

For Immediate Release:

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Jesse White Announces Temporary Facility in Melrose Park Civic Center Complex Opening Monday, Oct. 5

Services will be for REAL ID applicants and for seniors age 65 and older, as well as vehicle transactions including license plate stickers and disability placards

Illinois Secretary of State Jesse White announced his office is opening a temporary Driver Services facility beginning Monday, Oct. 5 at the Melrose Park Civic Center Complex, 1000 N. 25th Ave. Office services will be for REAL ID applicants and for seniors age 65 and older, as well as vehicle transactions — such as license plate stickers and disability placards. Hours of operation will be Monday through Friday, 8 a.m. to 4:30 p.m. until at least January 1, 2021.

“This is a creative solution to help my office serve more people in a safe manner during the ongoing pandemic,” said White. “The temporary facility will help alleviate customer volume at nearby facilities while providing important services for seniors, as well as REAL ID applicants, license plate stickers and disability placards. I commend and thank Melrose Park Mayor Ronald Serpico for his willingness to work with my office to open this temporary facility at the Civic Center Complex.”

The temporary facility at the Melrose Park Civic Center Complex has a large parking lot and plenty of space inside for social distancing and to provide services to REAL ID applicants and seniors.

As a reminder, White has extended expiration dates to Feb. 1, 2021, for driver’s licenses/ID cards, so customers do not need to rush into Driver Services facilities. Extended expirations for vehicle stickers are in effect until Nov. 1, 2020. In addition, White is reminding drivers age 75 and older with valid driver’s licenses that their driver’s license expiration date has been extended by one year; the new expiration date is their birthday in 2021.

For those customers who must visit a facility, face masks are required. In addition, customers are asked to be patient due to heavy volume and to be prepared to wait outside in various types of weather. This is due to social distancing, which limits the number of people inside a facility at one time.

White continues to urge the public to consider using online services when possible. Customers may go to www.cyberdriveillinois.com to take advantage of online services — such as renewing license plate stickers, obtaining a duplicate driver’s license or ID card, obtaining a driving record abstract or renewing a standard driver’s license through the Safe Driver renewal program — from the comfort of their own home. People who conduct online transactions will avoid waiting in line at a facility.

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