

ILLINET NETWORK ADVISORY COUNCIL (INAC)  
ILLINOIS STATE LIBRARY  
Gwendolyn Brooks Building  
April 16, 2008

MINUTES

**PRESENT**

Ian Baaske  
Troy Brown  
Terry Cottrell  
Jeremy Dunn  
Jane Ehrenhart  
Scott Garton  
Emily Guss  
Deanne Holshouser  
Sheree Kozel-LaHa

Bob McKay  
Jelena Radicevic  
Mary Richards  
Lian Ruan

Those members not present were Kim Armstrong, Susan Singleton, Donna Smith, Troy Swanson and Dr. McBride.

**ISL STAFF PRESENT:** Kathleen Bloomberg, Vandella Brown, Gwen Harrison, Joe Natale, Patricia Norris, and Ron Winner.

**Welcome and Call To Order**

The meeting began at 10:05 a.m. INAC member, Mr. Dunn agreed to act as chair at this meeting.

Introductions

All attendees introduced themselves and explained their current place of employment and duties.

**Approval of INAC Minutes**

The minutes from the October 4, 2007 meeting were accepted and approved by Council members.

**Director's Report – Ms. Norris**

Director Craig was unable to attend the meeting. Ms. Norris reported the following on her behalf. Illinois Library Day was a successful event. Many librarians attending the event reported were able to meet with their legislators. Secretary of State, Jesse White spoke at and enjoyed Illinois Library Day as well. Three hundred LSTA Letter of Intent have been received by the due date. Joe Natale will report later in the meeting on the ISL Strategic Long Range Plan. Ron Winner will report on the Bibliostat project. Since 1987, Library Training Grants have been offered. This program has been revamped and is available for persons interested in obtaining an advanced library science degree. Ms. Brown reported on the Abraham Lincoln Presidential Library and Museum Summer Scholars Program 2008. Ms. Ehrenhart invited committee members to visit the Abraham Lincoln Presidential Library and Museum and experience a "behind-the-scenes" tour.

### **Illinois State Library Strategic Plan: 2008-2011 – Mr. Natale**

Mr. Natale gave a brief overview of the ISL Strategic Plan. The process began in 2005 with a stakeholder survey. 1200 respondents completed the survey. Dr. Don O'Neal of the University of Illinois – Springfield facilitated the four initial meetings during this process. 24 ISL committee staff members have served on this committee. It was a group process. The ISL Strategic Plan: 2008-2011 was approved by the Secretary of State Front Office March 2008.

### **Report on Permanent Public Access Committee and Find-It! Review Team – Ms. Bloomberg and Mr. Brown**

Ms. Frankenfeld was unable to attend the meeting. Ms. Bloomberg and Mr. Brown serve as committee members of one of the above committees. Ms. Frankenfeld submitted a report and roster of committee activities and members. It was reported that there is a big job ahead for committee members including harvesting the information and the development of policies that govern the processes.

### **Strategic Plan for Technology and Telecommunications: Action Plan for FY10 – Ms. Bloomberg**

Ms. Bloomberg distributed the FY09 Action Plan. Ms. Bloomberg stated that inherent to this plan is the question “how may LSTA Grant money be used to forward the intent of the Action Plan?” It is INAC’s responsibility to develop by Working Group the Action Plan for this document. It is hoped that the Working Group will meet by conference call and have the job completed by the June 11, 2008 INAC meeting. It is hoped that INAC will approve the FY10 Action Plan developed by the Working Group. This document in turn will be presented at the August 26, 2008 Illinois State Library Advisory Council meeting for adoption. The following volunteered to serve on the FY10 Action Plan Working Group: Gwen Harrison, Karen Egan, Kathy Bloomberg, Scott Garton, Bob McKay, Terry Cottrell, Jane Ehrenhart, and Troy Brown.

### **Report on Bibliostat™ Collect – Mr. Winner**

Baker and Taylor’s Bibliostat™ Collect is a Web-based product developed to facilitate the submission of library statistical information. This product will be used to collect statistics for the Illinois Public Library Annual Report (IPLAR) and the ILLINET Interlibrary Loan Statistics. Highlights of this online tool include, on-line assistance, pre-populated data from ELI (Every Library In Illinois database, eliillinois.org), and the use of the ELI login and password to gain access to the Web-based product. Library Systems will be able to see their member’s reports. Mr. Winner shared a template of the ILL reporting form. WIMBA (online web conferencing service) rollouts are scheduled for the near future. The Connect product (Phase Two) will allow for statistical comparison analysis between peer groups using various data elements. It will allow for the creation of charts and graphs using data within this online tool. Bibliostat™ will do training in September utilizing WIMBA.

### **Discussion on Addressing the Information Needs of Illinois Library Community – Ms. Bloomberg**

This was not an agenda item, but due to the schedule running early – INAC decided to allow this discussion.

Some suggestions included the provision of a statewide-authenticated library card. Open Source is an excellent tool that has given huge leverage point for pushing services to users.

The ability for different Integrated Library Systems (enterprise resource planning system for a library) to talk together is highly important for specialized libraries.  
More training for users that are not tech savvy would be beneficial.  
The ability for end users to connect to meetings and space using OPAL and other web conferencing services would be beneficial.  
An adequately trained staff to utilize the new technologies is needed.  
State of Illinois Wi-Fi was suggested.  
For public libraries, universal service, not a reality.  
To facilitate universal service, ISL could create an on-line id for this service.  
Browser's Front End such as AquaBrowser (allows patrons to search for information using a standard query box, Enterprise Portal Solutions (EPS – a SirsiDynix product) are technologies that have proven successful. Who should pay for these types of services?  
Utilize desktop training opportunities showcasing “this-is-what-we-do-well” programming.  
There is no perfect affordable solution to digitization, lots of staff time involved.  
A digital to analog converter box hooked to an analog TV will be necessary by 2/17/2009. What are the implications of this especially to non-English speakers?  
Consistent services to all users, most staff do not have the expertise to promote and explain new technologies.  
Incentives, training, something endorsed that can especially assist support staff in this area is needed.  
Learn how to manipulate/exploit technology for the advantage of your institute.  
What will be the alternative to Easy Proxy?

It was motioned and seconded that these recommendations are forwarded to the FY10 Action Plan Working Group.

**Report on E-RICH: Subcommittee Recommendations – Ms. Harrison, Mr. Dunn, and Ms. Kozel-LaHa**

The E-RICH Subcommittee was formed in response to the request made by the Secretary of State Front Office in order to properly fulfill current procurement procedures. The E-RICH: Subcommittee members were Gail Bush, Kathy McSwain, Kris Kenney, Cindy Clennon, Sheree Kozel-LaHa, Jeremy Dunn, Gwen Harrison, Pat Norris, and Suzanne Schriar. In response to the E-RICH Subcommittee recommendations, INAC was asked to adopt the FY09 recommendations.

The Tier One recommendations include World Book or Encyclopedia Britannica, Newsbank, Learning Express Library, Gale Student Resource Center, Ancestry Library, and Literature Resource Center.

ISL will continue via E-RICH to supply Periodical Abstracts and Wilson Selects.

A Request for Proposal will be issued for a Reader's Advisory Service and for the Tier One database recommendations.

An E-RICH handout was made available.

It was motioned and seconded that these recommendations are forwarded to the Illinois State Library Advisory Council.

### **Report on E-RICH Survey Results – Ms. Harrison**

Survey results from the E-RICH Stakeholder Survey were presented. 124 stakeholders responded to the survey. Committee comments were that the survey results should be improved. The results will be used to assist the E-RICH Subcommittee with its next round of e-resource recommendations.

### **Report on ILLINET Interlibrary Loan Code 2008 – Ms. Ehrenhart, Ms. Radicevic, and Ms. Harrison, and Mr. Winner**

The revised ILLINET Interlibrary Loan Code was adopted by ISLAC at the March 12, 2008 meeting. In order to spread the news about this important document INAC suggested the following:

- The development of an Interlibrary Loan training tool highlighting the significance of the revised ILL Code.
- To put on a Road Show showcasing this document
- Create a document pointing to the major changes in the code
- Present the document at forthcoming relevant conferences
- Target the discussion on the ILL code for the intended audience
- Create an exam for the ILL Code
- Provide a question per week in E-News concerning the revised ILL Code

### **Role of INAC to the Illinois State Library Advisory Committee (ISLAC) – Ms. Norris**

Due to Director Craig's absence, Ms. Norris led the discussion. According to the charge of the Council as stated in state statutes how will INAC continue to meet the charge that has been stated in State Statutes?

INAC members suggested the following:

- A quarterly State of the State by Anne to Illinois stakeholders
- Pointed talks about the importance of resource sharing in Illinois
- A discussion about What's New in the Illinois Library Landscape
- A web cast could be produced
- Keep comments at the Exec level
- 50 word summary, "why is it important"
- Create a document by INAC that states what the council has addressed
- Create an INAC annual report
- Create a sheet of accomplishments, 3 bullet points, and an internal and external document

### **Public Comment**

None.

### **Adjournment**

The meeting adjourned at 2:00 p.m.