



Jesse White

SECRETARY OF STATE

NEWS

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Secretary White Announced New Internet Program For Circuit Breaker Refunds

Illinois Secretary of State Jesse White announced that his office has added a new online service to help seniors and people with disabilities enrolled in the Circuit Breaker program receive vehicle registration refunds more efficiently.

“By offering this service on our website, we can help those people who especially need it get their refunds in a quick and simple fashion,” White said. “This is just one more way we are using technology to serve the public’s needs better.”

Any senior or person with a disability who is accepted to the Circuit Breaker program, but has previously purchased license plates or renewed their license plate sticker and paid the full \$78 is eligible for a \$54 refund. Refunds must be requested within two years of actually paying full price for their license plate or vehicle sticker and refunds are available up to three years prior.

The new online service allows the qualified applicant to simply type in two numbers from their acceptance letter. To receive the refund, the Circuit Breaker member goes to the main page of the Secretary of State’s Web site, www.cyberdriveillinois.com and clicks on the Circuit Breaker button. From there all they have to do is enter their Circuit Breaker Control Number and License Plate Number from their notification letter and the refund will be processed.

The refund unit has processed 1,371 vouchers through the new online application, refunding approximately \$74,000 to members of the program. The new Web application greatly speeds up the processing of refunds by eliminating the mailing and manual processing of applications.

Members of the program may also call the Secretary of State’s office at 1-800-252-8980 for assistance with Circuit Breaker refunds. Secretary of State operators have started using the Web application to process applications. If customers have their letter of notification from the Secretary of State’s office on hand, then operators can process the refund over the phone, rather than having to mail an application top the customer.

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