

WINTER 2012

Illinois State Library
TBBS
300 S. Second St.
Springfield, IL 62701-1796



Jesse White
Secretary of State
& State Librarian

You are invited

Illinois Secretary of State Jesse White and the Illinois State Library Talking Book and Braille Service invites you to attend its grand reopening and 80th anniversary celebration on March 2, 2012, from 2 p.m. to 4 p.m. The reception will be held at the Illinois State Library Gwendolyn Brooks Building, 300 S. Second St. in Springfield. Please RSVP to Pat Salamon at 800-665-5576, opt. 5, by February 24, 2012.

New Year's resolutions

Did you make a New Year's Resolution to lose weight, exercise, quit smoking or drinking, get out of debt, save money or get organized? Maybe your goal is to travel, learn something new or reduce stress. It's not too late to get back on track with any resolutions you made. On the following page are several books that might help, or you can contact your Talking Book Center for more suggestions.

TBBS NewsLink is available in braille and large print, on cassette or via e-mail by contacting the State Library, or on the TBBS Web site at www.ilbph.org (click TBBS NewsLink).



In this issue:

You are invited

New Year's resolutions

Returned digital book problems

Voicemail messages

The announcement of products and services in this newsletter should not be considered an endorsement or recommendation by the Illinois State Library Talking Book and Braille Service. Products and services are listed free of charge for the benefit of our readers. TBBS cannot be responsible for the reliability of products or services mentioned.

Keep Your Resolutions with these Helpful Titles

- ***Chicken Soup for the Soul: My Resolution; 101 Stories — Great Ideas for Your Mind, Body, and Wallet*** — by Jack Canfield and others — DB 72499.
- ***Live Your Best Life: A Treasury of Wisdom, Wit, Advice, Interviews, and Inspiration*** — from *O, the Oprah Magazine* — DB 61289, BR 16429.
- ***Go Green, Live Rich: 50 Simple Ways to Save the Earth and Get Rich Trying*** — by David Bach — DB 66850.
- ***The Mayo Clinic Diet*** — DB 70656, BR 18791.
- ***Think Smart: A Neuroscientist's Prescription for Improving Your Brain's Performance*** — by Richard Restak — DB 71495.
- ***Frommer's 500 Places to See Before They Disappear*** — by Holly Hughes with Larry West — DB 69213.
- ***Living Well: 21 Days to Transform Your Life, Supercharge Your Health, and Feel Spectacular*** — by Montel Williams — DB 66579.
- ***100 Questions & Answers about How to Quit Smoking*** — by Charles Herrick, Charlotte Herrick and Marianne Mitchell — DB 69566.
- ***Controlling Your Drinking: Tools to Make Moderation Work for You*** — by William R. Miller and Ricardo F. Muñoz — DB 60169.
- ***The Total Money Makeover: A Proven Plan for Financial Fitness*** — by Dave Ramsey — DB 59965.
- ***Storage Solutions*** — by Taunton Press — DB 60420.
- ***The Mindfulness Solution: Everyday Practices for Everyday Problems*** — by Ronald D. Siegel — DB 71957.
- ***Turn Your Passion Into Profit: A Step-By-Step Guide for Turning ANY Hobby, Talent, or New Product Idea Into a Money-Making Venture!*** — by Walt F.J. Goodridge — DB 61951.

Returned digital book problems

Many empty and mismatched cartridges and containers are returned to the Illinois Network of Talking Book and Braille libraries every day. We make every effort to recover these books since digital books cost nearly \$9 to produce.

Here are some simple steps you can take to help us make sure books are returned correctly:

1. When you finish a book, place it back in its container before opening the next one and make sure the latches on the case are firmly locked.
2. Do not take the mailing card out of the container until you are ready to send the book back. It's very easy to mix up mailing cards from different libraries.
3. Do not try to send two cartridges back in one container. It might pop open in the mail and both books will be lost.
4. Call your library if you find an extra cartridge and staff will send a container for its return. Also, let your library know if you have mixed up books and containers.

Voicemail messages

Sometimes calls to TBBS or your Talking Book Center will go to voicemail because the staff member at the front desk is busy helping another patron or because it's after business hours. Here are some pointers for leaving voicemail messages that will enable us to return your call quickly and more efficiently.

- Please start your message with your full name and telephone number, including area code, or the name and number of the patron you are calling for. Spelling your last name is especially helpful. You can provide your city if you have a common name, but we do not need your street address to locate your records. Let us know if your message is meant for a specific staff member or if anyone can return your call.
- If you are calling with requests, just provide the NLS number for each book you want and we will add them to your list. If all you have is an author and exact title, we can use that too. Because of the high volume of calls we receive, patrons generally are not called back to confirm requests unless clarification is needed. If you have a question, please leave a brief but detailed explanation so we will be prepared to serve you when we return your call.
- Our voicemail system has the ability to replay messages, so there is no need to repeat your requests within a message. Please be sure to speak clearly and at a steady pace.

We appreciate your help as we continue serving an ever-increasing patron base!

**TBBS Snapshot:
Top 10 Requested Subjects**

1. Mystery & detective
2. Romance
3. Westerns
4. Adventure fiction
5. Biography
6. Fiction bestsellers
7. Mystery/suspense
8. Classics fiction
9. Historical fiction
10. Mystery & detective bestsellers

Toll-Free Numbers

Illinois State Library
Talking Book and Braille Service
800-665-5576, opt. 5

Chicago Public Library
Talking Book Center
800-757-4654

Mid-Illinois Talking Book Center
800-426-0709

Voices of Vision Talking Book Center
800-227-0625

In conjunction with the Illinois State Library and local Talking Book Centers, TBBS provides a full range of library services specializing in braille and Talking Books. The goal of TBBS is to enrich the quality of life for all residents of Illinois who are eligible for the program. To submit an idea or article for TBBS NewsLink, please call 800-665-5576, opt. 5, or e-mail dhurley@ilsos.net.

ILLINOIS STATE LIBRARY TALKING BOOK AND BRAILLE SERVICE



JESSE WHITE • ILLINOIS SECRETARY OF STATE

300 S. Second St.
Springfield, IL 62701-1796

Free matter for the Blind.