUTHORIZATION TO OPERATE

Section 1326.300 Order of Authority

- a) Any entity that qualifies for exemption under Section 1326.205(b)(3) to operate an emergency answering point within its own facility must comply with Subparts C, D and E. In addition, the entity shall file a petition for an order of authority to operate a Private Emergency Answering Point (PEAP), as described in the final plan required by Section 1326.305. The final plan shall be attached to the petition and filed with the Administrator.
- b) The petitioner must also notify the appropriate 9-1-1 Authority of its plans to answer its internal emergency calls and provide a copy of the petition and plan to the appropriate 9-1-1 Authority.
- c) The Administrator shall have the authority to audit the PEAP to verify compliance with the Act and this Part.
- d) Notice of modification to an approved plan shall be submitted to the Administrator in writing no later than 10 days prior to the proposed change.

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Section 1326.305 Plans

- a) Each entity shall submit a draft plan for Department review prior to filing its final plan with the Administrator. The Department has 90 days to review and provide written comments to the petitioner.
- b) Draft and final plans shall consist of a narrative that provides an explanation of the proposed system's operation and a completed petition to the Administrator for the provision of 9-1-1 service, consisting of the following:
 - 1) A thorough explanation regarding the makeup of the facility's security, fire and medical departments. The explanation shall include the emergency responders' responsibilities and how they are better able to respond to an incident internally than an outside agency. In addition, this exhibit shall indicate how each emergency responder will be dispatched within the facility.
 - 2) Call handling agreements with the internal emergency responders, including, but not limited to, the internal security services, internal fire services, and internal medical services. These agreements shall include a commitment from the parties that appropriate action shall be taken in response to emergency calls and subsequent dispatches, and that top priority will be given to emergency calls by the parties.
 - 3) Call handling agreements with the existing Enhanced 9-1-1 system for additional back-up police, fire and medical assistance pursuant to Section 1326.510(c).
 - 4) Backup PEAP agreement pursuant to Section 1326.400(d).
 - 5) Standard Operating Procedures and Disaster Procedures specified in Section 1326.505.
 - 6) Network Diagram – a chart showing the trunking configuration from the applicant's switch to the backup PEAP, as required by Section 1326.400.

SUBPART D: PRIVATE EMERGENCY ANSWERING POINT

Section 1326.400 Private Emergency Answering Point (PEAP) Standards

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An entity that has been certified by the Administrator to operate a PEAP and to handle its internal emergency calls must meet the following minimum standards:

- a) The entity applying to be a PEAP may have a dialing code other than 9-1-1 as its primary emergency telephone number. When an entity's current telephone switching system is replaced, the entity shall program its system to respond to 9-1-1 in addition to its current dialing code.
- b) The PEAP shall be operational 24 hours a day, 7 days a week, except when the entity is closed or shut down and no employees are or could be present in any part of the facility.
- c) Each PEAP shall have an operational TT if the entity employs hearing or speech impaired persons or if there is an area in the building where the public has access to a telephone to dial 9-1-1 or other emergency code, such as a reception area, corridor, lobby or waiting room.
- d) There must be at least one backup location remote from the primary answering point that will be promptly staffed by trained personnel should the primary location experience equipment failure or become unstaffed due to fire or other emergency. Instead of an on-site remote backup location, a written agreement may be established with the existing 9-1-1 Authority to be the remote backup/overflow answering point. The phone switch must be configured to automatically transfer calls to the remote answering point if a call to the primary answering point goes unanswered or if the primary answering point has to be evacuated.
- e) Personnel answering the emergency phone must be trained on how to respond to emergency calls and how to summon appropriate inside and outside assistance for an emergency situation. Eight hours minimum training is required based on competency and experience.
- f) The PEAP shall be equipped with an emergency backup power source capable of supplying electrical power to serve the basic power requirements of the PEAP for a minimum of 4 hours.
- g) Critical areas of the PEAP must have adequate physical security to prevent the intentional disruption of service. In the absence of a high level of security, either

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of the following options may be substituted to ensure the answering and dispatch of the emergency call:

- 1) A secondary backup location remotely located from the primary answering point that is staffed 24 hours a day with trained personnel; or
 - 2) An alternative method of available communication that will transmit an emergency request and result in the dispatch of emergency services.
- h) Access to phone switch equipment will be restricted to those who need to service the equipment.
 - i) No emergency calls shall be placed on hold.
 - j) Ninety percent of all emergency calls must be answered within 10 seconds.
 - k) Emergency calls shall be identified by the telecommunications equipment in such a manner that indicates that the call is an emergency so the operator can give priority to the call. When possible, the telephone switching systems shall provide top priority to all emergency calls if a blocking condition occurs in the phone system.

SUBPART E: OPERATIONS

Section 1326.500 System Review and Reporting

Each entity certified by the Administrator to handle its internal emergency calls shall provide an annual update to the Department's Office of the Statewide 9-1-1 Administrator by January 1 of each year. The entity shall provide the following information:

- a) The entity's name and street address;
- b) The name and telephone number of a contact person; and
- c) The recertification of all agreements.

Section 1326.505 Written Operating Procedures

Each certified entity shall develop and utilize written "Standard Operating Procedures" and

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"Disaster Procedures" for its emergency operations and for use by its personnel who will be handling the emergency calls. Copies of the procedures must also be included in the plan when petitioning the Administrator for approval.

Section 1326.510 Call Handling Procedures

- a) Each entity shall enter into call handling agreements with its internal emergency responders for police, fire and medical assistance. The agreements must specify the method of dispatch that will be used in contacting the responders.
- b) Each entity shall enter into call handling agreements with the 9-1-1 Authority for fire, police and medical assistance in case additional assistance is needed beyond what the facility itself can provide. There must also be a method available for the entity to request additional assistance from the existing 9-1-1 Authority to provide backup services in the event that an incident occurs that would require additional emergency resources.
- c) Each entity shall specify to the Administrator, in the plan required by Section 1326.305, how calls will be dispatched to emergency responders within its facility. In addition, the entity shall provide details concerning how additional public safety agencies or other providers of emergency services outside of the entity will be dispatched in the event that additional assistance is needed. Copies of the agreements must be included in the plan.
- d) Each entity may choose from the following methods of dispatch:
 - 1) Direct dispatch;
 - 2) Call relay;
 - 3) Call referral; or
 - 4) Call transfer.
- e) Each entity shall ensure that the disposition of each emergency call is handled according to the agreements it has entered into with its emergency responding agencies within its facility.
- f) Each entity shall ensure that the disposition of each emergency call is handled

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according to the agreements it has entered into with the 9-1-1 Authority or other public safety agencies.

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- 1) Heading of the Part: 9-1-1 Emergency Systems Consolidation Grants
- 2) Code Citation: 83 Ill. Adm. Code 1327
- 3)

<u>Section Numbers:</u>	<u>Adopted Actions:</u>
1327.100	New Section
1327.110	New Section
1327.120	New Section
1327.200	New Section
1327.210	New Section
1327.220	New Section
- 4) Statutory Authority: Implementing and authorized by Section 15.4b of the Emergency Telephone System Act [50 ILCS 750/15.4b]
- 5) Effective Date of Rules: May 27, 2016
- 6) Does this rulemaking contain an automatic repeal date? No
- 7) Does this rulemaking contain incorporations by reference? Yes
- 8) A copy of these adopted rules is on file in the Agency's principal office and is available for public inspection.
- 9) Notice of Proposal published in the *Illinois Register*: 40 Ill. Reg. 3248, February 19, 2016
- 10) Has JCAR issued a Statement of Objection to this rulemaking? No
- 11) Differences between Proposal and Final Version: A number of wording changes were made in response to comments received during the first notice period. In addition, revisions were made as requested by the Joint Committee on Administrative Rules.

Section 1327.110, 9-1-1 Authority, added "(ETSA) [50 ILCS 750]".

Section 1327.110, Administrator, added "Department's".

Section 1327.110, added ""Grant" means a distribution from the fund to a 9-1-1 Authority pursuant to ETSA Section 30."

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Section 1327.110, NENA i3 Solution standard, changed "as published on June 14, 2011, and does not" to ", published by the National Emergency Number Association, 1700 Diagonal Rd., Suite 500, Alexandria VA 22314 (www.NENA.org) (June 14, 2011). These standards are hereby incorporated by reference and do not".

Section 1327.200(c)(2), changed ", regulations and guidelines" to " and regulations".

- 12) Have all the changes agreed upon by the Agency and JCAR been made as indicated in the agreements issued by JCAR? Yes
- 13) Will this rulemaking replace an emergency rule currently in effect? Yes
- 14) Are there any rulemakings pending on this Part? No
- 15) Summary and Purpose of Rulemaking: The rules will define the grant process and criteria for issuing grants to defray or offset non-recurring costs associated with 9-1-1 consolidation of systems outside a municipality with a population in excess of 500,000.
- 16) Information and questions regarding these adopted rules shall be directed to:

Matthew R. Rentschler
Chief Legal Counsel
Illinois State Police
801 South 7th Street, Suite 1000-S
Springfield IL 62703

217/782-7658

The full text of the Adopted Rules begins on the next page:

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TITLE 83: PUBLIC UTILITIES
CHAPTER IV: DEPARTMENT OF STATE POLICE

PART 1327

9-1-1 EMERGENCY SYSTEMS CONSOLIDATION GRANTS

SUBPART A: GENERAL PROVISIONS

Section

1327.100	Purpose and Authorization
1327.110	Definitions
1327.120	Duties

SUBPART B: ELIGIBILITY

Section

1327.200	Application and Receipt of Grant Program Funds
1327.210	Administration of Grant Program Funds
1327.220	Appeals

AUTHORITY: Implementing and authorized by Section 15.4b of the Emergency Telephone System Act [50 ILCS 750/15.4b].

SOURCE: Adopted by emergency rulemaking at 40 Ill. Reg. 1169, effective January 1, 2016, for a maximum of 150 days; adopted at 40 Ill. Reg. 8112, effective May 27, 2016.

SUBPART A: GENERAL PROVISIONS

Section 1327.100 Purpose and Authorization

The Department establishes this Part to exercise its responsibility to adopt rules defining the grant process and criteria for issuing grants to defray or offset nonrecurring costs associated with 9-1-1 system consolidation of systems outside of a municipality with a population in excess of 500,000 [50 ILCS 750/15.4b].

Section 1327.110 Definitions

"9-1-1 Authority" means the ETSB, Joint ETSB, or qualified governmental entity that provides for the management and operation of a 9-1-1 system within the

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scope of those duties and powers prescribed by the Emergency Telephone System Act (ETSA) [50 ILCS 750].

"9-1-1 Network" means the network used for the delivery of 9-1-1 emergency calls over dedicated and redundant facilities, as required by 83 Ill. Adm. Code 725, to a PSAP or backup PSAP that meets the applicable grade of service.

"9-1-1 System" means the geographic area that has been granted an order of authority by the Administrator to use "9-1-1" as the primary emergency telephone number.

"9-1-1 System Provider" means any person, corporation, limited liability company, partnership, sole proprietorship, or entity of any description that acts as a 9-1-1 system provider within the meaning of ETSA Section 2 by contracting to provide 9-1-1 network and database services and that has been certified by the Commission pursuant to Section 13-900 of the Public Utilities Act [220 ILCS 5/13-900].

"Act" or "ETSA" means the Emergency Telephone System Act [50 ILCS 750].

"Administrator" means the Department's Statewide 9-1-1 Administrator.

"Adverse Action" means any action taken to deny, reject, reduce, suspend or terminate a grant application, request to materially amend a grant, or grant payment.

"Advisory Board" means the Statewide 9-1-1 Advisory Board.

"Backup PSAP" means a public safety answering point that serves as an alternate to the PSAP for enhanced systems and is at a different location and operates independently from the PSAP. A backup PSAP may accept overflow calls from the PSAP or be activated in the event that the PSAP is disabled.

"Busy day" means a consecutive 24-hour period during which the greatest volume of traffic is handled in the central office.

"Busy hour" means the two consecutive half-hours each day during which the greatest volume of traffic is handled in the central office.

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"Commission" means the Illinois Commerce Commission.

"Consolidation" means a reduction of Emergency Telephone System Boards, Joint Emergency Telephone System Boards, qualified governmental entities, and PSAPs pursuant to ETSA Section 15.4a.

"Department" means the Department of State Police.

"Emergency Call" means any type of request for emergency assistance through the 9-1-1 network, not limited to voice. This may include a session established by signaling with two-way, real-time media and involves a human making a request for help.

"Emergency Telephone System Board" or "ETSB" means a board appointed by the corporate authorities of any county or municipality that provides for the management and operation of a 9-1-1 system within the scope of the duties and powers prescribed by ETSA. The corporate authorities shall provide for the manner of appointment, provided that members of the board meet the requirements of the statute.

"Grade of Service" means P.01 for Basic 9-1-1 or Enhanced 9-1-1 services or NENA i3 Solution standard for NG9-1-1 services.

"Grant" means a distribution from the fund to a 9-1-1 Authority pursuant to ETSA Section 30.

"Grant Program" means the 9-1-1 System Consolidation Grant Program.

"Joint ETSB" means a Joint Emergency Telephone System Board established by intergovernmental agreement of two or more municipalities or counties, or a combination thereof, to provide for the management and operation of a 9-1-1 system.

"NENA i3 Solution standard" means the NENA 08-003 Detailed Functional and Interface Standard for NG9-1-1 (i3), published by the National Emergency Number Association, 1700 Diagonal Rd., Suite 500, Alexandria VA 22314 (www.NENA.org) (June 14, 2011). These standards are hereby incorporated by reference and do not include any later amendments or additions.

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"NG9-1-1" or "Next Generation 9-1-1 Service" means a system comprised of managed IP-based networks, gateways, functional elements and databases that augment or replicate present day E9-1-1 features and functions and provide new capabilities. NG9-1-1 is designed to provide access to emergency services from all sources, and to provide multimedia data capabilities for PSAPs and other emergency service organizations.

"P.01" means the probability (P) expressed as a decimal fraction of an emergency call being blocked. P.01 is the grade of service reflecting the probability that one call out of 100 during the average busy hour of the average busy day will be blocked, or the number of 9-1-1 circuits or facilities from the 9-1-1 system provider's routing equipment to the primary PSAP or PSAPs that is sufficient to complete 99% of all requests for emergency service during the average busy hour of the average busy day.

"Public Safety Answering Point" or "PSAP" means the initial answering location of an emergency call.

"Waiver" means approval for exemption from consolidation, which shall be subject to review and renewal as determined by the Administrator, with recommendation from the Advisory Board.

Section 1327.120 Duties

For purposes of this Part:

- a) The Department has the responsibility under the Act to adopt rules defining the process and criteria for issuing consolidation grants under ETSA Section 15.4b.
- b) The Advisory Board has the following responsibilities under the Act to:
 - 1) provide advice and recommendations regarding the rules defining the grant process and criteria for issuing grants, as well as the administration of the Grant Program; and
 - 2) determine the amount allotted for grants awarded during the fiscal year and for NG9-1-1 expenses during the year pursuant to ETSA Section 30(D).

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- c) The Administrator has the responsibility under the Act to administer the Grant Program pursuant to ETSA Section 15.4b.

SUBPART B: ELIGIBILITY

Section 1327.200 Application and Receipt of Grant Program Funds

- a) The law requires the consolidation of 9-1-1 Authorities and PSAPs outside of municipalities with a population in excess of 500,000. Subject to an appropriation of necessary funds, the Administrator, with the advice and recommendation of the Advisory Board, shall administer the Grant Program to defray or offset nonrecurring costs associated with 9-1-1 system consolidation.
- b) The Administrator shall review the funding purposes of the Grant Program set forth in ETSA Section 15.4b and invite eligible 9-1-1 Authorities to submit proposals for grants to consolidate systems through a request for grant proposal (RFGP) process. Based on ETSA Section 15.4b and the proposals received in response to the RFGP, the Administrator shall select proposals for Grant Program funding.
- c) The Administrator, with the advice and recommendation of the Advisory Board, shall develop an RFGP based on the following criteria:
 - 1) the purposes, goals and objectives of ETSA Section 15.4b(a);
 - 2) requirements imposed on the Administrator and potential recipient 9-1-1 Authorities by applicable law and regulations;
 - 3) the nature and complexity of the consolidation plans;
 - 4) the analysis of the needs of eligible 9-1-1 Authorities and available resources that already address those needs; and
 - 5) current research findings and demographic, criminal justice and statistical data that is relevant to 9-1-1 consolidation.
- d) RFGPs developed under subsection (c) shall include:
 - 1) the purposes, goals and objectives of the Grant Program;

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- 2) requirements that applicant 9-1-1 Authorities must meet, and adhere to, such as eligibility, reporting and fiscal requirements;
- 3) certifications required by State and federal law, including, but not limited to, the State of Illinois Drug-Free Workplace certification, State and federal debarment certifications, and State bribery and bid-rigging certifications;
- 4) weighted criteria by which the Administrator will select proposals for funding; these such criteria shall include, but are not be limited to:
 - A) reducing the number of transfers of a 9-1-1 call;
 - B) reducing the infrastructure required to adequately provide 9-1-1 network services;
 - C) promoting cost savings from resource sharing among 9-1-1 Authorities;
 - D) facilitating interoperability and resiliency for the receipt of 9-1-1 calls;
 - E) reducing the number of 9-1-1 Authorities or reducing the number of PSAPs within a 9-1-1 system;
 - F) cost saving resulting from 9-1-1 Authorities' consolidation;
 - G) expanding E9-1-1 service coverage as a result of 9-1-1 Authorities' consolidation affecting areas without E9-1-1 service; and
 - H) whether the 9-1-1 Authority is required to consolidate under ETSA Section 15.4a;
- 5) the deadline by which, and location where, proposals must be received by the Administrator;

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- 6) the total amount of funding available for distribution through the RFGP process, and the maximum amount of funding that eligible 9-1-1 systems may apply for through the submission of a proposal;
 - 7) the anticipated time period of the consolidation projects that may be funded; and
 - 8) funding priorities as described in ETSA Section 15.4b.
- e) The Department will post a link on its website for the electronic submission of proposals for Grant Program funds in response to an RFGP. Proposals shall include a copy of the consolidation plan, as required by ETSA Section 15.4b(b).
 - f) On January 2 each year, the Administrator shall post an RFGP for Grant Program funds available during the current granting period.
 - g) The Advisory Board shall recommend the award of grant funds, based on the criteria set forth in the RFGP, as described in subsection (d). Advisory Board recommendations shall be made and reported at public meetings conducted in conformance with the Open Meetings Act [5 ILCS 120].
 - h) By June 30 each year, the Administrator shall award funds under the Grant Program. The Department will enter into a Grant Agreement with each grant recipient specifying the terms and conditions under which the 9-1-1 consolidation projects are to be conducted and the funds are to be received. The terms and conditions shall include, but are not limited to, reporting requirements that reflect fiscal expenditures and progress toward program objectives, compliance with applicable laws and regulations, maintenance of financial and program records beyond the expiration of the Grant Agreement, and audit procedures as described in ETSA Section 40 and the Grant Accountability and Transparency Act (GATA) [30 ILCS 708].

Section 1327.210 Administration of Grant Program Funds

- a) All Grant Program recipients shall operate in conformance with the following State statutes, when applicable: the Illinois Grant Funds Recovery Act [30 ILCS 705]; Grant Accountability and Transparency Act [30 ILCS 708]; the Illinois Procurement Code [30 ILCS 500]; and the State Comptroller Act [15 ILCS 405].

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- b) Grant funds shall:
- 1) not be awarded to cover or reimburse costs for exceeding the applicable grade of service;
 - 2) not be released until a consolidation plan has been approved for the requestor;
 - 3) only be spent or reimbursed in accordance with the approved request; and
 - 4) if not spent, be repaid to the State in accordance with the Grant Funds Recovery Act [30 ILCS 705] and 89 Ill. Adm. Code 511.
- c) Notwithstanding subsection (d), the Department will suspend performance of any Grant Agreement for a period not to exceed 28 days when there has been a determination of nonconformance with any federal or State law or rule, or the terms or conditions of the Grant Agreement. The Department will reinstate performance of a Grant Agreement that has been suspended if the nonconformance is corrected within 28 days after the date of suspension. However, notwithstanding subsection (d), a Grant Agreement for which performance has been suspended will be terminated by the Department if performance of the Grant Agreement is not reinstated within 28 days after its suspension. Written notice of all such actions by the Department will be submitted to the Grant Program recipient and the Administrator as soon as possible, but within 5 working days.
- d) Upon the request of a Grant Program recipient, the Department will extend the length of time performance of a Grant Agreement may be suspended beyond 28 days for an additional period not to exceed 14 days, if the nonconformance for which the performance of the Grant Agreement was suspended can be corrected within the extended period and the correction would result in fulfillment of the terms of the Grant Agreement. An extension will be granted by the Department only with the consent of the Administrator. Since an extension granted by the Department pursuant to this subsection is initiated by the Grant Program recipient, it shall not be deemed an adverse action under this Part. However, a Grant Agreement for which the period of suspended performance has been extended pursuant to this subsection shall be terminated by the Department if performance of the Grant Agreement has not been reinstated by the Department before the extension period has expired. Written notice of all such action by the Department

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will be submitted to the Grant Program recipient and the Administrator as soon as possible, but within 5 working days.

- e) The Department will immediately terminate any Grant Agreement for any reason of nonconformance specified in subsection (c), if performance of the Grant Agreement has been suspended on at least one prior occasion or if such nonconformance cannot be corrected by the Grant Program recipient in less than 28 days from the date of termination. Written notice of termination by the Department will be submitted to the Grant Program recipient and Administrator as soon as possible, but within 5 working days.
- f) The Department will approve any revision to a Grant Agreement if action is necessary to fulfill the terms of the Grant Agreement. Material revisions shall be reported to the Advisory Board members at or before the next Advisory Board meeting. However, if a request by a Grant Program recipient for a material revision to a Grant Agreement is denied by the Department, written notice of denial shall be submitted to the Grant Program recipient and Administrator as soon as possible, but within 5 working days.

Section 1327.220 Appeals

- a) The appeal procedures for this Part are subject to Article 10 of the Illinois Administrative Procedure Act [5 ILCS 100/Art. 10].
- b) A Grant Program recipient may appeal any adverse action of the Department by writing to the Administrator within 14 days from the day the notice of adverse action is mailed to the recipient. The written appeal shall state specific reasons for which the adverse action taken by the Department should be modified and the action requested of the Administrator, and shall be signed by the recipient's authorized official.
- c) If no timely appeal is taken from an adverse action, the action of the Department will be deemed the final action of the Department.
- d) When an appeal is timely filed, the Department will arrange for the Administrator to hear and decide the appeal within 49 days after the receipt of the written appeal. The Grant Program recipient will be notified of the hearing date at least 7 days prior to the hearing and shall have the right to appear before the Administrator and to be represented by counsel at the hearing.

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- e) At the hearing, the Administrator shall consider the written appeal submitted pursuant to subsection (b), any written response to that appeal by Department staff, and any testimony by the Grant Program recipient or Department staff to questions posed by the Administrator.
- f) The Administrator shall render a decision on the appeal before adjourning the hearing and issue a written order consistent with the decision.

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- 1) Heading of the Part: Standards of Service Applicable to Wireless 9-1-1 Emergency Systems
- 2) Code Citation: 83 Ill. Adm. Code 1328
- 3)

<u>Section Numbers</u> :	<u>Adopted Actions</u> :
1328.100	New Section
1328.105	New Section
1328.200	New Section
1328.205	New Section
1328.210	New Section
1328.300	New Section
1328.305	New Section
1328.310	New Section
- 4) Statutory Authority: Implementing and authorized by Section 15 of the Wireless Emergency Telephone System Act [50 ILCS 751/15]
- 5) Effective Date of Rules: May 27, 2016
- 6) Does this rulemaking contain an automatic repeal date? No
- 7) Does this rulemaking contain incorporations by reference? Yes
- 8) A copy of these adopted rules is on file in the Agency's principal office and is available for public inspection.
- 9) Notice of Proposal published in the *Illinois Register*: 40 Ill. Reg. 3260, February 19, 2016
- 10) Has JCAR issued a Statement of Objection to this rulemaking? No
- 11) Differences between Proposal and Final Version: A number of wording changes were made in response to comments received during the first notice period. In addition, revisions were made as requested by the Joint Committee on Administrative Rules.

Section 1328.105, 9-1-1 Authority, added "(ETSA) [50 ILCS 750]".

Section 1328.105, Automatic Location Identification, deleted ", in an E9-1-1 system,".

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Section 1328.105, Automatic Number Identification, deleted ", in an E-9-1-1 system,". Changed "9-1-1 calling party's number" to "telephone number associated with the access line from which a call originates".

Section 1328.105, Central Office, changed "a switching office/facility in a telephone system that provides service to the general public, having the capability of terminating and interconnecting subscriber lines and/or trunks" to "the site where switching equipment is located. A local central office, also called an end office, is the switching office where individual subscriber's access lines appear. It houses the equipment that receives calls transmitted on the local loop and routes the call over the switched network either directly to the person called, if the call is placed to a location served by the same local central office, or to another central office, if the call is placed to a customer served by a different central office".

Section 1328.105, Default Routing, changed "the capability to route a 9-1-1 call" to "a feature that allows emergency calls to be routed". Changed "(default)" to "default".

Section 1328.105, Trunk, changed "communications circuit between two switching nodes (e.g., central offices, PBXs, ANI/ALI controller equipment)" to "transmission path between switching units, switching centers and/or toll centers".

Section 1328.105, Wireless Carrier, changed "(personal communications service (PCS))" to "personal communications service (PCS)".

- 12) Have all the changes agreed upon by the Agency and JCAR been made as indicated in the agreements issued by JCAR? Yes
- 13) Will this rulemaking replace an emergency rule currently in effect? Yes
- 14) Are there any rulemakings pending on this Part? No
- 15) Summary and Purpose of Rulemaking: The rules will define the standards of service applicable to wireless 9-1-1 emergency systems, including requirements, implementation, authorization to operate, wireless service provisioning, wireless carrier testing, and authorized wireless 9-1-1 answering point testing.
- 16) Information and questions regarding these adopted rules shall be directed to:

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Matthew R. Rentschler
Chief Legal Counsel
Illinois State Police
801 South 7th Street, Suite 1000-S
Springfield IL 62703

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The full text of the Adopted Rules begins on the next page:

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TITLE 83: PUBLIC UTILITIES
CHAPTER IV: DEPARTMENT OF STATE POLICE

PART 1328

STANDARDS OF SERVICE APPLICABLE TO WIRELESS 9-1-1 EMERGENCY SYSTEMS

SUBPART A: GENERAL PROVISIONS

Section

- 1328.100 Application of Part
1328.105 Definitions

SUBPART B: AUTHORIZATION TO OPERATE

Section

- 1328.200 General Requirements
1328.205 Implementation of Wireless 9-1-1 Service
1328.210 Authorization to Operate

SUBPART C: OPERATIONS

Section

- 1328.300 Wireless Service Provisioning
1328.305 Wireless Carrier Testing
1328.310 Authorized Wireless 9-1-1 Answering Point Testing

AUTHORITY: Implementing and authorized by Section 15 of the Wireless Emergency Telephone Safety Act [50 ILCS 751/15].

SOURCE: Adopted by emergency rulemaking at 40 Ill. Reg. 1181, effective January 1, 2016, for a maximum of 150 days; adopted at 40 Ill. Reg. 8124, effective May 27, 2016.

SUBPART A: GENERAL PROVISIONS

Section 1328.100 Application of Part

- a) This Part shall apply to Emergency Telephone System Boards (ETSB), qualified governmental entities, public safety agencies, and wireless carriers in the State of Illinois, except to the extent of any exemptions conferred by law.

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- b) Public safety agencies and wireless carriers are encouraged to cooperate to provide emergency access to wireless 9-1-1 and wireless E9-1-1 service. Public safety agencies and wireless carriers operating wireless 9-1-1 and wireless E9-1-1 systems require adequate funding to recover the costs of designing, purchasing, installing, testing and operating enhanced facilities, systems and services necessary to comply with the wireless E9-1-1 requirements mandated by the Federal Communications Commission (FCC) and to maximize the availability of wireless E9-1-1 services throughout the State of Illinois.

Section 1328.105 Definitions

"9-1-1 Authority" means the ETSB or qualified governmental entity that provides for the management and operation of a 9-1-1 system within the scope of those duties and powers prescribed by the Emergency Telephone System Act (ETSA) [50 ILCS 750].

"9-1-1 System" means the geographic area that has been granted an order of authority by the Administrator to use "9-1-1" as the primary emergency telephone number.

"9-1-1 System Provider" means any person, corporation, limited liability company, partnership, sole proprietorship, or entity of any description that acts as a 9-1-1 system provider within the meaning of ETSA Section 2 by contracting to provide 9-1-1 network and database services and that has been certified by the Commission pursuant to Section 13-900 of the Public Utilities Act [220 ILCS 5/13-900].

"Act" or "ETSA" means the Emergency Telephone System Act [50 ILCS 750].

"Administrator" means the Statewide 9-1-1 Administrator.

"Advisory Board" means the Statewide 9-1-1 Advisory Board.

"Authorized Wireless 9-1-1 Answering Point" means an ETSB or qualified governmental entity that has been authorized by the Commission or the Department to take wireless 9-1-1 calls.

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"Automatic Location Identification" or "ALI" means the automatic display at the PSAP of the caller's telephone number, the address/location of the telephone, and supplementary emergency services information.

"Automatic Number Identification" or "ANI" means the automatic display of the telephone number associated with the access line from which a call originates on the PSAP monitor.

"Cell Sector" means one face of a cell antenna (typically three sided) that operates independently of the other sectors.

"Central Office" means the site where switching equipment is located. A local central office, also called an end office, is the switching office where individual subscriber's access lines appear. It houses the equipment that receives calls transmitted on the local loop and routes the call over the switched network either directly to the person called, if the call is placed to a location served by the same local central office, or to another central office, if the call is placed to a customer served by a different central office.

"Commission" means the Illinois Commerce Commission.

"Default Routing" means a feature that allows emergency calls to be routed to a designated default PSAP when the incoming 9-1-1 call cannot be selectively routed due to ANI failure, garbled digits, or other causes that prevent selective routing.

"Department" means the Department of State Police.

"Director" means the Director of the Department of State Police.

"Diverse Routing" means the practice of routing circuits along different physical paths in order to prevent total loss of 9-1-1 service in the event of a facility failure.

"Emergency Call" means any type of request for emergency assistance through a 9-1-1 network, not limited to voice. This may include a session established by signaling with two-way, real-time media and involves a human making a request for help.

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"Emergency Telephone System Board" or "ETSB" means a board appointed by the corporate authorities of any county or municipality that provides for the management and operation of a 9-1-1 system within the scope of the duties and powers prescribed by ETSA. The corporate authorities shall provide for the manner of appointment, provided that members of the board meet the requirements of the statute.

"Enhanced 9-1-1" or "E9-1-1" means an emergency telephone system that includes dedicated network, selective routing, database, ALI, ANI, selective transfer, fixed transfer, and a call back number.

"Local Number Portability" means the ability for a customer to change its telephone company while still keeping the same telephone number.

"Mobile Switching Office" or "MSO" means the wireless equivalent of a central office that provides switching functions for wireless calls.

"NG9-1-1" or "Next Generation 9-1-1 Service" means a system comprised of managed IP-based networks, gateways, functional elements and databases that augment or replicate present day E9-1-1 features and functions and provide new capabilities. NG9-1-1 is designed to provide access to emergency services from all sources, and to provide multimedia data capabilities for PSAPs and other emergency service organizations.

"NPA" means numbering plan area or area code.

"NXX" means the first three digits of a local seven digit telephone number that identify the specific telephone company's central office serving that number.

"Number Pooling" means distributing numbers in one NXX code to more than one carrier and other strategies for optimizing the use of telephone numbers in the North American Numbering Plan (NANP) in the United States.

"Order of Authority" means a formal order of the Administrator that authorizes public agencies or public safety agencies to provide 9-1-1 service in a geographical area.

"Public Safety Answering Point" or "PSAP" means the initial answering location of an emergency call.

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"Pseudo Automatic Number Identification" or "pANI" means a telephone number used to support routing of wireless 9-1-1 calls. It may identify a wireless cell, cell sector or PSAP to which the call should be routed, also known as routing number.

"Qualified Governmental Entity" means a unit of local government authorized to provide 9-1-1 services pursuant to ETSA when no ETSB exists.

"Secondary Answering Point" or "SAP" means a location, other than a PSAP, that is able to receive the voice, data and call back number of an E9-1-1 or NG9-1-1 emergency call transferred from a PSAP and completes the call taking process by dispatching police, medical, fire or other emergency responders.

"Selective Routing" means a switching system that automatically routes calls to predetermined PSAPs, based on the location of the calling telephone number.

"Trunk" means a transmission path between switching units, switching centers and/or toll centers.

"Wireless Carrier" means a provider of two-way cellular, broadband personal communications service (PCS), geographic area 800 MHz and 900 MHz Commercial Mobile Radio Service (CMRS), Wireless Communications Service (WCS), or other Commercial Mobile Radio Service (CMRS), as defined by the Federal Communications Commission, offering radio communications that may provide fixed, mobile, radio location, or satellite communication services to individuals or businesses within its assigned spectrum block and geographical area or that offers real-time, two-way voice service that is interconnected with the public switched network, including a reseller of the service.

SUBPART B: AUTHORIZATION TO OPERATE

Section 1328.200 General Requirements

- a) All wireless 9-1-1 calls shall only be directed to an authorized wireless PSAP.
- b) The Administrator shall notify the Advisory Board upon receipt of a request from a qualified governmental entity or an ETSB when the entity requests to provide wireless 9-1-1 service in areas for which the Department has accepted wireless 9-1-1 responsibility.

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- c) The Administrator shall further confer with the Advisory Board only in those instances when the requesting entity does not comply with Section 1328.300.

Section 1328.205 Implementation of Wireless 9-1-1 Service

ETSBs or qualified governmental entities applying to take wireless 9-1-1 calls shall begin providing the service within 6 months after receiving written notice from the Department's Office of the Statewide 9-1-1 Administrator to function as an authorized wireless 9-1-1 answering point.

Section 1328.210 Authorization to Operate

- a) ETSBs and qualified governmental entities that possess an order of authority to operate a 9-1-1 system in the State of Illinois are the only entities that shall handle wireless 9-1-1 calls. These entities shall be known as authorized wireless 9-1-1 answering points.
- b) The Department shall be the default 9-1-1 wireless answering point in areas where no authorized wireless 9-1-1 answering point exists.
- c) To become an authorized wireless 9-1-1 answering point, an ETSB or qualified governmental entity shall provide the Department's Office of the Statewide 9-1-1 Administrator with a plan that sets forth, at a minimum, the items contained in this subsection (c). Nothing in this Section requires the Department to follow the filing requirements in this subsection (c).
 - 1) A narrative statement setting forth:
 - A) The name of the ETSB or qualified governmental entity or combination of such, requesting to be a 9-1-1 wireless answering point, and the name, address and telephone number of a contact person for the ETSB or qualified governmental entity or combination;
 - B) A detailed explanation of the jurisdictional boundaries that will be covered, specifying whether those jurisdictional boundaries differ from the wireline 9-1-1 jurisdictional boundaries;

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- C) If the jurisdictional boundaries differ, an explanation of whether additional public safety agencies (fire, law enforcement, EMS) will be dispatched in response to wireless 9-1-1 calls, and how those additional public safety agencies will be dispatched, together with a list of the agencies;
 - D) The name of the 9-1-1 system provider and list of wireless carriers providing service in the specified jurisdiction;
 - E) The name, address and phone number of the project coordinator designated by 9-1-1 Authority; and
 - F) Phase of wireless 9-1-1 service being provided and wireless solutions (NCAS, CAS, etc.) with a timeline for implementation;
- 2) A list of PSAPs within the 9-1-1 system that will be answering 9-1-1 wireless calls and their addresses;
 - 3) A list of additional public safety agencies that will need to be dispatched in response to wireless 9-1-1 calls and the associated call handling agreements prescribed in 83 Ill. Adm. Code 1325.205(b)(10)(F). These agreements are subject to the annual recertification requirements in 83 Ill. Adm. Code 1325.505;
 - 4) A network diagram provided by the 9-1-1 system provider showing the overall system configuration. Changes made to a system that affect the ability of the system to route wireless 9-1-1 calls shall be reflected in annual filings required by 83 Ill. Adm. Code 1325.205(b)(10)(E);
 - 5) Copies of any intergovernmental agreements entered into between ETSBs or qualified units of local governments for providing wireless 9-1-1 service; and
 - 6) The Test Plan required by Section 1328.305(c).
- d) The Department's Office of the Statewide 9-1-1 Administrator shall review the plan and notify the entity in writing, stating whether it has the authorization to operate as an authorized wireless 9-1-1 answering point for the jurisdiction indicated in the plan.

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- e) In the event that an authorized wireless 9-1-1 answering point seeks to modify its existing plan on file with the Administrator, it shall file a description of the modification a minimum of 10 days in advance of any changes being made.

SUBPART C: OPERATIONS

Section 1328.300 Wireless Service Provisioning

- a) Wireless 9-1-1 service connects a person who has dialed 9-1-1 to the appropriate 9-1-1 system provider. Wireless 9-1-1 service shall be provided by wireless carriers in a manner that allows the 9-1-1 system provider to comply with 83 Ill. Adm. Code 725.
- b) Diverse routing shall be provided for all wireline trunking facilities used to transport and terminate the wireless 9-1-1 call where facilities are available.
- c) Default routing shall be provided in the event that a wireless 9-1-1 call cannot be selectively routed. The level of default routing shall be negotiated among the 9-1-1 system provider, the wireless carrier, and the 9-1-1 authority.
- d) Wireless carriers shall provide information to the appropriate 9-1-1 authority of changes that affect the identification and location information needed by an authorized wireless 9-1-1 answering point at least 10 business days prior to changes being made. The media used in providing this information shall be mutually agreed upon by the carrier and the 9-1-1 authority.
- e) Prior to an authorized wireless 9-1-1 answering point going on-line, wireless carriers shall identify a primary point of contact and telephone number for each 9-1-1 authority. Wireless carriers shall adopt practices to notify this primary point of contact within 15 minutes:
 - 1) after a confirmed outage with the system, as well as the magnitude of the outage; and
 - 2) after the confirmed restoration of 9-1-1 services.
- f) When all 9-1-1 circuits are busy in the originating mobile switching office, the switching facility, if equipped to provide the function, shall route the caller to an

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announcement, busy tone or reorder tone. When an all-trunks busy condition occurs in an intermediate switching facility, that machine shall, if equipped, route the caller to an appropriate backup answering location, announcement, busy tone or reorder tone.

- g) Wireless carriers shall provide each 9-1-1 authority with an emergency phone number or numbers that are available 24 hours per day, 7 days per week for network and security support.

Section 1328.305 Wireless Carrier Testing

- a) No circuits associated with an authorized wireless 9-1-1 answering point shall be opened, grounded, short circuited or tested in any manner until maintenance personnel have obtained release of the affected circuits from the appropriate 9-1-1 authority. Wireless carrier maintenance personnel shall advise the 9-1-1 authority regarding the length of time that will be required to perform any work involving circuits associated with an authorized wireless 9-1-1 answering point. Wireless carrier personnel shall notify the 9-1-1 authority and the 9-1-1 system provider a minimum of 48 hours prior to performing mobile office switching installations, NPA additions, NXX additions, or any other scheduled event that affects 9-1-1.
- b) Each wireless carrier shall adopt mutually agreed upon testing practices, in conjunction with the 9-1-1 authority, to perform, at a minimum, mobile office to PSAP 9-1-1 test calls when any of the following changes occur:
 - 1) New mobile switching office installations;
 - 2) NPA and NXX pANI additions;
 - 3) Local number portability implementations;
 - 4) Number pooling implementations; and
 - 5) Any other event that affects 9-1-1.
- c) Each wireless carrier shall develop a testing plan in conjunction with the 9-1-1 system provider and the 9-1-1 authority for inclusion in the 9-1-1 systems' wireless plan that must be submitted to the Administrator.

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Section 1328.310 Authorized Wireless 9-1-1 Answering Point Testing

Ongoing testing after the authorized wireless 9-1-1 answering point is on-line shall include the following:

- a) Testing with all wireless carriers, including, but not limited to, the 9-1-1 database, network trunking, system overflow, system backup, default routing, and call transfers, on an annual basis. The mutually agreed upon testing shall be coordinated in advance by the 9-1-1 authority and the participating wireless carriers.
- b) Coordinated testing with the participating wireless carriers when any of the following occurs:
 - 1) New mobile switching office installations;
 - 2) NPA and NXX pANI additions;
 - 3) Local number portability implementations;
 - 4) Number pooling implementations; and
 - 5) Any other event that affects 9-1-1.

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- 1) Heading of the Part: Administration of the Statewide 9-1-1 Fund
- 2) Code Citation: 83 Ill. Adm. Code 1329
- 3)

<u>Section Numbers:</u>	<u>Adopted Actions:</u>
1329.100	New Section
1329.110	New Section
1329.120	New Section
1329.200	New Section
1329.210	New Section
1329.300	New Section
1329.310	New Section
1329.320	New Section
1329.330	New Section
1329.400	New Section
1329.405	New Section
1329.410	New Section
1329.420	New Section
1329.500	New Section
1329.510	New Section
1329.600	New Section
1329.610	New Section
1329.620	New Section
1329.630	New Section
1329.640	New Section
1329.Appendix A	New Section
1329.Appendix B	New Section
- 4) Statutory Authority: Implementing and authorized by Section 10 of the Emergency Telephone System Act [50 ILCS 750/10]
- 5) Effective Date of Rules: May 27, 2016
- 6) Does this rulemaking contain an automatic repeal date? No
- 7) Does this rulemaking contain incorporations by reference? Yes
- 8) A copy of these adopted rules including all material including incorporations by reference, is on file in the Agency's principal office and is available for public inspection.

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- 9) Notice of Proposal published in the *Illinois Register*: 40 Ill. Reg. 3272; February 19, 2016
- 10) Has JCAR issued a Statement of Objection to this rulemaking? No
- 11) Differences between Proposal and Final Version: A number of wording changes were made in response to comments received during the first notice period. In addition, revisions were made as requested by the Joint Committee on Administrative Rules.

Section 1329.110, Automatic Location Identification, deleted ",in an E9-1-1 system,".

Section 1329.110, Geospatial Mapping Data, changed "accurately" to "accurate".

Section 1329.110, NENA i3 Solution standard, changed "as published on June 14, 2011, and does not" to ", published by the National Emergency Number Association, 1700 Diagonal Rd., Suite 500, Alexandria, VA 22314 (www.NENA.org) (June 14, 2011). These standards are hereby incorporated by reference and do not".

Section 1329.110, Telecommunications Carrier, changed "'Telecommunications Carrier" includes telephone systems operating as mutual concerns. "Telecommunications Carrier" does not include a wireless carrier." to "It includes telephone systems operating as mutual concerns, but does not include a wireless carrier."

Section 1329.110, Wireless Carrier, changed "PCS" to "personal communications service (PCS)".

Section 1329.210(c), deleted "Except for those instances in which a 9-1-1 Authority has exceeded the applicable grade of service,". Changed "if" to "If". Added "(i.e., whether it is a network cost)".

Section 1329.405(e)(3), added "Advisory Board," before "vendor".

Section 1329.405(e), changed "4)" to "A)". Changed "Administrator" to "Advisory Board".

Section 1329.405(e)(3), added "B) The Advisory Board shall have an additional 30 days to meet and make a written recommendation to the Administrator, which shall include any information received from the Department, the 9-1-1 Authority, or the vendor."

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Section 1329.405(e), changed "5)" to "4)", "6)" to "5)", and "7)" to "6)".

- 12) Have all the changes agreed upon by the Agency and JCAR been made as indicated in the agreements issued by JCAR? Yes
- 13) Will this rulemaking replace any emergency rule currently in effect? Yes
- 14) Are there any rulemakings pending on this Part? No
- 15) Summary and Purpose of Rulemaking: The rules will set requirements for the administration of the statewide 9-1-1 fund. This includes eligibility, transmission of subscriber information, transition of surcharge monies, allocation of surcharges, administrative costs, distribution of monies, reimbursement for network costs, surcharge disbursements for subscribers in overlapping jurisdictions, overpayments/underpayments, resolution of geographic disputes, failure to file financial reports, use of grants/surcharge disbursements, distributions subject to appropriation, records, indemnification, and intergovernmental agreements.
- 16) Information and questions regarding these adopted rules shall be directed to:

Matthew R. Rentschler
Chief Legal Counsel
Illinois State Police
801 South 7th Street, Suite 1000-S
Springfield IL 62703

217/782-7658

The full text of the Adopted Rules begins on the next page:

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TITLE 83: PUBLIC UTILITIES
CHAPTER IV: DEPARTMENT OF STATE POLICE

PART 1329
ADMINISTRATION OF THE STATEWIDE 9-1-1 FUND

SUBPART A: GENERAL PROVISIONS

Section	
1329.100	Scope
1329.110	Definitions
1329.120	Duties

SUBPART B: ELIGIBILITY

Section	
1329.200	Eligibility of 9-1-1 Authorities for Surcharge Disbursements Under ETSA Section 30(b)(2)(E)
1329.210	Eligibility for Network Cost Reimbursement

SUBPART C: GENERAL ADMINISTRATION

Section	
1329.300	Transmittal of Subscriber Information
1329.310	Transmittal of Surcharge Monies
1329.320	Allocation of Surcharges
1329.330	Administrative Costs

SUBPART D: ADMINISTRATION OF THE STATEWIDE 9-1-1 FUND

Section	
1329.400	Distribution of Monies
1329.405	Reimbursement for Network Costs
1329.410	Surcharge Disbursements for Subscribers in Overlapping Jurisdictions
1329.420	Overpayments and Underpayments

SUBPART E: DISPUTES

Section	
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- 1329.500 Resolution of Geographic Disputes
1329.510 Noncompliance – Financial Reports

SUBPART F: MISCELLANEOUS

Section

- 1329.600 Use of Grants and Surcharge Disbursements
1329.610 Distributions Subject to Appropriation
1329.620 Records
1329.630 Indemnification
1329.640 Intergovernmental Agreement

1329.APPENDIX A Form of Electronic Carrier Subscriber Information Transmittal

1329.APPENDIX B Format of Carrier Remittance Transmittal

AUTHORITY: Implementing and authorized by Section 10 of the Emergency Telephone System Act [50 ILCS 750/10].

SOURCE: Adopted by emergency rulemaking at 40 Ill. Reg. 1193, effective January 1, 2016; adopted at 40 Ill. Reg. 8137, effective May 27, 2016.

SUBPART A: GENERAL PROVISIONS

Section 1329.100 Scope

This Part shall apply to all carriers and 9-1-1 Authorities, except that it shall not apply to the City of Chicago.

Section 1329.110 Definitions

"9-1-1 Authority" means the ETSB, Joint ETSB, or qualified governmental entity that provides for the management and operation of a 9-1-1 system within the scope of those duties and powers prescribed by the Emergency Telephone System Act (ETSA) [50 ILCS 750].

"9-1-1 Network" means the network used for the delivery of 9-1-1 emergency calls over dedicated and redundant facilities, as required by 83 Ill. Adm. Code 725, to a PSAP or backup PSAP that meets the applicable grade of service.

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"9-1-1 System" means the geographic area that has been granted an order of authority by the Administrator to use "9-1-1" as the primary emergency telephone number.

"9-1-1 System Provider" means any person, corporation, limited liability company, partnership, sole proprietorship, or entity of any description that acts as a 9-1-1 system provider within the meaning of ETSA Section 2 by contracting to provide 9-1-1 network and database services that has been certified by the Commission pursuant to Section 13-900 of the Public Utilities Act [220 ILCS 5/13-900].

"Act" or "ETSA" means the Emergency Telephone System Act [50 ILCS 750].

"Administrative Costs" means the ordinary and extraordinary fees, costs and expenses incurred by the Department in performing its duties and responsibilities under ETSA and this Part, including legal and other professional and consulting fees and expenses.

"Administrator" means the Statewide 9-1-1 Administrator.

"Advisory Board" means the Statewide 9-1-1 Advisory Board.

"Automatic Location Identification" or "ALI" means the automatic display at the PSAP of the caller's telephone number, the address/location of the telephone, and supplementary emergency services information.

"Backup PSAP" means a public safety answering point that serves as an alternate to the PSAP for enhanced systems and is at a different location and operates independently from the PSAP. A backup PSAP may accept overflow calls from the PSAP or be activated in the event that the PSAP is disabled.

"Busy Day" means a consecutive 24-hour period during which the greatest volume of traffic is handled in the central office.

"Busy Hour" means the two consecutive half-hours each day during which the greatest volume of traffic is handled in the central office.

"Carrier" means a telecommunications carrier and a wireless carrier.

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"Central Office" means the site where switching equipment is located. A local central office, also called an end office, is the switching office where individual subscriber's access lines appear. It houses the equipment that receives calls transmitted on the local loop and routes the call over the switched network either directly to the person called, if the call is placed to a location served by the same local central office, or to another central office, if the call is placed to a customer served by a different central office.

"Collection" means the end of the month in which the surcharge money was received by the Carrier or Interconnected VoIP provider.

"Commission" means the Illinois Commerce Commission.

"Consolidation" means a reduction of Emergency Telephone System Boards, Joint Emergency Telephone System Boards, qualified governmental entities, and PSAPs pursuant to Section 15.4a of the Emergency Telephone System Act [50 ILCS 750/15.4a].

"Department" means the Department of State Police.

"Emergency Call" means any type of request for emergency assistance through a 9-1-1 network, not limited to voice. This may include a session established by signaling with two-way real-time media and involves a human making a request for help.

"Emergency Telephone System Board" or "ETSB" means a board appointed by the corporate authorities of any county or municipality that provides for the management and operation of a 9-1-1 system within the scope of the duties and powers prescribed by ETSA. The corporate authorities shall provide for the manner of appointment, provided that members of the board meet the requirements of the statute.

"Fund" means the Statewide 9-1-1 Fund named as such under ETSA Section 30, and includes any monies remaining in, and authority for expenditures from, the Wireless Service Emergency Fund as of January 1, 2016.

"Geospatial Mapping Data" means accurate references to a precise location on the earth's surface using latitude, longitude, elevation and data that identifies the coordinate system used.

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"Grade of Service" means P.01 for Basic 9-1-1 or E9-1-1 services or NENA i3 Solution standard for NG9-1-1 services.

"Grant" means a distribution from the Fund to a 9-1-1 Authority pursuant to ETSA Section 30.

"Interconnected Voice over Internet Protocol Provider" or "Interconnected VoIP Provider" means every corporation, company, association, joint stock company or association, firm, partnership, or individual, their lessees, trustees or receivers appointed by any court whatsoever that owns, controls, operates, manages, or provides within this State, directly or indirectly, Interconnected VoIP service or the meaning prescribed in 47 CFR 9.3 [220 ILCS 5/13-234 and 13-235]. VoIP service is a service that:

enables real-time, two-way voice communications;

requires a broadband connection from the user's location;

requires Internet protocol-compatible customer premises equipment; and

permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched network.

"Joint ETSB" means a Joint Emergency Telephone System Board established by intergovernmental agreement of two or more municipalities or counties, or a combination thereof, to provide for the management and operation of a 9-1-1 system.

"Master Street Address Guide" or "MSAG" means the computerized geographic file that either consists of all street and address data or its functional equivalent (i.e., Geospatial Mapping Data) within the 9-1-1 system area. This database is the key to the selective routing capability of E9-1-1 systems. It matches an originating caller to a specific answering point based on the address data. The MSAG will require updating after the initial file is created.

"NENA i3 Solution standard" means the NENA 08-003 Detailed Functional and Interface Standard for NG9-1-1 (i3), published by the National Emergency

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Number Association, 1700 Diagonal Rd., Suite 500, Alexandria VA 22314 (www.NENA.org) (June 14, 2011). These standards are hereby incorporated by reference and do not include any later amendments or additions.

"Network Costs" means those recurring costs that directly relate to the operation of the 9-1-1 network, including costs for interoffice trunks, selective routing charges, transfer lines and toll charges for 9-1-1 services, Automatic Location Information (ALI) database charges, call box trunk circuit (including central office only and not including extensions to fire stations), independent local exchange carrier charges and nonsystem provider charges, carrier charges for third party database for on-site customer premises equipment, backup PSAP trunks for nonsystem providers, periodic database updates as provided by carrier (also known as "ALI data dump"), regional ALI storage charges, circuits for call delivery (fiber or circuit connection), NG9-1-1 costs, and all associated fees, taxes and surcharges on each invoice. "Network Costs" shall not include radio circuits or toll charges that are for other than for 9-1-1 services.

"NG9-1-1 Costs" means those recurring costs that directly relate to the Next Generation 9-1-1 service including costs for Emergency System Routing Proxy (ESRP), Emergency Call Routing Function/Location Validation Function (ECRF/LVF), Spatial Information Function (SIF), the Border Control Function (BCF), and the Emergency Services Internet Protocol networks (ESInets), legacy network gateways, and all associated fees, taxes, and surcharges on each invoice.

"P.01" means the probability (P) expressed as a decimal fraction of an emergency call being blocked. P.01 is the grade of service reflecting the probability that one call out of 100 during the average busy hour of the average busy day will be blocked, or the number of 9-1-1 circuits or facilities from the 9-1-1 system provider's routing equipment to the primary PSAP or PSAPs that is sufficient to complete 99% of all requests for emergency service during the average busy hour of the average busy day.

"Prepaid Act" means the Prepaid Wireless 9-1-1 Surcharge Act [50 ILCS 753].

"Public Safety Answering Point" or "PSAP" means the initial answering location of an emergency call.

"Subscriber" means a wireless subscriber.

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"Surcharge" means a monthly amount imposed, pursuant to ETSA Section 20 on all customers of telecommunications carriers, wireless carriers and interconnected VoIP providers for the purpose of installing and maintaining an E9-1-1 or NG9-1-1 system with the exception of a municipality with a population of 500,000 or greater.

"Telecommunications Carrier" or "Carrier" shall have the same meaning ascribed in Section 13-202 of the Public Utilities Act [220 ILCS 5/13-202], including those carriers acting as resellers of telecommunications services. It includes telephone systems operating as mutual concerns, but does not include a wireless carrier.

"Vendor" means an entity that provides some or all elements of 9-1-1, E9-1-1, and/or other services for which it incurs network costs for one or more 9-1-1 Authorities.

"WCRF" means the Wireless Carrier Reimbursement Fund created by ETSA Section 45.

"Wireless Carrier" means a provider of two-way cellular, broadband personal communications service (PCS), geographic area 800 MHZ and 900 MHZ Commercial Mobile Radio Service (CMRS), Wireless Communications Service (WCS), or other Commercial Mobile Radio Service (CMRS), as defined by the Federal Communications Commission, offering radio communications that may provide fixed, mobile, radio location, or satellite communication services to individuals or businesses within its assigned spectrum block and geographic area or that offers real-time, two-way voice service that is interconnected with the public switched network, including a reseller of that service.

Section 1329.120 Duties

- a) The Department has the following responsibilities under the Act:
 - 1) To adopt rules governing carrier remittances under ETSA Section 20 and surcharge disbursements to 9-1-1 Authorities under ETSA Section 30;
 - 2) To develop and maintain a database of 9-1-1 Authorities eligible to receive grants and carriers required to collect surcharges under the Act;

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- 3) To collect and allocate surcharges remitted by carriers into the Fund and the WCRF;
 - 4) To make monthly surcharge disbursements to eligible 9-1-1 Authorities;
 - 5) To account for all surcharges collected and monies disbursed;
 - 6) To pay all 9-1-1 network costs for systems outside of municipalities having a population of at least 500,000;
 - 7) To maintain auditable records of receipts and disbursements;
 - 8) To procure and enter into a contract with a vendor certified under Section 13-900 of the Public Utilities Act to establish a statewide Next Generation 9-1-1 network;
 - 9) To prescribe a form and manner for the transmittal of financial reports due annually to the Department from the 9-1-1 Authorities; and
 - 10) To resolve disputes as required by the Act.
- b) The Advisory Board has the responsibility under the Act to determine which costs are directly related to the operation of the 9-1-1 network.

SUBPART B: ELIGIBILITY

Section 1329.200 Eligibility of 9-1-1 Authorities for Surcharge Disbursements Under ETSA Section 30(b)(2)(E)

- a) To be eligible to receive a surcharge disbursement under ETSA Section 30(b)(2)(E), any 9-1-1 Authority other than the Department must file a wireless plan with the Department's Office of 9-1-1 Administrator pursuant to 83 Ill. Adm. Code 1328.210 and provide wireless 9-1-1 service. The Department's Office of 9-1-1 Administrator will notify the entity in writing, stating that it has the authorization to operate as an authorized wireless 9-1-1 answering point. Once the 9-1-1 Authority has received its authorization letter, it must provide the following information to the Department:

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- 1) A detailed explanation of the geographic area the Commission or the Department has granted it authority to cover, by five-digit zip code, including all zip codes in which the provider has sole authority from the Commission or the Department to handle wireless 9-1-1 calls;
 - 2) A list of all zip codes, including provider names, in which the petitioning provider has shared authority from the Commission or Department to handle wireless 9-1-1 calls (in this instance the provider may also define its geographic coverage area by nine-digit zip code). If none are known, a statement to that effect; and
 - 3) Copies of all agreements with other providers governing the manner in which surcharge disbursements relating to subscribers in overlapping geographic areas (defined by zip code).
- b) A 9-1-1 Authority with an authorization letter from the Commission, that filed the information required under subsections (a)(1) through (3) before January 1, 2016 shall be eligible for surcharge disbursements under ETSA Section 30(b)(2)(E) without any further action under this Section, provided there is no change in the information required under subsections (a)(1) through (3).
- c) Consistent with ETSA Section 15.6a(c), the Department shall be the primary wireless 9-1-1 PSAP for any jurisdiction that did not provide notice to the Commission or the Department and shall be eligible to receive surcharge disbursements without complying with this Section.

Section 1329.210 Eligibility for Network Cost Reimbursement

- a) Pursuant to ETSA Section 30, the Department will pay the vendor on behalf of the 9-1-1 Authorities for network costs incurred on or after January 1, 2016 for systems outside of municipalities with a population of at least 500,000 for 9-1-1 networks maintained at the applicable grade of service.
- b) Costs for 9-1-1 Authorities to exceed the applicable grade of service shall not be eligible for reimbursement unless the 9-1-1 Authority has obtained, at its own expense:
 - 1) a traffic study demonstrating the public safety need to exceed the applicable grade of service; and

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- 2) approval from the Administrator.
- c) If the Department determines there is some question as to whether a cost is directly related to the operation of the 9-1-1 network (i.e., whether it is a network cost), the Department shall confer with the Advisory Board prior to rejecting the cost for payment.
- d) 9-1-1 Authorities shall be responsible for paying the vendor any amounts billed to the Department for services provided to 9-1-1 Authorities that the Department does not pay the vendor based on a determination by the Administrator that the amounts do not represent network costs or are otherwise ineligible for reimbursement by the Department pursuant to ETSA Section 30 or this Part.

SUBPART C: GENERAL ADMINISTRATION

Section 1329.300 Transmittal of Subscriber Information

- a) With the first transmittal of surcharges collected under ETSA Section 20, and at the end of each billing month after the first transmittal (no later than the last day of the next calendar month; for example a July subscriber submission is due no later than August 31), each wireless carrier shall submit to the Department its updated total number of subscribers per zip code (nine-digit zip code if available) for that billing month. Transmittals shall be made in an electronic format, in substantially the form set forth in Appendix A, as a file attached to an email or a CD-ROM. The file shall be in text format or EXCEL format and shall be accompanied by a transmittal document or a proper label listing the carrier name and the billing month included on the submission. Transmittals shall be mailed to:

Illinois State Police
9-1-1 Administrative Support Command
801 South 7th Street
Springfield IL 62703
Email: 911_Admin_Support@isp.state.il.us

- b) Noncompliance with this Section shall subject the carrier to the penalty provisions of ETSA Section 20(g).

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Section 1329.310 Transmittal of Surcharge Monies

- a) Carriers, whether they are considered resellers or facility based carriers, are responsible for their own surcharge administration. Each is responsible for collecting 9-1-1 surcharges from its end-user customers and shall remit them in aggregate to:
 - 1) the Department, in the case of the statewide surcharge imposed by ETSA Section 20; and
 - 2) to a municipality with a population over 500,000, in the case of a surcharge imposed by that municipality pursuant to ETSA Section 15.3.
- b) Each Interconnected VoIP provider shall charge and collect from its end-user customers 9-1-1 surcharges in the same manner as surcharges are charged and collected upon end-user customers of local exchange telecommunications service. Each Interconnected VoIP provider shall remit 9-1-1 surcharges collected from its end-user customers in aggregate to:
 - 1) the Department, in the case of the statewide surcharge imposed by ETSA Section 20; and
 - 2) to a municipality with a population over 500,000, in the case of a surcharge imposed by that municipality pursuant to ETSA Section 15.3.
- c) Each telecommunications carrier and Interconnected VoIP provider collecting 9-1-1 surcharges shall be entitled to deduct 3% of the gross amount of the surcharges collected for the expense of accounting and collecting the surcharges. On and after July 1, 2022, wireless carriers collecting 9-1-1 surcharges shall be entitled to deduct 3% of the gross amount of the surcharges collected for the expense of accounting and collecting the surcharges.
- d) Surcharge monies collected under ETSA Section 20 shall be remitted by check or may be remitted by electronic funds transfer, once the Department implements and makes this payment remittance method available, on a monthly basis within 30 days after collection. Each remittance check shall display the remitting carrier or Interconnected VoIP provider's name and a single Federal Employer Identification Number and a unique check number on the face. The payee shall be designated as "State of Illinois, ETSA Funds".

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- e) Each remittance of fees under this Section shall be accompanied by a transmittal to the Department, in substantially the form set forth in Appendix B.
- f) The checks and remittance transmittal shall be mailed to:
 - Illinois State Police
 - 9-1-1 Administrative Support Command
 - 9-1-1 Surcharge
 - 801 South 7th Street
 - Springfield IL 62703
- g) Funds are due to the Department within 30 days after collection from the customer, regardless of whether the carrier or Interconnected VoIP provider inadvertently paid those monies to the 9-1-1 Authority. If the carrier or Interconnected VoIP provider incorrectly pays monies due to the Department after January 1, 2016 to a 9-1-1 Authority, it shall be the carrier or Interconnected VoIP provider's responsibility to recover those monies and shall have no bearing on what is due to the Department.
- h) Noncompliance with this Section shall subject the carrier or Interconnected VoIP provider to the penalty provisions of ETSA Section 20(f).

Section 1329.320 Allocation of Surcharges

- a) Of each surcharge collected under this Part, the following amounts shall be transferred into the WCRF during the following periods:
 - 1) from January 1, 2016 through June 30, 2017, \$0.033;
 - 2) from July 1, 2017 through June 30, 2018, \$0.026;
 - 3) from July 1, 2018 through June 30, 2019, \$0.020;
 - 4) from July 1, 2019 through June 30, 2020, \$0.013; and
 - 5) from July 1, 2020 through June 30, 2021, \$0.007.

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- b) The remainder of the surcharges remitted under this Part, including all surcharges remitted after June 30, 2021, shall be deposited into the Fund.

Section 1329.330 Administrative Costs

Administrative costs shall be chargeable to the Fund, consistent with ETSA Section 30(b)(1)(C).

SUBPART D: ADMINISTRATION OF THE STATEWIDE 9-1-1 FUND

Section 1329.400 Distribution of Monies

- a) Subject to appropriation, monies in the Fund may be used only for the purposes provided in ETSA Section 35, and shall be distributed in accordance with the priority order specified in ETSA Section 30(b), except as provided in ETSA Section 40(d) and Section 1329.610 of this Part.
- 1) Monies collected under the Prepaid Act shall be deposited into the Fund for distribution in accordance with ETSA Section 30(b).
 - 2) Funds distributed under ETSA Section 30(b)(2)(E) and Section 1329.200 of this Part shall be distributed based upon the number of monthly subscribers in the geographic area (defined by zip code) in which the 9-1-1 Authority is certified as a wireless 9-1-1 service provider by the Administrator.
 - 3) Funds otherwise payable under ETSA Section 30(b)(2)(E) and Section 1329.200 of this Part that are associated with geographic areas (defined by zip codes) that have not been properly claimed as the jurisdiction of a 9-1-1 Authority other than the Department and located within the Statewide Wireless Emergency 9-1-1 System shall be allocated to the Department.
 - 4) Funds allocated to the Fund for billing addresses located outside the State of Illinois, or geographic areas (defined by zip code) that have not been claimed as the jurisdiction of a 9-1-1 Authority and are located outside the Statewide Wireless Emergency 9-1-1 System, shall be allocated proportionately to eligible 9-1-1 Authorities in the manner set forth in subsection (b).

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- 5) Funds otherwise payable under ETSA Section 30(b)(2)(E) and Section 1329.200 of this Part that are associated with geographic areas that are contested between eligible providers shall be held in escrow until proper determination has been made as provided in Section 1329.600.
 - 6) *Of the amounts deposited into the Fund under Section 1329.320, \$.007 of each surcharge shall be disbursed to the Department to cover its administrative costs [50 ILCS 750/30(b)(1)(C)].*
- b) Funds distributed under this Section may be used to ensure the initial installation of road or street signs that are essential to the implementation of an enhanced 9-1-1 system; however, consistent with ETSA Section 35(6), the funds may not be used for ongoing expenses associated with road or street sign maintenance and replacement.

Section 1329.405 Reimbursement for Network Costs

The Department shall pay network costs incurred by 9-1-1 Authorities.

- a) Vendors shall submit monthly invoices for network costs that include the same level of detail as that included in invoices provided to 9-1-1 Authorities prior to January 1, 2016, and are in sufficient detail to permit the Department and the 9-1-1 Authority to determine that the costs billed are in fact "network costs" as defined in Section 1329.110. The Department or 9-1-1 Authority may request additional invoice information from vendors. Invoices shall be submitted to:

Illinois State Police
9-1-1 Administrative Support Command
9-1-1 Network Costs
801 South 7th Street
Springfield IL 62703
Email: 911_Admin_Support@isp.state.il.us

- b) By submitting the monthly invoices, the vendor certifies that the amount billed and expenses incurred are allowed under the Act and this Section.
- c) The Department shall provide a copy of each month's invoice to the 9-1-1 Authority.

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- d) Changes in the 9-1-1 Network that result in increased network costs must be approved consistent with 83 Ill. Adm. Code 1324 or 1325, whichever is applicable, to be eligible for reimbursement under this Section.
- e) Monthly Invoice Reconciliation
 - 1) Within 30 days after the date the vendor invoice is received by the Department, each 9-1-1 Authority shall:
 - A) review the monthly invoice and verify the monthly statements; and
 - B) notify the Administrator and vendor in writing of any disputes identified and the basis for the disputes. If the 9-1-1 Authority does not provide notification within the 30-day time frame, the vendor invoice shall be further processed for payment.
 - 2) The 9-1-1 Authority and vendor shall have 30 days following the date of any notification of a dispute under subsection (e)(1) to reconcile the dispute. Within this 30-day period, the parties must notify the Administrator in writing of their proposed resolution of the dispute or, if the dispute is not resolved, an explanation of each party's position regarding the dispute.
 - 3) If the Department disputes any portion of an invoice on the grounds that it includes amounts that do not qualify as network costs or are otherwise ineligible for reimbursement from the Fund under ETSA Section 30, the Department will provide a written notice to the Advisory Board vendor and 9-1-1 Authority of that dispute, which shall identify in detail the basis for the dispute, the account number under which the invoice has been rendered, the date of the bill, and the specific items on the invoice being disputed.
 - A) The 9-1-1 Authority and vendor shall have 30 days following the date of any notification under subsection (e)(3) to review the dispute. Within this 30-day period, the parties must notify the Advisory Board in writing of their response to the dispute.
 - B) The Advisory Board shall have an additional 30 days to meet and make a written recommendation to the Administrator, which shall

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include any information received from the Department, the 9-1-1 Authority, or the vendor.

- 4) To the extent the dispute pertains to amounts not yet reimbursed, the Department shall pay only amounts not in dispute until a reconciliation is reached.
- 5) The Administrator shall review the information provided by the 9-1-1 Authority and vendor and notify the parties of its decision reconciling the dispute within 30 days following the date of any notification under subsection (e)(2).
- 6) Costs that the Administrator determines are not network costs or are otherwise ineligible for reimbursement under ETSA Section 30:
 - A) shall be the responsibility of the 9-1-1 Authority that incurred the costs; and
 - B) must be paid upon the determination that the costs are ineligible for reimbursement.
- f) The vendor shall continue to provide network service to the 9-1-1 Authority while any dispute concerning the payment of network costs is being resolved.
- g) The Department will pay vendor amounts billed in accordance with the State Prompt Payment Act [30 ILCS 540].

Section 1329.410 Surcharge Disbursements for Subscribers in Overlapping Jurisdictions

9-1-1 Authorities sharing geographic areas (defined by zip code) are encouraged to enter into agreements governing the manner in which wireless surcharge disbursements in the shared areas shall be made under ETSA Section 30(b)(2)(E). Wireless providers in shared geographic areas that do not enter into agreements shall be prepared, upon 60 days notice, to submit documentation to the Department outlining the percentage of the shared geographic area claimed and the reasons justifying the percentage claimed for resolution in accordance with Section 1329.600.

Section 1329.420 Overpayments and Underpayments

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In the event of an underpayment or overpayment of grant funds, the Department shall, at least annually, take one or more of the following corrective actions:

- a) Instruct an overpaid 9-1-1 Authority, by email or mail, to redirect funds with a check to the proper (underpaid) 9-1-1 Authority in applicable instances (in which case, each affected provider shall furnish proof to the Department that the redirection of funds has been completed as instructed);
- b) Offset one or more future grant payments to an overpaid 9-1-1 Authority;
- c) Increase one or more future grant payments to an underpaid 9-1-1 Authority; or
- d) Release a grant payment to an underpaid 9-1-1 Authority on an interim basis during the month under the following conditions:
 - 1) The underpaid 9-1-1 Authority has requested this remedy, by mail or email, due to fiscal constraints; and
 - 2) The Statewide 9-1-1 Fund contains sufficient funds to avoid underpaying another 9-1-1 Authority on the next monthly distribution due to this interim release of funds.

SUBPART E: DISPUTES

Section 1329.500 Resolution of Geographic Disputes

- a) In the event that a 9-1-1 Authority files a formal petition with the Administrator alleging an area of overlapping 9-1-1 service jurisdiction in which the 9-1-1 Authorities in that geographic area have not agreed to the manner in which surcharge disbursements in that area will be apportioned, the surcharge disbursements for that area shall be made based on reference to an official Master Street Address Guide (MSAG) or Geospatial Mapping Data, to the ETSB or qualified governmental entity whose PSAP provides wireless 9-1-1 service in that area. The petitioning 9-1-1 Authority claiming the overlapping jurisdiction shall be responsible for providing a copy of the applicable MSAG or Geospatial Mapping Data (see 83 Ill. Adm. Code 1328.105). In the event no MSAG or Geospatial Mapping Data is available for the jurisdiction at issue or does not provide the information necessary to resolve the dispute, a hearing shall be held by the Administrator and the dispute shall be resolved based on the evidence

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available. Any monies allocated to the Fund for the geographic region in question shall be held in escrow until a final order is entered.

- b) In the event that a subscriber billing address is matched to an incorrect jurisdiction, the recipient, upon notification from the Administrator, shall redistribute the funds in question in the manner directed by the Administrator, based on the procedures in Section 1329.420.
- c) In the event of a dispute between 9-1-1 Authorities concerning a subscriber billing address, a provider may file a petition with the Administrator seeking a determination of the billing address.
- d) If the Administrator determines a hearing is necessary to resolve a dispute raised by a petition filed with the Administrator, the following shall apply:
 - 1) The Administrator shall determine the date, time and location of any hearing and shall make reasonable efforts to hold the hearing at a date, time and location convenient to all parties.
 - 2) The Administrator shall appoint an administrative law judge (ALJ) to preside over the hearing.
 - A) Any testimony requested or permitted shall be under oath or affirmation, which will be administered by the ALJ.
 - B) Hearings shall be open to the public; however, only those members of the public who have filed a witness slip and have been acknowledged will be permitted to speak during the hearing.
 - 3) The procedures for admissibility of evidence shall be as described in Section 10-40 of the Illinois Administrative Procedure Act [5 ILCS 100/10-40] and as ordered by the presiding ALJ.
 - 4) A transcript of the recorded hearing shall be provided to the applicant upon written request.
 - A) The cost of transcription shall be the responsibility of the applicant.

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- B) Fees shall not exceed the actual cost for the preparation of the transcript.
 - C) The record need not be transcribed unless the Board receives a written request and fee from the applicant in accordance with this Section.
- 5) Regardless of whether a hearing is called, all disputes shall be resolved by a final order of the Administrator.

Section 1329.510 Noncompliance – Financial Reports

- a) This Section applies to a 9-1-1 Authority that receives monies from the Fund and fails to file the 9-1-1 system financial reports required:
 - 1) by Section 27 of the Wireless Emergency Telephone Safety Act [50 ILCS 751/27] through December 31, 2015, applicable to reports due October 1, 2015; or
 - 2) beginning January 1, 2016, by ETSA Section 40.
- b) A 9-1-1 Authority that fails to file the reports required by subsection (a) is referred to in the remainder of this Section as a "noncompliant provider".
- c) Department Review of Financial Statements
 - 1) The financial statements required under subsection (a) shall be reviewed to determine whether a 9-1-1 Authority that receives funds from the Wireless Service Emergency Fund has:
 - A) filed an amount equal to the average monthly wireline and VoIP surcharge revenue attributable to the most recent 12-month period that is erroneous;
 - B) failed to file the 9-1-1 system financial reports as required by law; or
 - C) filed a report that is not *in a form and manner prescribed by the Illinois Commerce Commission's Manager of Accounting* [50 ILCS

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751/27(b)], in the case of reports due October 1, 2015, or has filed a report that is not *in a form and manner prescribed by the Department* [50 ILCS 750/40(b)], in the case of reports due October 1, 2016 and after.

- 2) The Department shall contact each allegedly noncompliant provider in writing and request a response regarding its noncompliance with the Act.
- d) The noncompliant provider shall have 30 days to respond in writing. Upon receipt of the response, the Department shall prepare and present the Administrator with a verified report concerning the allegedly noncompliant provider. When the noncompliant provider has failed to file the required form or has not filed it in the form and manner prescribed by law, the Department shall withhold monthly surcharge disbursements as follows:
- 1) If the verified report establishes that the noncompliant provider has not filed a report at all, the monthly surcharge disbursements otherwise payable to the allegedly noncompliant provider under ETSA Section 30 shall be suspended and withheld until the Department determines that the noncompliant provider is substantially in compliance with the statute and in the form and manner prescribed by applicable law, or until the surcharge disbursements have been withheld for 12 months or more and provided to compliant providers, as provided in subsection (e); or
 - 2) If the verified report states that the noncompliant provider has made an effort to file a report, but the report is not substantially in the form and manner prescribed by law, the monthly surcharge disbursements otherwise payable to the allegedly noncompliant provider under ETSA Section 30 shall be suspended beginning 30 days after the date of the verified report and withheld until the Department determines that the noncompliant provider is substantially in compliance with the statute and has filed the report in the form and manner prescribed by applicable law, or until the surcharge disbursements have been withheld for 12 months or more and provided to compliant providers, as provided in subsection (e).
- e) When the noncompliant provider has filed an amount equal to the average monthly wireline and VoIP surcharge revenue attributable to the most recent 12-month period that the Department finds to be erroneous, the Department will first request that the noncompliant provider agree to amend the report. If the

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noncompliant provider will not amend the report within 30 days after notice from the Department, the Department will suspend further surcharge disbursements under ETSA Section 30(b)(2)(A)(i) of disputed amounts and file a petition with the Commission seeking to adjust the number by order under Article X of the Public Utilities Act, so that the monthly amount paid accurately reflects one-twelfth of the aggregate wireline and VoIP surcharge revenue properly attributable to the most recent 12-month period reported.

- f) If a noncompliant provider disputes the validity of the suspension of surcharge disbursements, the noncompliant provider may petition the Administrator for a hearing to appeal the suspension.
- g) When the Administrator receives a petition for appeal, or a verified staff report concerning a noncompliant provider whose surcharge disbursements have been suspended for 12 months or more, the Administrator shall determine whether a hearing is necessary. If the Administrator determines a hearing is necessary, the following shall apply:
 - 1) The Administrator shall determine the date, time and location of any hearing and shall make reasonable efforts to hold the hearing at a date, time and location convenient to all parties.
 - 2) The Administrator shall appoint an administrative law judge (ALJ) to preside over the hearing.
 - A) Any testimony requested or permitted shall be under oath or affirmation, which will be administered by the ALJ.
 - B) Hearings shall be open to the public; however, only those members of the public who have filed a witness slip and have been acknowledged will be permitted to speak during the hearing.
 - 3) The procedures for admissibility of evidence shall be as described in Section 10-40 of the Illinois Administrative Procedure Act [5 ILCS 100/10-40] and as ordered by the presiding ALJ.
 - 4) A transcript of the recorded hearing shall be provided to the applicant upon written request.

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- A) The cost of transcription shall be the responsibility of the applicant.
 - B) Fees shall not exceed the actual cost for the preparation of the transcript.
 - C) The record need not be transcribed unless the Board receives a written request and fee from the applicant in accordance with this Section.
- 5) Regardless of whether a hearing is called, all disputes shall be resolved by a final order of the Administrator.
- h) The payment of any monthly proportional grant to a 9-1-1 Authority shall not constitute acknowledgment that ETSA or the qualified governmental entity has filed a 9-1-1 system financial report as required under ETSA Section 40, or has filed a report that is in a form and manner prescribed by the Department.
 - i) Any proceeding initiated by the Commission before January 1, 2016, under 83 Ill. Adm. Code 729.610 and Section 27 of the Wireless Emergency Telephone Safety Act [50 ILCS 751/27], shall continue to completion under those provisions after January 1, 2016, as provided in ETSA Section 75(c).

SUBPART F: MISCELLANEOUS

Section 1329.600 Use of Grants and Surcharge Disbursements

Grants and surcharge disbursements may be used only for the purposes set forth in ETSA.

Section 1329.610 Distributions Subject to Appropriation

- a) Notwithstanding any other provision of this Part, grants and surcharge disbursements shall be payable solely from funds appropriated by the General Assembly to the Fund for the purpose of making disbursements under this Part.
- b) The Department shall notify eligible providers and vendors of any applicable lack of appropriations as soon as is practicable.

Section 1329.620 Records

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- a) **Surcharge**
Carriers and Interconnected VoIP providers shall maintain detailed books and records related to surcharges billed and collected by geographic area, where applicable.
- b) **Network Costs**
Vendors shall maintain records necessary to support invoices submitted for network costs in accordance with applicable law and generally accepted accounting principles.
- c) **Grants and Surcharge Disbursements**
9-1-1 Authorities shall maintain detailed books and records related to consolidation grants and surcharge disbursements received and use of those funds in accordance with applicable law and generally accepted accounting principles.
- d) **Effective January 1, 2016, all books and records shall be retained for a minimum of five years. All books and records shall be available for review or audit by the Department, its representatives, the Illinois Auditor General, and other governmental entities with monitoring authority, upon reasonable notice and during normal business hours. Carriers, vendors, Interconnected VoIP providers, and 9-1-1 Authorities shall cooperate fully with any such review or audit. If any audit indicates overpayment or underpayment to a carrier, vendor, Interconnected VoIP provider, or 9-1-1 Authority, the Department shall adjust payments otherwise due. If no payments are due and owed to a carrier, vendor, Interconnected VoIP provider, or 9-1-1 Authority, or if the overpayment exceeds the amount otherwise due, the carrier, vendor, Interconnected VoIP provider, or 9-1-1 Authority shall immediately refund all amounts that may be due to the Fund.**

Section 1329.630 Indemnification

Except as explicitly set forth in ETSA, and except as explicitly prohibited by law, each 9-1-1 Authority requesting surcharge disbursements shall indemnify and hold the State of Illinois, including the Commission and the Department, and their officers, agents and employees, harmless from and against any and all liabilities, demands, claims, damages, suits, costs and fees, and related expenses that may arise by reason of the functions or services provided by the Commission and the Department under ETSA and this Part. In the event of any demand or claim against the Commission or the Department, the Commission or Department will notify the

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responsible 9-1-1 Authority in writing. The Commission and the Department may elect to defend any demand or claim and will be entitled to be paid by the 9-1-1 Authority for all damages, costs and attorneys' fees incurred.

Section 1329.640 Intergovernmental Agreement

Section 75 of the Act permits the Department to enter into an intergovernmental agreement with the Commission for assistance in carrying out its duties. The agreement may provide for funding for the Commission. Any assistance provided by the Commission under the agreement shall be compensated through the Department from the Fund, as agreed between the Department and the Commission. Consideration under the agreement may include services provided by employees of either agency to the other agency.

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Section 1329.APPENDIX A Form of Electronic Carrier Subscriber Information Transmittal

MONTHLY SUBSCRIBER COUNT FILE

Storage Media: file attached to an Email or a CD-ROM

File Format: Text file or Microsoft EXCEL file

Carrier Subscriber Record File Layout

INSTRUCTIONS: This file must be 32 characters in length with a header and trailer record. The header record must have an H indicator in the first position and the carrier name in the remaining 31 positions. The trailer record must have a T in the first position and the total number of records on the file excluding the header and trailer records for 10 positions, followed by the FEIN. If using a Microsoft EXCEL file, the file records shall all be placed in one column of the file.

Each field length must be filled. Example: Subscriber count is a length of 10 and all spaces must be filled with leading zeros (e.g., 0000000999).

Field Name	Starting Position	Length	Data Type
FEIN	1	9	Numeric
Billing Month	10	4	Numeric (YYMM)
US Postal Zip Code	14	5	Numeric
US Postal +4 Code (if available)	19	4	Numeric
Subscriber Count	23	10	Numeric

SAMPLE: Below is an example of the header, trailer and field requirements.

Header:

Hcarriername

Trailer

T99999999990

This is a sample text file:

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HCARRIERNAME

99999999904106270412340000000005

9999999990410627040000000000025

T0000000002999999999

Questions concerning the field requirements may be addressed to:

Illinois State Police

9-1-1 Administrative Support Command

801 South 7th Street

Springfield IL 62703

Email: 911_Admin_Support@isp.state.il.us

Phone: 217/785-2035

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Section 1329.APPENDIX B Format of Carrier Remittance Transmittal

WIRELINE / VoIP CARRIER REMITTANCE FORM FOR ILLINOIS 9-1-1 SURCHARGE

CARRIER NAME _____

CARRIER FEIN _____

CARRIER ADDRESS _____

CITY/ST/ZIP _____

CONTACT NAME _____

CONTACT PHONE # _____

CHECK NUMBER _____

CHECK DATE _____

REMITTANCE BREAKDOWN:

REMIT MONTH / YEAR _____

<u>Service Type</u>	<u>Number</u>	<u>Connections</u>	<u>Amount Remitted</u>
Wireline		\$0.87	\$ -
Interconnected VoIP		\$0.87	\$ -
Less 3% Admin if withheld (Wireline and VoIP only)		3%	\$ -
TOTAL PAYMENT	-		\$ -*

* If remitting multiple months, please attach remittance detail by month on a separate page.

- The surcharge rate is \$0.87 per connection, per month, for connections located outside of the City of Chicago; see section 20 of the Emergency Telephone System Act.
- Pre-paid wireless surcharge should be remitted to the Department of Revenue. Contact them, or visit <http://www.tax.illinois.gov> for further information.

Send Check and remittance form to:
 Illinois State Police
 911 Administrative Support Command

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**911 Surcharge
801 South 7th Street
Springfield IL 62703**

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POST-PAID WIRELESS CARRIER REMITTANCE FORM FOR ILLINOIS 9-1-1 SURCHARGE

CARRIER NAME _____

CARRIER FEIN _____

CARRIER ADDRESS _____

CITY/ST/ZIP _____

CONTACT NAME _____

CONTACT PHONE # _____

CHECK NUMBER _____

CHECK DATE _____

REMITTANCE BREAKDOWN:

<u>Service Type</u>	<u>Month / Year</u>	<u>Connections</u>	<u>Rate</u>	<u>Amount Remitted</u>
Post-Paid Wireless			\$0.87	\$ -
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
TOTAL PAYMENT		-		\$ - *

- The surcharge rate is \$0.87 per connection, per month, for connections located outside of the City of Chicago; see section 20 of the Emergency Telephone System Act.
 - Post-paid wireless carriers must also email corresponding subscriber file to: 911_Admin_Support@isp.state.il.us.
- Noncompliance will result in penalties.
- Per statute, wireless carriers cannot withhold 3% for admin until July 1, 2022.
 - Pre-paid wireless surcharge should be remitted to the Department of Revenue. Contact them, or visit <http://www.tax.illinois.gov> for further information.

Send Check and remittance form to:

Illinois State Police
 911 Administrative Support Command
 911 Surcharge

DEPARTMENT OF STATE POLICE

NOTICE OF ADOPTED RULES

801 South 7th Street
Springfield IL 62703

ILLINOIS COMMERCE COMMISSION

NOTICE OF ADOPTED AMENDMENTS

- 1) Heading of the Part: Standards of Service Applicable to 9-1-1 Emergency Systems
- 2) Code Citation: 83 Ill. Adm. Code 725
- 3)

<u>Section Numbers</u> :	<u>Adopted Actions</u> :
725.100	Amendment
725.101	Amendment
725.200	Repealed
725.205	Repealed
725.210	Repealed
725.215	Repealed
725.220	Repealed
725.300	Repealed
725.305	Repealed
725.310	Repealed
725.400	Repealed
725.402	New Section
725.405	Amendment
725.410	Amendment
725.412	New Section
725.415	Repealed
725.500	Repealed
725.505	Repealed
725.510	Repealed
725.515	Repealed
725.520	Amendment
725.525	Repealed
725.600	Repealed
725.APPENDIX A	Repealed
- 4) Statutory Authority: Implementing and authorized by Section 10 of the Emergency Telephone System Act [50 ILCS 750/10]
- 5) Effective Date of Rulemaking: May 25, 2016
- 6) Does this rulemaking contain an automatic repeal date? No
- 7) Does this rulemaking contain incorporations by reference? No

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- 8) A copy of the adopted rules, including any material incorporated by reference, is on file in the Commission's Springfield office and is available for public inspection.
- 9) Notice of Proposal published in the *Illinois Register*: 40 Ill. Reg. 438; January 15, 2015
- 10) Has JCAR issued a Statement of Objection to this rulemaking? No
- 11) Differences between Proposal and Final Version: No substantive changes have been made. Formal and technical changes suggested by the Joint Committee have been adopted.
- 12) Have all the changes agreed upon by the Agency and JCAR been made as indicated in the agreement letter issued by JCAR? Yes
- 13) Will this rulemaking replace any emergency rule currently in effect? Yes
- 14) Are there any rulemakings pending on this Part? No
- 15) Summary and Purpose of Rulemaking: PA 99-6 was signed into law on June 29, 2015. Many of the provisions in the legislation took effect on January 1, 2016, including those that transferred overall responsibility for the administration of the Emergency Telephone System Act, 50 ILCS 750, from the Illinois Commerce to the Department of State Police. Under the new legislation, the Commission retains jurisdiction over the telecommunications carriers and 9-1-1 service providers that offer 9-1-1 network and database services in the state. The amendments that are the subject of this rulemaking will effectively continue the Commission's oversight of those functions, and the changes made by the amendments will ensure consistency with the new provisions of the legislation.
- 16) Questions or requests for information about these adopted rules shall be directed to:

Brian W. Allen
Office of General Counsel
Illinois Commerce Commission
527 East Capitol Avenue
Springfield IL 62701

217/558-2387

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NOTICE OF ADOPTED AMENDMENTS

The full text of the Adopted Amendments begins on the next page:

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NOTICE OF ADOPTED AMENDMENTS

TITLE 83: PUBLIC UTILITIES
CHAPTER I: ILLINOIS COMMERCE COMMISSION
SUBCHAPTER f: TELEPHONE UTILITIES

PART 725

STANDARDS OF SERVICE APPLICABLE TO 9-1-1 EMERGENCY SYSTEMS

SUBPART A: GENERAL PROVISIONS

Section

- 725.100 Application of Part
- 725.101 Definitions

SUBPART B: AUTHORIZATION TO OPERATE AS A 9-1-1 SYSTEM

Section

- 725.200 General Requirements [\(Repealed\)](#)
- 725.205 Tentative, Final or Modified Plans [\(Repealed\)](#)
- 725.210 Order of Authority [\(Repealed\)](#)
- 725.215 Records and Reports [\(Repealed\)](#)
- 725.220 Testing for Compliance with Technical and Operational Standards [\(Repealed\)](#)

SUBPART C: MANAGEMENT

Section

- 725.300 Management Systems [\(Repealed\)](#)
- 725.305 Commission Liaison [\(Repealed\)](#)
- 725.310 ETSB, Joint ETSB and Qualified Governmental Entities [\(Repealed\)](#)

SUBPART D: STANDARDS OF SERVICE

Section

- 725.400 9-1-1 Authority [\(Repealed\)](#)
- [725.402](#) [Technical Review of 9-1-1 Plans](#)
- 725.405 9-1-1 System Provider
- 725.410 Telecommunications Carriers
- [725.412](#) [Next Generation 9-1-1 System Provider](#)
- 725.415 Public Safety Answering Point [\(Repealed\)](#)

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SUBPART E: OPERATIONS

Section

725.500	Testing Procedures (Repealed)
725.505	Call Handling Procedures (Repealed)
725.510	Electronic Communication Devices (Repealed)
725.515	Physical Security (Repealed)
725.520	9-1-1 Traditional Legacy Service Database
725.525	Call Boxes (Repealed)

SUBPART F: SURCHARGE

Section

725.600	Surcharge Administration and Monthly Report to the Emergency Telephone System Board (Repealed)
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725.APPENDIX A Monthly Report to 9-1-1 Authority [\(Repealed\)](#)

AUTHORITY: Implementing and authorized by Section 10 of the Emergency Telephone System Act [50 ILCS 750/10].

SOURCE: Adopted at 4 Ill. Reg. 2, p. 163, effective December 31, 1979; amended at 5 Ill. Reg. 888, effective January 9, 1981; codified at 8 Ill. Reg. 12188; Part repealed, new Part adopted at 20 Ill. Reg. 5335, effective April 1, 1996; amended at 28 Ill. Reg. 15742, effective December 1, 2004; old Part repealed at 37 Ill. Reg. 10098, and new Part adopted at 37 Ill. Reg. 10100, effective July 1, 2013; emergency amendment at 40 Ill. Reg. 961, effective January 1, 2016, for a maximum of 150 days; amended at 40 Ill. Reg. 8170, effective May 25, 2016.

SUBPART A: GENERAL PROVISIONS

Section 725.100 Application of Part

This Part shall apply to all ~~public agencies, public safety agencies, public safety answering points, 9-1-1 authorities,~~ 9-1-1 system providers and telecommunications carriers in the State of Illinois except to the extent of any exemptions conferred by law. ~~This Part also pertains to 9-1-1 service regardless of the technology provisioned by the 9-1-1 system provider and 9-1-1 authority for the delivery of 9-1-1 service.~~ This Part does not apply to a cellular or other mobile communication carrier as defined in Section 10 of the Wireless Emergency Telephone Safety Act [50 ILCS 751/10].

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(Source: Amended at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.101 Definitions

In the interpretation of this Part, the following definitions shall be used.

"9-1-1 authority" – The ETSB, Joint ETSB or qualified governmental entity that provides for the management and operation of a 9-1-1 system within the scope of those duties and powers as are prescribed by the Emergency Telephone System Act (ETSA) [50 ILCS 750].

"9-1-1 network" – The network used for the delivery of 9-1-1 emergency calls over dedicated and redundant facilities, as required by this Part, to a PSAP or backup PSAP that meets the applicable grade of service.

"9-1-1 system" – The geographic area that has been granted an order of authority by the Administrator~~Commission~~ to use "9-1-1" as the primary emergency telephone number. [~~50 ILCS 750/2.19~~]

"9-1-1 system provider" – Any person, corporation, limited liability company, partnership, sole proprietorship, or entity of any description that acts as a 9-1-1 system provider within the meaning of Section ~~22-18~~ of the ETSA by contracting to provide 9-1-1 network and database services and who has been certified by the Commission pursuant to Section 13-900 of the Public Utilities Act [220 ILCS 5/13-900].

"9-1-1 telecommunications network" or "9-1-1 traditional legacy service" – An arrangement of channels, such as loops, trunks, and associated switching facilities to exchange voice and data.

"Access line" – The connecting facility between a customer's premises network interface device and the local exchange carrier's facility that provides access to the switching network for local exchange and interexchange telecommunications service.

"Act" or "ETSA" – The Emergency Telephone System Act [50 ILCS 750].

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~~"Adjacent agencies" — Any public or private safety agencies (police, firefighting, emergency medical and ambulance services or other emergency services) whose jurisdiction is outside the 9-1-1 system jurisdiction, but that is adjacent to or touches that 9-1-1 system's boundary.~~

"Administrator" — The Statewide 9-1-1 Administrator.

"Aggregation point" — A point at which network monitoring data for a 9-1-1 system is collected and routed to a network operation center (NOC) or other location for monitoring and analyzing network status and performance.

~~"Aid Outside Normal Jurisdiction Boundaries Agreement" — A written cooperative agreement entered into by all participating and adjacent agencies and public safety agencies providing that, once an emergency unit is dispatched to a request through a system, that unit shall render its services to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.~~

~~"Audible signal" — A buzzer, bell or tone device used to alert an individual that appropriate action is required.~~

"Automatic alarm" or "automatic alerting device" — Any device that will access the 9-1-1 system for emergency services upon activation. [50 ILCS 750/2.14]

"Automatic Location Identification" or "ALI" — In an E9-1-1 system, the automatic display at the public safety answering point (PSAP) of the caller's telephone number, the address/location of the telephone and supplementary emergency services information.

"Automatic Number Identification" or "ANI" — The automatic display of the 9-1-1 calling party's number on the PSAP monitor.

"Backup PSAP" — A public safety answering point that serves as an alternate to the ~~primary~~ PSAP for enhanced systems and is at a different location and operates independently from the ~~primary~~ PSAP. A backup PSAP may accept overflow calls from the ~~primary~~ PSAP or be activated in the event that the ~~primary~~ PSAP is disabled.

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"Busy day" – A consecutive 24 hour period during which the greatest volume of traffic is handled in the central office.

"Busy hour" – The two consecutive half-hours each day during which the greatest volume of traffic is handled in the central office.

"Busy tone" – An audible signal indicating a call cannot be completed because the called access line is busy. The tone is applied 60 times per minute.

~~"Call box" – A device that is normally mounted to an outside wall of the serving telecommunications carrier central office and designed to provide emergency on-site answering by authorized personnel at the central office location in the event a central office is isolated from the 9-1-1 network.~~

~~"Call referral" – A 9-1-1 service in which the PSAP telecommunicator provides the calling party with the telephone number of the appropriate public safety agency or other provider of emergency services.~~

~~"Call relay" – A 9-1-1 service in which the PSAP telecommunicator takes the pertinent information from a caller and relays that information to the appropriate public safety agency or other provider of emergency services.~~

~~"Call transfer" – A 9-1-1 service in which the PSAP telecommunicator receiving a call transfers that call to the appropriate public safety agency or other provider of emergency services.~~

"Central office" – The site where switching equipment is located. A local central office, also called an end office, is the switching office where individual subscriber's access lines appear. It houses the equipment that receives calls transmitted on the local loop and routes the call over the switched network either directly to the person called, if the call is placed to a location served by the same local central office, or to another central office, if the call is placed to a customer served by a different central office.

"Circuit" – The physical connection (or path) of channels, conductors, and equipment between two given points through which an electronic or optical signal may be established.

"Commission" – The Illinois Commerce Commission.

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"Customer premises equipment" or "CPE" or "customer premises equipment" – Communications or terminal equipment located in the customer's facilities/terminal equipment at a PSAP.

"Default routing" – A feature that allows emergency calls to be routed to a designated default PSAP if the incoming emergency call cannot be selectively routed due to ANI failure, garbled digits, or other causes that prevent selective routing.

"Department" – The Department of State Police.

~~"Direct dispatch" – A 9-1-1 service that provides for the direct dispatch by a PSAP telecommunicator of the appropriate unit upon receipt of an emergency call and the decision as to the proper action to be taken.~~

"Diverse routing" – The practice of routing circuits along different physical or electrical paths in order to prevent total loss of 9-1-1 service in the event of a facility or hardware failure.

"E9-1-1 selective router" – A telecommunications carrier switching office or stand alone selective routing switch equipped with enhanced 9-1-1 service capabilities. This switch serves as an E9-1-1 selective router for emergency calls from other local offices in the 9-1-1 service area.

"Emergency call" – Any type of request for emergency assistance through a 9-1-1 network, not limited to voice. This may include a session established by signaling with two-way real-time media, and involves a human making a request for help.~~An emergency request for assistance made to a 9-1-1 system that requires immediate action to save a life, to report a fire, to stop a crime and/or to address any other situation as determined locally.~~

"Emergency service number" or "ESN" – Sometimes known as emergency service zone (ESZ). An ESN is a three to five digit number representing a unique combination of public safety agencies (police, fire and emergency medical service) designated to serve a specific range of addresses within a particular geographical area or ESZ. The term ESZ refers to the geographic area itself and is generally used only during the ESN definition process to label specific areas. The

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ESN facilitates the selective routing of calls to appropriate PSAPs in a traditional legacy 9-1-1 system.

"Emergency Telephone System Board" or "ETSB" – A board appointed by the corporate authorities of any county or municipality that provides for the management and operation of a 9-1-1 system within the scope of those duties and powers prescribed by ETSA. The corporate authorities shall provide for the manner of appointment, provided that members of the board meet the requirements of the statute.

~~"English Language Translation" or "ELT" or "English language translation"~~ – A database table that provides the names of the public safety agencies (or services) associated with an ESN/ESZ number that is displayed on the ALI screen at the PSAP.

"Enhanced 9-1-1" or "E9-1-1" – An emergency telephone system that includes dedicated network, selective routing, database, ALI, ANI, selective transfer, fixed transfer, and a call back number.

"Error ratio" – The percentage of database records that are not Master Street Address Guide valid for a specific 9-1-1 traditional legacy service system.

"Exchange" – A unit established by a telecommunications carrier and approved by the Commission for the administration of telecommunications service in a specified geographical area. It may consist of one or more central offices together with associated plant used in furnishing telecommunications services in that area. Exchanges are identified on exchange boundary maps on file with the Commission.

~~"Exempt lines" – Lines other than those for which a 9-1-1 surcharge may be imposed under the criteria set forth in ETSA Section 15. Exempt lines include, but are not limited to, telecommunications carrier official lines and federal government lines.~~

~~"Fixed or non-nomadic interconnected" – An interconnected voice over Internet protocol service intended to be used at a fixed service location via a fixed broadband connection.~~

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"Forced disconnect" – A feature that allows the PSAP to release a telephone connection, even though the calling party has not yet disconnected, to avoid caller jamming of the incoming trunks.

~~"GIS" or "Geographical Information System" or "GIS"~~ – A system for capturing, storing, displaying, analyzing and managing data and associated attributes that are spatially referenced.

"Geospatial Data" – ~~Information that accurately refers~~Accurately references to a precise location on the earth's surface using latitude, longitude, elevation and ~~other data that identify~~datum that identifies the coordinate system used.

"Grade of Service" – P.01 for Basic 9-1-1 or Enhanced 9-1-1 services or NENA i3 Solution standard for NG9-1-1 services.

"Interconnected VoIP provider" – Has the meaning given to that term under Section 13-235 of the Public Utilities Act.

~~"Interconnected voice over Internet protocol provider" or "Interconnected VoIP Provider" –~~

~~Every corporation, company, association, joint stock company or association, firm, partnership, or individual, their lessees, trustees or receivers appointed by any court whatsoever that owns, controls, operates, manages, or provides within this State, directly or indirectly, Interconnected Voice over Internet Protocol Service VoIP service; or~~

~~The meaning prescribed in 47 CFR 9.3 [220 ILCS 5/13-234 and 13-235].~~

~~It is a service that:~~

~~Enables real-time, two-way voice communications;~~

~~Requires a broadband connection from the user's location;~~

~~Requires Internet protocol compatible customer premises equipment;~~
~~and~~

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~~Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched network.~~

"IP" – Internet Protocol.

"Joint Emergency Telephone System Board" or "Joint ETSB" – A board established by intergovernmental agreement of two or more municipalities or counties or a combination thereof to provide for the management and operation of a 9-1-1 system.

~~"Legacy network IP gateway" – A signaling and media interconnection point between callers in legacy wireline/wireless originating networks and the i3 architecture, so that i3 PSAPs are able to receive emergency calls from legacy networks. The point at which a circuit-switched call is encoded and repackaged into IP packets. Equipment that provides interconnection between two networks with different communications protocols.~~

"Local loop" – A channel between a customer's network interface and its serving central office. The most common form of loop, a pair of wires, is also called a line.

~~"Logging recorder" – A machine that records both sides of telephone and radio transmissions.~~

"Master Street Address Guide" or "MSAG" – The computerized geographical file that either consists of all street and address data or its functional equivalent (i.e. geospatial data) within the 9-1-1 system area. This database is the key to the selective routing capability of E9-1-1 systems. It matches an originating caller to a specific answering point based on the address data. The MSAG will require updating after the initial file is created.

~~"Mechanical dialer" – A device that either manually or remotely triggers a dialing device to access the 9-1-1 system. [50 ILCS 750/2.15]~~

~~"NENA" or "National Emergency Number Association" or "NENA" – The international not-for-profit organization whose purpose is to lead, assist and provide for the development, availability, implementation and enhancement of a universal emergency telephone number or system common to all jurisdictions through research, planning, publications, training and education.~~

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"Network connection" – A voice grade communication channel directly between a subscriber and a telecommunications carrier's public switched network, without the intervention of any other telecommunications carrier's switched network, that would be required to carry the subscriber's inter-premises traffic. The connection either is capable of providing access through the public switched network to a 9-1-1 system, if one exists; or if no system exists at the time a surcharge is imposed under Section 15.3 of ETSA, would be capable of providing access through the public switched network to the local 9-1-1 system if one existed. [50 ILCS 750/2-12(a)]

"Network diagram" – A schematic flow chart that shows the actual network pieces and flow of activities in a picture.

~~"Next generation 9-1-1 service" or "NG9-1-1" or "next generation 9-1-1 service"~~
– A system comprised of managed IP-based networks, gateways, functional elements and databases that augment or replicate present day E9-1-1 features and functions and provide new capabilities. NG9-1-1 is designed to provide access to emergency services from all sources, and to provide multimedia data capabilities for PSAPs and other emergency service organizations.

~~"On-line date" – A date that is agreed to by all parties as to when a 9-1-1 system is activated for the public.~~

"On-site database" – A copy of the database that resides with the local 9-1-1 authority.

"Operator services" – Any of a variety of telephone services that need the assistance of an operator or an automated "operator" (i.e., using interactive voice response technology and speech recognition). These services include collect calls, third party billed calls, and person-to-person calls.

~~"Order of authority" – A formal order of the Commission that authorizes public agencies or public safety agencies to provide 9-1-1 service in a geographical area.~~

~~"Originating Service Provider" or "OSP" or "originating service provider"~~ – A communications provider that allows its users or subscribers to originate 9-1-1 voice or non-voice messages from the public to the 9-1-1 authority.

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~~"Outbound Notification Systems" – A community outreach tool that automatically disperses information to the public and is not considered a function or part of a 9-1-1 system (see "System").~~

"Overflow" – A call or position used when a call is blocked or rerouted due to excessive traffic.

"P.01" – The probability (P), expressed as a decimal fraction, of an emergency call being blocked. P.01 is the grade of service reflecting the probability that one call out of 100 during the average busy hour of the average busy day will be blocked, or the number of 9-1-1 circuits or facilities from the 9-1-1 system provider's routing equipment to the primary PSAP or PSAPs that are sufficient to complete 99% of all requests for emergency service during the average busy hour of the average busy day.

~~"P.01 grade of service" – The probability (P), expressed as a decimal fraction, of an emergency call being blocked. P.01 is the grade of service reflecting the probability that one call out of 100 during the average busy hour will be blocked. P.01 is the minimum recommended grade of service for 9-1-1 trunk groups.~~

"Primary point of contact" or "9-1-1 contact person" – The individual designated by the 9-1-1 authority as the contact point for the participating telecommunications carriers and 9-1-1 system providers.

"Private Branch Exchange" or "PBX" ~~or "Private branch exchange"~~ – A private telephone system and associated equipment located on the user's property that provides communications between internal stations and external networks.

~~"Public agency" – The State or any unit of local government or special purpose district located in whole or in part within this State that provides police, firefighting, medical or other emergency services or has authority to do so. [50 ILCS 750/2.01].~~

"Public safety agency" – A functional division of a public agency that provides police, firefighting, medical or other emergency services.

"Public Safety Answering Point" or "PSAP" – The initial answering location of an emergency call.

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"Public Utilities Act" – 220 ILCS 5.

"Rate center" – A geographically specified area used for determining mileage and/or usage dependent rates in the public switched network.

~~"Secondary PSAP" – A location where an emergency call is transferred for dispatching purposes.~~

"Selective routing" – A system that automatically routes calls to predetermined PSAPs, based on the location of the calling telephone number.

"Service address" – The location of the primary use of the network connection or connections.

"Split exchange" – An exchange shared with more than one 9-1-1 system.

~~"Subscriptions" – A count of the maximum number of interconnected VoIP calls that an end-user may have active at the same time. If the interconnected VoIP provider's retail customer purchases a service (or services) that allow more than one interconnected VoIP call (excluding in-call features such as call waiting and three way calling) to be made from the customer's physical location at the same time, the number of subscriptions equals the maximum number of interconnected VoIP calls that the customer may have active at the same time. In the case of a business retail customer who purchases a service (or services) pursuant to a service agreement, the number of subscriptions equals the maximum number of interconnected VoIP calls that the customer may have active at the same time under the terms of the service agreements with that business customer.~~

"Surcharge" – A monthly surcharge~~An amount imposed, levied by the corporate authorities of any municipality or county on billed subscribers of network connections pursuant to Section 20 of the Act, on all customers of telecommunication carriers, wireless carriers and interconnected VoIP providers for the purpose of installing and maintaining an Enhanced 9-1-1 or NG9-1-1 system, with the exception of a municipality with a population of 500,000 or greater.~~

"System" – *The communications equipment required to produce a response by the appropriate emergency public safety agency as a result of an emergency call being placed to 9-1-1. [50 ILCS 750/2-06a]*

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~~"System participants"—Any public or private safety agency (police, firefighting, emergency medical and ambulance services or other emergency services, pursuant to ETSA Section 4) whose jurisdiction is located within the 9-1-1 system boundaries.~~

~~"TDD"—A telecommunications device for the deaf. See "TTY."~~

"Telecommunications carrier" – Shall have the same meaning as specified in Section 13-202 of the Public Utilities Act, including those carriers acting as resellers of telecommunications services. For the purpose of 9-1-1 service, this definition shall include telephone systems operating as mutual concerns. A telecommunications carrier under the Public Utilities Act may provide competitive or noncompetitive local exchange telecommunications services or any combination of the two as defined in Section 13-204 of the Public Utilities Act.

"Telecommunications service" – Shall have the same meaning as specified in Section 13-203 of the Public Utilities Act.

~~"Telecommunicator"—A person who is trained and employed in public safety telecommunications. The term applies to complaint telephone operators, radio operators, data terminal operators or any combination of these functions in a PSAP.~~

"Terminal equipment" – Telephone station apparatus.

"Transfer" – A feature that allows the PSAP telecommunicator to transfer emergency calls to a specific location or secondary PSAP.

"Trunk" – A transmission path between switching units, switching centers, and/or toll centers.

~~"TTY" or "teletypewriter"—A telegraph device capable of transmitting and receiving alphanumeric information over communications channels and capable of servicing the needs of those persons with a hearing or speech disability.~~

~~"Uninterruptible power supply"—An emergency power source that can detect any change in power line frequency or voltage and automatically compensates for~~

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~~these changes by supplying additional power or converting to an auxiliary power source, without any loss of voltage or frequency.~~

"Virtual Answering Point" or "VAP" – A temporary or non-permanent location that:

is capable of receiving an emergency call;

contains a fully functional worksite that is not bound to a specific location but rather is portable and scalable connecting emergency call takers or dispatchers to the work process; and

is capable of completing the call dispatching process.

"Virtual PSAP" – A fully functional worksite that is not bound to a specific location but is portable and scalable, connecting employees to the work process in the most advantageous setting, rather than employees having to come to a centralized work location to connect to the work process.

(Source: Amended at 40 Ill. Reg. 8170, effective May 25, 2016)

SUBPART B: AUTHORIZATION TO OPERATE AS A 9-1-1 SYSTEM

Section 725.200 General Requirements (Repealed)

- a) ~~The digits "9-1-1" shall be the primary emergency telephone number within the system, but a public agency or public safety agency shall maintain a separate secondary 10 digit emergency backup number for at least six months after the 9-1-1 system is in operation and shall at all times maintain a separate number for non-emergency telephone calls.~~
- b) ~~9-1-1 service is a terminating only service that connects a person who has dialed the universal emergency service code 9-1-1 to the appropriate PSAP.~~
- e) ~~Outbound notification systems used to notify the general public of a particular incident are not considered a part of a 9-1-1 "system" as defined in this Part.~~

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- d) ~~The Emergency Telephone System Board in counties passing referendums and the Chairman of the County Board in counties implementing a 9-1-1 system shall be responsible to insure that all areas of the county are served. [50 ILCS 750/10.2]~~
- e) ~~Tentative, final and modified plans for 9-1-1 systems shall be filed in compliance with this Part and ETSA.~~
- f) ~~Tentative plans shall be submitted to the Manager of the Commission's 9-1-1 Program or his or her designee for review as detailed in Section 725.205.~~
- g) ~~Final plans shall be formally submitted to the Commission for approval as detailed in Section 725.205 and 83 Ill. Adm. Code 200 (Rules of Practice).~~
- h) ~~A 9-1-1 system shall not become operational without an order of authority from the Commission.~~
- i) ~~The following modifications to a 9-1-1 authority's existing 9-1-1 plan shall be formally submitted to the Commission for approval. These submissions shall include a modified plan, consisting of the revised application narrative and/or revised exhibits, as prescribed in Section 725.205. Modifications requiring Commission approval shall include:~~
- 1) ~~Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction;~~
 - 2) ~~Consolidating or regionalizing two or more 9-1-1 systems by intergovernmental agreement into a joint 9-1-1 system;~~
 - 3) ~~Contracting for dispatch services;~~
 - 4) ~~Use of new technology (i.e., NG9-1-1);~~
 - 5) ~~Changing or adding a 9-1-1 system provider;~~
 - 6) ~~Changes in network configuration;~~
 - 7) ~~Additions or changes of primary PSAPs; and~~

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- ~~8) Change of backup arrangement.~~
- j) ~~The following modifications to a 9-1-1 authority's existing 9-1-1 plan need not be formally submitted to the Commission for approval. While Commission approval is not necessary for these modifications, the 9-1-1 authority must provide written notification and provide any new agreements to the 9-1-1 Program 10 business days prior to making the following changes:~~
- ~~1) Reductions/additions of secondary PSAPs;~~
 - ~~2) Reductions of primary PSAPs;~~
 - ~~3) Permanent relocation of a primary or backup PSAP facility;~~
 - ~~4) Reductions/additions of system participants or adjacent agencies.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.205 Tentative, Final or Modified Plans (Repealed)

- ~~a) Tentative and final plans shall be filed in accordance to ETSA Section 11 and must conform to minimum standards as established pursuant to ETSA Section 10.~~
- ~~b) When a 9-1-1 system is initially established, a copy of the tentative plan for the system shall be submitted to the Manager of the Commission's 9-1-1 Program (or his or her designee) at least six months prior to the proposed on-line date. A copy of the tentative plan shall also be provided to the contracted 9-1-1 system providers. The Commission's 9-1-1 Program shall review each tentative plan and provide an opinion to the originating agency within 60 days after receipt.~~
- ~~c) Once the tentative plan has been reviewed, a final plan shall be formally submitted to the Commission for approval no later than three months prior to the planned on-line date. A copy should also be provided to the 9-1-1 system providers.~~
- ~~d) If any changes are made to an existing final plan, a modified plan must be formally submitted to the Commission for approval prior to any changes being allowed pursuant to an order of authority from the Commission.~~

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- e) ~~A tentative, final or modified plan must include a narrative of the proposed system's operation and design and a completed "Application to Illinois Commerce Commission for the Provision of 9-1-1 Service", consisting of the following exhibits:~~
- ~~1) Exhibit 1: A map showing the boundaries of the proposed system;~~
 - ~~2) Exhibit 2: A map or maps showing the jurisdictional boundary of each system participant and adjoining public agencies and public safety agencies;~~
 - ~~3) Exhibit 3: A list of system participants showing the land area in square miles and the estimated population served in their jurisdictions, including their addresses, telephone numbers and form of dispatch;~~
 - ~~4) Exhibit 4: A list of the public agencies or public safety agencies adjacent to the proposed system boundaries, including their addresses and telephone numbers;~~
 - ~~5) Exhibit 5: A list of the telecommunications carriers and Interconnected VoIP providers who are known by the applicant to provide service within the jurisdiction of the 9-1-1 system;~~
 - ~~6) Exhibit 6: Identification of financial arrangements, including revenues available for funding the 9-1-1 system;~~
 - ~~7) Exhibit 7: A summary of the anticipated implementation costs and annual operating costs of the proposed system that are directly associated with the emergency call handling process.~~
 - ~~8) Exhibit 8: Call Handling Agreements: Copies of the proposed agreements between the PSAP and the public agencies and/or public safety agencies in a single system and copies of the proposed agreements between PSAPs in adjacent systems or, in the absence of a PSAP, the public agencies or public safety agencies whose jurisdictional boundaries are contiguous. These agreements shall indicate the primary and secondary methods to be employed for notification of emergency calls received from requesting parties within their respective jurisdictions and shall include direct dispatch, call referral, call relay or call transfer;~~

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- 9) ~~Exhibit 9: Aid Outside Normal Jurisdictional Boundaries: A copy of the proposed annual agreement between the PSAP management and all public agencies and/or public safety agencies in a single system and those in different systems whose jurisdictional boundaries are contiguous. This agreement shall provide that, once an emergency unit is dispatched in response to a request through the system by direct dispatch, call referral, call relay or call transfer, this unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. A copy of both agreements shall be filed with the Chief Clerk of the Commission at the time the petition is filed;~~
- 10) ~~Exhibit 10: A network diagram and a test plan pursuant to Section 725.500(a) (completed to the extent possible in consideration of the tentative plan); and~~
- 11) ~~Exhibit 11:~~
- A) ~~Contracts for dispatching services, intergovernmental agreements with the primary, back-up or secondary PSAPs for 9-1-1 services; and intergovernmental agreements for additional 9-1-1 services/and/or for the establishment of a Joint ETSB.~~
- B) ~~Contracts for service with 9-1-1 system providers. Parties to the contract may deem all or a portion of the contract to be proprietary and confidential.~~
- f) ~~The advancement of modern communication technology used by consumers to access 9-1-1, as well as the creation of new and emerging 9-1-1 technology by new entrants serving as 9-1-1 system providers, has encouraged the development of a more advanced E9-1-1 system called NG9-1-1. Implementation of an NG9-1-1 system into the design of the 9-1-1 system will require the 9-1-1 authority to submit a final or modified plan to the Commission for approval. The following additional items must be included in the narrative of a NG9-1-1 final or modified plan:~~
- 1) ~~Identify the 9-1-1 system providers. If multiple providers are being used, provide a detailed description of each provider's role;~~

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- 2) ~~Explain the new system configuration and technological architecture (i.e., network and routing);~~
- 3) ~~Explain what national standards, protocols and/or operating measures will be followed;~~
- 4) ~~Explain what measures have been taken to create a robust, reliable and diverse/redundant network;~~
- 5) ~~Explain what functional elements and external interfaces will be needed for the NG9-1-1 system to supply data and assistance in processing an emergency call;~~
- 6) ~~Explain how the existing 9-1-1 traditional legacy wireline and wireless databases will interface and/or be transitioned into the NG9-1-1 system;~~
- 7) ~~Explain how these databases will be maintained and how address errors will be corrected and updated on a continuing basis. In addition, explain who will be responsible for updating and maintaining the data at a minimum on a daily basis Monday-Friday;~~
- 8) ~~Explain what quality of service standards will be followed to ensure the same level of quality for voice, 9-1-1 call setup time and ALI delivery for the proposed 9-1-1 system as compared to the 9-1-1 traditional legacy service;~~
- 9) ~~Explain how new technology in the 9-1-1 system will co-exist with the 9-1-1 traditional legacy service;~~
- 10) ~~Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it;~~
- 11) ~~Provide a detailed transition plan for the newly designed system;~~
- 12) ~~Provide a disaster recovery plan for system failures and outages;~~

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- 13) ~~Provide a contingency plan in the event that the new system fails or the 9-1-1 system provider does not fulfill its obligation;~~
 - 14) ~~Describe the financial and technical resources that the 9-1-1 authority needs in order to sustain such a system; and~~
 - 15) ~~If migrating to a new technology, file a test plan that may vary from the existing testing requirements addressed in Section 725.500(a) given the technical differences in the service offering. The test plan must thoroughly explain how the operation of the network, routing and database accuracy will be verified.~~
- g) ~~Unless either a hearing waiver is requested pursuant to subsection (h) or Staff of the Commission recommends approval of the Petition and there are no objections, the Commission shall hold hearings to review the final plan and shall either approve or deny the plan.~~
- h) ~~The petitioner may request a hearing waiver. The hearing can be waived if requested by the petitioner and if neither Commission Staff nor any other party objects to the hearing waiver. The following procedures must be taken to request a waiver of the Commission's hearing process:~~
- 1) ~~The waiver request shall be stated in the cover letter to the Chief Clerk and in the petition. Replacement language to be inserted as Item 1 in the petition shall be: "Review the final or modified plan based on the information submitted in the application and allow the parties involved to waive a hearing on the matter."~~
 - 2) ~~Publish a notice in local newspapers of general circulation at least 10 days prior to filing the application with the Commission. The notice shall appear in newspapers whose circulation covers all municipalities within the proposed system and those adjacent to the proposed system. A proof of publication from the newspapers shall be enclosed with the application.~~
 - 3) ~~Notify all system participants and adjacent agencies of the intent to file a plan with the Commission for a 9-1-1 emergency telephone system at least 10 days prior to filing the application with the Commission. This letter shall state petitioner's address and telephone number and the Commission's 9-1-1 Program address and telephone number for purposes~~

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~~of requesting additional information or submitting objections to the plan. Copies of these letters shall be attached to the submitted plan.~~

- 4) ~~An affidavit from the serving 9-1-1 system provider that all information contained in the application is correct. The affidavit must be signed and notarized and submitted with the petition.~~
- i) ~~The Commission shall approve a final or modified plan when the petitioner has complied with the requirements of this Part and applicable laws.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.210 Order of Authority (Repealed)

- a) ~~The 9-1-1 authority of a proposed 9-1-1 system shall file a petition for an order of authority to operate a 9-1-1 system as detailed and described in its final or modified plan. The final or modified plan shall be attached to the petition and filed with the Commission in accordance with the Commission's Rules of Practice (83 Ill. Adm. Code 200). The Commission will issue an order of authority authorizing the 9-1-1 authority to operate under the terms of its final or modified plan.~~
- b) ~~Pursuant to ETSA, the Commission is authorized to set technical standards for the provisioning of 9-1-1 services throughout the State of Illinois. 9-1-1 authorities may only accept emergency calls routed to them through their 9-1-1 system providers who have been authorized by the Commission pursuant to Section 13.900 of the Public Utilities Act.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.215 Records and Reports (Repealed)

- a) ~~The 9-1-1 authority shall maintain those records it considers necessary to document its operations and satisfy the requirements of interagency agreements. As a minimum, those records shall include:~~
 - 1) ~~a log of major system operations;~~
 - 2) ~~critical CPE or network outages; and~~

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- 3) ~~records of telecommunications carrier database queries by the 9-1-1 authority.~~
- b) ~~The records specified in subsection (a) shall be preserved for a minimum of one year.~~
- e) ~~The 9-1-1 authority shall be required to file annually with the Commission's 9-1-1 Program, the Commission's Chief Clerk's Office and the Illinois Attorney General by January 31 the following items:~~
 - 1) ~~the current 9-1-1 contact person for the 9-1-1 system;~~
 - 2) ~~the current error ratio for the E9-1-1 traditional legacy service database as provided by the 9-1-1 system providers pursuant to Section 725.405(i)(6);~~
 - 3) ~~the current surcharge rate being collected;~~
 - 4) ~~the current makeup of the Emergency Telephone System Board and each board member's capacity (i.e., current public safety representative, public member, county board member, or elected official), as provided in Section 15.4 of the ETSA;~~
 - 5) ~~a current network diagram for the 9-1-1 system as provided by the 9-1-1 system providers pursuant to Section 725.405(i)(7);~~
 - 6) ~~copies of the annual certified notification of continuing agreement for all system participants and adjacent agencies;~~
 - 7) ~~current list of all system participants and adjacent agencies;~~
 - 8) ~~names and locations of primary, secondary and backup PSAPs; and~~
 - 9) ~~for the time period of January 1 through December 31 for the previous year, provide the following (if the 9-1-1 system is not capable of providing the data in this exact format due to the limitations of its statistical system, it must identify the problem in the report. When the system is upgraded, the upgrade must include the capability of providing the required data):~~

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- A) ~~Total number of wireline and wireless 9-1-1 calls received annually; report separately if possible;~~
- B) ~~Total annual wireline surcharge received;~~
- C) ~~Total annual wireless surcharge received;~~
- D) ~~Total annual VoIP provider surcharge received;~~
- E) ~~Total annual 9-1-1 expenditures, including, but not limited to, PSAP equipment, network, database, switches, gateways, servers, maintenance, supplies, mapping, CAD, radio, building and personnel cost.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.220 Testing for Compliance with Technical and Operational Standards (Repealed)

~~The Commission shall have the authority to test 9-1-1 systems to verify compliance with technical and operational standards set forth in the Act and in this Part.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

SUBPART C: MANAGEMENT

Section 725.300 Management Systems (Repealed)

~~The form of management a system will use shall be determined by the 9-1-1 authority. There may be joint powers, contractual, or a combination of management forms.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.305 Commission Liaison (Repealed)

~~Each 9-1-1 system shall designate an individual as the Commission liaison for the system. The Commission's 9-1-1 Program shall be notified of any change in the name of this liaison and of any change in the telephone number or address within 10 days after this change.~~

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(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.310 ETSB, Joint ETSB and Qualified Governmental Entities (Repealed)

- a) ~~The corporate authorities of any county or municipality that imposes a surcharge shall establish an Emergency Telephone System Board. The corporate authorities shall provide for the manner of appointment and the number of members of the board, provided that the board shall consist of not fewer than 5 members, one of whom shall be a public member who is a resident of the local exchange service territory included in the 9-1-1 coverage area, one of whom (in counties with a population less than 100,000) must be a member of the county board, and at least three of whom shall be representatives of the 9-1-1 public safety agencies, including but not limited to police departments, fire departments, emergency medical services providers, and emergency services and disaster agencies and appointed on the basis of their ability and experience. Elected officials including members of a county board are also eligible to serve on the board. [50 ILCS 750/15.4(a)]~~
- b) ~~Any two or more municipalities, counties, or combination thereof that impose a surcharge may, instead of establishing individual boards, establish by intergovernmental agreement a Joint Emergency Telephone System Board. The manner of appointment of such a joint board shall be prescribed in the agreement. The intergovernmental agreement must be consistent with subsection (a). The powers and duties of a joint board shall be defined by ordinance of the municipality or county or by intergovernmental agreement in the case of a joint board. [50 ILCS 750/15.4]~~
- c) ~~Qualified governmental entity means a unit of local government authorized to provide 9-1-1 services pursuant to the Emergency Telephone System Act when no Emergency Telephone System Board exists. [50 ILCS 750/2.23]~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

SUBPART D: STANDARDS OF SERVICE

Section 725.400 9-1-1 Authority (Repealed)

~~The 9-1-1 Authority:~~

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- a) ~~Shall obtain Commission authorization pursuant to Section 725.210, prior to operating a 9-1-1 system;~~
- b) ~~Shall provide notification to Commission Staff within a minimum of 14 calendar days prior to 9-1-1 system activation;~~
- c) ~~Shall provide continual review using recognized administrative, engineering, database and security procedures to assure adequate service to the general public in accordance with the Act and this Part;~~
- d) ~~Shall comply with the provisions of all applicable federal or State laws regarding the provisioning of 9-1-1 services regarding wireline, wireless and VoIP or any other medium;~~
- e) ~~Shall provide the overall management for the 9-1-1 system and all of its PSAPs and work in conjunction with the 9-1-1 system providers on the initial installation, continued maintenance, and any future modifications to the system;~~
- f) ~~Shall enter into a service contract with one or more 9-1-1 system providers that have been authorized to operate in the State of Illinois pursuant to Section 13-900 of the Public Utilities Act to provide 9-1-1 database, call routing and other 9-1-1 duties and services associated with the 9-1-1 system that clearly delineates the responsibilities of the 9-1-1 system provider and 9-1-1 authority. A copy of this contract shall be filed with the final or modified plan to be approved by the Commission pursuant to Section 725.205. Parties to the contract may deem all or a portion of the contract as proprietary and confidential;~~
- g) ~~Shall ensure that contracts with multiple 9-1-1 system providers clearly define the role of each 9-1-1 system provider as it relates to its responsibility for providing database, routing of emergency calls and the building of the 9-1-1 network. The 9-1-1 authority shall coordinate the tasks between 9-1-1 system providers;~~
- h) ~~Must maintain data in the MSAG or its functional equivalent for those 9-1-1 systems employing new and emerging technology;~~
- i) ~~Shall develop and utilize written 9-1-1 Standard Operating Procedures (SOPs) of its operations for use by its telecommunicators and supervisory personnel (i.e., call trace for basic systems, service restoration/equipment failure, and disaster procedures in the event that critical functions of the PSAP are partially or totally~~

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~~disabled). Each PSAP shall be given a copy of the 9-1-1 SOPs that shall be kept on file at each PSAP;~~

- ~~j) Shall ensure that civic 9-1-1 locatable addresses, with U.S. Postal Service approval, are assigned to all subscribers with a static address and provided to the 9-1-1 system provider;~~
- ~~k) Shall coordinate with the appropriate authorities to ensure that road or street signs that are essential to the implementation of an enhanced 9-1-1 system will be installed prior to activating the system;~~
- ~~l) Shall accept all OSP end-user emergency calls from its 9-1-1 system provider as long as it is technically feasible regardless of the technology employed in generating the emergency call. The 9-1-1 authorities may only accept emergency calls routed into their system from a certified 9-1-1 system provider; and~~
- ~~m) Shall ensure that emergency calls are not routed or transferred to an automated attendant or automated voice response system.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.402 Technical Review of 9-1-1 Plans

- a) Upon receipt of notice from the Department that a consolidation plan has been filed pursuant to 83 Ill. Adm. Code 1324 or an initial or modified plan has been filed pursuant to 83 Ill. Adm. Code 1325, Commission Staff will begin an informal review of each plan to ensure its technical compliance with Sections 725.405, 725.410 and 725.412. Notice will also be provided to the 9-1-1 system providers and carriers by the Department pursuant to 83 Ill. Adm. Code 1324.200(f) and 1325.210(c).
- b) Formal Review
For each consolidation plan, initial plan and modified plan that involves the use of a 9-1-1 system provider that already provides service to a 9-1-1 Authority under a plan previously approved by the Commission or the Department, the following process shall apply:

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- 1) Within 16 days after the notice date that a consolidation plan, initial plan or modified plan is filed pursuant to subsection (a), any interested party may file a request for a formal review of the plan by the Commission.
 - 2) If, after its informal review of any consolidation plan, initial plan or modified plan, and no later than 20 days from the date of receipt from the Department, Commission Staff has either identified a matter of technical concern or received a request for a formal review pursuant to this subsection (b), Commission Staff will notify the Department that the Commission will initiate a docketed proceeding to formally review the plan and request that the Department seek an extension with the filing entity or deny the plan pending the outcome of the Commission's formal technical review.
 - 3) Once an order resolving the matter of technical concern or unresolved dispute has been rendered by the Commission, a copy will be provided to the Department.
 - 4) If the Commission Staff does not provide the Department with notification as described in subsection (b)(2) within 20 days after receipt of the plan, the Commission will not undertake any separate proceedings regarding the plan without first conferring with the Department.
- c) Informal Review
For each consolidation plan, initial plan or modified plan that involves the use of a 9-1-1 System Provider that does not already provide service to a 9-1-1 Authority under a plan approved by the Commission or the Department (new 9-1-1 system provider), the following process shall apply:
- 1) Within 16 days after receipt of the plan, Commission Staff will notify the Department that the plan involves the use of a new 9-1-1 system provider and that Commission Staff will follow the review process prescribed by this subsection (c) and request that the Department seek an extension with the filing entity or deny the plan pending the outcome of the informal technical review by Commission Staff.
 - 2) Within 16 days after the receipt of the plan, Commission Staff will establish an informal process, to last no more than 90 days from the date of the receipt of the plan, for review of the plan with input from interested

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parties, including review of the plan's provisions for transitioning from any existing 9-1-1 system provider to a new 9-1-1 system provider and proposed interconnection arrangements with impacted carriers.

- 3) If, at any time within 90 days after receipt of the plan, Commission Staff has completed its informal review and determined that there are no disputed issues regarding the plan, Commission Staff will immediately notify the Department of the completion of the informal technical review process under this subsection (c).
- 4) If, as a result of the informal technical review process, but no later than 90 days from the date of receipt of the plan, Commission Staff has either determined that there are issues regarding the plan that remain in dispute or received a request for a formal review, Commission Staff will notify the Department that the Commission will initiate a docketed proceeding to formally review the plan and request that the Department seek an extension with the filing entity or deny the plan pending the outcome of the Commission's formal technical review.
- 5) Once an order resolving any disputed issues has been rendered by the Commission, a copy will be provided to the Department.
- 6) If the Commission Staff has not provided the Department with the notification described in either subsection (c)(3) or (c)(4) within 90 days after receipt of the plan, the Commission will not undertake any separate proceedings regarding the plan without first conferring with the Department.

(Source: Added at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.405 9-1-1 System Provider

A 9-1-1 System Provider:

- a) Shall be certified under Section 13-900 of the Public Utilities Act as a 9-1-1 system provider prior to entering into any contract with a 9-1-1 authority to provide 9-1-1 services;

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- b) Shall file tariffs under Sections 13-900.1 and 9-102 of the Public Utilities Act for 9-1-1 services prior to offering such services;
- c) Shall enter into a service contract with each 9-1-1 authority for which it plans to provide 9-1-1 database, call routing and other 9-1-1 duties and services associated with the 9-1-1 system that clearly delineates the responsibilities of the 9-1-1 system provider and 9-1-1 authority;
- d) Shall assume the lead role in coordinating the implementation of the 9-1-1 project. The 9-1-1 system provider is responsible for the initial implementation and mutually agreed upon changes/modifications, project timeline, milestone progress report/conference calls with Commission 9-1-1 Program Staff and all involved parties. If there are multiple 9-1-1 system providers, the 9-1-1 authority shall specify the role of each provider pursuant to Section [1325725.400\(fg\)](#);
- e) Shall comply with any provisions of all applicable federal or State laws regarding the provisioning of 9-1-1 services regarding wireline, wireless and VoIP or any other medium;
- f) Shall comply with back-up power requirements for 9-1-1 equipment and facilities as specified in 83 Ill. Adm. Code 730.325 [or 737.410](#);
- g) Shall comply with physical security requirements for its facilities as specified in 83 Ill. Adm. Code 785.35;
- h) Shall provision "9-1-1 Service" in one of the following types:
 - 1) Basic 9-1-1 service is an emergency telephone system that automatically connects 9-1-1 callers to a designated answering point through either dedicated direct trunking and/or tandem trunking from the central office to the PSAP. Basic 9-1-1 does not typically support ANI and ALI. The features associated with basic service shall be according to the following format types:
 - A) Type #1 – This is the most basic configuration available, and provides:
 - i) no per-call charge;

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- ii) loop-type ringdown signaling toward PSAP;
 - iii) ringback tone to caller; and
 - iv) transmission path for communication between the caller and the PSAP;
- B) Type #2 – This configuration provides all the features of the Type #1 circuit with the following options:
- i) called party hold;
 - ii) forced disconnect;
 - iii) idle circuit tone application; and
 - iv) originating switchhook status indication contingent on the installation of appropriate terminal equipment at the PSAP;
- C) Type #3 – This configuration provides all the features of the Type #1 and Type #2 circuits with the addition of ringback of the calling party on a held line;
- D) Type #4 – This configuration provides for optional features beyond those described in the configuration of Type #2 or Type #3. This type of Basic 9-1-1 also requires trunks capable of carrying ANI.
- 2) E9-1-1 service is a system that includes a dedicated network, selective routing, and a database that interfaces with a PSAP CPE capable of receiving and providing ANI and ALI. It can be provisioned through either a 9-1-1 telecommunications network that is commonly referred to as "9-1-1 traditional legacy service" or a 9-1-1 IP network which is commonly referred to as "NG9-1-1 service":
- A) 9-1-1 traditional legacy service: Provides the capability to serve several PSAPs existing within the 9-1-1 service area with tandem trunking through the E9-1-1 selective router. The main features of E9-1-1 service is the capability of the E9-1-1 selective router to selectively route an emergency call originating from any station in

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the 9-1-1 service area to the correct ~~primary~~ PSAP. The features associated with tandem trunking in an E9-1-1 system may include the following:

- i) Selective routing;
 - ii) Default routing;
 - iii) Alternate routing;
 - iv) Transfer capabilities;
 - v) Forced disconnect;
 - vi) No per call charge;
 - vii) ANI; and
 - viii) ALI.
- B) NG9-1-1 service provides the capability to serve ~~several~~ PSAPs ~~existing within the 9-1-1 service area~~ through an IP network. The main feature of NG9-1-1 service is the capability to route an emergency call originating from multiple types of technology capable of calling 9-1-1. The capabilities and features associated with NG9-1-1 may include but are not limited to the following:
- i) Legacy network~~IP~~ gateway;
 - ii) Geospatial routing;
 - iii) Default routing;
 - iv) Alternate routing;
 - v) Transfer capabilities;
 - vi) ANI;

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- vii) ALI; ~~and~~
 - viii) Transmit data and/or text and/or video with the emergency call when feasible and/or available; and
 - ix) Emergency Services IP networks (ESInets).
- C) Any combination of subsections (h)(2)(A) and (B).
- i) The 9-1-1 system provider shall meet the following technical requirements for the provisioning of 9-1-1 service:
- 1) Utilizing mutually acceptable and agreed upon standards for database record exchange as prescribed, at a minimum, by the National Emergency Number Association in "NENA, Standard Data Formats For ALI Data Exchange, MSAG & GIS Mapping" (NENA 02-010, v9, 3/28/2011; this incorporation includes no later amendments or editions).
 - 2) Obtaining, maintaining and updating end user subscriber information provided by all participating OSPs in order to maintain the 9-1-1 database to meet the requirements set forth in ETSA Section 15.4(d).
 - 3) Creating, maintaining and updating the MSAG and database, GIS database, or functional equivalent in conjunction with the 9-1-1 authority and all OSPs.
 - 4) Updating the ALI database on a daily basis during normal business days.
 - 5) Providing notification of errors to the appropriate entities within 24 hours for corrective action.
 - 6) Providing the error ratio to the 9-1-1 authority no later than December 31 of each year. 9-1-1 authorities may request the percentage on a more frequent basis, but not more than once a month.
 - 7) Providing a network diagram to the 9-1-1 authority, annually within the 4th quarter of each year, no later than December 31. Additionally, updated diagrams must be provided to the 9-1-1 authority when a modification is required to be filed with the Commission.

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- 8) Coordinating the development and the maintenance of the 9-1-1 database with all participating OSPs and the 9-1-1 authority and ensure that all required information for routing tables, i.e., NPA/NXX, ESN, default ESN, PANIs and any other items that may become necessary for the functionality of maintaining an accurate database and/or routing tables, is obtained.
- 9) Coordinating the installation of all network components with all participating OSPs and/or third party provider who may connect its network and transport 9-1-1 traffic to the appropriate 9-1-1 system provider on behalf of an OSP. In these cases, the OSP, the 9-1-1 system provider, and the third party telecommunications carrier shall work cooperatively with the 9-1-1 authority to ensure that appropriate default routes are chosen and proper network congestion control measures are maintained. The network design must adhere to the default routing and acceptable engineering practices as specified in subsections (h)(11) and (22).
- 10) Routing all emergency calls from any OSP without discrimination where technically feasible.
- 11) Provisioning all 9-1-1 facilities over dedicated redundant facilities. This should be considered to be the standard method of providing all incoming 9-1-1 facilities and, where possible, employ diverse routing. 9-1-1 circuits and facilities shall be sufficient to complete 99% of all emergency calls during the average busy hour of the average busy day. In all cases, the 9-1-1 network shall be provisioned to handle a minimum of two circuits and/or simultaneous calls, and shall use dedicated, diverse and/or redundant equipment, where available, in order to increase the survivability of the 9-1-1 network. Additionally the Commission 9-1-1 Program Staff and or 9-1-1 authority may on an annual basis or in the event of a problem request traffic studies be performed or other documentation be provided to verify that the standard is being met.
- 12) Provisioning 9-1-1 facilities for one way incoming only service to the PSAP. Origination of outbound dialing on 9-1-1 circuits without a caller or active 9-1-1 call on the circuit is prohibited.

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- 13) Provisioning the transmission grade of service for 9-1-1 facilities using inter-exchange facilities equivalent to those specified in 83 Ill. Adm. Code 730.520 or 737.440.
- 14) Provisioning the transmission grade of service for the intra-exchange loop portion of any 9-1-1 facilities equivalent to those specified in 83 Ill. Adm. Code 730.525 or 737.630.
- 15) Notifying the 9-1-1 authority a minimum of 48 hours prior to performing any planned activities that could adversely affect 9-1-1 service.
- 16) Adopting practices to minimize the possibility of service disruption on all facilities associated with 9-1-1 service to a PSAP prior to 9-1-1 going on line.
- 17) Maintaining a contact number for notifying the appropriate 9-1-1 authority in the event of an outage or failure of a 9-1-1 system.
- 18) Notifying a primary point of contact within a 9-1-1 system within 15 minutes after detecting a confirmed outage within the system and advising the primary point of contact as to the magnitude of the outage once fully known. In addition, the 9-1-1 system provider must notify the Commission's 24 hour emergency number (217-558-6166) pursuant to 83 Ill. Adm. Code 730.550 or 737.430.
- 19) Notifying a primary point of contact of a 9-1-1 system and the Commission's 24 hour emergency number (217-558-6166) pursuant to 83 Ill. Adm. Code 730.550 or 737.734 within 30~~15~~ minutes after the confirmed restoration of 9-1-1 services.
- 20) Delivering 9-1-1 service elements for the provisioning and ongoing maintenance of the 9-1-1 systems as follows:
 - A) Provide database coordination with all participating OSPs when applicable.
 - B) Provide network coordination with all participating OSPs when applicable.

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- C) Provide maintenance and repair procedures, service and repair center contact information, a restoration plan and call trace procedures to the 9-1-1 authority.
- 21) Adopting practices and implementing procedures to reduce or minimize the conditions that cause default routed calls.
- 22) Default routing, at a minimum, by county. Where an exchange boundary/rate center crosses county boundaries, the 9-1-1 system provider may establish a single default with the approval of the 9-1-1 authority for those affected 9-1-1 systems.
- 23) Adopting practices to provide the appropriate services to Private Business Switch and Private Residential Switch subscribers for the purposes of complying with ETSA Sections 15.5 and 15.6 and 83 Ill. Adm. Code [1326726](#).
- 24) Providing the 9-1-1 authority with the information, reports or other documents required, to enable the 9-1-1 authority to complete its annual filings to the Commission.
- 25) Cooperating with other 9-1-1 system providers to hand off split exchange subscribers to another 9-1-1 system provider in a mutually acceptable manner and in accordance with good engineering design and standards.
- 26) Cooperating with other 9-1-1 system providers in the installation of a new 9-1-1 system or migration of a system from another 9-1-1 system provider.

(Source: Amended at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.410 Telecommunications Carriers

- a) Each telecommunications carrier shall file tariffs under Section 13-900.1 of the Public Utilities Act for 9-1-1 telecommunications service to be applied to all services specific to 9-1-1 installations on the carrier's network side of the customer demarcation point.
- b) Dedicated redundant facilities should be considered to be the standard method of providing all incoming 9-1-1 facilities and, when possible, employ diverse

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routing. 9-1-1 circuits and facilities shall be sufficient to complete 99% of all requests for emergency services during the average busy hour of the average busy day. In all cases, the 9-1-1 network shall be provisioned to handle a minimum of two circuits and/or simultaneous calls, and shall use dedicated, diverse and/or redundant equipment, when available, in order to increase the survivability of the 9-1-1 network. Additionally, the Commission 9-1-1 Program Staff and/or 9-1-1 authority may, on an annual basis or in the event of a problem, request traffic studies or other documentation to verify that the standard is being met.

- c) Coin-free dialing of the digits 9-1-1 shall be provided from all coin telephones within an exchange with 9-1-1 service.
- d) The transmission grade of service on 9-1-1 facilities using inter-exchange facilities shall be at least equivalent to the transmission grade of service specified in 83 Ill. Adm. Code 730.520 or 737.440 dealing with interoffice transmission objectives.
- e) The transmission grade of service for the intra-exchange loop portion of any 9-1-1 facilities shall be at least equivalent to the transmission grade of service specified in 83 Ill. Adm. Code 730.525 or 737.630 dealing with local loop transmission objectives.
- f) When all 9-1-1 facilities are busy in the originating central office, the switching facility, when equipped to provide the function, shall route the caller to an announcement or busy tone. When an all trunks busy situation occurs in an intermediate switching facility, that switch shall, when equipped, route the caller to an appropriate backup or alternate answering location, announcement, or busy tone.
- g) All telecommunications carriers shall arrange for each of their switching offices to accept the 9-1-1 code.
- h) Telecommunications carrier's personnel shall notify the 9-1-1 authority a minimum of 48 hours prior to performing any planned action that could adversely affect 9-1-1 service.
- i) Each telecommunications carrier shall adopt practices to minimize the possibility of service disruption on all facilities associated with 9-1-1 service to a 9-1-1 system. These practices will provide for facility guarding at all terminations with

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protective devices that will minimize accidental worker caused service interruption. These practices shall also contain procedures for physical identification of all 9-1-1 facilities with special warning tags and/or labels and identification of circuits in company records.

- j) Each telecommunications carrier shall deliver 9-1-1 service elements for the provisioning and ongoing maintenance of the 9-1-1 systems as follows:
- ~~1)~~ ~~Collect and remit the appropriate 9-1-1 surcharge for each 9-1-1 authority mandated by statute and local referendum, excluding the 3% collection fee.~~
 - ~~12)~~ Provide database downloads and updates to the appropriate 9-1-1 system provider for each 9-1-1 system in which it has subscribers.
 - ~~23)~~ Adhere to acceptable and agreed upon standards for database record exchange as prescribed, at a minimum, by NENA Standard Data Formats For ALI Data Exchange, MSAG & GIS.
 - ~~34)~~ Process error corrections within 2 business days after receipt of an error report from the 9-1-1 system provider and/or 9-1-1 authority.
 - ~~45)~~ Provision and connect its network to the appropriate 9-1-1 system provider. Nothing in this Section prohibits a telecommunications carrier from contracting with a third party provider who may connect its network to the appropriate 9-1-1 system provider for the transport of 9-1-1 traffic. The network design must adhere to the engineering practices and default routing requirements specified in Section 725.405(i)(11) and (22).
 - ~~56)~~ Not deliver emergency calls to operator services.
 - ~~67)~~ Provide maintenance and repair procedures, service and repair center contact information, maintain a restoration plan and perform call trace procedures to the 9-1-1 authority.
 - ~~78)~~ Comply and arrange for default routing requirements with the 9-1-1 system provider and the 9-1-1 authority.

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- ~~89~~) Maintain a list of contact numbers for notifying the appropriate 9-1-1 system in the event of an outage or failure of a 9-1-1 system.
- ~~910~~) Notify a primary point of contact for the 9-1-1 authority within 15 minutes after a confirmed outage within the system and also advise the primary point of contact as to the magnitude of the outage. In addition, the telecommunications carrier must notify the Commission's 24 hour emergency outage number (217-558-6166) pursuant to 83 Ill. Adm. Code 730.550 or 737.430.
- ~~1011~~) Shall notify a primary point of contact with the 9-1-1 authority and the Commission's 24 hour emergency outage number (217-558-6166) pursuant to 83 Ill. Adm. Code 730.550 or 737.734 within ~~30~~45 minutes after the confirmed restoration of 9-1-1 services.
- ~~1112~~) Cooperate with 9-1-1 system providers to assist in terminating split exchange traffic between 9-1-1 systems.
- ~~1213~~) Cooperate with 9-1-1 system providers in the installation of a new 9-1-1 system or migration of an existing 9-1-1 system to another 9-1-1 system provider.
- k) Each telecommunications carrier and interconnected VoIP provider shall adopt practices and procedures to deliver emergency calls to the appropriate 9-1-1 system provider.

(Source: Amended at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.412 Next Generation 9-1-1 System Provider

Each next generation 9-1-1 system provider shall:

- a) Provide redundant legacy network gateways so that the originating wireline, wireless and VoIP networks can deliver emergency calls in a manner that IP capable PSAPs can receive until such time that conversions of legacy networks for IP is no longer necessary.
- b) Provide redundant geographic locations for the legacy network gateways within the State of Illinois that are both technologically feasible and cost effective.

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- c) Provide network monitoring.
- d) A next generation 9-1-1 system provider that has deployed a 9-1-1 network prior to December 31, 2015 with a service offering that does not meet the requirements of this Section shall not be required to comply with this Section until the 9-1-1 system provider or a 9-1-1 authority requests to make a change to the network. The next generation 9-1-1 system provider shall not expand the current service until its service offering in both its existing and expanded service areas is provisioned to meet the requirements of this Section.

(Source: Added at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.415 Public Safety Answering Point (Repealed)

- a) ~~All 9-1-1 CPE used by a PSAP must be compatible with the 9-1-1 system provider's equipment and transport arrangements.~~
- b) ~~Each PSAP, after consultation with the 9-1-1 system provider, shall designate an area of adequate size to be used by the 9-1-1 system provider for termination of the company's lines and equipment.~~
- c) ~~The CPE shall indicate incoming calls by both audible and visible signals for each 9-1-1 circuit. Each outgoing circuit shall have a visual display of its status.~~
- d) ~~Each 9-1-1 answering position shall have access to all incoming 9-1-1 circuits and outgoing circuits.~~
- e) ~~The CPE shall be designed to achieve transfers with at least 99.9% completion. This may require the use of dedicated facilities between the PSAPs. When the telecommunicator verifies that the transfer has been completed and the telecommunicator's services are no longer required, the telecommunicator may manually release himself/herself from the emergency call, provided that the CPE is so designed. A 9-1-1 system should be designed so that an emergency call will never be transferred more than once; however, there could be circumstances beyond the PSAP's control that might warrant more than one transfer.~~
- f) ~~Each answering position shall have direct access to an operational teletypewriter or its equivalent, and all PSAP telecommunicators shall be trained in its use at~~

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~~least every six months. The 9-1-1 authority will ensure that TTY equipment or its equivalent is available to continue service in the event of emergency, malfunction or power failure.~~

- ~~g) At a minimum each PSAP shall have at least two fully equipped answering positions. The staffing levels and the number of positions beyond this requirement shall be determined by the 9-1-1 authority based on call volume and average length of calls (i.e., if PSAP is responsible for EMD, call processing could take longer and require additional telecommunicators). Overflow emergency calls shall be routed to a backup PSAP as provided for in subsection (i).~~
- ~~h) The 9-1-1 authority is responsible for ensuring that its primary, back-up and secondary PSAPs provide continuous and uninterrupted operation 24 hours per day, 7 days a week.~~
- ~~i) Backup PSAP
 - ~~1) Each 9-1-1 system shall have a backup PSAP that must operate independently from the primary PSAP. The backup PSAP must have the capability to dispatch (by either direct, transfer or call relay methods) the appropriate public safety agencies for that 9-1-1 system. A backup PSAP shall meet the same standards as the primary PSAP, except as provided for in subsection (i)(2).~~
 - ~~2) In a 9-1-1 system with a population of less than 10,000, when the system has demonstrated that the requirements of subsections (h) and (i) would place an undue financial burden upon the system, the 9-1-1 authority can ask the Commission for an exemption from having a full feature manned backup PSAP. A 9-1-1 system operating under this exemption should, as funds become available, upgrade its backup PSAP capability to meet those standards specified in subsections (g), (h) and (i)(1). If the system ever exceeds 5,000 billable access lines for a period of one year, it shall upgrade to meet the standards specified in subsections (g), (h) and (i)(1). For those systems operating under this exemption, some alternative form of back-up shall be required. The backup PSAP requirement may be met by one of the following:
 - ~~A) An unattended PSAP shall have:~~~~~~

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- ~~i) the capability to provide 9-1-1 service;~~
 - ~~ii) the communication equipment necessary to dispatch emergency services;~~
 - ~~iii) a backup power supply;~~
 - ~~iv) the ability to communicate via TTY; and~~
 - ~~v) the capability to be immediately activated with authorized and trained personnel.~~
- ~~B) Some other method that the 9-1-1 authority must be able to demonstrate, in its request for an exemption, would meet the public safety needs of its community by being able to take 9-1-1 calls and dispatch them successfully on a temporary basis in an emergency situation.~~
- ~~j) The use of virtual PSAPs may be acceptable; however, this must be included as a part of the 9-1-1 system final or modified plan authorized by the Commission.~~
- ~~k) PSAP telecommunicators shall be trained in emergency dispatch procedures and 9-1-1 SOPs as specified by the 9-1-1 authority to fulfill the responsibilities of their position, with the following requirements:
 - ~~1) Newly hired telecommunicators must receive, at a minimum, an 80-hour training curriculum approved by the 9-1-1 authority prior to handling emergency calls.~~
 - ~~2) If emergency medical dispatch is being provided that involves the dispatch of any fire department or emergency medical service agency, additional training must be completed in accordance to the Emergency Medical Services (EMS) Systems Act [210 ILCS 50] and 77 Ill. Adm. Code 515 in addition to the 80-hour minimum.~~
 - ~~3) Continuing education for existing telecommunicators is required in all aspects of emergency call handling and will be specified by the 9-1-1 authority.~~~~

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- l) ~~The 9-1-1 authority shall provide for the installation of a master logging recorder of adequate capacity to record both sides of a conversation of each incoming emergency call and any radio transmissions relating to the emergency call and its disposition for each PSAP (primary, backup and secondary PSAPs). These recordings shall have the time of each event noted. The 9-1-1 authority may elect to record on a circuit by circuit basis or by way of the telecommunicator's position.~~
- m) ~~The 9-1-1 authority shall ensure that each PSAP (primary, backup and secondary) maintains an archive of the storage media for a minimum of 90 days without recirculation of any media.~~
- n) ~~Where CPE is implemented and is not tolerant of power fluctuations or interruptions, and is vital to the PSAP's operation, an uninterruptible power supply shall be installed at all PSAP locations (primary, backup and secondary) for continuous operation.~~
- o) ~~All PSAP locations (primary, backup and secondary), must be equipped with an emergency back-up power source capable of supplying electrical power to serve the basic power requirements of the PSAP, without interruption, for longer outage times frames. It shall provide a minimum of four hours of power. The back-up power source shall be tested for reliability on a monthly basis.~~
- p) ~~Each PSAP shall have at least one 24 hour staffed telephone number to be provided to telecommunications carrier operators, adjacent PSAPs and public safety agencies in order to communicate with that PSAP.~~
- q) ~~PSAP employees shall be instructed to be efficient and courteous in the handling of all emergency calls and to comply with the provisions of all applicable federal and State laws in maintaining secrecy of communications.~~
- r) ~~Each PSAP shall insure that all emergency calls are answered and handled without preference to the location of the caller.~~
- s) ~~Each PSAP should answer 90% of all emergency calls within 10 seconds.~~
- t) ~~All calls of an administrative or non-emergency nature shall be referred to the appropriate agency's published telephone number.~~

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- u) ~~A current copy of the 9-1-1 authority's SOPs shall be on file in every PSAP.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

SUBPART E: OPERATIONS

Section 725.500 Testing Procedures (Repealed)

- a) ~~The 9-1-1 authority will prepare a written test plan that will be submitted as Exhibit 10 in the final plan pursuant to Section 725.205 to be filed with the Commission. The test plan will explain how the 9-1-1 authority plans to perform its testing in conjunction with the 9-1-1 system providers and telecommunications carriers.~~
- b) ~~The 9-1-1 authority shall ensure that proper field testing has been performed on a minimum of 40% of all access lines in the 9-1-1 service area. It shall include each NXX for every telecommunications carrier and for every ESN within each service area prior to the 9-1-1 system being able to announce its availability to the public.~~
- e) ~~Each 9-1-1 system provider and telecommunications carrier will work with the 9-1-1 authority to ensure that call through testing and data verification of over 40% of subscribers from all areas, prefixes, carriers and types of services in their system are completed before allowing the 9-1-1 service to go live or to transition from one 9-1-1 system provider to another.~~
- d) ~~The 9-1-1 system provider may not cut the 9-1-1 system live until the 9-1-1 traditional legacy service database is at a 1% or less error ratio pursuant to ETSA Section 15.4(d). Errors found during testing shall be corrected prior to cutting the system live.~~
- e) ~~The 9-1-1 authority is responsible for ongoing testing once the 9-1-1 system is on-line and shall, at a minimum, include the following:~~
- 1) ~~The 9-1-1 authority shall conduct testing, including, but not limited to, the 9-1-1 database, networking, system overflow, system backup, default routing, and call transfer on a continuing basis to ensure system integrity.~~

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~~The testing shall be coordinated in advance and in conjunction with the 9-1-1 system provider and telecommunications carriers.~~

- 2) ~~The 9-1-1 authority and 9-1-1 system providers shall participate in coordinated testing with the telecommunications carriers when any of the following occur:~~
 - A) ~~New central office switching installations;~~
 - B) ~~E9-1-1 selective router or functional equivalent installations, upgrades or rehomes;~~
 - C) ~~NPA (Numbering Plan Area) additions;~~
 - D) ~~Migration from one 9-1-1 system provider to another; and~~
 - E) ~~Any other event that affects 9-1-1.~~
- 3) ~~Upon request, after notification of implementation, the 9-1-1 authority shall perform coordinated testing with the private residential or business switch operators.~~
- 4) ~~The 9-1-1 authority in conjunction with the telecommunications carriers shall test all call boxes annually at a minimum and keep a running log of the testing.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.505 Call Handling Procedures (Repealed)

- a) ~~The 9-1-1 authority shall insure that the disposition of each emergency call is handled according to the agreements it has negotiated with its system participants and adjacent agencies in Exhibit 3 and Exhibit 4 of its final plan (see Section 725.205).~~
- b) ~~Certified notification of the continuing agreements shall be made among the involved parties on an annual basis pursuant to ETSA Section 15.~~

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- e) ~~In instances in which a selected agency refuses a 9-1-1 request on the basis that a request is outside its jurisdictional boundaries, the telecommunicator shall make every effort to determine the appropriate responding agency and complete the disposition of the call.~~
- d) ~~The agreements shall provide that, once an emergency unit is dispatched in response to a request through the system, such unit shall render its services to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. [50 ILCS 750/14]~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.510 Electronic Communication Devices (Repealed)

~~Except for the purpose specifically indicated and authorized by law, the installation of or connection to the 9-1-1 system network of an automatic alarm, automatic alerting device, or mechanical dialer that causes the number 9-1-1 to be dialed is prohibited in a 9-1-1 system (e.g., elevator one button phones, security pole one button phones, or burglar alarms).~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.515 Physical Security (Repealed)

- a) ~~The 9-1-1 authority must ensure that critical areas of a PSAP, backup PSAP and secondary PSAP shall have adequate physical security to prevent malicious disruption of service and shall be protected against damage due to vandalism, terrorism and civil disturbances. These critical areas shall, at a minimum, include all communications equipment, PSAP personnel, electronic equipment rooms, and mechanical equipment rooms that are vital to the operation of the PSAP.~~
- b) ~~The PSAP and PSAP personnel shall be isolated from direct public contact.~~
- e) ~~Entry to the PSAP shall be restricted to authorized persons only. Additionally, doors that lead directly from the exterior into the PSAP or from within a building into the PSAP shall be secured at all times.~~
- d) ~~Access to the communications and electronic equipment rooms shall be restricted within the building by means of secured doors.~~

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- e) ~~Wherever practical, service entrances for electric and telephone service shall be underground, at least to the respective utilities' nearest serving distribution point. Protective measures shall be taken against vandalism and natural or manmade hazards at each PSAP.~~
- f) ~~The PSAP shall be equipped with a fire extinguisher. Personnel shall be instructed in proper use of these extinguishers.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.520 9-1-1 Traditional Legacy Service Database

- a) 9-1-1 database queries will only be allowed by PSAPs for purposes of dispatching or responding to an emergency call or for database integrity verification as set forth in subsection (c).
- b) Prior to an initial database integrity verification, the 9-1-1 authority shall obtain a court order detailing the information that is to be disclosed and the reason for disclosure.
- c) The 9-1-1 database shall have the capability of allowing database verification queries, provided that the following procedures are adhered to:
 - 1) The 9-1-1 authority shall be responsible for providing a level of security and confidentiality to the database that will prohibit random inquiries;
 - 2) Direct access to 9-1-1 database information will be under strict control and, when technically feasible, a password will be assigned for access by authorized persons only;
 - 3) Database verification queries shall be by subscriber number only and as necessary for purposes of database integrity. Queries in excess of 10 per 24-hour period will only be done with 2 or more days advance notice to the respective 9-1-1 system provider for scheduling purposes. Queries may be for the specific purpose of cross-checking information in the 9-1-1 database with other sources of information, including telephone and other directories, maps, municipal database listings, etc., and for verifying that database update information provided to the 9-1-1 system provider has indeed been posted and is correct. On-site 9-1-1 databases are exempt

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from 9-1-1 system provider advance notification requirements of this Section;

- 4) Information retrieved will be used exclusively for the maintenance, update and verification of the 9-1-1 database except as otherwise specified in subsection (a). Any other use is expressly prohibited. The information is subject to strict non-disclosure agreements between the various OSPs, 9-1-1 system providers and 9-1-1 authority. All personnel associated in any way with the 9-1-1 authority and the 9-1-1 systems are bound by these agreements.
- 5) Trunks/facilities that are not used to transport 9-1-1 emergency calls into the PSAP are prohibited from being connected to the 9-1-1 CPE in any way to allow for queries of the 9-1-1 database.
- 6) Database queries for the purpose of database verification shall be limited to off-peak times.
- 7) Database queries shall not be made if there is any known outage or impairment in the database system, including a database data link outage. In the event of an outage, the 9-1-1 system provider shall treat outage notification of the 9-1-1 authority regarding database query suspension as a priority. When practicable, this notification shall be made not later than 15 minutes after a confirmed incident that will cause database queries to be suspended.
- d) Each telecommunication carrier shall provide updates to the appropriate 9-1-1 system provider for the 9-1-1 database on a daily basis or more frequently when technology supports it, Monday through Friday during business hours.
- e) A 9-1-1 authority using an on-site database is restricted from making any changes to the 9-1-1 data that has been downloaded for its use. Only the 9-1-1 system provider has the authority to correct errors or provide updates to the database. The 9-1-1 authority must adhere to the proper error resolution procedures as specified in subsection (g)(1).
- f) 9-1-1 authorities, 9-1-1 system providers and telecommunications carriers shall utilize mutually acceptable and agreed upon standards as prescribed, at a minimum, by the NENA Standards for 9-1-1 databases.

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- 1) Data Formats for ALI, MSAG and GIS (02-010, v9);
 - 2) 9-1-1 Data Management (02-011, v7); and
 - 3) Provisioning and Maintenance of MSAG Files to VDBs and EKDBS (02-013, v3).
- g) It shall be the joint responsibility of the 9-1-1 authority, the 9-1-1 system provider and telecommunications carriers to ensure that the error ratio of each 9-1-1 system's database shall not, at any time, exceed 1%.
- h) The 9-1-1 authority or 9-1-1 system provider shall forward all error reports within two business days after finding the error to the 9-1-1 authority, its 9-1-1 system provider, or carrier to take appropriate action to resolve the error.
- i) If the error is a record of the 9-1-1 system provider, it must be corrected and updated within two business days after receipt of the error. If the error is for a participating telecommunications carrier, the 9-1-1 system provider shall forward the error to the appropriate telecommunications carrier or 9-1-1 authority for resolution.
- j) Any telecommunications carrier receiving an error record from the 9-1-1 system provider has two business days upon receipt of the error to work with the 9-1-1 Authority and process the corrections and forward the appropriate updates to the 9-1-1 system provider. If the error is for an OSP, the 9-1-1 authority will forward those on to the appropriate company for review.
- k) The 9-1-1 authority shall retest and/or validate that all errors have been corrected (e.g., no record found, misroutes).
- l) The 9-1-1 authority shall, on a continuing basis, maintain the MSAG (or GIS database or functional equivalent), the ELT for each ESN and the associated telephone numbers for the ELTs.
- m) Upon a written request of the 9-1-1 authority, the 9-1-1 system provider shall submit, within 14 working days, a report to assist in the validation of the accuracy of the 9-1-1 database. Before this report is delivered to the 9-1-1 authority, the 9-1-1 authority shall enter into nondisclosure agreements with telecommunication

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~~carriers and interconnected VoIP providers to protect proprietary network and customer-related information from public disclosure consistent with the Illinois Freedom of Information Act (FOIA) [5 ILCS 140/7(1)] and other applicable federal or state law obtain a court order allowing the 9-1-1 system provider to release the information. A single court order may be used to comply with this subsection and subsection (e).~~

- 1) This report shall include the following information when available in the 9-1-1 database:
 - A) telephone number – area code, prefix, and number in separate fields;
 - B) pilot number – single telephone number used to tie multiple numbers within a system together;
 - C) service (civic) address – including street name, house number or equivalent, suffix, directional, community name, state, zip code and location and/or descriptive information, including intersection if MSAG indicates an intersection, in separate fields;
 - D) billing address – if different than the service address, in separate fields, to be provided on a telephone number only basis pursuant to procedures defined by the telecommunications carrier and the 9-1-1 authority. Billing address information shall be subject to non-disclosure agreements;
 - E) name – first, last, and middle names or initials in separate fields;
 - F) date service was initiated – the month, day and year that service was initiated, in separate fields. If this information is not available, the date reflecting the most current service order activity may be provided instead;
 - G) type of service – residential, business, coin, etc.;
 - H) PBX/Centrex Extensions/Station Numbers – identify those numbers that are part of a PBX/Centrex system when this information is available;

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- I) surcharge status – when this information is available, the report shall identify those lines on which a surcharge is being collected and the date on which the collection was initiated. Identify those lines on which no surcharge is being collected and the reason for each exemption, including telecommunications carrier lines, in separate fields;
 - J) Emergency Service Number (ESN) – appropriate ESN, if assigned, is to be made available only from the primary telecommunications carrier providing database development and routing services.
- 2) This report may be requested by the 9-1-1 authority in writing, at a maximum, on a monthly basis. The information in this report is considered proprietary and shall be used exclusively for validating the accuracy of the 9-1-1 database. This report will be delivered in an electronic format. It will not be delivered in paper format. There will be a charge for this report that will be a tariffed item by each 9-1-1 system provider.
- n) A 9-1-1 authority that has or is in the process of transitioning to an NG9-1-1 system when the 9-1-1 traditional legacy service database will be used in conjunction with, or eventually be replaced with, dynamic data must provide a detailed explanation of the initial development and ongoing maintenance of necessary databases in the NG9-1-1 final plan or modification, pursuant to Section 13725.205(f).

(Source: Amended at 40 Ill. Reg. 8170, effective May 25, 2016)

Section 725.525 Call Boxes (Repealed)

- a) ~~Except as otherwise provided in this Part, call boxes shall be a part of a 9-1-1 system that offers 9-1-1 traditional legacy service. Call boxes shall be provisioned to adequately serve a system in the event the central office is isolated from the 9-1-1 system provider's selective router or its functional equivalent. Call boxes shall only be provisioned to central offices and to those remote central offices that have the capability to stand alone and function when severed from the host central office. A high priority of attention shall be given to all trouble reports and requested restorations. Call boxes shall be designed to meet the following requirements:~~

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- 1) ~~Call boxes shall have a minimum of two lines, with additional lines as agreed to by the 9-1-1 authority and the telecommunications carriers;~~
 - 2) ~~The type of vault used to house the call box circuitry shall be weather resistant and have a locking capability;~~
 - 3) ~~When technically feasible, the call boxes shall be provisioned with a transfer switch for use by authorized personnel to route emergency calls from the network to the call box jacks;~~
 - 4) ~~The call boxes shall be provisioned with the lines busied out until the transfer switch is thrown to prevent calls from ringing into an unattended call box;~~
 - 5) ~~The call boxes shall be equipped with an intrusion alarm at an additional cost to be assessed to the 9-1-1 authority through a tariff filed pursuant to Section 9-201 of the Public Utilities Act;~~
 - 6) ~~Call boxes shall be located, installed and maintained so that 9-1-1 system personnel have unrestricted access to the call box 24 hours per day, 7 days per week. If the call box is to be located within any secured area, the telecommunications carrier shall provide the 9-1-1 authority immediate, unrestricted access to the secured area; and~~
 - 7) ~~Calls boxes shall be tested by the 9-1-1 authority in conjunction with the telecommunications carrier annually, at a minimum.~~
- b) ~~All telecommunications carriers shall coordinate call box procedures or alternative call box procedures with the 9-1-1 authority. When call boxes are not a viable solution for a telecommunications carrier, the following options are available:~~
- 1) ~~Diverse routing is required of telecommunications carriers if used in lieu of a call box and shall be provisioned to meet the P.01 grade of service by the telecommunications carrier and shall meet the following requirements:~~

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- A) ~~A minimum of two facility paths that are in physically separate cable routes between the central office and the 9-1-1 selective router or functional equivalent; and~~
- B) ~~Trunks divided as equally as possible in the two facility paths between the central office and the 9-1-1 selective router or functional equivalent. Trunking shall be provisioned as stated in subsection (c).~~
- 2) ~~Other viable solutions as technology permits may be utilized with prior approval of the Commission.~~
- e) ~~The 9-1-1 authority shall develop call box procedures to ensure the following:~~
 - 1) ~~When call box operation is necessary, appropriately trained personnel shall respond to the call boxes in accordance with the 9-1-1 authorities call box procedures;~~
 - 2) ~~That procedures are developed between 9-1-1 authorities involved in a split exchange situation to determine who will respond to the call box in the instance of outages or disaster;~~
 - 3) ~~Once the 9-1-1 authority has been notified of an outage occurring in the 9-1-1 system, it must make notification to any other PSAPs in the 9-1-1 system that are affected by the outage.~~
 - 4) ~~The 9-1-1 authority may also meet the call box requirement by provisioning call forwarding to a local answering point in the same local exchange or rate center as the central office. The call box transfer switch must be manually activated at the central office and then calls can be forwarded to a predetermined location where the emergency calls can be taken and handled appropriately.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

SUBPART F: SURCHARGE

Section 725.600 Surcharge Administration and Monthly Report to the Emergency Telephone System Board (Repealed)

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- a) ~~Telecommunications carriers, whether they are considered resellers or facility based carriers, are responsible for their own surcharge administration. Each is responsible for collecting the 9-1-1 surcharge from its subscribers for the appropriate jurisdiction and shall remit it to the proper 9-1-1 authority pursuant to the ETSA.~~
- b) ~~Additionally, a VoIP provider service in Illinois that is required to register with the Illinois Commerce Commission, pursuant to Section 13-401.1 of the Public Utilities Act shall charge and collect from its end-user customers, and remit to the appropriate local authority, 9-1-1 surcharges in the same manner as are charged and collected upon end-user customers of local exchange telecommunications services and remitted by the local exchange telecommunications carriers for local enhanced 9-1-1 service.~~
- c) ~~In addition, each entity collecting and remitting surcharges shall provide to the 9-1-1 authority a detailed monthly listing of the actual number of network connections, including the number of residential, business, payphone, Centrex, PBX and exempt lines, and the number of residential and business subscriptions. See Appendix A.~~

(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

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Section 725.APPENDIX A Monthly Surcharge Report to the 9-1-1 Authority (Repealed)

Company Name: _____

Remittance for (Month/Year): _____

Total Number of Access Lines: _____

	Number	Rate	Revenues
Residential Lines	_____	_____	_____
Residential VoIP Subscriptions	_____	_____	_____
Business Lines	_____	_____	_____
Business VoIP Subscriptions	_____	_____	_____
Pay Phone Lines	_____	_____	_____
Centrex Lines	_____	_____	_____
PBX Lines	(<u> </u>)		
Exempt Lines	(<u> </u>)		
TOTALS	_____		_____

Date Prepared

Preparer

Telephone Number

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(Source: Repealed at 40 Ill. Reg. 8170, effective May 25, 2016)

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NOTICE OF REQUEST FOR EXPEDITED CORRECTION

- 1) Heading of the Part: Requirements for Accounting, Budgeting, Financial Reporting, and Auditing
- 2) Code Citation: 23 Ill. Adm. Code 100
- 3) Section Number: 100.TABLE C
- 4) Date Proposal published in the *Illinois Register*: 39 Ill. Reg. 12283; September 4, 2015
- 5) Date Adoption published in the *Illinois Register*: 40 Ill. Reg. 1931; January 22, 2016
- 6) Summary and Purpose of Expedited Correction: When the adopted rule was published, the Notice page, main Source Note and Table C Source Note showed an incorrect effective date of January 5, 2016. The correct date is January 6, 2016.
- 7) Information and questions regarding this request shall be directed to:

Debbie Vespa, Division Administrator
Division of School Business Services
Illinois State Board of Education
100 N. First Street, N330
Springfield IL 62777

217/785-8779

The full text of the Expedited Correction begins on the next page:

STATE BOARD OF EDUCATION

NOTICE OF REQUEST FOR EXPEDITED CORRECTION

TITLE 23: EDUCATION AND CULTURAL RESOURCES
SUBTITLE A: EDUCATION
CHAPTER I: STATE BOARD OF EDUCATION
SUBCHAPTER c: FINANCEPART 100
REQUIREMENTS FOR ACCOUNTING, BUDGETING,
FINANCIAL REPORTING, AND AUDITING

Section

100.10	Purpose and Applicability
100.20	Definitions
100.30	General Requirements
100.40	Types of Funds, Basis of Accounting, and Recognition of Transactions
100.50	Intra-Fund and Inter-Fund Transactions
100.60	Capital Assets and Depreciation
100.70	Revolving Funds
100.80	Student Activity Funds
100.90	Submission of Budgets and Deficit Reduction Plans
100.100	Annual Financial Reports
100.110	Annual Audit Requirements
100.120	Provisions Related to Debt
100.130	Requirements Specific to Funds Received Pursuant to the American Recovery and Reinvestment Act of 2009 (ARRA), the Education Jobs Fund Program (Ed Jobs), the Race to the Top Program, and the Preschool Expansion Grant Program
100.TABLE A	Classification of Funds
100.TABLE B	Balance Sheet Accounts
100.TABLE C	Revenue Accounts
100.TABLE D	Expenditure Accounts
100.TABLE E	"Sources and Uses" Accounts; Miscellaneous
100.TABLE F	Expenditure Object Accounts

AUTHORITY: Implementing and authorized by Sections 2-3.17a, 2-3.27, 2-3.28, 3-7, 17-1, and 34-43.1 of the School Code [105 ILCS 5/2-3.17a, 2-3.27, 2-3.28, 3-7, 17-1, and 34-43.1].

SOURCE: Old Part repealed at 10 Ill. Reg. 20507, effective December 2, 1986; new Part adopted at 31 Ill. Reg. 14874, effective October 19, 2007; amended at 32 Ill. Reg. 16439, effective September 24, 2008; emergency amendment at 33 Ill. Reg. 6313, effective April 17, 2009, for a maximum of 150 days; emergency expired September 13, 2009; emergency

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amendment at 33 Ill. Reg. 12589, effective August 26, 2009, for a maximum of 150 days; amended at 33 Ill. Reg. 16728, effective November 23, 2009; emergency amendment at 34 Ill. Reg. 15489, effective September 22, 2010, for a maximum of 150 days; amended at 35 Ill. Reg. 2259, effective January 20, 2011; emergency amendment at 36 Ill. Reg. 5624, effective March 21, 2012, for a maximum of 150 days; amended at 36 Ill. Reg. 12623, effective July 18, 2012; emergency amendment at 39 Ill. Reg. 3146, effective February 11, 2015, for a maximum of 150 days; amended at 39 Ill. Reg. 9982, effective June 30, 2015; emergency amendment at 39 Ill. Reg. 12398, effective August 20, 2015, for a maximum of 150 days; amended at 40 Ill. Reg. 1931, effective January 6, 2016; expedited correction at 40 Ill. Reg. _____, effective January 6, 2016.

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Section 100.TABLE C Revenue Accounts

Label	Account Number	Source; Notes
RECEIPTS/REVENUE FROM LOCAL SOURCES	1000	
AD VALOREM TAXES	1100	
Educational Purposes Levy	1110	105 ILCS 5/17-2 and 17-3.
Operations and Maintenance Purposes Levy	1111	105 ILCS 5/17-5.
Bond and Interest Purposes Levy	1112	105 ILCS 5/17-9.
Transportation Purposes Levy	1113	105 ILCS 5/17-4.
Municipal Retirement Purposes Levy	1114	40 ILCS 5/7-171.
Working Cash Purposes Levy	1115	105 ILCS 5/20-3.
Public Building Commission Rent Levy	1116	50 ILCS 20/18.
Capital Improvement Purposes Levy	1117	105 ILCS 5/17-2 and 17-2.3.
Fire Prevention & Safety Purposes Levy	1118	105 ILCS 5/17-2.11.
Emergency Financial Assistance Levy	1119	105 ILCS 5/1B-8 and 1F-62.
Tort Immunity/Judgment Purposes Levy	1120	745 ILCS 10/9-109.
Leasing Purposes Levy	1130	105 ILCS 5/17-2.2c.
Special Education Purposes levy	1140	105 ILCS 5/ 17-2.2a.
FICA and Medicare Only Levies	1150	Social Security taxes and the employer's share of Medicare Only payments; 40 ILCS 5/21-110, 110.1.
Area Vocational Construction Purposes Levy	1160	105 ILCS 5/17-2.4.

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Summer School Purposes Levy	1170	105 ILCS 5/17-2 and 17-2.1.
Other Tax Levies	1190	Taxes received from other tax levies not specifically identified (describe and itemize).
PAYMENTS IN LIEU OF TAXES	1200	
Mobile Home Privilege Tax	1210	
Payments from Local Housing Authorities	1220	
Corporate Personal Property Replacement Taxes	1230	Amounts received to replace personal property tax revenues lost.
Other Payments in Lieu of Taxes	1290	
TUITION	1300	
Total Regular Tuition	1310	Amounts received for pupils attending the district's regular schools; 105 ILCS 5/10-20.12a.
Regular Tuition from Pupils or Parents (In-State)	1311	
Regular Tuition from Other Districts (In-State)	1312	
Regular Tuition from Other Sources (In-State)	1313	
Regular Tuition from Other Sources (Out-of-State)	1314	
Total Summer School Tuition	1320	Amounts received for pupils attending summer school.
Summer School Tuition from Pupils or Parents (In-State)	1321	
Summer School Tuition from Other Districts (In-State)	1322	
Summer School Tuition from Other Sources (In-State)	1323	
Summer School Tuition from Other Sources (Out-of-State)	1324	

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Total CTE Tuition	1330	Amounts received for pupils attending career and technical education programs.
CTE Tuition from Pupils or Parents (In-State)	1331	
CTE Tuition from Other Districts (In-State)	1332	
CTE Tuition from Other Sources (In-State)	1333	
CTE Tuition from Other Sources (Out-of-State)	1334	
Total Special Education Tuition	1340	Amounts received for pupils attending special education programs.
Special Education Tuition from Pupils or Parents (In-State)	1341	
Special Education Tuition from Other Districts (In-State)	1342	
Special Education Tuition from Other Sources (In-State)	1343	
Special Education Tuition from Other Sources (Out-of-State)	1344	
Total Adult Tuition	1350	Amounts received for pupils attending adult/continuing education programs.
Adult Tuition from Pupils or Parents (In-State)	1351	
Adult Tuition from Other Districts (In-State)	1352	
Adult Tuition from Other Sources (In-State)	1353	
Adult Tuition from Other Sources (In-State)	1354	
TRANSPORTATION FEES	1400	
Total Regular Transportation Fees	1410	Amounts received for transporting pupils to and from school and school activities (regular school day).
Regular Transportation Fees from Pupils or Parents (In-State)	1411	

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Regular Transportation Fees from Other Districts (In-State)	1412	
Regular Transportation Fees from Other Sources (In-State)	1413	
Regular Transportation Fees from Co-curricular Activities (In-State)	1415	
Regular Transportation Fees from Other Sources (Out-of-State)	1416	
Total Summer School Transportation Fees	1420	Amounts received for transporting pupils to and from summer school.
Summer School Transportation Fees from Pupils or Parents (In-State)	1421	
Summer School Transportation Fees from Other LEAs (In-State)	1422	
Summer School Transportation Fees from Other Sources (In-State)	1423	
Summer School Transportation Fees from Other Sources (Out-of-State)	1424	
Total CTE Transportation Fees	1430	Amounts received for transporting pupils to and from career and technical education classes.
CTE Transportation Fees from Pupils or Parents (In-State)	1431	
CTE Transportation Fees from Other Districts (In-State)	1432	
CTE Transportation Fees from Other Sources (In-State)	1433	
CTE Transportation Fees from Other Sources (Out-of-State)	1434	

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Total Special Education Transportation Fees	1440	Amounts received for transporting pupils to and from special education programs.
Special Education Transportation Fees from Pupils or Parents (In-State)	1441	
Special Education Transportation Fees from Other Districts (In-State)	1442	
Special Education Transportation Fees from Other Sources (In-State)	1443	
Special Education Transportation Fees from Other Sources (Out-of-State)	1444	
Total Adult Transportation Fees	1450	Amounts received for transporting pupils to and from adult/continuing education programs.
Adult Transportation Fees from Pupils or Parents (In-State)	1451	
Adult Transportation Fees from Other Districts (In-State)	1452	
Adult Transportation Fees from Other Sources (In-State)	1453	
Adult Transportation Fees from Other Sources (Out-of-State)	1454	
EARNINGS ON INVESTMENTS	1500	
Interest on Investments	1510	
Gain or Loss on Sale of Investments	1520	Gains or losses realized from the sale of bonds.
FOOD SERVICE	1600	
Sales to Pupils – Lunch	1611	
Sales to Pupils – Breakfast	1612	
Sales to Pupils – A la Carte	1613	
Sales to Pupils – Other	1614	

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Sales to Adults	1620	Amounts received from adults for sale of food products and services.
Other Food Service	1690	Amounts received from local sources for other food service activities.
DISTRICT/SCHOOL ACTIVITY INCOME	1700	
Admissions – Athletic	1711	Amounts received from school-sponsored athletic events.
Admissions – Other	1719	Amounts received from admissions to all other school-sponsored events except athletics (describe and itemize).
Fees	1720	Amounts received from pupils for fees such as towel fees, locker fees, and equipment fees (excludes transportation).
Book Store Sales	1730	
Other District/School Activity Revenue	1790	All other revenue from district or school activities not otherwise specified.
TEXTBOOK INCOME	1800	
Rentals – Regular Textbooks	1811	
Rentals – Summer School Textbooks	1812	
Rentals – Adult/Continuing Education Textbooks	1813	
Rentals – Other	1819	Describe and itemize.
Total Textbook Rentals	1810	105 ILCS 5/10-22.25.
Sales – Regular Textbooks	1821	
Sales – Summer School Textbooks	1822	
Sales – Adult/Continuing Education Textbooks	1823	
Sales – Other	1829	
Total Textbook Sales	1820	105 ILCS 5/28-8.
Textbooks Other	1890	Textbook revenues not provided for elsewhere in the 1800 series of accounts.
OTHER LOCAL REVENUES	1900	
Rentals	1910	Amounts received for rental of school property, real or personal.
Contributions and Donations from Private Sources	1920	Amounts received from a philanthropic foundation, private individual, or private organization for which no repayment or special service to the contributor is expected.

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Impact Fees from Municipal or County Governments	1930	Amounts received from a city, town, village, or county government from impact fees assessed in accordance with local ordinances.
Services Provided to Other Districts	1940	Amounts received for services other than tuition and transportation services (e.g., data processing, purchasing, maintenance, accounting, cleaning, consulting, guidance).
Refund of Prior Years' Expenditures	1950	A refund of an expenditure charged to a prior fiscal year's budget.
Payments of Surplus Moneys from TIF Districts	1960	Amounts received from distributions from Tax Increment Financing districts.
Drivers' Education Fees	1970	105 ILCS 5/27-24.2.
Proceeds from Vendors' Contracts	1980	Proceeds received pursuant to contracts between the district and various vendors.
School Facility Occupation Tax Proceeds	1983	Amounts received from distributions of School Facility Occupation Tax proceeds.
Payment from Other Districts	1991	Amounts representing a district's share of special education or career and technical education building costs.
Sale of Vocational Projects	1992	Amounts representing gain from the sale of vocational projects.
Other Local Fees	1993	Amounts assessed or received from local sources for district programs not classified elsewhere (describe and itemize).
Other Local Revenues	1999	Amounts received from local sources not provided for elsewhere in the 1000 series of accounts.
FLOW-THROUGH RECEIPTS/REVENUE FROM ONE DISTRICT TO ANOTHER DISTRICT	2000	
FLOW-THROUGH REVENUE FROM STATE SOURCES	2100	State revenues that can be further subdivided to account for individual grants.
FLOW-THROUGH REVENUE FROM FEDERAL SOURCES	2200	Federal revenues that can be further subdivided to account for individual grants.
OTHER FLOW-THROUGH REVENUE	2300	Other revenues that can be further subdivided to account for individual grants (describe and itemize).
RECEIPTS/REVENUE FROM STATE SOURCES	3000	

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General State Aid Section 18-8.05 (GSA)	3001	105 ILCS 5/18-8.05.
GSA – Supplemental Grant	3002	Amounts to supplement funding received under the general State aid formula [105 ILCS 5/18-8.05] or for losses incurred due to a reduction in or elimination of appropriations.
Reorganization Incentives – Deficit Fund Balance	3005	105 ILCS 5/11E-135(c).
Reorganization Incentives – Attendance	3010	105 ILCS 5/11E-135(a).
Reorganization Incentives – Salary Difference	3015	105 ILCS 5/11E-135(b).
Reorganization Incentives – Certified Salary	3020	105 ILCS 5/11E-135(d).
Reorganization Incentives – Feasibility Studies	3021	Amounts received pursuant to appropriations for this purpose.
GSA Fast Growth District Grants	3030	105 ILCS 5/18-8.10.
Emergency Financial Assistance Grants	3050	105 ILCS 5/1B-8 and 1F-62.
Tax Equivalent Grants	3055	105 ILCS 5/18-4.4.
GSA Transition Assistance	3095	Amounts received pursuant to appropriations for this purpose.
Other Unrestricted Grants-In-Aid from State Sources	3099	Amounts received pursuant to other appropriations (describe and itemize).
Special Education – Private Facility Tuition	3100	105 ILCS 5/14-7.02.
Special Education – Extraordinary	3105	105 ILCS 5/14-7.02a.
Special Education – Personnel	3110	105 ILCS 5/14-13.01.
Special Education – Orphanage – Individual	3120	105 ILCS 5/14-7.03.
Special Education – Orphanage – Summer	3130	105 ILCS 5/14-7.03.
Special Education – Summer School	3145	105 ILCS 5/18-4.3.

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Philip J. Rock Center and School	3155	105 ILCS 5/14-11.02.
Educational Materials Center	3156	105 ILCS 5/14-11.01.
Special Education – Other	3199	Amounts received pursuant to other appropriations (describe and itemize).
CTE Improvement (CTEI)	3220	105 ILCS 435.
CTE – WECEP	3225	105 ILCS 5/2-3.66a.
Agriculture Education	3235	105 ILCS 5/2-3.80.
CTE – Student Organizations	3270	105 ILCS 435.
CTE – Other	3299	Amounts received pursuant to other appropriations (describe and itemize).
Bilingual Education – Downstate – TPI and TBE	3305	105 ILCS 5/14C-12.
Bilingual Education – Downstate – Transitional Bilingual Education	3310	105 ILCS 5/14C-12.
Gifted Education	3350	105 ILCS 5/Art. 14A.
State Free Lunch and Breakfast	3360	105 ILCS 125/2.
School Breakfast Initiative	3365	105 ILCS 125/2.5.
Driver Education	3370	105 ILCS 5/27-24.2.
Adult Education (from ICCB)	3410	Amounts received from the Community College Board; 105 ILCS 405.
Adult Education – Other	3499	Amounts received pursuant to other appropriations (describe and itemize).
Transportation – Regular/Vocational	3500	105 ILCS 5/29-5.
Transportation – Special Education	3510	105 ILCS 5/14-13.01(b).
Transportation – ROE Bus Driver Training	3520	105 ILCS 5/3-14.23.
Transportation – Other	3599	Amounts received pursuant to other appropriations (describe and itemize).
Learning Improvement – Change Grants	3610	105 ILCS 5/2-3.25, 2-3.63, and 2-3.64a-5.

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National Board Certification	3651	105 ILCS 5/21B-65.
Administrators Academy	3655	105 ILCS 5/2-3.53.
Truants' Alternative and Optional Education	3695	105 ILCS 5/2-3.66.
Regional Safe Schools	3696	105 ILCS 5/13A-8.
Early Childhood – Block Grant	3705	105 ILCS 5/1C-2 and 2-3.71.
Reading Improvement Block Grant	3715	105 ILCS 5/2-3.51.
Reading Improvement Block Grant – Reading Recovery	3720	Amounts received from the 2% set-aside under 105 ILCS 5/2-3.51.
Continued Reading Improvement Block Grant	3725	105 ILCS 5/2-3.51a.
Continued Reading Improvement Block Grant	3726	Amounts received from the 2% set aside under 105 ILCS 5/2-3.51a.
ROE/ISC Operations	3730	Amounts received pursuant to 105 ILCS 5/2-3.62, 3-14.23, and 18-6.
ROE Supervisory Expense	3745	Amounts received pursuant to 105 ILCS 5/18-6.
Chicago Teachers Academy for Math & Science (TAMS)	3765	Amounts received pursuant to an appropriation for TAMS.
Chicago General Education Block Grant	3766	105 ILCS 5/1D-1.
Chicago Educational Services Block Grant	3767	105 ILCS 5/1D-1.
School Safety and Educational Improvement Block Grant	3775	105 ILCS 5/2-3.51.5.
Technology – Learning Technology Centers	3780	105 ILCS 5/2-3.117.
Illinois Government Intern Program	3804	Funds distributed as a grant to Springfield School District 186 to support administration of this program.
State Charter Schools	3815	105 ILCS 5/Art. 27A.

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Extended Learning Opportunities (Summer Bridges)	3825	105 ILCS 5/10-20.9a.
Infrastructure Improvements – Planning/Construction	3920	105 ILCS 230/5-35.
School Infrastructure – Maintenance Projects	3925	105 ILCS 230/5-100.
Regular Orphanage Tuition (18-3)	3950	105 ILCS 5/18-3.
Tax Equivalent Grants	3955	105 ILCS 5/18-4.4.
After-School Programs – Mentoring & Student Support	3960	Amounts received pursuant to appropriation.
Advanced Placement Classes	3961	105 ILCS 302.
Arts Education	3962	105 ILCS 5/2-3.65a.
Grants to Local Governments, Community Organizations, Not-for-Profit Organizations, and Educational Facilities	3963	Amounts received pursuant to appropriations.
ISBE Special Purpose Trust Fund	3970	105 ILCS 5/2-3.127a.
Class Size Reduction Pilot Project	3981	105 ILCS 5/2-3.136.
Teacher Mentoring Pilot Project	3982	105 ILCS 5/21A-25.
The "Grow Your Own" Teacher Education Initiative	3983	110 ILCS 48.
Education of Homeless Children and Youth State Grant Program	3984	105 ILCS 45.
Children's Mental Health Partnership	3990	405 ILCS 49/15.
State "On-behalf" Payments	3998	Reserved for on-behalf payments by the State.
Emergency Financial Assistance Grant	3999	105 ILCS 5/1B-8.

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Temporary Relocation Expense Grant	3999	105 ILCS 5/2-3.77.
Other Restricted Revenue from State Sources	3999	Amounts received pursuant to other appropriations (describe and itemize).
RECEIPTS/REVENUE FROM FEDERAL SOURCES	4000	
Federal Impact Aid	4001	ESEA Title VIII - Impact Aid (CFDA 84.041).
Other Unrestricted Grants-In-Aid Received Directly from the Federal Government	4009	Amounts received pursuant to other unrestricted appropriations; describe and itemize.
Total Unrestricted Grants Received Directly from the Federal Government	4010	
Head Start	4045	Community Opportunities, Accountability, Training, and Educational Services Act of 1998, Title I (CFDA 93.600).
Construction (Impact Aid)	4050	ESEA, Title VIII (Impact Aid – Facilities Maintenance) (CFDA 84.040).
Magnet	4060	ESEA, Title V, Part C (Magnet Schools Assistance) (CFDA 84.165).
Other Restricted Grants-In-Aid Received Directly from the Federal Government	4090	Amounts received pursuant to other restricted appropriations; describe and itemize.
Total Restricted Grants Received Directly from the Federal Government	4095	
TOTAL GRANTS RECEIVED DIRECTLY FROM THE FEDERAL GOVERNMENT	4099	Amounts received pursuant to other appropriations.
Title V – Innovation and Flexibility Formula	4100	NCLB, Title V, Part A – State Grants For Innovative Programs (CFDA 84.298).
Title V – SEA Projects	4105	NCLB, Title V, Part A – State Grants For Innovative Programs (CFDA 84.298).
Title V – Rural and Low-Income Schools (REI)	4107	NCLB, Title VI, Part B – Rural Education (CFDA 84.358).

STATE BOARD OF EDUCATION

NOTICE OF REQUEST FOR EXPEDITED CORRECTION

Title V – Other	4199	Amounts received pursuant to other appropriations (describe and itemize).
Breakfast Start-up	4200	Child Nutrition Act – School Breakfast Program for Start-Up (CFDA 10.553).
National School Lunch Program	4210	Child Nutrition Act – National School Lunch Program (CFDA 10.555).
Special Milk Program	4215	Child Nutrition Act – Special Milk Program for Children (CFDA 10.556).
School Breakfast Program	4220	Child Nutrition Act – School Breakfast Program (CFDA 10.553).
Summer Food Service Admin/Program	4225	Child Nutrition Act – Summer Food Service Program for Children (CFDA 10.559).
Child Care Commodity/SFS 13-Adult Day Care	4226	Child Nutrition Act – Child Care and Adult Food Service Program (CFDA 10.558).
SAE Nutrition Ed. Loan/TNT	4227	Child Nutrition Act of 1966 (42 USC 1771 et seq.) – (CFDA 10.574).
Fresh Fruit and Vegetables	4240	Child Nutrition – Cash Payments.
Child Nutrition Commodity/Salvage	4250	Child Nutrition Act of 1966 (CFDA 10.550).
Cash in Lieu of Commodities	4255	Amounts received in lieu of commodities in the food service program.
Food Service – Other	4299	Amounts received pursuant to other appropriations from the U.S. Department of Agriculture for nutrition programs (describe and itemize).
Title I – Low Income	4300	No Child Left Behind Act of 2001 (NCLB; 20 USC 6301 et seq.), Title I, Part A – Improving Academic Achievement of the Disadvantaged (CFDA 84.010).
Title I – Low Income – Neglected, Private	4305	NCLB, Title I, Part D – Neglected and Delinquent (CFDA 84.013).
Title I – Low Income – Delinquent, Private	4306	NCLB, Title I, Part D – Neglected and Delinquent (CFDA 84.013).
Title I – Neglected and Delinquent Juvenile and Adult Corrections (formerly only juvenile)	4315	NCLB, Title I, Part D – Neglected and Delinquent (CFDA 84.013).
Title I – School Improvement and Accountability	4331	NCLB, Title I, Part A.
Title I – Comprehensive School Reform	4332	NCLB, Title I, Part F – Comprehensive School Reform (CFDA 84.332).

STATE BOARD OF EDUCATION

NOTICE OF REQUEST FOR EXPEDITED CORRECTION

Title I – Reading First	4334	NCLB, Title I, Part B-1 – Reading First (CFDA 84.357).
Title I – Even Start	4335	NCLB, Title I, Part B-3 – Even Start (CFDA 84.213).
Title I – Reading First SEA Funds	4337	NCLB, Title I, Part B-1 – Reading First SEA Funds (CFDA 84.357).
Title I – School Improvement Grant	4339	NCLB, Title I, Part A, section 1003g (CFDA 84.357).
Title I – Migrant Education	4340	NCLB, Title I, Part C – Education of Migrant Children (CFDA 84.011).
Title I – Other	4399	Amounts received pursuant to other appropriations under Title I of NCLB (describe and itemize).
Title IV – Safe and Drug-Free Schools – Formula	4400	NCLB, Title IV, Part A – Safe and Drug Free Schools (CFDA 84.186).
Title IV – Safe & Drug-Free Schools – State-Level Program	4415	NCLB, Title IV, Part A – Safe and Drug Free Schools (CFDA 84.186).
Title IV – 21 st Century	4421	NCLB, Title IV, Part B – 21 st Century Community Learning Centers (CFDA 84.287).
Title IV – Other (Describe & Itemize)	4499	Amounts received pursuant to other appropriations under Title IV of NCLB (describe and itemize).
Federal Special Education Preschool Flow-Through	4600	IDEA, Part B – Preschool (CFDA 84.173).
Federal Special Education Preschool Discretionary	4605	IDEA, Part B – Preschool (CFDA 84.173).
Federal Special Education – IDEA Flow-Through/Low Incident	4620	IDEA, Part B (CFDA 84.027).
Federal Special Education – IDEA Room and Board	4625	IDEA, Part B (CFDA 84.027).
Federal Special Education – IDEA Discretionary	4630	IDEA, Part B (CFDA 84.027).
Federal Special Education – IDEA – Part D – Improvement	4631	IDEA, Part D – State Program Improvement Grants for Children with Disabilities (CFDA 84.323).
Federal Special Education – IDEA Title VI C – Deaf/Blind	4635	IDEA, Part D – Technical Assistance and Dissemination to Improve Services and Results for Children with Disabilities (CFDA 84.326).

STATE BOARD OF EDUCATION

NOTICE OF REQUEST FOR EXPEDITED CORRECTION

Federal Special Education – IDEA – Other	4699	Amounts received pursuant to other appropriations under IDEA (describe and itemize).
CTE – Perkins – State Leadership	4720	Carl D. Perkins Career and Technical Education Act of 2006 – State Leadership (CFDA 84.048A).
CTE – Perkins – DHS Ed	4740	Carl D. Perkins Career and Technical Education Act of 2006 – Corrections or Institutions (CFDA 84.048A).
CTE – Perkins – Secondary	4745	Carl D. Perkins Career and Technical Education Act of 2006 – Secondary (CFDA 84.048A).
CTE – Perkins Title II – Tech Prep	4770	Carl D. Perkins Career and Technical Education Act of 2006 – Title II - Tech Prep (CFDA 84.243A).
CTE – Other	4799	Amounts received pursuant to other appropriations from federal sources (describe and itemize).
Federal – Adult Education	4810	Adult Education State Grant Program (CFDA 84.002).
ARRA General State Aid – Education Stabilization	4850	Amounts received pursuant to the American Recovery and Reinvestment Act of 2009 (ARRA); see Section 100.130 of this Part.
ARRA Title I – Low Income	4851	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
ARRA Title I – Neglected, Private	4852	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
ARRA Title I – Delinquent, Private	4853	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
ARRA Title I – School Improvement (Part A)	4854	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
ARRA Title I – School Improvement (section 1003g)	4855	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
ARRA IDEA – Part B – Preschool	4856	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
ARRA IDEA – Part B – Flow-Through	4857	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
Other ARRA Fund - XII	4860	Available for recording sources of federal funds received pursuant to the ARRA from a source other than those to be recorded with account numbers 4850 through 4857, 4861 through 4872, and 4875 through 4876; describe and itemize; see Section 100.130 of this Part.
ARRA Title IID – Technology – Competitive	4861	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.

STATE BOARD OF EDUCATION

NOTICE OF REQUEST FOR EXPEDITED CORRECTION

ARRA McKinney-Vento Homeless Education	4862	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
ARRA Child Nutrition Equipment Assistance	4863	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
Impact Aid Formula Grants	4864	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
Impact Aid Competitive Grants	4865	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
Qualified Zone Academy Bond Tax Credits	4866	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
Qualified School Construction Bond Credits	4867	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
Build America Bond Tax Credits	4868	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
Build America Bond Interest Reimbursement	4869	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
ARRA General State Aid – Other Government Services Stabilization	4870	Amounts received pursuant to the ARRA; see Section 100.130 of this Part.
Other ARRA Funds – II	4871	Available for recording sources of federal funds received pursuant to the ARRA directly from a federal agency or from a State agency other than ISBE; describe and itemize; see Section 100.130 of this Part.
Other ARRA Funds – III	4872	Available for recording sources of federal funds received pursuant to the ARRA directly from a federal agency or from a State agency other than ISBE; describe and itemize; see Section 100.130 of this Part.
Other ARRA Funds – IV	4873	Available for recording sources of federal funds received pursuant to the ARRA from a source other than those to be recorded with account numbers 4850 through 4857, 4861 through 4872, and 4875 through 4876; describe and itemize; see Section 100.130 of this Part.
Other ARRA Funds – V	4874	Available for recording sources of federal funds received pursuant to the ARRA from a source other than those to be recorded with account numbers 4850 through 4857, 4861 through 4872, and 4875 through 4876; describe and itemize; see Section 100.130 of this Part.
ARRA Early Childhood	4875	Paid with Government Services State Fiscal Stabilization Fund ARRA funds; see Section 100.130 of this Part.

STATE BOARD OF EDUCATION

NOTICE OF REQUEST FOR EXPEDITED CORRECTION

Other ARRA Funds – VII	4876	Available for recording sources of federal funds received pursuant to the ARRA directly from a federal agency or from a State agency other than ISBE; describe and itemize; see Section 100.130 of this Part.
Other ARRA Funds – VIII	4877	Available for recording sources of federal funds received pursuant to the ARRA from a source other than those to be recorded with account numbers 4850 through 4857, 4861 through 4872, and 4875 through 4876; describe and itemize; see Section 100.130 of this Part.
Other ARRA Funds – IX	4878	Available for recording sources of federal funds received pursuant to the ARRA from a source other than those to be recorded with account numbers 4850 through 4857, 4861 through 4872, and 4875 through 4876; describe and itemize; see Section 100.130 of this Part.
Other ARRA Funds – X	4879	Available for recording sources of federal funds received pursuant to the ARRA from a source other than those to be recorded with account numbers 4850 through 4857, 4861 through 4872, and 4875 through 4876; describe and itemize; see Section 100.130 of this Part.
Education Jobs Fund Program	4880	Available for recording sources of federal funds received pursuant to the Education Jobs Fund Program; see Section 100.130 of this Part.
Race to the Top Program	4901	Available for recording sources of federal funds received pursuant to the Race to the Top Program; see Section 100.130 of this Part.
Race to the Top – Preschool Expansion Grant	4902	Available for recording sources of federal funds received pursuant to the Race to the Top Preschool Expansion Grant Program; see Section 100.130 of this Part.
Advanced Placement Fee/International Baccalaureate	4904	ESEA, Title I, Part G – Advanced Placement Program (CFDA 84.330).
Emergency Immigrant Assistance	4905	NCLB, Title III – English Language Acquisition Grants – Immigrant Assistance Grants (CFDA 84.365).
Title III – English Language Acquisition	4909	NCLB, Title III – English Language Acquisition Grants (CFDA 84.365).
Learn & Serve America	4910	National and Community Service Act of 1990 – Learn & Serve America (CFDA 94.004).
Refugee Children School Impact Grants	4915	Refugee Education Assistance Act of 1980, Refugee and Entrant Assistance Discretionary Grants (CFDA 93.576).
McKinney Education for Homeless Children	4920	NCLB, Title X – Education for Homeless Children (CFDA 84.196).
Title II – Teacher Quality	4932	NCLB, Title II, Part A, and ESEA, Title II, Part C, Subpart 1, Chapter B (CFDA 84.350).

STATE BOARD OF EDUCATION

NOTICE OF REQUEST FOR EXPEDITED CORRECTION

Title II – Teacher Quality	4935	ESEA, Title II, Part A – Improving Teacher Quality State Grants (CFDA 84.367).
Title II – Math and Science Initiative	4936	ESEA, Title II, Part B – Math and Science Partnerships (CFDA 84.366).
Federal Charter Schools	4960	NCLB, Title V, Part B – Public Charter Schools.
Title II – Technology – Enhancing Education Formula Grants	4971	ESEA, Title II, Part D, Subparts 1 and 2, as amended – Education Technology State Grants (CFDA 84.318).
Title II – Technology – Enhancing Education Competitive Grants	4972	ESEA, Title II, Part D, Subparts 1 and 2 – Education Technology State Grants (CFDA 84.318).
Safe Routes to School	4980	Section 1404 of the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users Act (P.L. 109-59).
Medicaid Matching Funds – Administrative Outreach	4991	Social Security Act, Title XIX – Medicaid Matching – Administrative Outreach (CFDA 93.778).
Medicaid Matching Funds – Fee-for-Service Program	4992	Social Security Act, Title XIX – Medicaid Matching – Fee for Service Programs (CFDA 93.778).
Hurricane Emergency Relief	4995	Hurricane Emergency Relief Act.
Other Restricted Grants Received from Federal Government through State	4998	Amounts received pursuant to other federal appropriations (describe and itemize).

(Source: Amended at 40 Ill. Reg. 1931, effective January 6, 2016; expedited correction at 40 Ill. Reg _____, effective January 6, 2016)

JOINT COMMITTEE ON ADMINISTRATIVE RULES

MICHAEL A. BILANDIC BUILDING
ROOM 600C
CHICAGO, ILLINOIS
JUNE 14, 2016
11:00 A.M.

***NOTICE:** It is the policy of the Committee to allow only representatives of State agencies to testify orally on any rule under consideration at Committee hearings. If members of the public wish to express their views with respect to a proposed rule, they should submit written comments to the Office of the Joint Committee on Administrative Rules at the following address:*

*Joint Committee on Administrative Rules
700 Stratton Office Building
Springfield, Illinois 62706*

RULEMAKINGS SCHEDULED FOR JCAR REVIEW

The following rulemakings are scheduled for review at this meeting. JCAR staff may be proposing action with respect to some of these rulemakings. JCAR members may have questions concerning, and may initiate action with respect to, any item scheduled for JCAR review and any other issues within the Committee's purview.

PROPOSED RULEMAKINGSAgriculture

8-125-16-05732 BT

1. Meat and Poultry Inspection Act (8 Ill. Adm. Code 125)
 - First Notice Published: 40 Ill. Reg. 5732 – 4/8/16
 - Expiration of Second Notice: 7/9/16

8-215-15-09065 BT

2. Anhydrous Ammonia, Low Pressure Nitrogen Solutions, Equipment, Containers, and Storage Facilities (8 Ill. Adm. Code 215)
 - First Notice Published: 39 Ill. Reg. 9065 – 7/10/15
 - Expiration of Second Notice: 6/24/16

Board of Examiners

23-1400-16-03120 MR

3. Certificate of Certified Public Accountant (23 Ill. Adm. Code 1400)
 - First Notice Published: 40 Ill. Reg. 3120 – 2/19/16
 - Expiration of Second Notice: 7/9/16

Central Management Services

80-310-16-05047 EMS

4. Pay Plan (80 Ill. Adm. Code 310)
 - First Notice Published: 40 Ill. Reg. 5047 – 3/25/16
 - Expiration of Second Notice: 6/22/16

Commerce Commission

83-656-15-13320 JE

5. Qualifying Infrastructure Plant Surcharge (83 Ill. Adm. Code 656)
 - First Notice Published: 39 Ill. Reg. 13320 – 10/9/15
 - Expiration of Second Notice: 7/10/16

Elections

26-201-16-05643 ES

6. Established Political Party and Independent Candidate Nominating Petitions (26 Ill. Adm. Code 201)
 - First Notice Published: 40 Ill. Reg. 5643 – 4/1/16
 - Expiration of Second Notice: 7/8/16

26-202-16-05649 ES

7. New Political Party Nominating Petitions (26 Ill. Adm. Code 202)
 - First Notice Published: 40 Ill. Reg. 5649 – 4/1/16
 - Expiration of Second Notice: 7/8/16

Financial and Professional Regulation

38-120-16-05233 MR

8. Currency Exchange Act (38 Ill. Adm. Code 120)
 - First Notice Published: 40 Ill. Reg. 5233 – 4/1/16
 - Expiration of Second Notice: 7/7/16

Health Facilities and Services Review Board

77-1170-16-03540 AC

9. Criteria and Procedure for Recognition of Areawide Health Planning Organizations for Health Facilities Planning (Repealer) (77 Ill. Adm. Code 1170)
-First Notice Published: 40 Ill. Reg. 3540 – 3/11/16
-Expiration of Second Notice: 7/6/16

77-1250-16-03549 AC

10. Appropriateness Review (Repealer) (77 Ill. Adm. Code 1250)
-First Notice Published: 40 Ill. Reg. 3549 – 3/11/16
-Expiration of Second Notice: 7/6/16

Human Services

89-500-16-05765 EMS

11. Early Intervention Program (89 Ill. Adm. Code 500)
-First Notice Published: 40 Ill. Reg. 5765 – 4/8/16
-Expiration of Second Notice: 7/10/16

Labor Relations Board

80-1200-16-02414 MR/LB

12. General Procedures (80 Ill. Adm. Code 1200)
-First Notice Published: 40 Ill. Reg. 2414 – 2/5/16
-Expiration of Second Notice: 6/26/16

Natural Resources

23-3210-16-05161 BT

13. Illinois State Museum (23 Ill. Adm. Code 3210)
-First Notice Published: 40 Ill. Reg. 5161 – 3/25/16
-Expiration of Second Notice: 6/30/16

Power Agency

83-1200-15-08705 JE

14. Fee Assessment and Collection for Regular Procurement Events, Special Procurement Events and Other Services (83 Ill. Adm. Code 1200)
-First Notice Published: 39 Ill. Reg. 8705 – 6/26/15
-Expiration of Second Notice: 6/17/16

83-1210-15-08710 JE

15. Monitoring of Contracts Administered by the Illinois Power Agency (83 Ill. Adm. Code 1210)

-First Notice Published: 39 Ill. Reg. 8710 – 6/26/15
-Expiration of Second Notice: 6/17/16

83-1220-15-08716 JE

16. Uniform System of Accounts (83 Ill. Adm. Code 1220)

-First Notice Published: 39 Ill. Reg. 8716 – 6/26/15
-Expiration of Second Notice: 6/17/16

83-1230-15-08720 JE

17. Prequalified Supplier Lists for Construction and Construction-Related Professional Services (83 Ill. Adm. Code 1230)

-First Notice Published: 39 Ill. Reg. 8720 – 6/26/15
-Expiration of Second Notice: 6/17/16

83-1240-15-08731 JE

18. Recovery of Costs Incurred in Connection with the Cancellation of Facility Development and Construction (83 Ill. Adm. Code 1240)

-First Notice Published: 39 Ill. Reg. 8731 – 6/26/15
-Expiration of Second Notice: 6/17/16

Public Health

77-515-16-05374 AC

19. Emergency Medical Services, Trauma Center, Primary Stroke Center and Emergent Stroke Ready Hospital Code (77 Ill. Adm. Code 515)

-First Notice Published: 40 Ill. Reg. 5374 – 4/1/16
-Expiration of Second Notice: 7/9/16

77-692-16-05413 AC

20. AIDS Drug Assistance Program (77 Ill. Adm. Code 692)

-First Notice Published: 40 Ill. Reg. 5413 – 4/1/16
-Expiration of Second Notice: 7/9/16

77-2500-16-05418 AC

21. General Provisions (Repealer) (77 Ill. Adm. Code 2500)

-First Notice Published: 40 Ill. Reg. 5418 – 4/1/16
-Expiration of Second Notice: 7/9/16

77-2510-16-05423 AC

22. Data Collection (Repealer) (77 Ill. Adm. Code 2510)

- First Notice Published: 40 Ill. Reg. 5423 – 4/1/16
- Expiration of Second Notice: 7/9/16

77-2520-16-05503 AC

23. Reports (Repealer) (77 Ill. Adm. Code 2520)
- First Notice Published: 40 Ill. Reg. 5503 – 4/1/16
 - Expiration of Second Notice: 7/9/16

77-2530-16-05508 AC

24. Hospital Price Information (Repealer) (77 Ill. Adm. Code 2530)
- First Notice Published: 40 Ill. Reg. 5508 – 4/1/16
 - Expiration of Second Notice: 7/9/16

77-2540-16-05515 AC

25. Penalties (Repealer) (77 Ill. Adm. Code 2540)
- First Notice Published: 40 Ill. Reg. 5515 – 4/1/16
 - Expiration of Second Notice: 7/9/16

77-2550-16-05519 AC

26. Miscellaneous Provisions (Repealer) (77 Ill. Adm. Code 2550)
- First Notice Published: 40 Ill. Reg. 5519 – 4/1/16
 - Expiration of Second Notice: 7/9/16

Secretary of State

14-130-16-00175 LB

27. Regulations Under Illinois Securities Law of 1953 (14 Ill. Adm. Code 130)
- First Notice Published: 40 Ill. Reg. 175 – 1/4/16
 - Expiration of Second Notice: 6/17/16

14-130-16-00329 LB

28. Regulations Under Illinois Securities Law of 1953 (14 Ill. Adm. Code 130)
- First Notice Published: 40 Ill. Reg. 329 – 1/8/16
 - Expiration of Second Notice: 6/17/16

92-1035-16-03493 LB/ES

29. School Bus Driver Permit (92 Ill. Adm. Code 1035)
- First Notice Published: 40 Ill. Reg. 3493 – 3/4/16
 - Expiration of Second Notice: 6/25/16

State Police

83-1324-16-03176 BT

30. Consolidation of 9-1-1 Emergency Systems (83 Ill. Adm. Code 1324)
-First Notice Published: 40 Ill. Reg. 3176 – 2/19/16
-Expiration of Second Notice: 6/24/16

EMERGENCY RULEMAKINGS

Agriculture

8-850-16-07478E BT

31. Motor Fuel and Petroleum Standards Act (8 Ill. Adm. Code 850)
-First Notice Published: 40 Ill. Reg. 7478 – 5/13/15

Racing Board

11-1413-16-07482E LB

32. Entries, Subscriptions, and Declarations (11 Ill. Adm. Code 1413)
-First Notice Published: 40 Ill. Reg. 6134 – 5/13/15

AGENCY RESPONSES

Commerce Commission

83-465-15-06134 JE

33. Net Metering (83 Ill. Adm. Code 465)
-First Notice Published: 39 Ill. Reg. 6134 – 5/8/15
-Agency Response: Modification

Human Services

59-145-15-09704 EMS

34. Pemanent Supportive Housing & Bridge Subsidy Model for Persons with Mental Illnesses (59 Ill. Adm. Code 145)
-First Notice Published: 39 Ill. Reg. 9704 – 7/17/16
-Agency Response: Agreement

JOINT COMMITTEE ON ADMINISTRATIVE RULES
ILLINOIS GENERAL ASSEMBLY

SECOND NOTICES RECEIVED

The following second notices were received during the period of May 24, 2016 through May 31, 2016. The rulemakings are scheduled for review at the Committee's June 14, 2016 meeting. Other items not contained in this published list may also be considered. Members of the public wishing to express their views with respect to a rulemaking should submit written comments to the Committee at the following address: Joint Committee on Administrative Rules, 700 Stratton Bldg., Springfield IL 62706.

<u>Second Notice Expires</u>	<u>Agency and Rule</u>	<u>Start of First Notice</u>	<u>JCAR Meeting</u>
7/7/16	<u>Department of Financial and Professional Regulation</u> , Currency Exchange (38 Ill. Adm. Code 120)	4/1/16 40 Ill. Reg.5233	6/14/16
7/8/16	<u>State Board of Elections</u> , Established Political Party and Independent Candidate Nomination Petitions (26 Ill. Adm. Code 201)	4/1/16 40 Ill. Reg.5643	6/14/16
7/8/16	<u>State Board of Elections</u> , New Political Party Nominating Petitions (26 Ill. Adm. Code 202)	4/1/16 40 Ill. Reg.5649	6/14/16
7/9/16	<u>Department of Public Health</u> , AIDS Drug Assistance Program (77 Ill. Adm. Code 692)	4/1/16 40 Ill. Reg.5413	6/14/16
7/9/16	<u>Department of Public Health</u> , General Provisions (Repealer) (77 Ill. Adm. Code 2500)	4/1/16 40 Ill. Reg.5418	6/14/16
7/9/16	<u>Department of Public Health</u> , Data Collection (Repealer) (77 Ill. Adm. Code 2510)	4/1/16 40 Ill. Reg.5423	6/14/16

7/9/16	<u>Department of Public Health</u> , Reports (Repealer) (77 Ill. Adm. Code 2520)	4/1/16 40 Ill. Reg.5503	6/14/16
7/9/16	<u>Department of Public Health</u> , Hospital Price Information (Repealer) (77 Ill. Adm. Code 2530)	4/1/16 40 Ill. Reg.5508	6/14/16
7/9/16	<u>Department of Public Health</u> , Penalties (Repealer) (77 Ill. Adm. Code 2540)	4/1/16 40 Ill. Reg.5515	6/14/16
7/9/16	<u>Department of Public Health</u> , Miscellaneous Provisions (Repealer) (77 Ill. Adm. Code 2550)	4/1/16 40 Ill. Reg.5519	6/14/16
7/9/16	<u>Department of Public Health</u> , Emergency Medical Services, Trauma Center, Primary Stroke Center and Emergent Stroke Ready Hospital Code (77 Ill. Adm. Code 515)	4/1/16 40 Ill. Reg. 5374	6/14/16
7/9/16	<u>Board of Examiners</u> , Certificate of Certified Public Accountant (23 Ill. Adm. Code 1400)	2/19/16 40 Ill. Reg.3120	6/14/16
7/9/16	<u>Department of Agriculture</u> , Meat and Poultry Inspection Act (8 Ill. Adm. Code 125)	4/8/16 40 Ill. Reg. 5732	6/14/16
7/10/16	<u>Department of Human Services</u> , Early Intervention Program (89 Ill. Adm. Code 500)	4/8/16 40 Ill. Reg. 5765	6/14/16
7/10/16	<u>Illinois Commerce Commission</u> , Qualifying Infrastructure Plant Surcharge (83 Ill. Adm. Code 656)	10/9/15 39 Ill. Reg. 13320	6/14/16

ILLINOIS ADMINISTRATIVE CODE
Issue Index - With Effective Dates

Rules acted upon in Volume 40, Issue 24 are listed in the Issues Index by Title number, Part number, Volume and Issue. Inquiries about the Issue Index may be directed to the Administrative Code Division at (217) 782-7017/18.

PROPOSED RULES

92 - 1030 8039

ADOPTED RULES

83 - 1325 5/27/2016 8060

83 - 1326 5/27/2016 8096

83 - 1327 5/27/2016 8112

83 - 1328 5/27/2016 8124

83 - 1329 5/27/2016 8137

83 - 725 5/25/2016 8170

**REQUEST FOR EXPEDITED
CORRECTION**

23 - 100 8228

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