

For Immediate Release:

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REMINDER

Jesse White Reminds Public of Closure of Driver Services Facilities from Nov. 17 until Dec. 7, 2020, Due to Worsening COVID-19 Pandemic

Driver's licenses and ID card expirations will be extended until June 1, 2021

White is expanding online renewal options to reduce facility visits for in-person services

CDL facilities remain open for truck drivers

Illinois Secretary of State Jesse White is reminding the public that Driver Services facilities statewide will be closed for in-person transactions effective Tuesday, Nov. 17, and will reopen on Monday, Dec. 7, 2020, due to the worsening COVID-19 pandemic. White is encouraging the public to take advantage of online services.

In an effort to reduce facility visits for in-person service, White has expanded online renewals for driver's licenses and ID cards. Not everyone qualifies, particularly those who are required to pass a written or road test. For qualifying drivers, if the driver's license or ID card expired between Feb. 1, 2020 and Jan. 31, 2021, then the individual will receive a letter with a unique PIN needed to renew online. This letter will be sent in December 2020 or January 2021. If the driver's license or ID card expires after Feb. 1, 2021, the individual will receive the PIN letter approximately 90 days before the expiration date. For more information on determining whether an individual qualifies for online renewal, visit www.cyberdriveillinois.com and click on "Read more on how to renew your driver's license or ID card online" near the top of the main page.

In addition, White announced that expiration dates for driver's licenses and ID cards will be extended until June 1, 2021. This June 1, 2021 extension also includes those who have February, March, April and May 2021 expiration dates. As a result, expired driver's licenses and ID cards will remain valid until June 1, 2021. CDL (Commercial Driver License) holders and commercial learner's permit holders are excluded from this extension due to federal requirements.

"After careful consideration, we have decided to close all Driver Services facilities until December 7, 2020, due to the worsening COVID-19 pandemic," said White. "The health and safety of employees and the public remains paramount, and face-to-face transactions potentially increase the further spread of the virus. We have extended expiration dates to assist people during this difficult time. I am also encouraging customers to consider using online services that are available for many office transactions."

As White noted, many transactions with the Secretary of State's office may be conducted online at www.cyberdriveillinois.com, some of which include:

- Renewing a license plate sticker;
- Renewing a valid driver's license for qualifying drivers;
- Renewing a valid ID card for those age 22-64 (seniors 65 and older have free, non-expiring IDs);

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- Obtaining a driver record abstract;
- Filing Business Services documents, such as incorporations and annual reports; and
- Customers with issues involving administrative hearings may contact adminhearings@ilsos.gov.

White noted that 18 CDL (Commercial Driver License) facilities will remain open for CDL written and road exams. These CDL facilities include:

Bradley, 1111 Blatt St.; **Charleston**, 1010 E. St.; **Danville/Tilton**, #5 Southgate; **DeKalb**, 1360 Oakwood St.; **Elk Grove Village**, 650 Roppolo Dr.; **Marion**, 1905 Rendleman St.; **Mascoutah**, 9221 Beller Dr.; **Moline/Silvis**, 2001 Fifth St., Ste. #10; **Olney**, 1302 S. West St.; **Peoria**, 3311 N. Sterling Ave., #12; **Princeton**, 225 Backbone Rd. East; **Quincy**, 2512 Locust St.; **Rantoul**, 421 S. Murray Rd.; **Rockford**, 4734 Baxter Rd.; **Salem**, 1375 W. Whittaker St.; **South Holland**, 41 W. 162nd St.; **Springfield**, 2701 S. Dirksen Pkwy.; and **West Chicago**, 1280 Powis Rd.

“Commercial truck drivers provide essential services by ensuring goods can be transported safely and efficiently throughout the state and country during this pandemic,” White said.

CDL driving tests are by appointment only by calling 217-785-3013.

Lastly, White announced that seven facilities will be offering drive-through services for license plate sticker transactions ONLY. These facilities were selected due to the configuration of the buildings that allowed for drive-through transactions. The seven drive-through facilities are: **Chicago North**, 5401 N. Elston Ave.; **Chicago West**, 5301 W. Lexington St.; **Rockford-Central**, 3720 E. State St.; **Macomb**, 466 Deer Rd.; **Springfield**, Dirksen 2701 S. Dirksen Parkway; **Danville/Tilton**, #5 Southgate; and **Chicago South** (opens Nov. 19), 9901 S. Dr. Martin Luther King Jr. Dr.

“During the COVID-19 pandemic, we have been the only government agency open statewide offering in-person transactions,” said White. “We have remained committed to serving the public. Protecting the health and safety of our residents is my top priority, and this is the guiding principle of our decision-making.”

All other Secretary of State departments are open to serve the public. Check www.cyberdriveillinois.com for more information.

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