

GUIDE TO THE
SECRETARY OF STATE

LITERACY EFFORT



JESSE WHITE
SECRETARY OF STATE
AND STATE LIBRARIAN

ILLINOIS
STATE
LIBRARY

2 • 0 • 1 • 8

As Secretary of State and State Librarian, I am committed to ensuring that all Illinois citizens have access to quality literacy programs that set them on the path to lifelong learning.



The Illinois State Library's Literacy Office addresses the educational needs of adult learners and families through adult volunteer, family and workplace literacy projects. Learners in these programs embark on a journey of lifelong learning with the assistance of dedicated volunteer tutors, teachers and mentors in more than 89 literacy projects throughout the state.

Adult Volunteer Literacy programs provide one-on-one tutoring for adults who want to improve their reading, math, writing and language skills. Penny Severns Family Literacy programs equip parents with the skills needed to help themselves and their children get a good start on their education. The educational needs of working adults are met through Workplace Skills Enhancement programs, which provide on-site learning opportunities at their workplaces.

One of the best ways you can help the literacy effort in Illinois is by becoming a volunteer tutor. If you are interested in joining this effort, please contact the Illinois Adult Learning Hotline at 800-321-9511.

Jesse White

Jesse White
Secretary of State
and State Librarian



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Literacy Need in Illinois

The most recent census information collected by the American Community Survey indicates a great need for adult literacy and English language instruction among the 12.6 million Illinois residents.

The survey indicates that 2.7 million (22.7 percent) residents over age 5 speak a language other than English in their homes. Of those who speak a language other than English, 1.1 million (40.3 percent) report that they speak English less than very well. These numbers only reflect some of the Illinois residents who could benefit from English language instruction. Many factors hinder the survey from capturing all those who would benefit from English language instruction. For example, immigrants from other countries who lived under oppressive governments may hesitate to respond to the census, and some people may also over estimate their own language proficiency.

The survey also shows that of the 8.5 million Illinois residents over age 25, about 468,000 (5.4 percent), have less than a ninth-grade education. In addition, another 570,000 (6.6 percent) residents have between a ninth-grade and 12th-grade education with no high school diploma. That means more than 1 million (12 percent) of the population over age 25 do not have a high school diploma. Since the survey did not take into account residents between ages 18 and 24 who have less than a ninth-grade education or no high school diploma, these numbers may be higher. Also, there are people who graduate from high school and yet lack adequate literacy skills.

Therefore, conservatively, these figures show that roughly 2.1 million (16.7 percent) of Illinois residents could benefit from adult literacy or English language instruction. (Source: American Community Survey, 2011-2015, <http://factfinder2.census.gov>)

Secretary of State

— Illinois State Library Literacy Grants —

The Illinois State Library Literacy Office administers the **Adult Literacy Grant Program** that supports services in the following areas:

- **Adult Volunteer Literacy Project** — Provides training for volunteers who tutor adults over age 17 in basic reading, math, writing or language skills. Participating educational agency partners may include libraries, volunteer tutoring organizations, community-based organizations, community colleges, regional offices of education, schools (individual and public), pre-K programs, school districts, domestic violence shelters and correctional facilities.
- **Penny Severns Family Literacy Project** — Provides instructional services to parents and children to enhance their basic reading, math, writing or language skills together and separately. Participation by the entire family increases the benefits of the instruction. Projects must partner with an adult literacy provider, a child-at-risk organization and a library.
- **Workplace Skills Enhancement Project** — Provides on-site instructional services to employees of Illinois businesses to enable them to increase their basic reading, math, writing or language skills, maintain their employment and increase their eligibility for promotion. Eligible employees read at or below the ninth-grade level. Grantees must match the grant award and may also provide instructional services to prospective employees. The fiscal agent and submitting agency may be either the educational partner or the business partner.

Application information for grants is available at www.cyberdriveillinois.com (click Departments, Illinois State Library, Literacy) or call 217-785-6921 or 800-665-5576, #3.

Literacy Office Contacts

The Illinois State Library Literacy Office administers and coordinates the literacy grant programs and provides public information and technical assistance.

Illinois State Library Literacy Office
Gwendolyn Brooks Building
300 S. Second St.
Springfield, IL 62701-1703
217-785-6921 or 800-665-5576, ext. 3
FAX: 217-785-6927

www.cyberdriveillinois.com (click Departments, Illinois State Library, Literacy)

Aggertt, Debra	217-524-5867 daggertt@ilsos.net	Associate Director/ Grants and Programs
Huber, Tom	217-524-3005 thuber@ilsos.net	Literacy Program Consultant
Paoli, Beth	217-785-6923 bpaoli@ilsos.net	Literacy Program Consultant
Shaffer, Mark	217-524-4901 mshaffer@ilsos.net	Literacy Program Consultant
Williams, Irene	312-814-3229 iwilliams@ilsos.net	Literacy Program Consultant

Materials and Resources Available

— Illinois State Library Literacy Office —

To request any of the following materials that list “copies available,” email literacy@ilsos.net or call 217-785-6921. Be sure to include quantities and a mailing address.

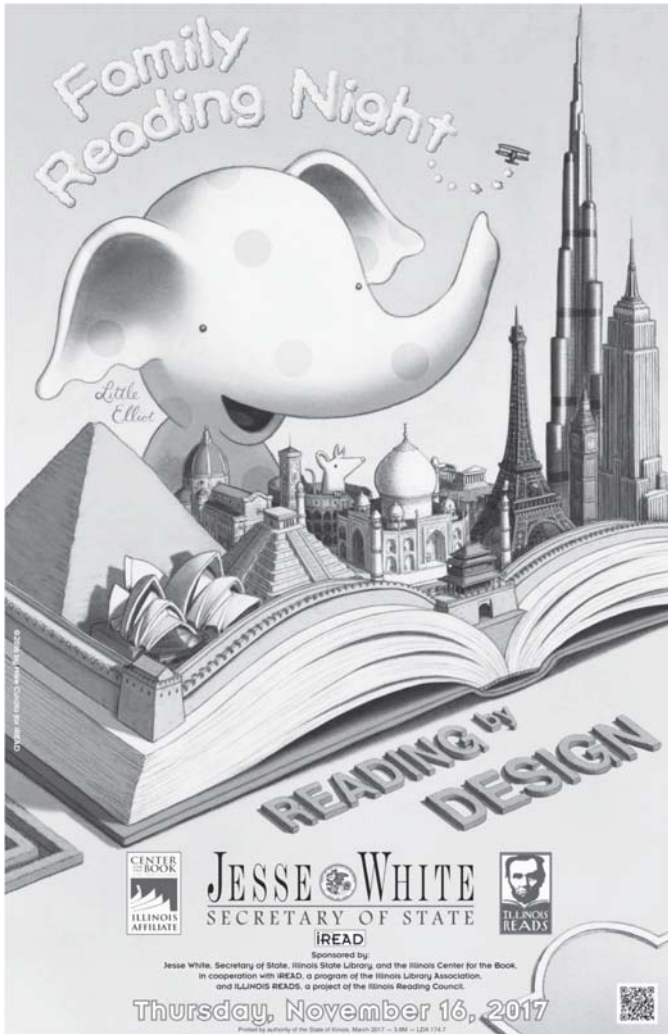
- ***Guide to the Secretary of State Literacy Effort FY18*** – www.cyberdriveillinois.com/publications/pdf_publications/ldl8.pdf. Copies available.
- ***How to Start a Volunteer Literacy Program*** – www.cyberdriveillinois.com/publications/pdf_publications/ldl12.pdf. Copies available.
- ***Illinois Literacy newsletter*** – Posted quarterly at www.cyberdriveillinois.com/publications/library/librarypub.html#literacy. Highlights literacy programs that receive grants from the Illinois State Library, upcoming conferences, websites and more.
- ***It's Your Call*** – Business cards with the Illinois Adult Learning Hotline number. May be used to recruit volunteers and adult learners. Copies available in English and Spanish.
- ***Reading and Activities Calendar*** – www.cyberdriveillinois.com/publications/pdf_publications/lda181.pdf. A calendar of activities for families to do throughout the year.

OTHER RESOURCES

- **Adult Literacy Volunteer Tutor Training** – www.cyberdriveillinois.com/departments/library/literacy/oltt/home.html.
Explore this website to determine if Adult Literacy Volunteer Tutoring is right for you. Volunteer tutors must establish a close working relationship with a local adult literacy program to complete this web-based tutor training.
- **Adult New Reader Book Club Collections** – www.cyberdriveillinois.com/departments/library/literacy/book_clubs.html.
Each book collection contains 20 copies of a title and a Discussion Leader Guide that contains background information about the author and book, as well as discussion questions to conduct a book club for new adult readers.
- **Family Literacy Story Kits** – www.cyberdriveillinois.com/departments/library/literacy/storykits.html.
Story kits are a packaged, participatory program activity for parent and child groups to do together and are based on children’s literature and focused on reading strategies.

Family Reading Night

Sponsored by Illinois Secretary of State and State Librarian, Jesse White, and the Illinois Center for the Book, Family Reading Night is an annual statewide event held the third Thursday in November to encourage families to spend quality time reading together. Each year, posters and bookmarks are made available for libraries, schools, youth and literacy organizations to promote the event. For more information and to download posters and bookmarks, visit www.cyberdriveillinois.com/departments/library/center_for_the_book/frn.html.



— Adult Volunteer Literacy Project —

FY 2017 final reports submitted by 30 programs funded through the Illinois State Library Literacy Office revealed the following statistics:

Student Statistics

- 5,941 students served.
- Average student age is 41.
- 67 percent are female and 33 percent are male.
- 41 percent of the adult learners are employed.
- 59 percent of the students study English as a Second Language.

Volunteer Statistics

- 3,278 volunteers.
- 75 percent of the volunteers are female.
- The average age is 53.
- On average, volunteers spent 14.85 hours in preservice training and 3.27 hours of in-service training.
- According to the Independent Sector, volunteer service equates to \$25.95 per hour in Illinois. Therefore, volunteers provided \$3,834,337 of service. For more information, visit www.independentsector.org/volunteer_time.

Inmate Programs

- Four volunteer literacy tutoring grantees coordinated tutoring services in 5 correctional facilities.
- 277 students were served in a correctional setting.

FY17 Vignette

Dominican Literacy Center, Aurora

An immigrant from Mexico arrived at the Dominican Literacy Center in 2014 and was quickly matched with a tutor. Despite possessing practically no English language skills, she had a desperate desire to learn. She worked with her tutor faithfully and eventually began to believe that she could learn this new language. The pair continued to meet despite the center closing for the summer. During her second year, she began to blossom as an individual and as a student. She started to smile more and speak English without being prompted. She also started attending citizenship classes to achieve her goal of becoming an American citizen. Upon completion of her third year, she wrote a letter and read it aloud at a gathering of Center participants, staff and tutors. — “It has been hard living in a different country with a different language. It’s hard because in my hometown I was someone, a leader in my school who loved to speak in front of people. I have always been a strong, brave and determined woman. But here, it’s different. I started to feel really bad, as if I was nothing. I was feeling fear, shame, frustration and sadness. So, thank you for being here, thank you for giving us a little of your time. Thank you; because of you, we are someone; we exist. Every one of you is our heroes. You are helping immigrants by teaching us how to get ahead in this country. Thanks, thanks, thanks!”

Spotlight on Achievement and Spotlight on Service Awards

The FY 2017 awards, sponsored by Secretary of State and State Librarian Jesse White, recognized five individuals nominated from current adult learners state-wide who have shown tremendous growth as they work to improve their reading skills or to learn the English language. Each adult learner received a plaque, a personalized *Illinois Blue Book*, and a check for \$550 for the literacy program they attend.

Five literacy volunteer tutors also were honored for their generous efforts and dedication in helping adult learners reach their reading goals. Each volunteer received a plaque, a personalized *Illinois Blue Book* and \$550 to donate to the literacy program for which they volunteer.

For more information on Spotlight on Achievement and Service awards, visit www.cyberdriveillinois.com/departments/library/literacy/spotlight-awards.html or call the Literacy Office at 217-785-6921 or 800-665-5576, ext. 3.

2017 Spotlight on Achievement Award Winners



From left to right: Debra Aggertt, associate director for Grants, Programs, and Literacy, Illinois State Library; Jose Acebedo, PODER Learning Center, Chicago; Rich Dominguez, Literacy Chicago, accepting on behalf of George Wright; Rose Hotchkiss, YWCA, Pekin; Shabnam Arabshahee, Literacy Volunteers of DuPage, Naperville; Shawn Wheeler, Project READ, Decatur; Greg McCormick, deputy director, Illinois State Library.

2017 Spotlight on Service Award Winners



From left to right: Debra Aggertt, associate director for Grants, Programs, and Literacy, Illinois State Library; Rebecca Binks, De La Salle Institute's Tolton Center, Chicago; Raylynn Stokes, Adult Literacy coach at South Suburban College, South Holland, accepting on behalf of Gerald Chaben; Margaret Field, De La Salle Institute's Tolton Center, Chicago; Julie Pangrac, Literacy Program coordinator, Project READ, Decatur, accepting on behalf of Susanna Foster; Margaret Goldstein, Literacy Chicago; Greg McCormick, deputy director, Illinois State Library.

ILLINOIS ADULT LEARNING HOTLINE

The Illinois Adult Learning Hotline serves as a statewide referral system for students and volunteers.

**To locate a literacy program or
volunteer as a tutor, call 800-321-9511.**

**You also may register and/or download Hotline promotional
materials at www.thecenterweb.org/alrc/hotline.html.**

— Penny Severns Family Literacy Project —

FY 2017 final reports submitted by 15 programs funded through the Illinois State Library Literacy Office revealed the following statistics:

Student (Adult) Statistics

- 412 adults served.
- 90 percent of the adults are female.
- 75 percent of the adults study English as a Second Language.
- Average age of the adult student is 32.
- 261 participants obtained a library card.

Student (Child) Statistics

- 554 children served.
- Average age is 4.
- Average adult/child activity time together was about 28 hours; average child alone activity hours was 248.

FY17 Vignette

Baby TALK, Decatur

A young woman reached out to Baby TALK after hearing about it in the community. She was pregnant and the baby's father was incarcerated, unable to provide her with any support. She attended class regularly, was quiet and worked hard, but mostly kept to herself. The baby was born prematurely and was transferred to a hospital 45 minutes away. The new mom was worried about her baby and unable to travel to see him because of lack of transportation. With the help of Baby TALK and Molina Healthcare, transportation was arranged so the new mom could visit her son. The baby was released just in time for Thanksgiving and everything seemed to be going well for mom and baby before the holiday break. When school resumed in January, mom came in one day visibly upset. She stated that her family did not want her to further her education; they told her that she thought she was better than everyone and threatened to harm her son. She said she did not feel safe going home. Due to her criminal past, it was difficult to place her in a traditional crisis shelter. She stayed in a hotel for three nights with a voucher received from a local community fund. When she arrived at school following her first night at the hotel, she expressed amazement that her son slept most of the night and that he was calmer. When asked by a staff member why she believed that, she stated that she thought he relaxed because she was calm for the first time in his life. This was an important moment for her because she realized the importance of a baby's environment. Due to the relationships and collaborations Baby TALK had built in the community, placement for her and her son was found in a shelter. She has endured many obstacles since the premature birth of her son, yet has shown up for school every day and maintained her scores. Her son is thriving, and she continues to make strides in her self-confidence. Family Literacy has provided the support and advocacy to give this student the resources she needed to work toward meeting her potential.

— Workplace Skills Enhancement Project —

FY 2017 final reports submitted by four businesses funded through the Illinois State Library Literacy Office revealed the following statistics:

Typical Employee/Student Statistics

- 165 employees instructed.
- About 48 percent of the students are female.
- Average age of employees was 42.
- 88 percent of the employees study English as a Second Language.

Why employees want to participate in Basic Skills Training

- They will be less reliant on translators and more confident in communicating with supervisors and co-workers.
- They will use math skills learned in the classes on the floor daily.
- They will be eligible for promotions that become available.

Why employers want to participate in Basic Skills Training

- Employees are better able to communicate with immediate supervisors and to participate and contribute in work team activities.
- Supervisors notice that participants have a better understanding of manufacturing practices and are able to use that to check shop orders.
- Promotion of individuals who have participated in the classes result in improved morale, heightened expectations and greater interest in additional training.

FY17 Vignette

Land O’Frost, Inc., Lansing

South Suburban College, Business and Career Institute

Land O’Frost’s company objective is to provide non-native English speaking employees the opportunity to become effective in their ability to communicate in the workplace, as well as their personal lives. The company is the third-largest processor of luncheon meats and specialty meat items in the U. S. It is a family-owned business that began as a small lunch meat processor on the South Side of Chicago. In 1969, its headquarters and manufacturing facilities relocated to Lansing, Illinois. Within the past two years, the company has consolidated production to Lansing after closing its other production facility in Nebraska. The company has introduced new automated equipment into various production areas at their plant. This expansion has demanded that a higher level of communication needs to occur in order to facilitate continued company growth. The English as a Second Language classes have provided the opportunity for workers to improve their communication skills in English and have a better understanding of operating the new equipment. The classes have resulted in the overall improvement of skills for 32 employees. According to company representatives, these individuals have increased their use of English language vastly, with noticeable improvements in speaking and pronunciation. They also report that class participants demonstrated improvements in writing and understanding directions. Land O’Frost, in partnership with South Suburban College’s Business and Career Institute, has been a consistent Workplace Skills Enhancement Grant participant since 2009.

—Fiscal Year 2018 Literacy Grants by Region—

ADULT VOLUNTEER LITERACY GRANTS

Regional Totals:

Chicago	\$ 992,136	24 Programs
Suburban Chicago	\$ 832,752	17 Programs
Downstate	\$1,062,001	21 Programs
Total	\$2,887,879	62 Programs

PENNY SEVERNS FAMILY LITERACY GRANTS

Regional Totals:

Chicago	\$ 449,999	13 Programs
Suburban Chicago	\$ 90,000	3 Programs
Downstate	\$ 158,000	5 Programs
Total	\$ 697,999	21 Programs

WORKPLACE SKILLS ENHANCEMENT GRANTS

(by location of business)

Regional Totals:

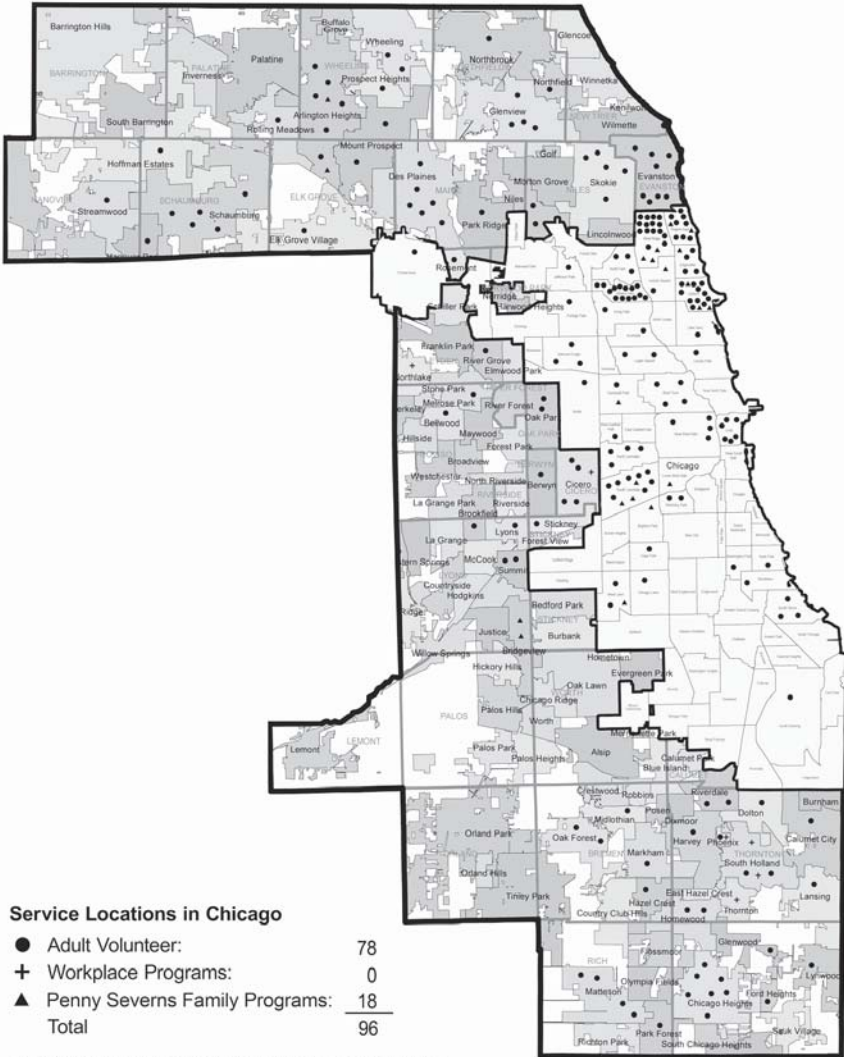
Suburban Chicago	\$ 62,995	6 Programs
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OTHER GRANTS

Illinois Adult Learning Hotline	\$ 70,000
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Fiscal Year 2018 Grant Map

Service Locations in Cook County



Service Locations in Chicago

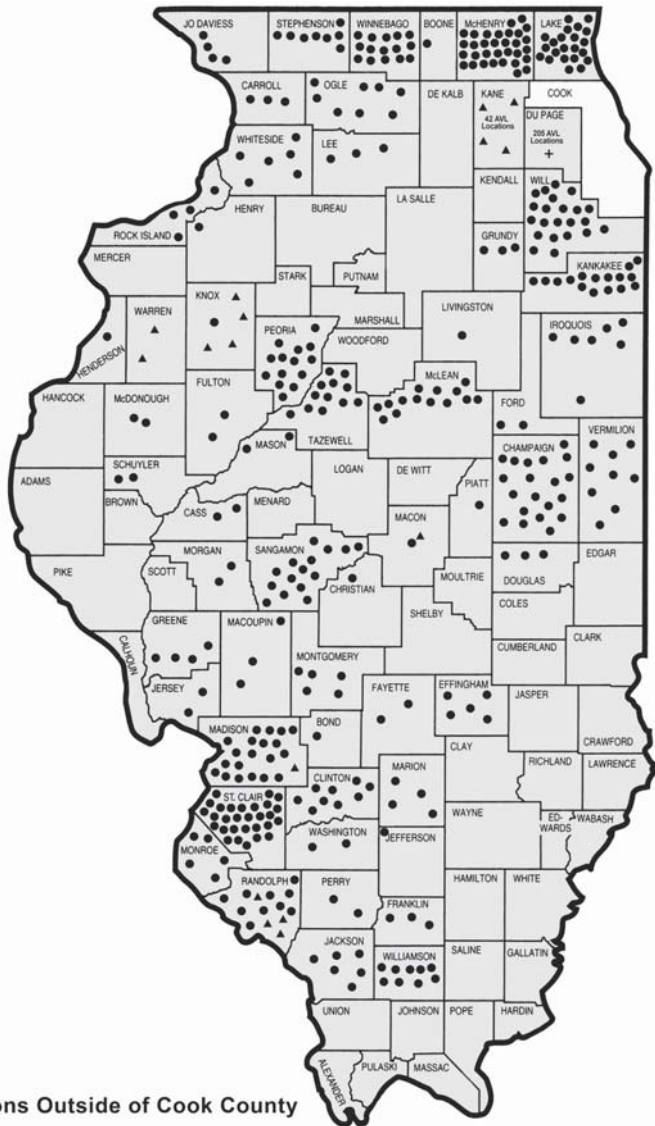
● Adult Volunteer:	78
+ Workplace Programs:	0
▲ Penny Searns Family Programs:	18
Total	96

Service Locations in Cook County (includes Chicago)

● Adult Volunteer:	230
+ Workplace Programs:	6
▲ Penny Searns Family Programs:	21
Total	257

Fiscal Year 2018 Grant Map

Service Locations Outside of Cook County



Service Locations Outside of Cook County

● Adult Volunteer:	602
+ Workplace Programs:	1
▲ Penny Searns Family Programs:	15
Total	618

— Adult Volunteer Literacy Funded Projects —

CHICAGO

+1. Albany Park Community Center

5101 North Kimball Avenue
Chicago, IL 60625-4807
www.apcchgo.org
Director: Ms. Ewa Kulas
Email: ekulas@apcc.org
773-509-5657, ext. 439

+2. Aquinas Literacy Center

1751 West 35th Street
Chicago, IL 60609-1226
www.aquinasliteracycenter.org
Director: Ms. Alison Altmeyer
Email: alison@aquinasliteracycenter.org
773-927-0512

+3. Centro Romero

6216 North Clark Street
Chicago, IL 60660-1208
www.centroromero.org
Director: Ms. Katie Maranzana
Email: kmaranzana@centroromero.org
773-508-5300, ext. 215

+4. Chinese Mutual Aid Association

1016 West Argyle Street
Chicago, IL 60640-3715
www.chinesemutualaid.org
Director: Ms. Alana Slezak
Email: alanas@chinesemutualaid.org
773-784-2900, ext. 106
Contact: Ms. Karen Parrillo
Email: karenp@chinesemutualaid.org
773-784-2900, ext. 120

+5. Erie Neighborhood House

1347 West Erie Street
Chicago, IL 60642-5722
www.eriehouse.org
Director: Ms. Cristina De La Rosa
Email: cdelarosa@eriehouse.org
773-542-7617
Contact: Ms. Susana Ortiz
Email: sortiz@eriehouse.org
312-666-3430

6. Family Legacy Foundation

1817 East 71st Street
Chicago, IL 60649-2000
www.fffchicago.org
Director: Ms. Taneesha Rolland
Email: trolland@fffchicago.org

773-341-1530
Contact: Ms. Cheryl Crozier
Email: ccrozier@fffchicago.org
773-341-1536

+7. Hana Center

4300 North California Avenue
Chicago, IL 60618-1514
www.hanacenter.org
Director: Dr. Soo-Lyon Yon
Email: syon@hanacenter.org
773-583-5501, ext. 183

+8. Hanul Family Alliance

5008 North Kedzie Avenue
Chicago, IL 60625-4914
www.hanulusa.org
Director: Ms. Lydia Park
Email: lpark@hanulusa.org
773-478-8851
Contact: Ms. Kimberly Mua
Email: kmua@hanulusa.org
773-478-8851

+9. Heartland Human Care Services

4411 North Ravenswood Avenue
Chicago, IL 60640-5802
www.heartlandalliance.org
Director: Ms. Katie Neginskiy
Email: kneginskiy@heartlandalliance.org
773-252-8715

+10. Howard Area Community Center

7648 North Paulina Street
Chicago, IL 60626-1018
www.howardarea.org
Director: Ms. Moon Parker
Email: mparker@howardarea.org
773-262-6622, ext. 256

+11. Indo American Center

6328 North California Avenue
Chicago, IL 60659-1702
www.indoamerican.org
Director: Ms. Renuka Sharma
Email: rsharma@indoamerican.org
773-973-4444, ext. 104
Contact: Ms. Laura Smith
Email: lsmith@indoamerican.org
773-973-0157, ext. 105

+ Denotes program offering English as a Second Language.

(Adult Volunteer cont.)

+12. Jane Addams Resource Corporation

4432 North Ravenswood Avenue
Second Floor
Chicago, IL 60640-5803
www.jane-addams.org
Director: Ms. Catherine Pumphrey
Email: catherinep@jane-addams.org
773-751-7134, ext. 39

13. Lester and Rosalie Anixter Center

2032 North Clybourn Avenue
Chicago, IL 60614-4051
www.anixter.org
Director: Ms. Anne Westerman-Rivera
Email: awesterman-rivera@anixter.org
773-929-8200, ext. 283

+14. Literacy Chicago

641 West Lake Street
Suite 200
Chicago, IL 60661-1308
www.literacychicago.org
Director: Mr. Richard Dominguez
Email: rdominguez@literacychicago.org
312-870-1100

15. Literacy Volunteers of Illinois, Inc.

641 West Lake Street
Suite 200
Chicago, IL 60661-1308
www.literacyvolunteersofillinois.org
Director: Ms. Melissa Auer
Email: mauer@lvillinois.org
312-857-1582

+16. Poder Learning Center

6155 Sout Pulaski Road
Chicago, IL 60629-4641
www.poderworks.org
Director: Ms. Griselda Piedra
Email: gpiedra@poderworks.org
312-226-2002, ext. 304

17. Safer Foundation/PACE Institute

571 West Jackson Boulevard
Chicago, IL 60661-5701
www.saferfoundation.org
Director: Mr. Durant Freeman
Email: durant.freeman@saferfoundation.org
773-927-1536

+18. South-East Asia Center

5120 North Broadway Avenue
Chicago, IL 60640-3004
www.se-asiacenter.org
Director: Mr. Ronald Liang
Email: seacesl@yahoo.com
773-932-1141

+19. St. Joseph Services, Inc.

1501 North Oakley Boulevard
Chicago, IL 60622-1850
www.stjosephservices.org
Director: Mr. Michael Kaltenberg
Email: mkaltenberg@stjosephservices.org
773-278-0484

+20. The Learning Center/House of Connections

2153 South Millard Avenue
Chicago, IL 60623-3162
tlcchicago.org
Director: Ms. Angelica Saucedo
Email: asaucedo@tlcchicago.org
773-277-3111
Contact: Ms. Miriam Gonzalez
Email: mgonzalez@tlcchicago.org
773-277-3111

21. United For Better Living, Incorporated

4540 West Washington Boulevard
Chicago, IL 60624-2242
www.ublchicago.org
Director: Ms. Kathy Allison
Email: allisonunited@sbcglobal.net
773-261-3309

+22. Universidad Popular

2801 South Hamlin Avenue
Chicago, IL 60623-4554
www.universidadpopular.us
Director: Mr. Miguel Alvelo
Email: volunteer@universidadpopular.us
773-733-5055, ext. 14

+23. Vietnamese Association of Illinois

5110 North Broadway Street
Chicago, IL 60640-3004
www.hnvi.org
Director: Mr. Jalal Belsifar
Email: jbelsifar@hnvi.org
773-728-3700
Contact: Ms. Caheri Aguilar
Email: caheri.aguilar@hnvi.org
773-728-3700

+ Denotes program offering English as a Second Language.

(Adult Volunteer cont.)

SUBURBAN CHICAGO

ARLINGTON HEIGHTS

+24. Township High School District 214

2121 North South Goebbert Road
Arlington Heights, IL 60005-4205
www.ce214.org
Director: Ms. Rhonda Serafin
Email: rhonda.serafin@d214.org
847-718-7719

AURORA

+25. Dominican Literacy Center

260 Vermont Avenue
Aurora, IL 60505-3100
www.dominicanliteracycenter.org
Director: Sr. Kathleen Ryan, OP
Email: domlitctr@sbcglobal.net
630-898-4636

BLUE ISLAND

+26. Corazon a Corazon

12731 South Wood Street
Blue Island, IL 60406-2232
www.corazon-chicago.org
Director: Sr. Miriam Patrick Cummings
Email: corazonacorazon@comcast.net
708-377-7760

CHICAGO HEIGHTS

+27. Prairie State College

202 South Halsted Street
Chicago Heights, IL 60411-0200
www.prairiestate.edu
Director: Ms. Kim Marisa Kunce
Email: kkunce@prairiestate.edu
708-709-3500, ext. 3684

CICERO

+28. Morton College

3801 South Central Avenue
Cicero, IL 60804-4300
www.morton.edu
Director: Ms. Irina Cline
Email: irina.cline@morton.edu
708-656-8000, ext. 2383

CRYSTAL LAKE

+29. McHenry County College

8900 US Highway 14
Crystal Lake, IL 60012-2738
www.mchenry.edu
Director: Ms. Marie Day
Email: mday@mchenry.edu
815-455-8542

ELGIN

+30. Literacy Connection

270 North Grove Avenue
Elgin, IL 60120-5506
www.elginliteracy.org
Director: Ms. Karen Oswald
Email: koswald@elginliteracy.org
847-742-6565

JOLIET

+31. Joliet Junior College

235 North Chicago Street
Suite 3019
Joliet, IL 60432-4077
www.jjc.edu
Director: Ms. Emilie McCallister
Email: emccalli@jjc.edu
815-280-1321
Contact: Ms. Mandy Paquette - Dwyer
Email: mdwyer@jjc.edu
815-280-1331

LAGRANGE

+32. School and Tutors on Wheels

100 South Sixth Avenue
LaGrange, IL 60525-2432
www.schoolandtutorsonwheels.org
Director: Ms. Susana Aguilar
Email: saguilar@schoolandtutorsonwheels.org
630-217-0396

MELROSE PARK

+33. Dominican Literacy Center, Melrose Park

1503 Rice Street
Melrose Park, IL 60160-3946
judithcurran@yahoo.com
Director: Sr. Judith Curran
Email: judithcurran@yahoo.com
708-338-0659

NAPERVILLE

+34. Literacy Volunteers of DuPage

24W500 Maple Avenue
#217
Naperville, IL 60540-6057
www.literacydupage.org
Director: Ms. Carol Garcia
Email: cgarcia@literacydupage.org
630-416-6699
Contact: Ms. Therese McMahon
Email: tmcMahon@literacydupage.org
630-416-6699

+ Denotes program offering English as a Second Language.

(Adult Volunteer cont.)

RIVER GROVE

+35. Triton College

2000 Fifth Avenue
River Grove, IL 60171-1907
www.triton.edu
Director: Ms. Elena Smoukova
Email: elenasoukova@triton.edu
708-456-0300, ext. 3829
Contact: Ms. Jacqueline Lynch
Email: jacquelinelynch@triton.edu
708-456-0300, ext. 3085

SCHAUMBURG

+36. Midwest Asian American Center

16 East Schaumburg Road
Unit 1
Schaumburg, IL 60194-3536
www.maacedu.org
Director: Ms. Vandana Dalal
Email: maacedu@aol.com
773-262-8650

SKOKIE

+37. Oakton Community College

7701 North Lincoln Avenue
Room B111
Skokie, Illinois 60077-2895
www.oakton.edu
Director: Ms. Elizabeth Tharp
Email: etharp@oakton.edu
847-635-1485
Contact: Ms. Linda Davis
Email: ldavis@oakton.edu
847-635-1486

SOUTH HOLLAND

38. South Suburban College

15800 South State Street
South Holland, IL 60473-1200
www.ssc.edu
Director: Mr. Matthew Beasland
Email: mbeasland@ssc.edu
708-210-5762
Contact: Ms. Raylynn Stokes
Email: rstokes@ssc.edu
708-210-5771

ST. CHARLES

+39. Literacy Volunteers Fox Valley

One South Sixth Avenue
Saint Charles, IL 60174-2195
www.lvfv.org
Director: Ms. Peg Coker
Email: peg@lvfv.org
630-584-4428

WAUKEGAN

+40. Waukegan Public Library

128 North County Street
Waukegan, IL 60085-4306
www.waukeganpl.org
Director: Mr. Josh Anderson
Email: janderson@waukeganpl.info
847-775-2549
Contact: Ms. Gale Graves
Email: galegraves@waukeganpl.info
847-775-2548

WHEATON

+41. World Relief Refugee Services, DuPage

1825 College Avenue
Suite 230
Wheaton, IL 60187-4465
www.worldreliefdupage.org
Director: Mrs. Karen Jealouse
Email: kjealouse@wr.org
630-462-7566, ext. 1044

+ Denotes program offering English as a Second Language.

(Adult Volunteer cont.)

DOWNSTATE ILLINOIS

BELLEVILLE

+42. Southwestern Illinois College
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Belleville, IL 62221-5859
www.swic.edu
Director: Ms. Deborah Bruyette
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618-222-5462

BLOOMINGTON

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DeWitt/Livingston/Logan/McLean Counties**
1301 West Washington Street
Bloomington, IL 61701-4700
www.starliteracy.org
Director: Ms. Sheila Diaz
Email: sdiaz@roe17.org
309-834-9222

CANTON

+44. Spoon River College
23235 North County Highway 22
Canton, IL 61520-8907
www.src.edu
Director: Mr. Chad Murphy
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309-649-6266

CARTERVILLE

+45. John A. Logan College
700 Logan College Drive
Carterville, IL 62918-2500
www.jalc.edu
Director: Ms. Karla Tabing
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618-985-3741, ext. 8539

CENTRALIA

+46. Kaskaskia College
27210 College Road
Centralia, IL 62801-7800
www.kaskaskia.edu
Director: Ms. Kristina Holland-Deadmond
Email: kholland-deadmond@kaskaskia.edu
618-545-3119

CHAMPAIGN

+47. Parkland College
2400 West Bradley Avenue
Room E-106
Champaign, IL 61821-1806
www.parkland.edu
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217-353-2662

CHESTER

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Monroe/Randolph Counties**
1 Taylor Street
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Chester, IL 62233-1970
www.roe45.net
Director: Ms. Lynn Langrehr
Email: llangrehr@roe45.org
618-826-5471

DANVILLE

+49. Danville Area Community College
2000 East Main Street
Prairie Hall Room 118
Danville, IL 61832-5118
www.dacc.edu
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Email: bconnor@dacc.edu
217-443-8785

DECATUR

50. Richland Community College
One College Park
Decatur, IL 62521-8512
www.projectread.richland.edu
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Email: jpangrac@richland.edu
217-423-7323
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217-233-7323

DIXON

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173 Illinois Route 2
Dixon, IL 61021-9112
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815-835-6241
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815-835-6312

+ Denotes program offering English as a Second Language.

(Adult Volunteer cont.)

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301 Avenue of the Cities
East Moline, IL 61244-4023
www.bhc.edu
Director: Ms. Bianca Perkins
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309-796-8240

EFFINGHAM

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1805 South Banker Street
Post Office Box 928
Effingham, IL 62401-0928
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217-347-7033
Contact: Ms. Cindy Mayer
Email: cmayer@cefseoc.org
217-342-2193, ext. 121

FREEPORT

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2998 West Pearl City Road
Freeport, IL 61032-9338
www.highland.edu
Director: Ms. Esther Mayer
Email: esther.mayer@highland.edu
815-599-3538
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815-599-3455

GODFREY

+55. Lewis and Clark Community College
5800 Godfrey Road
Godfrey, IL 62035-2426
www.lc.edu
Director: Mrs. Vicki Hinkle
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618-468-4145

KANKAKEE

+56. Kankakee Community College
100 College Drive
Kankakee, IL 60901-6505
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PEKIN

+58. YWCA Pekin
315 Buena Vista Avenue
Pekin, IL 61554-4227
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Contact: Ms. Janet McCabe
Email: janet.mccabe@ywcapekin.org
309-347-2104, ext. 23

PEORIA

59. Common Place Family Learning Center
514 South Shelley Street
Peoria, IL 61605-1837
www.commonplacepeoria.org
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Email: wayne.Cannon@commonplacepeoria.org
309-674-3315, ext. 114

ROCKFORD

+60. The Literacy Council
982 North Main Street
Rockford, IL 61103-9656
www.theliteracycouncil.org
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Email: deb@theliteracycouncil.org
815-963-7323, ext. 17

SPRINGFIELD

+61. Fishes & Loaves Outreach
2937 Stanton Street, Suite A
Springfield, IL 62703-5858
www.fishesloaves.org
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217-529-3333

+62. Lincoln Land Community College

Post Office Box 19256
Springfield, IL 62794-9256
www.llcc.edu
Director: Ms. Lyn Buerkett
Email: lyn.buerkett@llcc.edu
217-786-4534

+ Denotes program offering English as a Second Language.

– Penny Severns Family Literacy Funded Projects –

CHICAGO

+1. Arab American Action Network (AAAN)

3148 West 63rd Street
Chicago, IL 60629-2750

www.aaan.org

Mr. Hatem Abudayyeh
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773-301-4108

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7840 West 79th Street
Bridgeview, IL 60455-1468

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708-458-2880, ext. 100

Arab American Action Network (AAAN)

3148 West 63rd Street
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+2. Asian Human Services, Incorporated

2838 West Peterson Avenue
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Chicago Public Library - Budlong Woods Branch

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+3. Asian Human Services

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+4. Association House of Chicago

1116 North Kedzie Avenue
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www.associationhouse.org

Ms. Harriet Saduskas
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773-772-7170

Contact: Mr. David Pieper
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312-743-0555

Association House of Chicago

1116 North Kedzie Avenue
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773-772-7170, ext. 6116

+5. Chinese Mutual Aid Association

1016 West Argyle Street
Chicago, IL 60640-3715

www.chinesemutualaid.org

Ms. Margaret Smith
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773-784-2900, ext 123

Chicago Public Library - Bezazian Branch

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Chicago, IL 60640-4706

Mr. Mark Kaplan
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312-744-0019

William C. Goudy Technology Academy

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Chicago, IL 60640-3112

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773-534-2480

+ Denotes program offering English as a Second Language.

(Family cont.)

+6. Centro Romero

6216 North Clark Street
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Centro Romero

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7. De La Salle Institute

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312-842-7355

Chicago Public Library - Little Village Branch

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Our Lady of Tepeyac Head Start

2414 South Albany Avenue
Chicago, IL 60623-4103
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773-277-5888

+8. De La Salle Institute

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Chicago Public Library - Little Village Branch

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Our Lady of Tepeyac Head Start

2414 South Albany Avenue
Chicago, IL 60623-4103
Ms. Petra Gutierrez
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773-277-5888

+9. Heartland Human Care Services

4411 North Ravenswood Avenue
Chicago, IL 60640-5802
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773-830-5968

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+10. Howard Area Community Center

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Chicago Public Library - Rogers Park Branch

6907 North Clark Street
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2570 South Blue Island Avenue
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+ Denotes program offering English as a Second Language.

(Family cont.)

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4314 Sout Archer Avenue
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773-747-0666

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+12. Universidad Popular

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Chicago Public Library – West Lawn Branch

4020 West 63rd Street
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+13. Universidad Popular

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Chicago Public Library - Toman Branch

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312-745-1660

Universidad Popular

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Mr. Cesar Lara
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773-733-5055, ext. 11

SUBURBAN CHICAGO

ARLINGTON HEIGHTS

+14. Township High School District 214

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Arlington Heights, IL 60005-4205
ce214.org
Ms. Rhonda Serafin
Email: rhonda.serafin@d214.org
847-718-7719

Arlington Heights Memorial Library

500 North Dunton Avenue
Arlington Heights, IL 60004-5910
Ms. Maria Papanastassiou
Email: mpapanastassiou@ahml.info
847-506-2622

Township High School District 214

2121 South Goebbert Road
Arlington Heights, IL 60005-4297
Ms. Marilyn Tantillo
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847-718-7729

ELGIN

+15. YWCA of Elgin

220 East Chicago Street
Elgin, IL 60120-6503
www.ywcaelgin.org
Ms. Julia A. McClendon
Email: jmccclendon@ywcaelgin.org
847-742-7930

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847-429-5984

YWCA Elgin

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Elgin, IL 60120-6503
Ms. Kristine Young
Email: kyoung@ywcaelgin.org
847-742-7930

+ Denotes program offering English as a Second Language.

(Family cont.)

+16. YWCA of Elgin

220 East Chicago Street
Elgin, IL 60120-6503

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Gail Borden Public Library District

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847-429-5984

YWCA Elgin

220 East Chicago Street

Elgin, IL 60120-6503

Ms. Kristine Young

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DOWNSTATE ILLINOIS

CHESTER

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1 Taylor Street

Room 105

Chester, IL 62233-1970

www.roe45.net

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618-826-3711

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650 Opdyke Street

Chester, IL 62233

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Email: taraknop@yahoo.com

618-826-2354

DECATUR

18. Baby TALK

500 East Lakeshore Drive

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Decatur Public Library

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309-734-3908, ext. 1005

GODFREY

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Hayner Public Library District

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Alton, IL 62002-6137

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Alton Community Unit School District #11

1854 East Broadway

Alton, IL 62002-2126

+ Denotes program offering English as a Second Language.

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+ Denotes program offering English as a Second Language.

– Workplace Skills Enhancement Funded Projects –

CHICAGO

1. Erie Neighborhood House
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773-542-7617

LBP Manufacturing, LLC
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SUBURBAN CHICAGO

ADDISON

2. JD Norman Industries
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NORTHLAKE

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200 West North Avenue
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OAK FOREST

South Suburban College
Business and Career Institute
Oak Forest Center
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Oak Forest, IL 60452-4601
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4. Carl Buddig and Company
50 West Taft Drive
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Ms. Joy Anthonson
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708-210-3863

5. Skyline Furniture Manufacturing, Inc.
401 North Williams Street
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Mr. Andy Doggett
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708-877-9500

6. Sterling Lumber Company
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708-388-2223, ext. 2402

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Regional Office of Education	Monmouth	ADULT VOLUNTEER	19
	Galesburg	FAMILY	23
	Monmouth	FAMILY	24
Richland Community College	Decatur	ADULT VOLUNTEER	18
Safer Foundation/PACE Institute	Chicago	ADULT VOLUNTEER	15
Sauk Valley Community College	Dixon	ADULT VOLUNTEER	18
Scholle IPN Packaging, Inc.	Northlake	WORKPLACE	25
School and Tutors on Wheels	LaGrange	ADULT VOLUNTEER	16
Skyline Furniture Manufacturing, Inc.	Thornton	WORKPLACE	25
South Suburban College	South Holland	ADULT VOLUNTEER	17
South Suburban College	Oak Forest	WORKPLACE	25
South-East Asia Center	Chicago	ADULT VOLUNTEER	15
Southwestern Illinois College	Belleville	ADULT VOLUNTEER	18
Spoon River College	Canton	ADULT VOLUNTEER	18
St. Joseph Services, Incorporated	Chicago	ADULT VOLUNTEER	15
Sterling Lumber Company	Phoenix	WORKPLACE	25
The Learning Center/House of Connections	Chicago	ADULT VOLUNTEER	15
The Literacy Council	Rockford	ADULT VOLUNTEER	19
Township High School District 214	Arlington Heights	ADULT VOLUNTEER	16
	Arlington Heights	FAMILY	22
Triton College	River Grove	ADULT VOLUNTEER	17
United For Better Living, Incorporated	Chicago	ADULT VOLUNTEER	15
Universidad Popular	Chicago	ADULT VOLUNTEER	15
	Chicago	FAMILY	22
	Chicago	FAMILY	22
Vietnamese Association of Illinois	Chicago	ADULT VOLUNTEER	15
Waukegan Public Library	Waukegan	ADULT VOLUNTEER	17
World Relief Refugee Services, DuPage	Wheaton	ADULT VOLUNTEER	17
YWCA of Elgin	Elgin	FAMILY	22
	Elgin	FAMILY	23
YWCA Pekin	Pekin	ADULT VOLUNTEER	19

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For more information:

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Springfield, IL 62701-1703
217-785-6921
800-665-5576, ext. 3

WWW.CYBERDRIVEILLINOIS.COM

To refer students and volunteers
to literacy programs:

**Illinois Adult Learning Hotline
800-321-9511**

www.thecenterweb.org/alrc/hotline.html