

Abraham Lincoln Presidential Library and Museum



Alan Lowe
Executive Director

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The Abraham Lincoln Presidential Library and Museum (ALPLM) is dedicated to preserving and sharing the legacy of the 16th president. It collects Lincoln documents and artifacts, helps scholars study his life, offers educational programming, and operates a world-class museum that tells Lincoln’s story to hundreds of thousands of people each year. The ALPLM also serves as the state historical library with a collection of more than 12 million items from the earliest days of Illinois to the present.

The \$115 million complex in downtown Springfield opened in two stages — the library in 2004 and the museum in 2005. At the time, the ALPLM was a division of the Illinois Historic Preservation Agency. In 2017, it was established as an independent state agency.

The museum uses both traditional displays and modern technology to engage visitors of all ages. They can view an ever-changing array of artifacts and documents from Lincoln’s life, such as a handwritten copy of the Gettysburg Address, a page from Lincoln’s boyhood notebook or the portfolio in which he carried documents during his presidency. More than 4 million people have visited the ALPLM and experienced recreations of key moments in Lincoln’s life, heard the cacophony of voices for and against the Emancipation Proclamation, and enjoyed a show that illustrates Lincoln’s life with stunning special effects.

The library’s roots go back to 1889, when the Illinois State Historical Library was established. Over the decades, its collection has grown to more than 205,000 books, 98,000 reels of microfilmed newspapers, 6,000 maps and posters, 475,000 audiovisual items and 11 million manuscript pages. The unparalleled Lincoln section of the collection amounts to more than 52,000 items.

The Education Department offers outreach to schools and co-sponsors the Illinois History Day competition when nearly 10,000 students participate in local, regional and state history fairs. The Oral History Program records the memories of Illinois from all walks of life, from politicians to veterans to student-athletes. The Papers of Abraham Lincoln is a documentary editing project dedicated to publishing online every known Lincoln document, complete with detailed notes.

For additional information, visit www.PresidentLincoln.Illinois.gov.

Administrative Personnel

Alan Lowe.....	<i>Executive Director</i>
Nadine O’Leary.....	<i>Chief of Staff</i>
Melissa Coultas.....	<i>Human Resources Director</i>
Phil Funkenbusch.....	<i>Theater Director</i>
Ed Harmeyer.....	<i>Chief Fiscal Officer</i>
Lisa Horsley.....	<i>Library Services Director</i>
David Kelm.....	<i>General Counsel</i>
Patty Knepler.....	<i>Guest Experience Director</i>
Lawrence Patterson.....	<i>Facilities Services Director</i>
Kayla Sorensen.....	<i>Legislative Liaison</i>
Samuel Wheeler.....	<i>State Historian</i>
Christopher Wills.....	<i>Communications Director</i>

Department on Aging



Paula Basta
Director

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Senior HelpLine800-252-8966
24-hour Adult Protective Services Hotline....866-800-1409

The Department on Aging administers a comprehensive service-delivery system to serve and advocate for older Illinoisans and their caregivers by administering quality and culturally appropriate programs that promote partnerships and encourage independence, dignity and quality of life.

The department's administrative goals are to implement innovative and evidence-based programs to support older adults' ability to remain in the community and avoid premature institutionalization; to maximize federal, state, local and private resources to increase healthy aging options and social programs for older adults; and to promote responsive management, accountability and advanced technologies to meet the needs of the most vulnerable, while creating efficiencies in statewide systems.

The department serves a rapidly growing population who demands more services and choices. Illinois' residents 60 years of age and older represent 20 percent of the population. By 2030, it is estimated that the 60-years-and-older population will increase to 3.6 million and represent 24 percent of Illinois' population.

In accordance with federal Older Americans Act regulations, the department has divided Illinois into 13 Planning and Service Areas (PSAs). Each PSA is managed and served by an Area Agency on Aging. Area agencies have the primary task of planning and coordinating services and programs for older people in their respective areas. The area agencies receive funding from the department and then contract with local agencies, which provide services to older people who live in the same community.

The major programs and services of the department include the Community Care Program; Adult Protective Services; Long-Term Care Ombudsman Program and Home Care Ombudsman Program; Benefit Eligibility, Assistance and Monitoring; and the Older Americans Act.

Older Americans Services

More than 492,000 Illinois residents ages 60 and older, or 18 percent of the 2.7 million older adults in Illinois, receive social services through the Older Americans Act. These services, which enable senior citizens to continue living in their own homes, include home-delivered meals, transportation, recreation, legal services, counseling, residential repair and renovation, health screenings, housing assistance, education, information and assistance, outreach, in-home care and other services offered through senior centers and other local service providers. The congregate meal program served more than 78,700 older adults annually in fiscal year 2017. An additional 33,500 older adults receive home-delivered meals. The average congregate meal participant is 77, whereas the average home-delivered meal participant is 82. About 60 percent of participants in both groups live alone.

In addition to older adults, the department has extended protective services to persons with disabilities ages 18-59 living in a domestic setting. Adult Protective Services (formerly

the Elder Abuse and Neglect Program) is locally coordinated through 45 provider agencies designated by the regional Area Agency on Aging and the Department on Aging. Case-workers conduct investigations in resolving abuse, work with victims to prevent further abuse, and arrange for services such as in-home care, counseling, medical assistance, housing, legal intervention or law enforcement assistance. In fiscal year 2018, there were 17,085 reports of abuse received by the program, which include 2,973 reports involving adults with a disability between ages 18-59.

The Long-Term Care Ombudsman Program protects the rights of older adults who live in long-term care facilities, including nursing homes and assisted living facilities. Responsibilities include investigating and resolving complaints made by or on behalf of residents; providing information about long-term care facility placement; and monitoring legislation, regulations and policies relating to long-term care facilities.

The Senior Employment Specialist Program helps eligible persons ages 55 and older maintain economic independence by providing training and assisting with job placement in part-time, community-service jobs. The federally funded program provides salary subsidies to local employers that provide part-time work for senior citizens.

Community Care Program

The Community Care Program is designed to meet the needs of Illinois residents ages 60 and older who can no longer perform basic activities of daily living but wish to continue living in their own homes with assistance. Services include comprehensive care coordination, adult day care, in-home service, emergency home response services and automated medication dispenser service. A care coordination unit (a local senior center, social service agency or health department) determines an individual's eligibility, designs a care plan and makes arrangements for services with contractual provider agencies. Care coordinators pre-screen individuals who plan to enter a long-term care facility, and they may recommend that the individual continue to live at home and receive Community Care Program services.

The number of persons receiving Community Care Program services continues to steadily increase (from a caseload of 3,600 in 1980 to more than 114,500 in fiscal year 2018). By comparison in 2007, the Community Care Program served 45,746 participants. This is a 150 percent increase of growth over a decade. The program is supported in large part using federal dollars supported by a federal Medicaid waiver.

Benefit Eligibility, Assistance & Monitoring (BEAM)

BEAM not only serves to verify benefits, eligibility and assistance, and monitor various senior services (including client data for the Community Care Program and Managed Care Organizations) but also manages billing rejection and federal match information for Medicaid reimbursement.

Senior Health Insurance Program (SHIP)

SHIP provides one-on-one counseling to older adults and persons with disabilities to help them navigate Medicare and make informed decisions about insurance options and long-term care issues. More information about the free statewide health insurance counseling service is available by calling 800-252-8966 or emailing Aging.SHIP@illinois.gov.

Senior HelpLine

The Senior HelpLine at 800-252-8966 (888-206-1327, TTY) provides information and assistance on programs and services, and directs senior citizens and caregivers to local services. Professional staff assesses needs, sends materials and provides written referrals for a range of services, including care management, the Long-Term Care Ombudsman Program,

legal services, transportation, employment and nutrition services. HelpLine staff also provides elder abuse intake, accepts appeals and service queries from Community Care Program clients, and provides navigational assistance with the Benefit Access Program, which allows free rides on mass transit and reduced-fee license plate registration to eligible older adults and persons with disabilities. The Senior HelpLine received approximately 219,100 calls in fiscal year 2018, with the majority of these calls relating to the Benefit Access Program and Adult Protective Services.

Advisory Committees for Senior Services

The Older Adult Services Act of 2004 supports older adults who wish to stay in their homes. The act transformed all aspects of service, including housing, health, financial and supportive services. A provision of the act created a 32-member Older Adult Services Advisory Committee that makes recommendations on system-restructuring initiatives and monitors, develops and provides guidance on reports and demonstration grants.

Illinois Council on Aging

The Illinois Council on Aging is a 31-member advisory body that reviews and reports on the department’s distribution of public funds as well as evaluates and reports on state programs and services for older citizens. The council’s responsibilities include reviewing department reports to the Governor and the General Assembly; preparing for the Governor, General Assembly and director an annual report on all department programs, services and facilities; reviewing and addressing the department’s comprehensive state plan; reviewing disbursements of public funds by the department to private agencies; and consulting with the director on department operations.

Administrative Personnel

Paula Basta	<i>Director</i>
Lora McCurdy	<i>Deputy Director</i>
Rhonda Armstead.....	<i>General Counsel</i>
Amy Brennan.....	<i>Legislative Liaison</i>
Cheryl Barrett.....	<i>Human Resources Administrator/EEO Officer</i>
Michael Dropka.....	<i>Communications Director</i>
Russ Kemple.....	<i>Chief Information Officer IDoA/DOiT</i>
Anna O’Connell.....	<i>Chief Financial Officer</i>
Kelly Richards	<i>Manager, State Long Term Care Ombudsman</i>
Mike Cullen.....	<i>Senior Policy Advisor</i>

Department of Agriculture



John M. Sullivan
Director

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The Department of Agriculture regulates and promotes the state's agricultural industry while providing a wide range of consumer services. The department also ensures that quality agricultural products and services are labeled accurately and sold fairly. The department sponsors numerous promotional events; generates marketing information for agribusinesses; inspects meat and poultry; checks scales, gasoline pumps and greenhouses; regulates the use of pesticides; manages livestock waste; implements soil and water conservation programs; and regulates the grain, feed, seed and fertilizer industries.

Agricultural Products Inspection

Feed and fertilizer samples collected by inspectors are analyzed to confirm product label guarantees. Seed samples are submitted to the seed laboratory to verify purity and germination label guarantees. Samples that fail to pass are declared illegal, and stop-sale orders are initiated. Wheat and corn samples are tested upon harvest for the presence of mycotoxins, a mold that can be potentially harmful to animals and humans. Feed mills are inspected to ensure compliance with good manufacturing practices, particularly with the inclusion of medications.

Environmental Programs

The Bureau of Environmental Programs not only inspects and certifies plant nurseries to control pests and diseases but also inspects and certifies plants and plant products for domestic and international export. It also registers pesticides; enforces proper storage, containment and disposal; tests, certifies and licenses pesticide applicators; and investigates alleged cases of pesticide misuse.

The bureau operates a statewide agricultural pesticide container recycling program and conducts unwanted pesticide collection and disposal activities to protect water quality. A pesticide laboratory analyzes groundwater, soil and plant samples, and it ensures the accurate marketing and labeling of pesticides.

The bureau also administers the state's Livestock Management Facilities Act, which regulates the siting, construction and operational requirements of livestock production facilities in Illinois.

Fairs & Horse Racing

The Illinois State Fair was founded in 1853. The state fairgrounds in Springfield encompasses 366 acres with more than 100 permanent buildings. In 1986, the state purchased the Du Quoin State Fair, located on 1,500 acres in Perry County. The Illinois and Du Quoin State fairs showcase Illinois agriculture and offer a variety of activities and entertainment for people of all ages. In Illinois, county fairs are a historical tradition dating back to the 1840s. Today, there are 103 county fairs and expositions.

The department also administers the Illinois Standardbred, Quarter Horse, and Thoroughbred Breeders Funds, which encourage the breeding and racing of quality horses in the state.

Food Safety & Animal Protection

The Division of Food Safety and Animal Protection administers programs for the control or eradication of livestock and poultry diseases, and the humane care and treatment of all animals. The department also licenses and inspects businesses that sell, produce or serve pet and companion animals, including pet shops and dealers, kennel and cattery operators, and animal control facilities and shelters. The division licenses and inspects all establishments in which poultry or animals are slaughtered or processed for intrastate sale.

Land & Water Resources

The Bureau of Land and Water Resources works with other state agencies to limit the irreversible conversion of rich Illinois farmland and provides technical assistance to local governments in developing programs for farmland protection. The department reviews coal mining permit applications for reclamation techniques to ensure that mined agricultural land is returned to its original productivity. It also administers the state's Soil Erosion and Sediment Control Program and assists the 97 Illinois soil and water conservation districts.

The Watershed Park at the Illinois State Fairgrounds, the Henry White Experimental Farm near Belleville and the Zell Experimental Farm near Effingham help educate the public about the conservation of natural resources. The department also inspects honeybee colonies and provides advice to beekeepers on general honeybee management practices to beekeepers.

Marketing, Promotions & Grants

The Bureau of Marketing, Promotion and Grants opens markets for Illinois agricultural commodities, along with food and agribusiness companies through organized trade shows, buyers' missions, consumer shows and promotional events. The bureau, which employs representatives in Hong Kong and Mexico, provides export services to assist Illinois companies in entering and expanding international markets for food and agricultural products. It also administers several grants to help expand markets for food and agribusinesses, as well as the Centennial, Sesquicentennial and Bicentennial Farm programs to recognize family farms statewide.

Market service programs include the federal-state Livestock Market News Service and the Grain Market News Service, which supply current market information to buyers and sellers. The Illinois Field Office of the National Agricultural Statistics Service, operated in conjunction with the U.S. Department of Agriculture, provides information on crop production, livestock numbers, prices and related agricultural data.



The Bureau of Land and Water Resources distributes funds to Illinois' 97 soil and water conservation districts for programs aimed at reducing soil loss and protecting water quality. The Illinois Department of Agriculture also operates the Henry White Farm, located in St. Clair County, which serves as an outdoor laboratory for research into sustainable agriculture, a system of farming that emphasizes profitability and natural resource protection.

Medicinal Plants

The Bureau of Medicinal Plants was created in 2014 following enactment of the Compassionate Use of Medical Cannabis Pilot Program Act. The bureau regulates and inspects the 21 Cultivation Centers in Illinois that grow, harvest and process the medicine into various forms including dry flower, edibles and concentrates. It also monitors the plants from seed to sale to ensure compliance with the law and safety for the patients. The bureau is also responsible for the licensure and registration of industrial hemp production. This includes reviewing applications and the testing of hemp to ensure compliance with state and federal requirements.

Warehouses

The Bureau of Warehouses regulates more than 250 grain dealers and warehouses with nearly 1,100 locations. Compliance with the Illinois Grain Code and the financial integrity of an entity is ascertained through in-depth review of financial statements and records of licensees. Through the 1923 Agriculture Cooperative Act, the bureau registers nearly 140 cooperatives statewide.

Weights & Measures

The Bureau of Weights and Measures is responsible for ensuring equality in the marketplace through inspection of commercial weighing and measuring devices, net contents of packaged goods, quality of motor fuels and oils, grain moisture testers, licensing of service providers, and administration of the city sealer program. Retail motor fuel dispensers are inspected annually for the accuracy of posted octane and ethanol labels. Nearly 145,000 commercial weights and measures devices are tested for the National Institute of Standards and Technology specifications.

Administrative Personnel

John M. Sullivan	<i>Director</i>
Warren Goetsch	<i>Deputy Director, Acting Manager, Division of Natural Resources</i>
Jeremy Flynn	<i>Chief of Staff</i>
Tyler White	<i>Chief Fiscal Officer</i>
John Teefey	<i>General Counsel</i>
Krista Lisser	<i>Manager, Division of Administrative Services</i>
Chris Oliver	<i>Chief, Bureau of Computer Services</i>
Erin Cleary	<i>Chief, Bureau of Marketing, Promotions & Grants</i>
Kevin Gordon	<i>Chief, Bureau of the Illinois State Fair</i>
Josh Gross	<i>Chief, Bureau of the Du Quoin State Fair</i>
Tim Norman	<i>Chief, Bureau of County Fairs & Horse Racing</i>
Chuck Cawley	<i>Chief, Division of Agriculture Industry Regulation</i>
Jeff Squibb	<i>Chief, Bureau of Agriculture Products Inspection</i>
Joe Small	<i>Chief, Bureau of Warehouses</i>
Doug Rathbun	<i>Chief, Bureau of Weights & Measures</i>
Dr. Mark Ernst	<i>Acting Manager, Division of Food Safety & Animal Protection</i>
Dr. Kris Mazurczak	<i>Chief, Bureau of Meat & Poultry Inspection</i>
Doug Owens	<i>Chief, Bureau of Environmental Programs</i>
Brian Rennecker	<i>Acting Chief, Bureau of Land & Water Resources</i>
Jeff Cox	<i>Chief, Bureau of Medicinal Plants</i>

Department of Central Management Services



Janel L. Forde
Acting Director

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Central Management Services (CMS) is the operational engine behind the scenes that enables the state's more than 80 agencies, boards and commissions to deliver efficient, reliable services to Illinois citizens. The agency's mission is to support the state by delivering innovative, responsive and effective services that provide the best value for Illinois state government and the people it serves. Among the agency's services are human resources facilitation; benefits programs for employees, retirees and local governments; property and facilities management; diversity initiatives for public contracting and state employment; joint purchasing support; vehicle fleet oversight and support; surplus property programs; print and electronic communications services; and administrative hearings coordination.

Administrative Hearings

The Bureau of Administrative Hearings provides centralized coordination and support for administrative hearings functions across the state through best practices, judicial education services and oversight of administrative hearing processes. Implementing Executive Order 17-04, the bureau facilitates professional development for the state's adjudicators, coordinates information technology solutions for statewide hearings units, promotes uniform hearings rules, coordinates interagency work-share initiatives, and seeks to improve administrative justice in our state. The bureau also conducts high quality, independent administrative hearings for agencies that do not employ their own administrative law judges, providing an impartial forum where Illinoisans receive fair and prompt resolutions of disputes.

Agency Services

The Bureau of Agency Services supports employee transportation needs for agencies under the jurisdiction of the Governor. The bureau oversees and coordinates the acquisition, repair, maintenance, fueling and management of state-owned vehicles, many of which provide critical services such as snow removal, law enforcement and emergency management services.

Additionally, the bureau handles mail and messenger services, surplus property and recycling initiatives. Through its Surplus Property Division, the bureau redistributes and disposes of surplus state property, and it administers the distribution of federal surplus property through the Law Enforcement Support Office (LESO) and Government Services Administration (GSA) programs. The bureau conducts online public auctions of surplus items and provides recycling services at CMS-managed facilities and electronics recycling services for equipment such as computers, monitors, printers and fax machines. The bureau also oversees a consolidated mail system for state agencies.

Benefits

The Bureau of Benefits administers employee and retiree benefit programs, including comprehensive health, dental, vision and life insurance coverage for state employees and retirees, and similar programs for community college retirees, school district retirees and local government employees and retirees. The bureau works with labor representatives, health care providers and insurance carriers to provide benefits to more than 440,000 members and their dependents, while working to keep plans affordable for participants and control costs for

the state. The Flexible Spending Accounts and Commuter Savings programs allow state employees to use pre-tax dollars to help pay for medical and dependent care expenses, in addition to commuter expenses.

The Deferred Compensation Division provides employees with an optional savings and retirement plan that allows them to invest in tax-deferred, professionally managed investment funds. The Risk Management Division administers all workers' compensation claims for state employees, maintaining case histories, conducting investigations, and conferring with appropriate authorities concerning settlements and awards. It also administers auto liability and insurance procurements for all property, casualty and liability expenses, and the state's Representation and Indemnification Program.

Business Enterprise Program

The Business Enterprise Program (BEP) and the Veterans' Small Business Program are dedicated to increasing contracting opportunities for businesses owned and operated by minorities, women, persons with disabilities and veterans. These programs allow state agencies and universities to purchase needed goods and services from diverse businesses, while promoting vendors' active competition for state business. State agencies are encouraged to purchase at least 20 percent of their goods and services from BEP-certified businesses and at least 3 percent from certified, veteran-owned businesses.

Personnel

The Bureau of Personnel is responsible for the development and administration of the state's merit employment system in accordance with the Personnel Code, Personnel Rules, Pay Plan, Position Classification Plan, current collective bargaining agreements and other applicable laws for the approximately 45,000 employees under the jurisdiction of the Governor. The bureau oversees the Upward Mobility Program, an initiative that compensates AFSCME-member employees for participating in continuing education. The bureau maintains personnel assessment centers throughout Illinois (Springfield, Chicago, Marion, Rockford and Champaign) allowing citizens to seek employment with the state. These offices conduct employee development training courses and professional growth and advancement opportunities for current state employees.

Property Management

The Bureau of Property Management oversees all state-owned and leased facilities for agencies, boards and commissions under the jurisdiction of the Governor, including services such as janitorial maintenance and building engineering. The bureau works to limit costs and minimize the state's environmental impact by using existing state-owned and leased space more efficiently, reducing the number of overall leases, implementing newer space and adhering to utilization standards.

Strategic Sourcing

To maximize the value of taxpayer dollars spent by state agencies, the Bureau of Strategic Sourcing provides a centralized, strategic sourcing framework that adds improved transparency, accountability and cost savings to the sourcing process. The bureau assists agencies in determining purchasing needs and drafting solicitation documents, such as requests for proposals or information and invitations for bids, to ensure uniformity and efficiency. The bureau oversees the State Use Program, which facilitates state contracts with organizations providing employment opportunities for people working in not-for-profit community rehabilitation facilities. The program encourages state agencies to purchase products and services produced and provided by persons with significant disabilities.

Communication & Information

The Office of Communication and Information provides a wide range of media and marketing services for state agencies, including pamphlets, signage and flyers to promote

programs, services and opportunities. As a resource for the news media, the office is a full-service operation. It maintains a directory of media contacts for state government entities and provides on-location and studio video production, satellite broadcasting, radio services, photography, graphic design, publication and web design services. The office also provides information services such as press summaries and press release support for agencies and elected officials.

Diversity & Inclusion

The mission of the Office of Diversity and Inclusion is to develop equity-based inclusion strategies that enrich the diversity of the state’s workforce and that open access to state employment. The office works to ensure that state government is fully representative of, and accessible to, its culturally diverse populations. The Office of Diversity and Inclusion works closely with state agencies, boards and commissions, advisory councils, legislators, advocacy organizations and the general public to identify opportunities for diversity enrichment. The overall goal is to coordinate procedures among state agencies to achieve a cohesive, strategic approach to diversity that is transparent, reliable and effective.

Labor Relations

The Office of Labor Relations negotiates more than 30 collective bargaining agreements with labor organizations representing state employees and home health care workers. The office administers these agreements, including oversight and coordination of grievances and arbitrations.

Operational Excellence

Using proven methods of continuous improvement, the Office of Operational Excellence works to improve state government services in Illinois through centralized training and support for employees from all agencies as they utilize its Rapid Results principles. The office’s mission is to reduce process waste, improve service value and instill a statewide culture of continuous improvement by empowering employees to deliver services more effectively and efficiently. Unlike traditional “top down” operational improvement initiatives, Rapid Results leverages the skills and knowledge of front-line state employees to identify opportunities for improvement and to implement effective solutions.

Administrative Personnel

Janel L. Forde.....	<i>Acting Director</i>
Anthony Pascente.....	<i>Chief of Staff</i>
Ayse Kalaycioglu.....	<i>Chief Operating Officer</i>
Mark Mahoney	<i>Chief Administrative Officer</i>
Karen Pape	<i>Acting Chief Financial Officer</i>
Jack Rakers.....	<i>Chief Internal Auditor</i>
Kathleen Abbott.....	<i>Acting General Counsel</i>
Wendy Butler.....	<i>Deputy Director, Governmental Affairs</i>
Katy Straub	<i>Deputy Director, Bureau of Administrative Hearings</i>
Peter Newman	<i>Acting Deputy Director, Bureau of Agency Services</i>
Teresa Flesch	<i>Deputy Director, Bureau of Benefits</i>
Elias Ngwayah	<i>Acting Deputy Director, Business Enterprise Program</i>
Teresa Smith.....	<i>Deputy Director, Bureau of Personnel</i>
Alyson Grady	<i>Acting Deputy Director, Bureau of Property Management</i>
Ron Wilson.....	<i>Deputy Director, Bureau of Strategic Sourcing</i>
Michael Deering	<i>Deputy Director, Office of Communication & Information</i>
Lisa Williams.....	<i>Deputy Director, Office of Diversity & Inclusion</i>
Colleen Alderman.....	<i>Acting Deputy Director, Office of Labor Relations</i>
John Baranzelli.....	<i>Deputy Director, Office of Operational Excellence</i>

Department of Children & Family Services



Marc D. Smith
Acting Director

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The Department of Children and Family Services (DCFS) was established in 1964 as the nation's first cabinet-level state child welfare agency. The department works not only to protect Illinois children reported to be abused and neglected but also to increase their families' ability to safely care for them. It provides for the well-being of children in foster care, provides permanent families for children who cannot safely return home, supports child-abuse prevention efforts, and licenses child welfare agencies and child care providers. DCFS also works to educate the public on Baby's Safe Sleep, Drowning Prevention and 'Kids-and-Card' safety, and the need to get involved by reporting suspected child abuse and neglect. Teamwork, collaboration, innovation, due diligence and two-way communication are stressed by the department.

DCFS consists of nearly 2,700 employees, excluding contractors, working in the following divisions: Operations, Clinical and Child Services, Permanency, Monitoring, Quality Enhancement, Office of the Guardian, Advocacy, Budget and Finance, Strategy and Performance Execution, Communications, and Child Protection. Other offices include Employee Services, Legislative Affairs, General Counsel and Affirmative Action.

DCFS' priority is to keep families together unless that is an impossibility as ruled by the judicial system. DCFS is one of the largest state child welfare agencies in the nation fully accredited by the Council on Accreditation for Children and Family Services.

Any private agency applying for a foster-care contract with the department must also be accredited. Efforts to improve services to children and families in Illinois include statewide implementation of a Best Practices model of service delivery and a Continuous Quality Improvement system for the department and private child welfare agencies, use of a Statewide Automated Child Welfare Information System to track the effectiveness of program services, and development of new services for older youth transitioning from DCFS care to independence.

Safety/Protective Services

Although every DCFS unit is involved in providing key services for children in state care, the Child Protection Unit is the first line of defense in protecting Illinois children. The unit oversees the State Central Register in Springfield, which maintains a 24-hour statewide hotline to report suspected child abuse or neglect at 800-25-ABUSE or 800-358-5117 (TTY). Call volume was 276,538 in fiscal year 2017. Hotline workers determine if information given by a caller meets the legal requirements to initiate an investigation. These and other requirements are listed in the state's Abused and Neglected Child Reporting Act.

Family Reunification & Substitute Care

After a determination has been made that a child is not safe at home, the child is placed in substitute care, which may include relative foster care, non-relative foster care, or an institution or group home if the child needs specific mental or emotional treatment services. While in substitute care, DCFS and/or private agencies attempt to help the child overcome obstacles presented as a result of abuse or neglect and adjust to a new environment. Foster parents receive services such as training, counseling, financial assistance and child care for foster children. All children placed in substitute care are assigned goals based on the best interests of an individual child. The department links families and children with community services that help alleviate issues that bring families to the attention of DCFS.

Adoption/Guardianship

If all attempts to return a child home are unsuccessful, adoption becomes the preferred alternative. Families that adopt children with special needs are eligible for monthly assistance through the department. DCFS works to keep children safe at home and while they are in other home or group settings. The department maintains and updates standards, and licenses day care and foster homes, day care centers, group homes and day care agencies statewide. These licensed homes and facilities provide services to children statewide.

Office of the Inspector General

The Office of the Inspector General (OIG) was created by the General Assembly in 1993 to reform and strengthen the child welfare system in Illinois. The Inspector General is appointed by and reports to the Governor and is confirmed by the Senate. OIG staff investigates misconduct; misfeasance; malfeasance; and violations of rules, procedures or laws by department employees, foster parents, service providers and DCFS contractors. The office has undertaken numerous investigations and initiated projects designed to uncover wrongdoing, improve practices and increase professionalism within the department. Allegations can be reported at 800-722-9124.

Administrative Personnel

Marc D. Smith.....	<i>Acting Director</i>
Debra Dyer-Webster.....	<i>Chief Deputy Director</i>
Meryl Paniak.....	<i>Acting Inspector General</i>
Shawn Eddings.....	<i>General Counsel</i>
Steven Minter.....	<i>Acting Chief of Staff</i>
Mary Nam.....	<i>Associate Director, Strategy & Performance Execution</i>
Michael C. Jones.....	<i>Senior Deputy Director, Clinical & Child Services</i>
Vacant.....	<i>Senior Deputy Director, Operations</i>
Jassen Strokosh.....	<i>Deputy Director of Communications</i>
Daniel Fitzgerald.....	<i>Deputy Director, Affirmative Action</i>
Ashley Deckert.....	<i>Deputy Director, Monitoring</i>
Derek Hobson.....	<i>Chief Accountability Officer</i>
Janet Wukas Ahern.....	<i>DCFS Guardian</i>
Royce Kirkpatrick.....	<i>Chief Fiscal Officer</i>
Tammy Grant.....	<i>Deputy Director, Employee Services</i>
George Vennikandam.....	<i>Deputy Director, Licensing</i>
Cynthia Richter-Jackson.....	<i>Deputy Director, Quality Enhancement</i>

Robert Blackwell*Chief, Office of Racial Equality Practice*
Nora Harms-Pavelski.....*Deputy Director, Child Protection*
Julie Barbosa*Administrator, Permanency*
James Daugherty*Chief Information Officer*

Department of Commerce & Economic Opportunity



Erin Guthrie
Acting Director

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The Illinois Department of Commerce and Economic Opportunity (DCEO) provides economic opportunities for businesses, entrepreneurs and residents to improve the quality of life for Illinoisans. The department is focused on improving transparency and accountability, enhancing customer service, increasing Illinois' competitiveness, advancing minority empowerment, modernizing Illinois' workforce and elevating the state's promotional efforts.

Business Development

The Office of Business Development provides free, confidential services to companies seeking to locate or expand in Illinois. Staff provides one-stop support including site selection assistance and site inquiry coordination with local, utility, transportation and workforce partners. Site selection assistance is done on a personalized basis and supported by the office's online property database. Illinois offers a highly competitive suite of incentives including tax credits based on job creation (EDGE), Enterprise Zone and High Impact Business (HIB) designations, workforce training reimbursement, and nontraditional business loans. The office coordinates assistance provided through other state offices, including those for roadway and municipal water/sewer improvement needs associated with specific project expansion. For additional information, visit www.ildceo.net/BDIncentives.

Community Development

The Office of Community Development supports economic development, community development and infrastructure improvements in Illinois communities with substantial low- to moderate-income populations. The office administers the federally funded Community Development Block Grant (CDBG) Program that assists low-income populations. In addition, federal aid is provided for disaster recovery and housing rehabilitation in these communities.

Employment & Training

The Illinois Office of Employment and Training leads the statewide workforce training system and oversees the work of 22 local Workforce Investment Areas, coordinating initiatives to bridge the skills gap. It provides comprehensive resources for employers and helps connect targeted populations such as dislocated workers, veterans, low-skill adults, immigrants and out-of-school youth to employment and training programs. The office works with partners throughout the state to ensure a coordinated cradle-to-career approach to education and workforce development.

The office also administers federally funded programs, including the Workforce Innovation and Opportunity Act (WIOA) that provides on-the-job training, customized classroom training and incumbent worker training to upgrade the skills of existing employees. Additional programs and services include Accelerated Training for Illinois Manufacturing (ATIM), disabilityworks® and Illinois workNet® Centers.

Entrepreneurship, Innovation & Technology

The Illinois Office of Entrepreneurship, Innovation and Technology supports entrepreneurs, innovators and small businesses in Illinois by providing concierge services, information and technical support. The First Stop Business Information Center offers a toll-free helpline and free online resources. Small Business Development Centers (SBDCs) offer free services that include business growth planning, financial analysis consulting and market research assistance. SBDC International Trade Centers provide resources for existing and new-to-export companies, foreign market information, documentation assistance, automated trade leads, and linkages with trade representatives. The Procurement Technical Assistance Centers (PTACs) assist companies interested in doing business with government agencies.

The office also administers several programs to support entrepreneurs and small businesses: Advantage Illinois encourages institutional lending to small businesses, the Small Business Job Creation Tax Credit incentivizes the creation of new jobs, and Illinois Angel Investment Credit Program offers tax credits to firms or individuals that invest in qualified new business ventures.

Illinois Film Office

The Illinois Film Office supports the growth and economic development of all aspects of the production of film, television and commercial advertising. Its primary focus is the recruitment of new businesses and creating jobs through the administration of the Film Production Services Tax Incentive Program. The office also markets and promotes the diversity of Illinois' highly skilled workforce, celebrated talent, iconic locations and a comprehensive supply chain of industry vendors.

Tourism

The Illinois Office of Tourism is responsible for marketing the state as a premier travel destination for domestic and international visitors. As a result, Illinois welcomes 114 million visitors each year who generate nearly \$40 billion in expenditures. Visitor expenditures generate over \$3 billion in state and local tax revenue and provide jobs for over 337,000 Illinoisans in the travel industry. The office provides grants to not for profits and units of government to market their areas and bring in new events, as well as assisting entities to enhance or develop new tourism attractions in the state. The office provides funding for 39 conventions and visitors bureaus throughout the state.

Trade & Investment

The Illinois Office of Trade and Investment (OTI) promotes Illinois export growth and attracts foreign direct investment for the state. OTI's team of senior international trade specialists and six regional foreign trade office representatives counsel and support Illinois businesses and institutions interested in entering new international markets or expanding in their current markets.

Financial assistance for export promotion is available to qualified Illinois small businesses through OTI's Illinois State Trade and Export Promotion (ISTEP) Program. The ISTEP Program, which is partially funded through a U.S. Small Business Administration grant, offers financial reimbursements directly to companies pursuing the program's five export promotion activities: OTI-led group trade missions, individual foreign market sales missions, product certifications, website localization and export education training.

Urban Assistance

The Illinois Office of Urban Assistance implements programs to address the economic needs of residents, businesses and stakeholders in Illinois' urban areas. The Urban Weatherization Initiative helps weatherize homes in disadvantaged communities and trains home energy technicians in the construction trade industry. The Employment Opportunities Grant Program targets individuals in historically underrepresented populations by preparing them for placement in the building trades.

Community Assistance

The Office of Community Assistance offers various services to help low-income individuals and families in Illinois maintain utility services, reduce energy costs and attain self-sufficiency.

The office administers three primary programs. The Low Income Home Energy Assistance Program (LIHEAP) provides utility assistance for eligible low-income households to pay for home energy services (primarily heat during winter months). The Illinois Home Weatherization Assistance Program (IHWAP) helps eligible low-income residents and households reduce heating and cooling costs by implementing energy conservation measures and upgrades, such as air sealing, insulation, and furnace repair or replacement, to make homes more energy efficient. The Community Services Block Grant (CSBG) Program assists eligible individuals and families with immediate life necessities, emergency services and other programs designed to increase self-sufficiency, such as housing assistance, education, transportation, food, clothing, health-related service, job preparedness, vocational skills training, nutrition programs and income management. Additionally, the office administers the Percentage of Income Payment Plan (PIPP), which is available for LIHEAP-eligible households who are customers of certain utilities.

Local assistance can be accessed through participating community or local action agencies within the network, including units of local government and not-for-profit organizations throughout Illinois.

Administrative Personnel

Erin Guthrie	<i>Acting Director</i>
Garret Carter	<i>Deputy General Counsel, Office of General Counsel</i>
Natalie Covello	<i>Chief Internal Auditor</i>
Kristi Dula.....	<i>Deputy Director, Office of Entrepreneurship, Innovation & Technology</i>
Peter Hawley	<i>Deputy Director, Illinois Film Office</i>
Justin Heather	<i>Deputy Director, Office of Business Development</i>
Jan Kemmerling.....	<i>Acting Deputy Director, Office of Tourism</i>
Sara Lipscomb.....	<i>General Counsel</i>
Travis March.....	<i>Chief Operating Officer</i>
Margo Markopoulos.....	<i>Deputy Director, Office of Trade & Investment</i>
Christine Mather.....	<i>Chief of Staff</i>
Courtney Parker	<i>Deputy Director, Office of External Relations</i>
Julio Rodriguez.....	<i>Deputy Director, Office of Employment & Training</i>
Rick Rogers	<i>Agency Procurement Officer</i>
Brad Tietz.....	<i>Deputy Director, Office of Legislative Affairs</i>
Melina Tomaras-Collins.....	<i>Deputy Director, Office of Human Resources</i>
Bonnie Van Tholen.....	<i>Deputy Director, Office of Management Operations</i>
Robert Williams.....	<i>Chief Accountability Officer, Office of Accountability</i>
David Wortman	<i>Deputy Director, Office of Community Development</i>
Vacant	<i>Deputy Director, Office of Regional Outreach</i>

Illinois Department of Corrections



John Baldwin
Director

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The Illinois Department of Corrections (IDOC) operates safe, secure and humane correctional facilities for adults sentenced to the department's care and custody. The department operates 25 correctional centers; two life skills re-entry centers; two mental health treatment centers; and work camps, transition centers and impact incarceration programs. IDOC employs approximately 12,000 staff and is responsible for 40,000 incarcerated adults and the supervision of 23,000 parolees.

In 1970, IDOC was established to shift the state's punitive correctional system to one dedicated to rehabilitation. The department's mission is to serve justice in Illinois and increase public safety by promoting positive change in offender behavior, operating successful re-entry programs and reducing victimization.

Maintaining safety and security of all staff, incarcerated persons and the public is the top priority for IDOC. The department is consistently re-evaluating and developing strategies regarding security practices. Recent updates to training curriculum provide staff with additional tools to carry out IDOC's mission in a safe and an informed manner. The updates include a better understanding of cultural differences, gender-informed practices and communication methods. To further demonstrate IDOC's commitment to a professional workforce, uniforms for security line staff were updated in 2018.

The risk and needs of each individual in custody are assessed, and appropriate treatment is provided during their incarceration. Evaluation is completed using a number of tools, including a state-of-the-art data system. Evidence-based programming encourages positive behavior and successful reintegration into the community.

Mental Health Treatment

IDOC is committed to providing mentally ill individuals with treatment that is essential to their well-being, rehabilitation and re-entry into society. In 2017, the department opened the Joliet Treatment Center, which provides comprehensive treatment using a positive, therapeutic approach. At the Dixon, Logan and Pontiac correctional centers, individuals with serious mental illnesses are receiving residential treatment services. In 2018, the department opened its first inpatient treatment facility, the Elgin Treatment Center. The center provides the most-intensive therapeutic services to individuals requiring inpatient level of care.

Community Re-entry Programs

Operating successful re-entry programs is a key component of IDOC's goal of reducing recidivism. In 2017, the department launched its first Life Skills Re-entry Center in Kewanee, where offenders who are at moderate-to-high risk for recidivating learn skills that are critical to their success in the community. The facility offers educational, job readiness and cognitive behavior therapy courses to offenders who have one to four years left of their sentence and qualify for placement. The department opened its second Life Skills Re-entry Center in Murphysboro in 2018. At the Logan Correctional Center, Mission Focus Pilot provides

gender-responsive re-entry programming for female offenders. The curriculum addresses substance abuse, criminal attitudes and behavior, family and children, and more.

All of IDOC's correctional centers participate in re-entry summits, which promote relationships among returning citizens, community service providers, policy experts and government agencies. Launched in 2010, another successful re-entry initiative is Summit of Hope events, which provide community expos of services and resources to assist individuals on parole.

Parole

The department's Parole Division promotes public safety through offender supervision utilizing re-entry resources, community partnerships and graduated sanctions. Agents from IDOC's Parole Division and Investigations and Intelligence Division work in collaboration with municipal, county and federal law enforcement agencies to conduct individual and large-scale compliance checks on parolees throughout the state.

Day Reporting Centers serve as resource centers and re-entry hubs for individuals under parole supervision who are vulnerable to drugs, crime, gangs, violence, unemployment, poverty or family dissolution. The centers are located in high-impact regions throughout the state and provide counseling, programs and services to support the individual's transition into society.

Within the Parole Division is a group fully dedicated to issues of housing and re-entry. The mission of the Parole Reentry Group (PRG) is to aid in the reduction of offender recidivism and to foster public safety. PRG develops, monitors and coordinates community resources, and provides supportive services necessary to enhance an offender's successful re-entry back into the community to become crime free, law-abiding members of society.

Staff Wellness

Corrections employees experience high levels of work-related stress and exposure to traumatic incidents. In response, IDOC developed a two-pronged approach to address the short-term and long-term needs of its staff: Staff Wellness Response Teams and From Corrections Fatigue to Fulfillment™ courses.

Staff Wellness Response Teams are comprised of employees from each correctional facility. They are trained to respond to critical incidents statewide and provide peer support.



Residents at the Kewanee Life Skills Re-entry Center have the opportunity to participate in a 140-hour Production Welding class at Black Hawk College. Men who successfully complete the class receive professional certification from the American Welding Society. Vocational and life skills training increase returning citizens' opportunities for success.

From Corrections Fatigue to Fulfillment™ is a course that uses evidence and data to explain the psychological dynamics behind negativity of the corrections workplace and its costly consequences. The course addresses the corrections workplace culture and its effect on staff's personality, health and functioning. Participants learn the signs of corrections fatigue and strategies for professional fulfillment and self-care.

Community Involvement

IDOC strives to be a good neighbor by volunteering and fundraising for charities across the state. In 2017 and 2018, the department was named the Top Fundraising Agency for the Law Enforcement Torch Run for Special Olympics Illinois. IDOC raised a total of \$169,215 in 2018, which broke the department's 2017 record of \$148,042. Throughout the year at each of IDOC's correctional facilities, staff participates in Torch Run fundraising events, such as Polar Plunges, Plane Pulls, Cop on a Rooftop, and more. Staff members also coordinate their own events that raise thousands of dollars for Special Olympics Illinois.

IDOC work camp crews annually provide thousands of hours toward community service projects and disaster relief efforts. From sandbagging operations to tornado cleanup, crews are always ready and willing to assist Illinois communities that need it most.

Administrative Personnel

John Baldwin	<i>Director</i>
Gladyse C. Taylor.....	<i>Assistant Director</i>
Edwin Bowen.....	<i>Chief of Staff</i>
Marcus Hardy.....	<i>Executive Assistant to the Director</i>
Nikki Robinson	<i>Chief of Public Safety</i>
Carolyn Gurski.....	<i>Chief of Women's Division</i>
John Eilers	<i>Chief of Operations</i>
Randy Pfister.....	<i>Deputy Director, Northern District</i>
Kess Roberson	<i>Deputy Director, Central District</i>
Jason Garnett	<i>Chief of Parole</i>
Dion Dixon	<i>Deputy Chief, District 1 South and East</i>
Thomas Hilliard	<i>Deputy Chief, District 1 North & West</i>
A.C. Kinard.....	<i>Acting Deputy Chief, District 2-5</i>
Mark Delia.....	<i>Chief of Investigations & Intelligence</i>
Camile Lindsay	<i>Chief Legal Counsel</i>
Dr. Anita Bazile-Sawyer.....	<i>Chief of Program & Support Services</i>
Michael R. Lane	<i>Chief of Intergovernmental Relations</i>
Jared Brunk.....	<i>Chief Financial Officer</i>
Dr. Melvin Hinton.....	<i>Chief of Mental Health</i>
Dr. William Puga	<i>Chief of Psychiatry</i>
Dr. Steven Meeks.....	<i>Chief of Health Services</i>
Jason Hall	<i>Manager of Performance Based Standards</i>
Rich Mautino	<i>Chief Executive Officer, Illinois Correctional Industries</i>
Terrence Hill.....	<i>Community Outreach Administrator</i>
Fernando Chavarria.....	<i>Affirmative Action Administrator</i>
Lindsey Hess	<i>Public Information Officer</i>

Illinois Emergency Management Agency



Alicia Tate-Nadeau
Acting Director

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The Illinois Emergency Management Agency (IEMA) is responsible for the coordination, management and administration of the state's emergency management, homeland security and nuclear safety programs. The agency administers dozens of programs to ensure public health and safety from a variety of natural, man-made and technological hazards. IEMA functions as the State Emergency Response Commission and maintains a 24-hour communications center, the State Emergency Operations Center and eight regional offices.

IEMA is accredited by the national Emergency Management Accreditation Program (EMAP) and has maintained that distinction since 2006. The EMAP recognizes organizations that demonstrate excellence in emergency management and homeland security programs by meeting stringent standards.

Operations

The Division of Operations coordinates the state's response to disasters and other emergencies, manages the statewide communications system, coordinates disaster exercises and provides emergency response training for first responders. It also maintains the Illinois Emergency Operations Plan, the Illinois Disaster Recovery Plan and the Illinois Earthquake Plan.

Eight regional offices facilitate the efforts of local emergency management agencies, response agencies and voluntary organizations to save lives and protect property. During nondisaster times, IEMA regional coordinators provide technical and conceptual assistance to local governments in program development, planning, training and exercises. During times of disaster, the coordinators become the affected jurisdiction's on-site point of contact for state assistance.

The division works with emergency management agencies, other local response organizations and utility staff in counties located near the six operating nuclear power stations in Illinois on plans and preparedness for potential incidents involving the plants. It also maintains hazard-specific plans such as the Illinois Plan for Radiological Accidents.

IEMA, through the Division of Operations, operates a 24/7 year-round communications center that serves as the primary point of contact for any emergency response issues, requests or notifications. The communications center maintains public warning and alerting capabilities, and it also serves as an after-hours answering point for other state agency duty and response resources.

Nuclear Facility Safety

The Division of Nuclear Safety develops, maintains, improves and implements programs designed to reduce public risk by minimizing the probability of a nuclear or radiological accident. It manages a comprehensive remote monitoring system that provides continuous data from inside and around each reactor at the six operating and one closed nuclear power stations in Illinois. IEMA has a resident inspector at each nuclear power plant to conduct independent safety inspections of critical safety systems.

The division trains and exercises members of the Radiological Task Force (RTF), which would respond to a nuclear or radiological accident, or terrorist event. The goal of RTF is to minimize radiological consequences to the public by providing independent assessment of nuclear power plant events, developing dose projections, providing protective action recommendation for the public to the State Emergency Operation Center, measuring radiation in the environment, and collecting environmental samples.

The Division of Nuclear Safety also administers programs to protect public health, safety and the environment by preventing unnecessary exposure to radiation, whether naturally occurring or man-made.

The division collects environmental samples around nuclear power stations and other radioactive material sites, and it tests the samples in its radiochemistry laboratory. It also inspects and escorts shipments containing highway route controlled quantities of radioactive material, spent nuclear fuel/high level waste and transuranic waste. The division responds to radiological incidents, maintains a tracking system for low-level radioactive waste generated in Illinois, oversees cleanup projects at radioactively contaminated sites, collects abandoned or unwanted radioactive sources, and maintains a nuclear calibration laboratory.

Preparedness & Grants Administration

The Office of Preparedness and Grants Administration (PGA) works with communities affected by disasters to assess damages, costs and impact. When Illinois counties receive presidential disaster declarations, IEMA coordinates with the Federal Emergency Management Agency (FEMA) and other federal agencies to deliver federal disaster assistance to individuals, households and local governments.

The office maintains the Illinois Hazard Mitigation Plan, which guides the state's efforts to reduce the impact of future disasters resulting from any type of hazard. These



An EF-4 tornado tore through Fairdale and other northern Illinois communities on April 9, 2015, causing widespread destruction and two fatalities. IEMA coordinated the deployment of personnel and equipment to assist local responders with response and recovery efforts. To help people and businesses rebuild and recover from the tornado, the state secured a federal declaration from the U.S. Small Business Administration, which made low-interest loans available to people in nine northern Illinois counties.

efforts include the purchase of more than 4,300 frequently flooded properties and removal of existing structures — a move that has significantly decreased the impact of flooding on people and communities.

IEMA, through PGA, also manages and administers all preparedness grants the state receives from FEMA, the U.S. Department of Transportation and the U.S. Department of Commerce. PGA personnel also provides administrative and program support to the Illinois Terrorism Task Force.

Administrative Personnel

Alicia Tate-Nadeau.....	<i>Acting Director</i>
Scott Swinford	<i>Deputy Director</i>
Declan Binninger	<i>Chief of Staff</i>
Lisa Wieties	<i>Assistant to the Director</i>
Jenifer Johnson	<i>Chief Counsel</i>
Vacant	<i>Chief, Preparedness & Grants Administration</i>
Darryl Drago	<i>Chief of Operations</i>
Phil Anello	<i>Chief Accountability Officer</i>
Adnan Khayyat	<i>Chief, Nuclear Safety</i>
Brett Cox	<i>Chief Financial Officer</i>
Sree Nair.....	<i>Chief Information Officer</i>
Kevin Moore.....	<i>Personnel Officer</i>
Rebecca Clark	<i>Communications Manager</i>
Robert Dixon	<i>Legislative Liaison</i>

Illinois Department of Employment Security



Thomas D. Chan
Interim Director

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The Illinois Department of Employment Security (IDES) administers the state’s unemployment insurance, employment service and labor market information programs at 44 IDES offices throughout the state. The department collects unemployment contributions (taxes) from nearly 310,000 Illinois employers for the payment of benefits to unemployed workers.

Administrative Personnel

Thomas D. Chan	<i>Interim Director; Chief Legal Counsel</i>
Lisbeth Leanos	<i>Acting Chief of Staff</i>
Briant Coombs	<i>Acting Chief Financial Officer</i>
Tom Revane	<i>Chief Information Officer</i>
Trina Taylor	<i>Deputy Director, Service Delivery</i>
Dolores Simon	<i>Deputy Director, Business Services</i>
Vacant	<i>Public Information Officer</i>
Anna D’Ascenzo	<i>Equal Employment Opportunity Officer</i>
James Preckwinkle	<i>Legislative Liaison</i>
Andrew Schwartz	<i>Labor Relations Manager</i>
George Putnam	<i>Acting Manager, Economic Information & Analysis</i>

Illinois Environmental Protection Agency



John J. Kim
Director

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The Illinois Environmental Protection Agency (EPA) fosters a cleaner and healthier environment through its obligation under Article XI of the Illinois Constitution, which states: “The public policy of the State and the duty of each person is to provide and maintain a healthful environment for the benefit of this and future generations.” Under the authority of the state Environmental Protection Act and other state and federal laws and regulations, and with the technical expertise of engineers, geologists, biologists, attorneys and other professionals, the Illinois EPA is charged with enforcing rules and regulations and promoting good environmental stewardship by both business and individuals.

Water Protection & Pollution Control

The Illinois EPA issues permits and conducts inspections to ensure that discharges into the waters of the state from municipal, industrial and commercial sources meet state and federal limits, and to ensure that Illinois rivers, streams and lakes will support all uses for which they are designated, including the protection of aquatic life, recreation and drinking water sources. The agency also ensures that Illinois public water systems provide water that is consistently safe to drink and that potable groundwater is protected. The Illinois EPA routinely monitors and assesses the quality of surface and groundwater, monitors certifications for operators of sewage treatment plants and public water supplies, and administers loans for the construction of wastewater and drinking water facilities.

Currently, many Illinois residents are receiving water through aging water mains that are nearly a century old, and scores of wastewater treatment facilities are in dire need of repair. The State Revolving Loan Fund (SRF), operated by the Illinois EPA, exists to help these communities repair and upgrade critical drinking and wastewater infrastructures that will be the foundation of economic development and job creation for decades to come. Recent legislation at the state and federal level has expanded the types of water pollution control projects that are eligible for low interest loan funding through the Illinois SRF to include stormwater management, non-point source, green infrastructure and energy efficiency projects. Authorization for principal forgiveness, extended term financing and interest rate discounts will make the water pollution control loan program more accessible for small, economically disadvantaged Illinois communities.

Air Pollution Prevention & Control

The Illinois EPA restores, maintains and enhances air quality through issuance of permits, inspection, ambient monitoring, regulatory planning and development, as well as compliance and enforcement activities relating to stationary sources. The agency also administers a vehicle emissions testing program in the Chicago and East St. Louis metropolitan areas, testing approximately 2 million vehicles annually.

Waste Recycling, Disposal & Cleanup

The Illinois EPA regulates facilities that treat, store or dispose of waste, such as landfills and transfer stations, to ensure that land and groundwater resources are properly protected. The agency also oversees the cleanup of contaminated sites. These include leaking underground storage tank sites, court-ordered cleanups, voluntary cleanups, federal cleanups, such as Superfund, and former military sites. The Illinois EPA implements an electronic waste reuse and recycling program, provides disposal services for unwanted medications and household hazardous waste, and is exploring opportunities for the diversion of organic waste from landfills.

Office of Energy

The Illinois EPA Office of Energy strives to achieve energy equity by investing in and fostering projects that focus on energy efficiency and new clean energy technologies in an effort to reduce the energy burden for Illinois consumers. The Office of Energy ensures that state energy programming is developed in collaboration with the Illinois EPA Office of Environmental Justice, along with the bureaus of Air, Land and Water.

Environmental Justice

Environmental Justice operates under the principle that all people should be protected from environmental pollution and have the right to a clean and healthy environment. Environmental Justice involves the protection of the health of the people of Illinois and its environment; equity in the administration of the state's environmental programs; and the provision of adequate opportunities for public involvement with the development, implementation and enforcement of environmental laws, regulations and policies.

The Illinois Environmental Justice Act created the Illinois Commission on Environmental Justice. The commission, which meets quarterly, is tasked with reviewing and analyzing current state environmental laws and policies. Based upon review, the commission makes recommendations to the Governor and the General Assembly to address



The Illinois EPA works with state and federal partners and conservation groups to ensure that Illinois' rivers, streams and lakes will support aquatic life, recreation and drinking water supplies. The quality of Illinois' waterways has shown continual improvement since the agency was created in 1970.

Environmental Justice concerns. In addition to being a member of the commission, the Illinois EPA is tasked with providing the commission administrative and other support.

Laboratory

The agency’s laboratory is nationally accredited by the National Environmental Laboratory Accreditation Program (NELAP) Institute and U.S. EPA Region V, as the State Primacy Laboratory. The laboratory annually analyzes more than a quarter million samples of a variety of matrices, such as drinking water, wastewater, soil, rivers, lakes and streams, taken by field staff or submitted from public water supplies. The laboratory is the state’s gold standard for the analysis of environmental samples, providing the critical data needed to enable leadership to make decisions that impact the environment and the citizens of Illinois.

Emergency Operations

Illinois EPA plans for and responds to emergency incidents involving the release of oil, hazardous materials or other environmental contaminants. Staff members function as State On-Scene Coordinators during large spills and disasters, and they provide technical assistance to responsible parties, first responders, local governments, contractors and citizens.

Community Relations

The Illinois EPA coordinates with agency technical staff to offer direct communications with citizens and local officials to ensure that the public receives accurate and timely information about agency activities. The agency coordinates opportunities for public input on certain agency decisions through written comments, public meetings and hearings, and fosters communication between the regulated community, local officials and community members. It also coordinates responses to environmental complaints from residents, environmental groups and local officials.

Administrative Personnel

John J. Kim.....	<i>Director</i>
Laura Roche.....	<i>Deputy Director</i>
Heather Nifong.....	<i>Associate Director</i>
Vacant	<i>Chief of Staff</i>
Dana Vetterhoffer	<i>Acting Chief Legal Counsel</i>
Courtney Bott.....	<i>Chief Financial Officer</i>
Julie Armitage	<i>Chief, Bureau of Air</i>
Todd Rettig.....	<i>Chief, Bureau of Land</i>
Sanjay Sofat.....	<i>Chief, Bureau of Water</i>
Peggy Snyder.....	<i>Chief, Legislative Affairs</i>
Kim Biggs	<i>Communications Manager</i>
Brad Frost.....	<i>Manager, Community Relations</i>
Tom Weiss	<i>Manager, Laboratory</i>
Pam Smith	<i>Manager, Human Resources</i>

Department of Financial & Professional Regulation



Deborah Hagan
Secretary

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The Department of Financial and Professional Regulation was created in 2004 by merging the state’s regulatory departments into one agency. The department is committed to protecting Illinois citizens in their dealings with the industries and professions regulated and licensed through the Divisions of Financial Institutions, Banking, Professional Regulation and Real Estate. Whether it is the 1.2 million licensed individuals in approximately 100 industries or the thousands of

banks, mortgage companies and other financial institutions that Illinois citizens depend on for credit and savings, the department ensures that licensees meet the high standards expected by Illinois families and businesses.

The mission of the department is to protect the residents of Illinois, to ensure the safety and soundness of financial institutions, to ensure that competent professionals are licensed to provide services to the public, and to enhance commerce in the state for the benefit of all its residents.

The department has streamlined its licensing and renewal procedures to make it easier and faster for licensed professionals and businesses to obtain and keep their licenses in good standing. The department is committed to removing barriers to obtaining a license for those who have faced challenges in their lives.

Administrative Personnel

Deborah Hagan.....	<i>Secretary</i>
C. Hunter Wiggins.....	<i>Chief of Staff</i>
Paul A. Isaac.....	<i>Senior Advisor</i>
Kerri A. Doll.....	<i>Acting Director, Division of Banking</i>
Francisco Menchaca.....	<i>Director, Division of Financial Institutions</i>
Mario Treto, Jr.	<i>Acting Director, Division of Real Estate</i>
Emmett Hamilton.....	<i>Chief Financial Officer</i>
Robert Dixon.....	<i>Director, Legislative Affairs</i>
Sean O’Kelly.....	<i>Chief Information Officer</i>
Calvin Hodgson.....	<i>Assistant Director, Administrative Services</i>
Brandon Purcell.....	<i>Agency Purchasing Officer; Chief Operating Officer</i>
Cecilia Abundis.....	<i>Acting Director, Division of Professional Regulation</i>

Department of Healthcare & Family Services



Theresa Eagleson
Director

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Chicago: 401 S. Clinton St., 7th Floor, 60607
312-793-4792

The Department of Healthcare and Family Services (HFS) provides health care coverage for adults and children who qualify for Medicaid and child support services to help ensure that Illinois children receive financial support from both parents. The agency is organized into two major divisions, Medical Programs and Child Support Services. In addition, the Office of the Inspector General (OIG) is maintained within the agency but functions as a separate, independent entity reporting directly to the Governor's office.

Medical Programs

The Division of Medical Programs administers and, in conjunction with the federal government, funds medical services provided to about 25 percent of the state's population.

Illinois' medical assistance programs, consisting of Medicaid and numerous other related medical programs, provide comprehensive health care coverage to more than 3 million Illinoisans. The programs cover children, parents or relatives caring for children, pregnant women, veterans, seniors, eligible individuals, and persons who are blind and persons with disabilities.

The medical assistance programs are administered under provisions of the Illinois Public Aid Code, Illinois Children's Health Insurance Program Act, Covering All Kids Health Insurance Act, the Affordable Care Act, and Titles XIX and XXI of the federal Social Security Act. The department's mission is to improve the health status of the individuals enrolled in its programs, while simultaneously containing costs and maintaining program integrity.

Child Support Services

The Division of Child Support Services provides services to custodial and noncustodial parents by establishing paternity as well as establishing, enforcing and modifying child support obligations to strengthen families emotionally and financially. Child support services are available to all families, regardless of income, and to either parent.

To qualify for federal child support services funds, each state must have a centralized unit to receive and distribute child support payments made through income withholding, even if a family has not enrolled in the full child support services program. HFS estimates the collection of \$1.4 billion in child support during fiscal year 2019 and fiscal year 2020.

Office of the Inspector General

The Inspector General is appointed by and reports to the Governor and is confirmed by the Senate. The mission of the Office of the Inspector General is to prevent, detect and eliminate fraud, waste, abuse, misconduct and mismanagement in the programs administered by HFS and the Department of Human Services including, but not limited to, portions of the Medicaid program administered by other state agencies.

Administrative Personnel

Theresa Eagleson	<i>Director</i>
Shawn McGady	<i>Office of Legislative Affairs</i>
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Jane Conarchy Longo	<i>Deputy Director, New Initiatives</i>
Kimberly E. McCullough-Starks.....	<i>Deputy Director, Community Outreach</i>
Doug Elwell	<i>Administrator, Division of Medical Programs</i>
Kelly Cunningham.....	<i>Deputy Administrator, Long-Term Care</i>
Lynne Thomas	<i>Deputy Administrator, Eligibility Policy</i>
Robert Mendonsa	<i>Deputy Administrator, Care Coordination</i>
Mike Casey	<i>Administrator, Division of Finance</i>
Terri Shawgo	<i>Administrator, Division of Personnel & Administrative Services</i>
Mary Bartolomucci	<i>Acting Administrator, Division of Child Support Services</i>
Bradley Hart.....	<i>Inspector General</i>
Jamie Nardulli	<i>Chief Internal Auditor</i>
Graham Osmonson.....	<i>Chief Information Officer</i>

Department of Human Rights



James L. Bennett
Director

Springfield: 535 W. Jefferson St., 1st Floor, 62702
217-785-5100; 866-740-3953 (TTY)

Chicago: 100 W. Randolph St., Ste. 10-100, 60601
312-814-6200; 866-740-3953 (TTY);
800-662-3952 (toll-free)

Marion: 2309 W. Main St., 62959
618-993-7461

Since 1979, the Illinois Department of Human Rights (DHR) has been charged with enforcing the Illinois Human Rights Act, one of the nation’s most comprehensive civil rights laws.

DHR protects and guarantees the rights of all Illinoisans by investigating charges of unlawful discrimination with regard to employment, financial credit, public accommodations, real estate transactions (including housing), and sexual harassment in education. Complainants can bring charges on the basis of race, color, religion, sex, sexual harassment, pregnancy, sexual orientation (including gender identity), national origin, ancestry, age (40 and over), marital status, order of protection status, physical or mental disability, military status or unfavorable military discharge, citizenship status (regarding employment), and familial status (regarding real estate transactions). The department also investigates charges of retaliation, aiding and abetting, coercion and interference under the act, and intimidation (in real estate transactions).

DHR operates a Mediation Program that offers parties the opportunity to negotiate a settlement of the charges rather than endure a full, time-intensive investigation. This innovative and nationally recognized program is free of cost to the parties. In cases where the department finds substantial evidence of a violation, it attempts to resolve the charge by conciliation and, if unsuccessful, files administrative complaints with the Illinois Human Rights Commission.

To further its mission to establish and promote equal opportunity and affirmative action as the policy of the State of Illinois, DHR monitors public contractors, state agencies, and boards and commissions to ensure entities abide by applicable affirmative action and equal employment opportunity requirements. The department’s Institute for Training and Development conducts statewide training and outreach activities for public and private organizations as well as companies to educate Illinoisans about the Human Rights Act.

Administrative Personnel

James L. Bennett.....	<i>Director</i>
H. Alex Bautista.....	<i>Deputy Director</i>
Betsey Madden.....	<i>Chief Legal Counsel/Ethics Officer</i>
Alan Brazil.....	<i>Chief Fiscal Officer</i>
Brent Harzman.....	<i>Charge Processing Manager</i>
Marian Honel.....	<i>Administrator, Institute for Training & Development</i>
Lon Meltesen.....	<i>Fair Housing Manager</i>

Illinois Department of Human Services



Grace B. Hou
Secretary Designate

Springfield: 100 S. Grand Ave. East, 3rd Floor, 62762
217-557-1602

Chicago: 401 S. Clinton St., 7th Floor, 60607
312-793-1547

The Illinois Department of Human Services (IDHS) consolidates most of the state's human services under one umbrella, making it the largest agency in state government with more than 11,000 employees. The department's program diversity allows clients to be connected to a wide range of human services through a single agency. The IDHS strives to help Illinois residents achieve self-sufficiency, independence and health by providing integrated, family-oriented services and promoting prevention in partnership with communities.

It is the mission of the IDHS to strengthen Illinois by building up lives and communities. To accomplish this mission, IDHS employees are expected to follow certain guiding principles that assist them in fulfilling their duties and responsibilities.

Mental Health

The Division of Mental Health serves the mental health needs of approximately 140,000 Illinoisans. Services are provided with the goal of building the resilience and facilitating the recovery of persons with mental illnesses and serious emotional disturbances. Community mental health services are provided through contracts with approximately 160 community agencies and 15 hospitals across the state. The division also operates seven state psychiatric hospitals, with a total of 1,200 beds and more than 10,000 admissions annually. In addition, the division operates a treatment and detention facility for sexually violent persons.

Developmental Disabilities

The Division of Developmental Disabilities oversees Illinois' system of programs and services for individuals with developmental disabilities. The division works with approximately 600 community-based organizations statewide to provide services that enable persons with developmental disabilities to reside with their families or in other community-living situations. These services can help develop functional and occupational skills, thereby enhancing the independence of individuals and, ultimately, preventing unnecessary institutionalization and dislocation from their home and community. Community partners include individual providers, local service agencies operating small residential settings, day and in-home support programs, and private intermediate-care facilities. The division also manages services provided at state-operated developmental centers. About 28,000 Illinois residents are served through IDHS Medicaid programs for people with developmental disabilities.

Family & Community Services

The Division of Family and Community Services helps Illinois families achieve and maintain self-sufficiency by providing a variety of support programs and services throughout the state. The division researches, coordinates, administers, and monitors state and federally funded programs that help families improve their lives. These programs include

Temporary Assistance for Needy Families; Supplemental Nutrition Assistance Program; Aid to the Aged, Blind or Disabled; child care; homeless services; Title XX social services; employment and training; food pantries; and refugee and immigrant assistance. The division also manages the Electronic Benefits Transaction System, which supports the Illinois Link Card.

While many of the programs and services delivered to Illinois families are provided through local organizations, families also come to the nearly 80 IDHS Family Community Resource Centers statewide to apply for income support and to obtain case management and referrals for other services. The division provides technical assistance to families applying for medical assistance through the Department of Healthcare and Family Services, and it acts as a liaison to other state agencies such as the Department of Children and Family Services.

The division also administers an array of integrated services to reduce and prevent the complex health and social issues affecting Illinois families, while fostering support; positive development; self-sufficiency; and success for children, teens and families in need across the state. Through grants to community organizations, the division provides services in the following areas: reproductive health, infant mortality reduction, early childhood development, family nutrition, child and adolescent health, teen pregnancy prevention, substance abuse prevention, delinquency prevention, positive youth development, domestic violence and sexual assault prevention, volunteerism, and community empowerment.

Rehabilitation Services

The IDHS is the state's lead agency in providing services to persons with disabilities. The Division of Rehabilitation Services assists persons with disabilities and their families in making informed choices, and it promotes full-community participation through employment, education and independent-living opportunities. The division administers several programs that affect more than 230,000 persons with disabilities in Illinois, including the federal Vocational Rehabilitation Program, the federally funded Disability Determination Services and three state-funded residential schools for children and youth with disabilities.

Substance Use Prevention and Recovery

The Division of Substance Use Prevention and Recovery is the state's lead agency for addressing the profound personal, social and economic consequences of substance use disorders. The division administers a network of community-based substance use treatment programs in Illinois, providing evaluation, diagnosis, treatment, rehabilitation and recovery support to individuals with substance use disorders and their families. It also is responsible for education, prevention and treatment programs for individuals with gambling disorders.

Office of the Inspector General

The Office of the Inspector General investigates alleged abuse or neglect of individuals in IDHS State Operated Developmental Centers, IDHS State Operated Mental Health Centers, and community agencies providing developmental disability and mental health services licensed, certified or funded by the IDHS. Substantiated cases may result in an employee's name being added to a state registry, which prevents future employment in the field.

Administrative Personnel

Grace B. Hou	<i>Secretary Designate</i>
Kia Coleman	<i>Assistant Secretary, Programs</i>
Dulce Quintero.....	<i>Assistant Secretary, Operations</i>
Francisco DuPrey.....	<i>Chief Operating Officer</i>
Ryan Croke.....	<i>Chief of Staff</i>
Bob Brock	<i>Chief Financial Officer; Budget Director</i>
Michael J. McCotter.....	<i>Inspector General</i>
Jennifer Aring.....	<i>Director, Office of Legislative Affairs</i>
John Shomburg.....	<i>General Counsel</i>
Dani Kirby	<i>Acting Director, Division of Alcoholism & Substance Abuse</i>
Diana Knaebe.....	<i>Director, Division of Mental Health</i>
Kathy Ward.....	<i>Acting Director, Division of Developmental Disabilities</i>
Rahnee Patrick	<i>Acting Director, Division of Rehabilitation Services</i>
Tim Verry	<i>Acting Director, Division of Family & Community Services</i>
Amy Gentry.....	<i>Chief Information Officer</i>
Meghan Powers	<i>Director, Office of Communications</i>
Paul Hartman.....	<i>Business Services</i>
Scott Viniard	<i>Director, Office of Human Resources</i>
Meta Jo Floyd	<i>Manager, Clinical Administrative & Program Support</i>

Illinois Department of Innovation & Technology



Ron Guerrier
Secretary

Springfield: 120 W. Jefferson St., 62702
217-524-3648

Chicago: 100 W. Randolph, 60601
312-814-3648

The mission of the Illinois Department of Innovation and Technology (DoIT) is to empower the state through high-value, customer-centric technology by delivering best-in-class innovation to client agencies, fostering collaboration, and empowering client agencies to provide better services to residents, businesses and visitors while maximizing the value of taxpayer resources.

DoIT delivers statewide information technology and telecommunication services to state government agencies, boards and commissions. The department also provides policy and standards development, lifecycle investment planning, enterprise solutions, privacy and security management, and innovative solutions to business needs.

DoIT was formed by executive order on July 1, 2016, and codified as an agency on July 20, 2018, with the charge of launching a digital transformation that fundamentally changes state government through an enterprise approach to technology. With a unified approach to information technology, there is an intentional approach to statewide collaborations empowered by DoIT, in an effort to achieve the common goal of delivering technology that more effectively serves the people of Illinois.

DoIT manages the Illinois Century Network (ICN), a service that creates and maintains high speed telecommunications networks providing reliable communication links to and among Illinois schools, institutions of higher education, libraries, museums, research institutions, state agencies, units of local government and other entities that provide service to Illinois residents.

Administrative Personnel

Ron Guerrier.....	<i>Secretary; Chief Information Officer</i>
Brad Long.....	<i>Chief Enterprise Architect</i>
Adam Ford.....	<i>Chief Information Security Officer</i>
Lori Sorenson.....	<i>Chief Technology Officer</i>
Jennifer Ricker.....	<i>Chief of Staff</i>
Troy Horton.....	<i>Cultural & Natural Resources Group CIO</i>
Gloria Lasley.....	<i>Government & Public Employees Group CIO</i>
Kevin Parker.....	<i>Students Group CIO</i>
Marc Sullivan.....	<i>Public Safety Group CIO</i>
Sunil Thomas.....	<i>Business & Workforce Group CIO</i>
Pedro Guzman.....	<i>Acting Enterprise Infrastructure Manager</i>
Brandon Ragle.....	<i>Acting Enterprise Applications Manager</i>
Gregg Easterly.....	<i>ERP Program Director</i>
Krishna Iyer.....	<i>Acting Chief Data Scientist</i>
Brian Turner.....	<i>Acting Chief Fiscal Officer</i>

Margaret van Dijk*General Counsel*
Jennifer Schultz*Communications Director/PIO*
Lori Ann McCabe*Human Resource Director*
Vickie Simpson.....*Affirmative Action/EEO Officer*
Doug Tinch*Chief Internal Auditor*

Department of Insurance



Robert H. Muriel
Director

Springfield: 320 W. Washington St., 4th Floor, 62767
217-782-4515; 866-323-5321 (TDD)

Chicago: 122 S. Michigan Ave., 19th Floor, 60603
312-814-2420; 866-323-5321 (TDD)

The mission of the Department of Insurance is to protect consumers by providing assistance and information, efficiently regulating the insurance industry’s market behavior and financial solvency, and fostering a competitive insurance marketplace. The department carries out its mission through effective administration and enforcement of the Illinois Insurance Code (215 ILCS 5/1 et seq.), the Illinois Pension Code (40 ILCS 5/1-101 et seq.), and related laws and regulations

including Title 50 of the Illinois Administrative Code.

The department’s vision statement has three overarching strategic goals: to embrace efficiency and innovation, to educate and protect consumers, and to encourage a vital and robust insurance market. The department also reviews the quality health plans submitted by insurers that want to sell health care coverage on the online state health insurance marketplace — “Get Covered Illinois.”

The director serves as president of the board of directors for the Illinois Comprehensive Health Insurance Plan, a high-risk health insurance pool. He also is responsible for the operations of the Office of the Special Deputy Receiver, which handles the affairs of insurance companies placed in rehabilitation, conservation or liquidation.

Administrative Personnel

Robert H. Muriel	<i>Director</i>
Vacant	<i>General Counsel</i>
Vacant.....	<i>Chief Operating Office</i>
Vacant.....	<i>Chief Deputy Director</i>
Vacant.....	<i>Deputy Director, Legislative Affairs</i>
Vacant.....	<i>Chief Financial Officer, Deputy Director</i>
Reid McClintock	<i>Deputy Director, P/C Products & Producer Division</i>
Jennifer Reif	<i>Deputy Director, Health Products Division</i>
Michael Chrysler.....	<i>Deputy Director, Life & Annuities Division</i>
Vacant.....	<i>Deputy Director, Public Pensions Division</i>
Matt Ryan.....	<i>Deputy Director, Consumer Education & Protection Division</i>
Kevin Fry	<i>Deputy Director, Financial Corporate Regulatory Division</i>
Kevin Baldwin	<i>Special Deputy Receiver</i>
Vacant.....	<i>Public Information Officer</i>
Lauren Peters	<i>Chief of Staff</i>
Michael Maher	<i>Deputy Director, Investigations</i>
Vacant	<i>Internal Audit</i>
CJ Metcalf	<i>Deputy Director, Innovation & Market Analysis</i>

Illinois Department of Juvenile Justice



Heidi Mueller
Director

Springfield: 707 N. 15th St., 62702
217-557-1030

Chicago: 1112 S. Wabash Ave., 2nd Floor, 60605
312-814-4403

The Illinois Department of Juvenile Justice (IDJJ) is responsible for youth committed to state custody through juvenile court delinquency proceedings. The department provides comprehensive services to youth through a developmental, treatment-focused model of care that builds youth resiliency, engages families and promotes community safety.

In its role as the state juvenile corrections agency, the department’s mission is to build skills and strengthen families to promote positive outcomes and community safety. Formerly part of the Illinois Department of Corrections, the IDJJ was created by statute in 2006 as an independent agency charged with providing individualized services to youth in contact with the law, recognizing that they have different needs than adults, to help them return successfully to their communities.

The department operates five youth facilities, with administrative offices in Springfield and Chicago. The department serves and houses approximately 300 youth and is responsible for approximately 600 youth on parole/Aftercare in Illinois’ communities.

Individual needs and strengths are assessed during the intake process to determine necessary services. Youth housed in the IDJJ work with staff to develop individual case plans, including educational goals, behavioral health services, life skills development and restorative programming based on their individual needs and goals.

Administrative Personnel

Heidi Mueller	<i>Director</i>
Erin Johnson	<i>Chief of Staff</i>
William Peyton	<i>Deputy Director of Operations</i>
Robert Vickery	<i>Deputy Director of Programs</i>
Eva Moore.....	<i>Deputy Director of Aftercare</i>
NeAngela Dixon.....	<i>Chief Legal Counsel</i>
Andrew Munemoto.....	<i>Chief Financial Officer</i>
Dr. Sophia Jones-Redmond	<i>Superintendent, School District #428</i>
Samantha Gaddy	<i>Senior Policy Advisor</i>
Marna Goodman	<i>Chief, Training & Professional Development</i>
Brian Adams	<i>Labor Relations Administrator</i>
Lindsey Hess	<i>Public Information Officer</i>
Kathleen Bankhead.....	<i>Independent Juvenile Ombudsman</i>

Department of Labor



Michael D. Kleinik
Director

Springfield: 900 S. Spring St., 62704
217-782-6206

Chicago: 160 N. LaSalle St., Ste. C-1300, 60601
312-793-2800

Marion: 2309 W. Main St., 62959
618-993-7090

The Department of Labor promotes and protects the rights, wages, welfare, working conditions, safety and health of Illinois workers through enforcement of state labor laws; safeguards the public through regulation of amusement rides and attractions; and ensures compliance with all other labor standards. The department is responsible for the enforcement of approximately 25 labor and safety laws administered by the following divisions: Fair Labor Standards, Conciliation and Mediation, Illinois OSHA, Amusement Ride and Attraction Safety, Legal, and Administration.

Fair Labor Standards

The Fair Labor Standards Division administers and enforces eight state labor laws including the Minimum Wage/Overtime Law, Wage Payment and Collection Act, Child Labor Law, and the Day and Temporary Labor Services Act. The division ensures that workers are paid at the appropriate rate and in a timely manner, assists workers in the collection of unpaid or underpaid wages, and protects minors and day laborers from harmful or abusive working conditions.

Conciliation & Mediation

The Conciliation and Mediation Division administers and enforces the Prevailing Wage Act, the Employee Classification Act, the Victims' Economic Security and Safety Act, the Employee Sick Leave Act, the Right to Privacy in the Workplace Act, the Personnel Records Review Act, whistleblower laws and the Worker Adjustment and Retraining Notification (WARN) Act. The division ensures that workers are paid the appropriate prevailing wage rate on publicly-funded construction projects, that construction workers are not misclassified as independent contractors, and that workers are given 60 days' notice prior to plant closings or mass layoffs.

Illinois OSHA

The Illinois OSHA Division protects the health and safety of public employees in Illinois through the inspection, investigation and evaluation of public facilities and working conditions to ensure compliance with occupational-safety and health standards. The division also conducts educational and advisory activities to ensure safe and healthy working conditions. The division has been recognized as a State Plan Program by OSHA and receives \$5 million in federal matching grants annually.

Amusement Ride & Attraction Safety

The Amusement Ride and Attraction Safety Division annually inspects approximately 4,200 amusement rides and attractions open to the public to ensure they meet safety

standards, including criminal history and sex-offender registry checks on carnival workers employed in Illinois.

Legal and Administration

The Legal Division provides legal advice to the director and each division, oversees all legal functions of the department and conducts hearings on the statutes enforced by the department.

The Administration Division provides support services and administrative resources to each of the program divisions. These support services include legislative, fiscal and budget management, procurement, technology, personnel, ethics and affirmative action.

Administrative Personnel

Michael D. Kleinik	<i>Director</i>
Vacant	<i>Assistant Director</i>
Vacant	<i>Chief of Staff</i>
Benno Weisberg.....	<i>Chief Legal Counsel</i>
Vacant.....	<i>Chief Financial Officer</i>
Krishna Brahmamdam	<i>Chief Information Officer</i>
Vacant	<i>Legislative Director</i>
Ann Pufundt	<i>Director; Human Resources; Personnel Manager</i>
Beatriz Martorello	<i>Manager; Fair Labor Standards Division</i>
Vacant	<i>Manager; Conciliation & Mediation Division</i>
Ben Noven.....	<i>Manager; Illinois OSHA</i>
Bill Szerletich.....	<i>Acting Manager, Amusement Ride & Attraction Safety Division</i>

Department of Lottery



Harold Mays
Acting Director

Springfield: Willard Ice Building
101 W. Jefferson St., 3rd Floor
217-524-5240

Chicago: 122 S. Michigan Ave., 19th Floor
312-793-3030

The Department of Lottery maximizes revenue to the State of Illinois to benefit schools, capital projects and specialty causes in an ethical and socially responsible manner. Responsible gaming is included in all aspects of the department’s mission.

Founded in 1974, the Illinois Lottery has contributed more than \$20 billion to the state’s Common School Fund to assist funding of K-12 public schools since 1985. It has also added hundreds of millions of dollars to the Capital Projects Fund.

In addition to its portfolio of instant tickets, the Illinois Lottery offers a number of draw-based games for players, including Pick 3 with Fireball, Pick 4 with Fireball, Lucky Day Lotto and Lotto. It also sells tickets for multi-state games Mega Millions and Powerball. Tickets can be purchased at one of more than 7,200 retail locations throughout the state, online at IllinoisLottery.com or through the Lottery’s mobile app.

Through the sales of specialty instant tickets, the Illinois Lottery also supports seven special causes. These causes include Illinois veterans’ services, the fight against breast cancer, multiple sclerosis research, Special Olympics training programs, assistance for people living with HIV/AIDS, Illinois police memorials and homelessness awareness. More than \$50 million has been raised since 2006 for these important causes.

The Illinois Lottery operates claims centers in Chicago, Des Plaines, Fairview Heights, Rockford and Springfield.

Administrative Personnel

Harold Mays	<i>Acting Director</i>
Scott Gillard	<i>Chief of Staff</i>
Cornell Wilson	<i>General Counsel</i>
Carol Radwine	<i>Chief Financial Officer</i>
James Bartlett	<i>Acting Chief Operations; Technology Officer</i>
Joe Weiss	<i>Director of Sales</i>
Jason Schaumburg	<i>Communications Director</i>

Department of Military Affairs



Brig. Gen. Richard R. Neely
Adjutant General

Springfield: 1301 N. MacArthur Blvd., 62702
217-761-3500

The Department of Military Affairs oversees National Guard forces within the State of Illinois. The Illinois National Guard consists of both the Illinois Army National Guard and Illinois Air National Guard. The department serves as the official military link between Illinois and the U.S. Department of Defense, coordinating closely with the National Guard Bureau and the departments of the Army and Air Force to ensure that federal military resources are appropriately and effectively used.

The Governor is commander in chief and appoints the Adjutant General from a pool of qualified officers to head the department. The AG has the statutory responsibility to carry out policies of the Governor, issuing orders and serving as advisor to the Governor on all matters relating to the Illinois National Guard. The AG is responsible for the deployment of Illinois National Guard soldiers and airmen for a variety of missions. The AG not only coordinates with the Illinois Emergency Management Agency to ensure timely response to state emergency situations requiring National Guard mobilization to state active duty but also directs mobilizations to federal active duty for both the Army National Guard and Air National Guard. All military property, equipment and installations of the Illinois National Guard are under the AG's jurisdiction.

Illinois Army National Guard

The Illinois Army National Guard maintains 45 readiness centers; four joint Armed Forces Reserve centers; one state headquarters facility; three combined support maintenance shops; 19 field maintenance shops; three Army aviation support facilities; two training sites; two outdoor weapons range complexes; and three storefront recruiting offices in 54 locations, 49 communities and 38 counties throughout the state. Three readiness centers are shared with a park district, high school and community college.

The Illinois Air National Guard maintains three large bases at two major airports and one on an active U.S. Air Force base. Each base supports a specific operational mission, two of which have aircrafts, C-130H airlifters and KC-135E aerial refueling tankers.

The Illinois National Guard's state mission is to protect the state by providing military support that is trained and equipped to protect life and property and to preserve peace, order and public safety, as directed by the Governor. The National Guard also provides special programs for drug demand reduction, drug interdiction and Lincoln's ChalleNGe Academy, a resident and nonresident program for at-risk youth.

The Guard's federal mission is to defend the homeland and fight the nation's wars when called upon by the President. During federal mobilization, the role of commander in chief to assigned forces passes from the Governor to the President.

The Illinois Army and Air National Guard has a combined authorized strength of approximately 13,000, ranking Illinois in the top 10 states in the nation for Guard membership. While the majority of the Illinois National Guard is composed of traditional volunteer members who serve one weekend a month and two weeks in the summer, more than 2,600 positions are funded as full-time federal positions. Additionally, the Department of Military

Affairs has 231 full-time state employees. Of those, 92 are 100 percent federally reimbursed; 36 are 75 percent federally reimbursed; 71 are 50 percent federally reimbursed; and 30 are state funded. Thus, the department brings in significant federal dollars to the state through personnel, equipment and training support funds.

Headquarters Staff

Brig. Gen. Richard R. Neely *Adjutant General*
 Col. (Ret) James Smith *IDMA Chief of Staff*
 Elena Goutsalenko *Chief Fiscal Officer*
 Sgt. Maj. (Ret) Anthony Boster *State Personnel Officer*
 Col. Melissa Beauman *U.S. Property and Fiscal Officer (Federal)*
 Col. Kevin Mulcahy *Human Resource Officer (Federal)*
 Col. Thomas Ransom *Inspector General (Federal)*
 Col. Clayton Kuetemeyer *Joint Chief of Staff (Federal)*
 Lt. Col. David Gorman *Staff Judge Advocate (Federal)*
 Lt. Col. Bradford Leighton *Director, Public Affairs (Federal)*
 Rachael Adamczyk *Executive Assistant to TAG*
 Vacant *Legislative Liaison*

Illinois Army National Guard

Maj. Gen. Micheal R. Zerbonia *Assistant Adjutant General-Army*
 Col. Mark Alessia *Chief of Staff*
 Lt. Col. Leonard Williams *Director, Operations*
 Lt. Col. Kevin Little *Director, Logistics*
 Col. Rodney Thacker *Director, Facilities*
 Lt. Col. Jason Celletti *Director, State Aviation*
 Vacant *Director, Information Management*
 Col. Brian Creech *Deputy, U.S. Property and Fiscal Officer*
 Deirdre Jo Meyer *Executive Assistant to the Assistant Adjutant General-Army*
 Kelly Wood *Executive Assistant to the Chief of Staff*

Illinois Air National Guard

Brig. Gen. Peter Nezamis *Assistant Adjutant General-Air*
 Brig. Gen. William Robertson *Chief of Staff-Air*
 Col. Kevin Jacobs *Director of Staff-Air*
 Lara King *Executive Assistant to Assistant Adjutant General-Air*
 Lisa McKinney *Executive Assistant to Director of Staff-Air*

Department of Natural Resources



Colleen Callahan
Director

Springfield: 1 Natural Resources Way, 62702
217-782-6302

As steward of Illinois' natural and cultural resources, the Department of Natural Resources (DNR) conserves, preserves and enhances the state's natural treasures, while meeting the outdoor recreation needs of Illinois' diverse population. The department also manages game and fish populations, and issues licenses, stamps and permits for regulated outdoor activities such as hunting, fishing and boating.

In addition to its main office in Springfield and a branch office in Chicago, DNR also operates regional offices in Bartlett, Benton and Clinton.

Land Management

The Office of Land Management manages and maintains more than 300 state-owned or leased sites (state parks, fish and wildlife areas, forests, marinas, conservation areas and nature preserves), encompassing more than 450,000 acres. Management activities include resource-compatible recreation for millions of visitors, protection and enhancement of the sites' natural resources, and interpretation of the sites' unique heritage and natural features for visitors. Recreation opportunities include boating, camping, fishing, hunting, picnicking, sightseeing, swimming and trail use. The office also manages 56 Illinois State Historic Sites, encompassing more than 2,000 years of Illinois history.

Law Enforcement

The Office of Law Enforcement protects Illinois' natural and recreational resources. Conservation police have full statewide police authority and are trained to the highest standards for law enforcement professionals in Illinois. Officers also serve as liaisons to civic groups, sports groups and shows, and assist other agencies in emergency situations or rescue operations.

The Division of Safety Education conducts training classes through volunteer instructors on the topics of hunting, boating, trapping and snowmobile safety throughout the state.

Mines & Minerals

The Office of Mines and Minerals is comprised of divisions of Abandoned Mined Lands Reclamation, Explosives and Aggregate, Land Reclamation, and Mine Safety and Training. The office regulates mining throughout the state and enforces various acts that govern the industry. It is also charged with ensuring the health and safety of thousands of workers in the mining industry and regulating the possession, use and storage of explosives.

Oil and Gas Resource Management

The Office of Oil and Gas Resource Management is the regulatory authority in Illinois for permitting drilling, operating, and plugging oil and gas production wells. The office implements the Illinois Oil and Gas Act and enforces standards for the construction and operation of related production equipment and facilities.

Resource Conservation

Resource Conservation consists of four divisions, an Operations Unit and a Federal Aid Unit. The Division of Wildlife Resources restores, maintains and enhances wildlife habitats and populations, while providing for the enjoyment and compatible use of those resources. Biologists survey and manage wildlife populations and habitats, developing statewide and site-specific management plans for both public and private lands.

The Division of Natural Heritage locates, preserves, protects and manages land containing elements of Illinois' rich natural heritage. Field biologists work with department sites, volunteers, private landowners, local government and nongovernmental organizations to implement services. It also manages and restores forests, prairies and wetlands; monitors and manages plant and animal populations; and protects, restores and manages endangered species.

The Division of Forest Resources provides forestry programs, services and activities to assist private landowners, other department divisions and various governmental agencies. The division promotes planting, protection and conservation of forests, and is involved in reforestation, woodland management, fire management and forest marketing.

The Division of Fisheries protects, restores and enhances the state's fisheries and other aquatic resources, including Lake Michigan, reservoirs, impoundments and streams.

Water Resources

DNR is the lead state agency for water resources planning, navigation, floodplain management, the National Flood Insurance Program and interstate organizations on water resources. Interagency duties include the state water plan, drought response, flood emergency situation reports and the comprehensive review of Illinois water use laws. The Office of Water Resources regulates construction in the floodways of rivers, lakes and streams, and public bodies of water and the shore waters of Lake Michigan; construction and operation of dams; diversion of water from Lake Michigan; and withdrawal of water from Lake Shelbyville, Carlyle Lake and Rend Lake. The primary capital activity of the office is to reduce urban flood damage.



A 3.2-mile trail system provides visitors with picturesque overviews of a forested canyon at Matthiessen State Park in LaSalle County. Pictured is an area called Giant's Bathub.

Strategic Services

The Office of Strategic Services provides internal support functions, and issues hunting, fishing, boat and snowmobile licenses and permits. It is also responsible for marketing and outreach for the agency through its Division of Education (ENTICE program, educational trunks, posters, trading cards and grants). The office maintains DNR's presence at the Illinois State Fair in Springfield, the Du Quoin State Fair and the Fort Massac Encampment.

Realty & Capital Planning

The Office of Realty and Capital Planning analyzes the state's natural resources and their use and management. The office develops and plans regional and comprehensive outdoor recreation programs and landscape projects; acquires land for public use; and designs and implements public park improvements. It also administers construction programs at department sites, including buildings, campgrounds, day-use facilities, boat access areas and waterfowl habitat impoundments. Grants are provided for open space, bikeways, snowmobile trails, boating facilities and special projects approved by the Legislature. The office also develops the department's annual capital budget request.

Administrative Personnel

Colleen Callahan	<i>Director</i>
Vacant	<i>Chief of Staff</i>
Brad Colantino.....	<i>Chief Fiscal Officer</i>
Jane Ryan	<i>Director, Office of Human Resources</i>
Renee Snow.....	<i>General Counsel</i>
Mike Stevens.....	<i>Legislative Liaison</i>
Bob Appleman.....	<i>Director, Office of Realty & Capital Planning; Deputy State Historic Preservation Officer</i>
Chris Young	<i>Director, Office of Resource Conservation</i>
Loren Wobig.....	<i>Director, Office of Water Resources</i>
Robert Sill	<i>Interim Director, Illinois State Museum</i>

Illinois Department of Public Health



Ngozi O. Ezike, M.D.
Director

Springfield: 535 W. Jefferson St., 62761
217-782-4977

Chicago: 69 W. Washington St., Ste. 3500, 60602
312-814-5278

The Illinois Department of Public Health (IDPH) was created in 1877 to protect, promote and improve the general health of all Illinois citizens. Its more than 200 programs strive to prevent and control disease and injuries, reduce health disparities, eliminate health hazards and regulate health care facilities.

Health Care Regulation

The Office of Health Care Regulation oversees the state licensing, federal certification and complaint investigations of Illinois' health care facilities to ensure that quality-of-care standards have been established and maintained. Facilities subject to review include nursing homes, assisted-living centers, hospitals and ambulatory surgical-treatment centers. The office regulates hospices, health maintenance organizations (HMOs) and home health agencies. A 24-hour hotline allows people to register complaints against health care facilities. The office also oversees the licensing of certified nurse aides and physical therapists in private practice.

Health Promotion

The Office of Health Promotion focuses on enhancing the quality of life for the people of Illinois. Office responsibilities include newborn screenings for more than 40 genetic and metabolic disorders; vision and hearing screenings; medical cannabis patient registration; chronic disease prevention and control, including asthma, cancer, cardiovascular disease and diabetes; healthy lifestyles education such as nutrition, monitoring community water fluoridation, injury and violence prevention, and disability and health; oral-health education and dental sealants for high-risk schoolchildren; tobacco-cessation efforts; and enforcing the landmark Smoke-free Illinois Act.

Health Protection

The Office of Health Protection administers programs to prevent and control infectious diseases, reduce and eliminate exposure to environmental hazards, and ensure a safe food supply. Among its major responsibilities are conducting surveillance and outbreak investigations of approximately 70 infectious diseases requiring reporting to IDPH under Illinois law; reducing the spread of HIV/AIDS and other sexually transmitted diseases; administering programs for the immunization of children and adults against vaccine-preventable diseases; elimination of childhood lead poisoning; and providing clinical and environmental laboratory testing services. Other responsibilities include establishing minimum standards for restaurant inspections; rabies control; influenza surveillance; swimming pool inspections; non-community public water supplies, water well and private sewage system construction; and asbestos inspection, abatement and control. Licensing responsibilities include plumbers; water well contractors; private sewage system installers; lead inspectors and contractors; asbestos inspectors, abatement contractors and workers;

tanning, tattoo and body-piercing establishments; dairy farms and plants; bulk milk hauler samplers and tankers; food-service sanitation managers and instructors; bottled-water plants and sources; public swimming beaches and pools; mobile home parks; campgrounds; youth camps; migrant labor camps; and structural pest-control companies and technicians.

Finance & Administration

The Office of Finance and Administration handles annual budgets, accounting, procurement and other business services. In addition, the office oversees the operation of the agency's headquarters, satellite facilities and state vehicle fleet.

Policy, Planning & Statistics

To create a state health policy that supports effective, accessible and affordable health services, the Office of Policy, Planning and Statistics collects and evaluates information on health needs, disease occurrence and health status of Illinois residents. This information is used to assess the health care environment in terms of services, facilities and workforce, and to identify the need for epidemiological studies, prevention programs and regulatory development. The Center for Rural Health, located within the office, not only assesses the health care needs of rural and underserved communities in Illinois but also administers grant and loan programs to enhance access to health care. The Division of Patient Safety and Quality implements programs, such as the Illinois Hospital Report Card and Consumer Guide to Health Care, to collect and report health care provider data in an effort to improve the quality and value of health care services. The office manages several data-collection systems, including the Adverse Pregnancy Outcome Reporting System, the Illinois State Cancer Registry and the Behavioral Risk Factor Surveillance System. The office also maintains the



A Department of Public Health lab technician tests for the influenza virus. The department operates laboratories, which annually provide about 2 million clinical and environmental test results, in Chicago, Springfield and Carbondale.

state’s vital records on births, deaths, marriages, civil unions, divorces and adoptions. More than 400,000 vital records are registered annually. The office also serves as liaison to the state’s 97 certified local health departments that provide direct health services to the public.

Preparedness & Response

The Office of Preparedness and Response oversees local health department and hospital preparedness planning. Responsibilities include advancing pediatric preparedness, developing emergency operating procedures for state disaster response and recovery activities, and coordinating the Illinois Strategic National Stockpile Program. Other responsibilities include oversight of the state’s emergency medical services systems; designation and monitoring of hospital trauma centers, primary stroke centers, stroke-ready emergency departments, and pediatric emergency and critical-care centers; testing and licensure of paramedics and other emergency medical personnel; and regulation of ambulances, emergency medical services helicopters, fixed-wing aircraft, watercraft and off-road vehicles.

Women’s Health & Family Services

The Office of Women’s Health and Family Services is responsible for the health and well-being of women and girls, infants, children, adolescents and pregnant women. The office provides comprehensive women’s and children’s health services in a variety of programs, including the Illinois Breast and Cervical Cancer Program, WISEWOMAN, School-Based Health Centers, Family Planning, Childhood Asthma, Children with Special Healthcare Needs, Illinois Administrative Regional Perinatal Centers and Carolyn Adams Ticket for the Cure Grant. The office is also responsible for several education, training, professional development and outreach initiatives.

Administrative Personnel

Ngozi O. Ezike, M.D.	<i>Director</i>
Evonda Thomas-Smith	<i>Assistant Director</i>
Justin Dewitt	<i>Chief of Staff</i>
Snigdha Acharya	<i>Chief Counsel</i>
Siobhan Johnson	<i>Deputy Director, Human Resources</i>
Veronica Halloway	<i>Chief, Center for Minority Health Services</i>
Vicki Wilson	<i>Deputy Director, Office of Finance & Administration</i>
Debra Bryars	<i>Deputy Director, Office of Health Care Regulation</i>
Conny Moody	<i>Deputy Director, Office of Health Promotion</i>
Molly Lamb	<i>Deputy Director, Office of Health Protection</i>
Vacant	<i>Deputy Director, Office of Policy, Planning & Statistics</i>
Winfred Rawls	<i>Deputy Director, Office of Preparedness & Response</i>
Shannon Lightner	<i>Deputy Director, Office of Women’s Health & Family Services</i>
Michael McCarten	<i>Chief Information Officer</i>
Melancy Arnold	<i>Communications Manager</i>
Cris Martinez	<i>Communications Manager</i>

Department of Revenue



David Harris
Director

Springfield: 101 W. Jefferson St., 62702
217-785-7570

Chicago: 100 W. Randolph St., Ste. 7-500, 60601
312-814-3190

The Department of Revenue is the tax-collection agency for Illinois government. In addition to its central office in Springfield and a general office in downtown Chicago, the department has district offices throughout the state.

The Department of Revenue administers more than 80 state and local tax laws, including the authorization to collect certain taxes on behalf of local governments. The \$27.7 billion collected by the department accounts for nearly four-fifths of Illinois' General Funds receipts, used for the day-to-day operations of state government, health and social services, and education in Illinois.

The department's tax operations are divided into five primary areas of supervision: Account Processing, Taxpayer Services, Audit and Criminal Investigations, Collections, and Administrative Services. Tax operations generate about \$45 billion for state and local government. The revenue comes from three key sources: 1) Illinois individual and corporate income tax; 2) Retailers' Occupation Tax and Use Tax (sales tax); and 3) excise taxes, including those on liquor, cigarettes, public utilities, hotel occupancy, motor fuel, coin-operated amusement devices, bingo and real estate transfers.

The department processes about 6 million individual income tax returns and 500,000 business income tax returns annually. Roughly two-thirds of those filing individual income tax returns receive refunds.

In addition, the department assists local governments with property tax responsibilities and tax oversight functions, including the administration and supervision of Illinois' \$29.8 billion local property tax system. The department issues county equalization factors to ensure uniform property assessment levels throughout the state and assists local offices with property tax responsibilities.

The Illinois Liquor Control Commission, under the direction of the department, regulates the manufacture, distribution and sale of alcoholic liquors.

Administrative Personnel

David Harris	<i>Director</i>
Jim Nichelson	<i>Chief of Staff</i>
Brian Fliflet	<i>Acting General Counsel</i>
Cory Staley	<i>Chief Financial Officer</i>
Richard Sgro	<i>Legislative Liaison</i>
Sam Salustro	<i>Public Information Officer</i>

State Fire Marshal



Matt Perez
State Fire Marshal

Springfield: 1035 Stevenson Dr., 62703
217-785-0969

The Office of the State Fire Marshal is charged with improving safety by increasing public awareness about fire hazards, public safety codes and fire prevention, while enhancing firefighting and emergency response capabilities for local communities.

The State Fire Marshal's office investigates fires in which a fatality or great loss has occurred, or for which staff assistance has been requested by local fire and law enforcement officials. The office also inspects and certifies industrial and commercial pressure vessels; licenses elevator contractors, mechanics, inspectors and installers; promulgates rules and regulations for gasoline, volatile oils and liquefied petroleum gas safety; administers the Underground Storage Tank Safety Program in cooperation with the Illinois Environmental Protection Agency; administers the state mandate to protect the health, safety and welfare of the people of Illinois through the development of professionally trained firefighters; conducts fire safety inspections; licenses sprinkler contractors, pyrotechnic distributors and operators; regulates the Furniture Fire Safety Act; ensures Homeland Security response through participation with the State Emergency Operations Center; and implements the National Fire Incident Reporting System.

The office provides the fire service and general public with educational resources, as well as technical and engineering expertise for regulated occupancies and installations.

Administrative Personnel

Matt Perez	<i>State Fire Marshal</i>
Alix Armstead	<i>Deputy Director</i>
Matt Taksin	<i>Chief Counsel</i>
Robert Capuani	<i>Elevator Safety</i>
Katherine Nunes	<i>Legislative Liaison</i>
Ronny Wickenhauser	<i>Fiscal Officer</i>
Mike Vogel	<i>Boiler & Pressure Vessel Safety</i>
Dale Simpson	<i>Fire Prevention</i>
Fred Schneller	<i>Petroleum & Chemical Safety</i>
Greg Hay	<i>Fire Service Outreach & Public Education</i>
Jodi Schrage	<i>Human Resources/Special Projects</i>
Mitzi Woodson	<i>Personnel Standards & Education</i>
Cathy Stashak	<i>Technical Services</i>
Terry Ooms	<i>Arson Investigation</i>

Illinois State Police



Brendan F. Kelly
Acting Director

Springfield: 801 S. 7th St., 62703
217-782-7263

The Illinois State Police (ISP) is a multifaceted police agency that specializes in enforcing laws; protecting the public; and providing an array of specialty services to local, state and federal agencies. The most significant responsibility of the State Police is the safety of citizens through law enforcement, patrol, investigations, forensic services, safety education, intelligence and technical assistance.

Operations

The Division of Operations is the principal enforcement division of the State Police, centering on patrol and investigations. Patrol activities are directed through 21 district headquarters where uniformed officers execute myriad highway safety-related functions, including directed patrols, crash investigations, motorist assists, speed checks and alcohol-causation enforcement initiatives. Officers also conduct special patrols for speed limit enforcement in construction zones, safety belt compliance and underage drinking, and they administer life-saving first aid at crash sites. Officers conduct criminal patrols focusing on large quantities of drugs, guns and other illegal activities on the roads in Illinois. Additionally, officers inspect commercial motor vehicles for safety violations, conduct public safety forums, and work within communities to identify and resolve issues that impact the safety and well-being of Illinois residents.

Special agents, in cooperation with federal and local police agencies, investigate such crimes as homicides, sexual assault, fraud and forgery. Personnel also investigate Medicaid fraud and monitor operations on the state's nine riverboats to safeguard the integrity of Illinois' gaming industry.

Homeland security continues to be a significant part of State Police duties. The State-wide Terrorism Intelligence Center provides around-the-clock watch-center coverage for intelligence-related services on behalf of all law enforcement agencies in the state. The Office of Counter Terrorism oversees all homeland security funding and programs for the department. State Weapons of Mass Destruction Teams are prepared to respond to chemical, biological or nuclear attacks anywhere in the state. Personnel are also assigned to the FBI's Joint Terrorism Task Force to investigate terrorist threats and incidents.

Administration

The Division of Administration carries out the diverse administrative and technical functions vital to the successful operation of the department. The division includes the Administrative Support and Information and Technology commands, which provide State Police employees with the tools needed to promote public safety.

The Administrative Support Command offers an array of services throughout the state, including facility management and construction support; procurement support; and collection, maintenance and dissemination of criminal history record information. These functions are delivered through the Logistics, Program Administration, and Identification bureaus.

The Information and Technology Command incorporates advanced technologies and the maintenance of core legacy systems to allow for greater efficiency and information sharing in

order to reduce crime, improve quality of life and ensure officer safety. The command is also responsible for administering the Firearms Owners Identification (FOID) and the Concealed Carry Licensing (CCL) programs. In addition, the command develops, implements and maintains the information applications, systems and infrastructures supporting the core mission of the State Police. These functions are delivered through the Firearms Services Bureau and the Department of Innovation and Technology.

Forensic Services

The Division of Forensic Services includes two commands. Crime Scene Services Command investigators provide crime scene processing services to federal, state, county and local law enforcement agencies. Additional specialized services are offered in bloodstain pattern analysis and forensic artistry.

The Forensic Sciences Command employs approximately 400 forensic scientists, evidence technicians, and forensic managerial and support staff in the system's six operational laboratories and the Training and Applications Laboratory. The operational laboratories provide scientific analysis of evidence for law enforcement agencies throughout Illinois. The Combined Offender DNA Index System compares DNA from evidence with profiles from convicted offenders or other forensic cases. The Integrated Bullet Identification System database can link cartridge cases and bullets from different crime scenes, or to a particular weapon. The Automated Fingerprint Identification System compares unknown fingerprints from crime scenes with those of more than 5 million Illinoisans who have been fingerprinted as a result of an arrest, background check or application process.

Internal Investigation

The Department of Internal Investigation (DII) investigates allegations of criminal conduct committed by state employees. The jurisdiction of DII includes all employees in the Executive Branch with approximately 60 agencies, boards and commissions under the authority of the Governor. DII becomes involved when there is a criminal allegation against a state employee in the course of his or her state employment. DII is also charged with investigating allegations against department employees, which if proven, would constitute a violation of department rules, regulations, directives or orders. While minor infractions are referred back to a work unit, DII only handles the most serious of these violations. DII also protects department employees from false allegations of misconduct, and where it is proven a complainant willfully filed a false report, criminal prosecution is sought.

DII also oversees the Identified Offenders Program (IOP) and the Background Investigations Unit (BIU). The IOP has approximately 1,060 licensed nursing care facilities, which are regulated by the Illinois Department of Public Health (IDPH). There is at least one long-term care facility in each of the state's 102 counties. The IOP was developed due to a provision of the Nursing Home Care Act. The program was designed to improve safety within skilled nursing centers by identifying individuals with a criminal conviction history and then conducting a behavioral risk assessment to determine the potential risk those identified individuals pose to other patients, staff and/or visitors. The IOP conducted 3,080 threat assessments in long-term care facilities in 2018.

DII BIU coordinates, manages and supervises operational activities related to all background investigations, as directed by proper authority, on individuals occupying or being considered for positions in the ISP, non-Illinois state law enforcement agencies and other Illinois criminal justice agencies, and on nongovernmental employees who have regular access to ISP facilities wherein sensitive information is retained. Background investigations vary in scope depending upon the nature of the position and duties to which the subject will be assigned. Some may require an in-depth, extensive investigation into all aspects of the subject's adult life. In 2018, BIU completed 899 total background investigations.

Illinois State Police Academy

The Division of the Illinois State Police (ISP) Academy consists of the ISP Academy, Statewide Recruitment Unit and Quartermaster Section. The academy prepares new officers for a career in law enforcement through innovative, quality training and educational practices. The academy offers a multitude of continuing education and training programs for ISP employees, as well as other state, local and federal agencies. The academy provides training to cadets; in-service education to troopers; and a basic law enforcement curriculum to state, county and municipal agencies.

The ISP Recruitment Unit is committed to excellence and dedicated to creating viable ways of achieving a diverse department that adequately mirrors the population it serves. The unit abides by employment practices that ensure diversity in recruitment and hiring. It strives to support ISP's goal of providing the highest level of law enforcement through a well-trained, diverse workforce capable of promoting public safety and improving the quality of life in Illinois.

The ISP Quartermaster Section provides property acquisition, storage and distribution, and it issues departmental equipment and supplies.

Statewide 9-1-1 Administrator

In July 2015, the state Legislature established the Office of the Statewide 9-1-1 Administrator within the Illinois State Police. The division encompasses the Statewide 9-1-1 Bureau, the Communications Services Bureau and the Fleet Services Bureau. The Office of the Statewide 9-1-1 Administrator is responsible for developing, implementing and overseeing a uniform Statewide 9-1-1 System for all areas of the state outside of municipalities that have a population of more than 500,000. The administrator is responsible for not only developing a general overview or plan to ensure 9-1-1 systems are consolidated but also implementing a Statewide Next Generation 9-1-1 Network.

The division maintains oversight authority of 9-1-1 systems and provides administrative support to the Statewide 9-1-1 Advisory Board; provides technical review of all consolidation, modification and waiver applications; and disburses 9-1-1 surcharge monies to local 9-1-1 systems. The division is also dedicated to providing reliable routine and emergency communication capabilities for state law enforcement agencies and to federal, county and municipal agency partners through the use of shared resources and interoperability protocols. The Illinois State Police Emergency Radio Network (ISPERN) provides wide-area radio dissemination of criminal or traffic offense information to multiple law enforcement agency mobile units, allowing for coordinated operations between these agencies. Fleet procurement, maintenance and internal traffic crash review functions are also completed within the division.

Administrative Personnel

Brendan F. Kelly	<i>Acting Director</i>
Matthew Davis	<i>First Deputy Director</i>
Felix Canizares	<i>Chief of Staff</i>
Matthew Rentschler	<i>Chief Legal Counsel</i>
John C. Thompson	<i>Chief, Governmental Affairs; Legislative Liaison</i>
Joseph Hutchins	<i>Chief Public Information Officer</i>
Michael Yokley	<i>Chief Budget Officer</i>
Mark Peyton	<i>Colonel, Division of Operations</i>
Isaiah Vega	<i>Colonel, Division of Administration</i>
Sean Cormier	<i>Colonel, Division of Forensic Services</i>
Jamal A. Simington	<i>Colonel, Division of Internal Investigation</i>
Timothy Tyler	<i>Colonel, Illinois State Police Academy Division</i>
Kelly Walter	<i>Colonel, Office of the Statewide 9-1-1 Administrator Division</i>

Department of Transportation



Omer Osman
Acting Secretary

Springfield: 2300 S. Dirksen Pkwy., 62764
217-782-7820; 866-273-3681 (TTY)

Chicago: 69 W. Washington St., Ste. 2100, 60602
312-793-2242; 866-273-3681 (TTY)

The Illinois Department of Transportation is committed to maintaining and growing one of the greatest multimodal transportation systems in the nation, which includes the second-largest public transportation system, the second-largest rail system, the third-largest interstate system, the fourth-largest highway system and one of the busiest airports in the world.

Beyond construction and maintenance projects, IDOT proactively protects and preserves the environment and improves quality of life for Illinois residents. All transportation projects involving the use of state and federal funds are required to follow formal procedures designed to protect natural and social environments, which encompass wetlands, plants, animals, air and water quality, archaeological and historic sites, agriculture and communities.

Highway System

Illinois is at the heart of the country's interstate highway system. This vast system comprises multiple travel and freight corridors traversing the state that are critical to the nation's economy. Illinois ranks third in the country with 2,185 interstate miles, including tollways, 15,969 state highway miles and 7,847 state bridges. Illinois is also home to seven of the 150 nationally designated scenic byways.

Airport System

The state's central location makes Illinois a hub for air travel. Illinois is home to 107 public and private airports and more than 750 aviation facilities, including heliports, balloon, glider and ultra-light landing facilities, and grass landing strips. Chicago's O'Hare International Airport consistently ranks among the top 10 in North America and in the top 25 in the world for annual air cargo. Goods that move through O'Hare can reach more than 200 cities nonstop around the world.

Rail System

Illinois is also at the center of the nation's rail network, extending to the West and East coasts, the Gulf of Mexico, Canada and Mexico. Chicago is the largest U.S. rail gateway, with another major rail center in East St. Louis. More than 1,300 freight, passenger and commuter trains pass through the Chicago region every day. In 2016, Illinois ranked first among states for the number of carloads per year at more than 12.1 million. Illinois boasts four intercity passenger rail corridors that make connections to 30 Amtrak stations across the state.

Transit System

Across the state, public transit operators and providers help millions of people reach their destinations. All but one of the state's 102 counties offer some type of transit service to their communities. The Chicago Transit Authority (CTA) operates the second-largest public transportation system in the nation, covering Chicago and 35 nearby suburbs. The six-county

Chicago region is also served by Metra, the commuter rail agency in northeastern Illinois, and Pace suburban bus.

Bicycle and Pedestrian

Illinois has hundreds of miles of dedicated bicycle trails. Cycling opportunities are possible on more than 100,000 miles of locally operated and maintained roadways with low traffic volumes and lower motor vehicle speeds. Pedestrians also enjoy many of the trails and paths Illinois offers. IDOT considers all users, including bicyclists and pedestrians, when improving or building new roads.

Planning & Programming

The Office of Planning and Programming develops plans and programs aimed at improving the state's transportation system. Core functions include overseeing and coordinating the state's planning efforts; developing the annual multiyear and multimodal programs; monitoring the physical condition of the transportation system; evaluating the costs and benefits of new infrastructure investments; and providing data, mapping and research to support these and other projects across the department. The office consists of six bureaus: Planning, Programming, Innovative Project Delivery, Data Collection and Mapping, Research, and Local Roads and Streets.

Highways Project Implementation

The Office of Highways Project Implementation ensures that highway and bridge improvement projects are constructed and operated in a cost-effective and timely manner and that funding to local agencies is properly administered. The office consists of seven bureaus and the highway regional offices, comprised of five regions that include nine district offices. Bureaus include Operations, Construction, Materials, Design and Environment, Land Acquisition, Bridges and Structures, and Safety Programs and Engineering.



The Interstate 55-Lake Shore Drive interchange earned the grand prize in the 2018 America's Transportation Awards, the top honor for state departments of transportation.

Intermodal Project Implementation

The Office of Intermodal Project Implementation coordinates activities for transit, rail and aeronautics, including safe, efficient, affordable, reliable and coordinated transportation of people and goods through rail, mass transit and related modes of transportation. The office is responsible for promoting mass transportation systems and services in the state by developing and recommending policies and programs; developing, implementing and administering operating, capital and technical program projects; and participating in local and statewide planning and programming activities. The office also conducts technical studies and engineering reviews.

Business & Workforce Diversity

The Office of Business and Workforce Diversity is responsible for overseeing the implementation of directives, policies and strategies for the department's business diversity efforts. The office promotes a climate of compliance with prevailing civil rights laws and minimizes departmental exposure to forfeiture of federal funds, litigation or administrative intervention. The Bureau of Small Business Enterprises and Bureau of Civil Rights are housed in this office.

Communications

The Office of Communications manages communications and outreach efforts between IDOT and its stakeholders, including the public, elected officials, industry partners, fellow government agencies and civic/non-profit partners. The office's primary objectives are to assist in the coverage of agency activities, increase the agency's sensitivity to the public, interpret public opinion so that agency programs and regulations will be realistic and acceptable, and mobilize support for the agency and its programs.

Administrative Personnel

Omer Osman.....	<i>Acting Secretary</i>
Vacant.....	<i>Assistant Secretary</i>
Matt Magalis.....	<i>Chief of Staff</i>
Vacant.....	<i>Chief Operating Officer</i>
Doug House.....	<i>Deputy Secretary for Communications & Legislative Affairs</i>
Vacant.....	<i>Office of Planning & Programming</i>
Vacant.....	<i>Deputy Secretary for Project Implementation</i>
Paul Loete.....	<i>Office of Highways Project Implementation</i>
Vacant.....	<i>Office of Intermodal Project Implementation</i>
Matt McAnarney.....	<i>Deputy Chief of Staff</i>
Guy Tridgell.....	<i>Office of Communications</i>
Nicola Cortez-Hun.....	<i>Office of Legislative Affairs</i>
Vacant.....	<i>Office of Finance & Administration</i>
Pamela Simon.....	<i>Office of Business & Workforce Diversity</i>
Phil Kaufmann.....	<i>Office of Chief Counsel</i>
Stephen Kirk.....	<i>Office of Internal Audit</i>

Illinois Department of Veterans' Affairs



Linda Chapa LaVia
Acting Director

Springfield: 833 S. Spring St., 62794
217-782-6641

Chicago: 69 W. Washington, Ste. 1620, 60602
312-814-2460; 800-437-9824

The mission of the Illinois Department of Veterans' Affairs (IDVA) is to empower veterans and their families to thrive. The department is composed of the central office in Springfield; the Chicago administrative office; the Veterans' Services Division; the State Approving Agency; and Illinois Veterans' Homes at Quincy, Manteno, LaSalle and Anna.

Programs & Functions

Through the central office, the department serves as liaison to the U.S. Department of Veterans' Affairs and other federal and state agencies that provide programs for the estimated 650,000 veterans in Illinois, including educational institutions, county officials, funeral directors, employment service personnel and nonprofit organizations.

The central office also oversees several unique veterans' initiatives. The Veterans Cash Grant Program provides revenue through Illinois lottery tickets, and supports grants to organizations serving veterans in the areas of health insurance, long-term care, disability benefits, housing assistance and post-traumatic stress disorder. The Illinois Warrior Assistance Program provides counseling and screenings for post-traumatic stress disorder and traumatic brain injury for veterans transitioning back to civilian life after military service. The Illinois Joining Forces Program, a public-private network of veteran's organizations, works together to meet gaps in services and to create a "no-wrong-door" system of veterans support.

The State Approving Agency certifies and monitors the compliance of institutions of higher education that receive GI Bill funding for student veterans. The Illinois Troops to Teachers Program provides counseling and referrals to veterans interested in teaching as a second career.

Direct Services to Veterans

Through the Veterans' Services Division, staffed by more than 70 veteran service officers in more than 80 offices statewide, the department assists Illinois veterans, their dependents and survivors in applying for federal, state and local entitlements. Information and assistance on resources and benefits are available, including educational benefits, pension and compensation awards, health and hospital services, financial assistance programs, insurance, employment and other programs of interest.

The department administers numerous state awards and grants to assist veterans. These services include grants for specially adapted housing; awards and scholarships for primary, secondary and post-secondary education at many state schools, colleges and universities for veterans' dependents; bonus payments for wartime service for Illinois veterans or their families; free hunting and fishing licenses for disabled veterans; free camping permits for certain disabled veterans; and funding for setting a government headstone or marker for a deceased veteran. The department also maintains an honor roll of veterans buried in Illinois.

Illinois Veterans' Homes

The department operates four skilled nursing homes for veterans and their qualified spouses throughout the state. Construction of a fifth Veteran Home in Chicago is scheduled

to be completed in December 2019. Certified by the U.S. Department of Veterans' Affairs and licensed by the Illinois Department of Public Health, the homes are supported with state and federal funds and resident contributions.

The Illinois Veterans' Home at Quincy is home to nearly 400 veterans and consists of 52 buildings on 210 acres. It offers barber and beauty shops, a library, social services, physical and occupational therapy, recreational activities, a post office, a bank and a coffee shop.

The Illinois Veterans' Home at Manteno sits on 122 acres and includes five nursing care structures housing up to 340 veterans, as well as two ancillary buildings with dietary, therapy, radiology, pharmacy, social, commissary and banking services. Also, on the Manteno campus, the Prince Home for Homeless and Disabled Veterans provides housing, advocacy, and therapeutic and supportive services for up to 15 homeless and/or disabled veterans at a time.

The Illinois Veterans' Home at LaSalle sits on 4.6 acres and includes a 200-bed nursing facility that provides veterans a full spectrum of nursing care services, including social services, and physical, recreational and occupational therapy.

The Illinois Veterans' Home at Anna consists of 50 nursing care beds and 12 domiciliary beds. The single-story facility offers skilled nursing care and apartment living, dietary, occupational and physical therapy, social services and recreational activities.

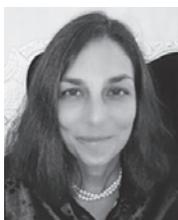
The Illinois Veterans' Home at Chicago consists of 200 nursing care beds. The building is five floors with common spaces, administrative offices and four secure units with roof-top outdoor garden spaces. The facility offers skilled nursing care, dietary, occupational and physical therapy, social services and recreational activities.

Administrative Personnel

Linda Chapa LaVia	<i>Acting Director</i>
Russell Litko	<i>Acting Assistant Director</i>
Ginny Narsete.....	<i>Chief of Staff</i>
Gwen Diehl.....	<i>Veterans' Homes Coordinator</i>
Elisabeth Pennix.....	<i>General Counsel</i>
Leasa Ewing	<i>Interim Chief Fiscal Officer</i>
Mark Sherbeyn	<i>Human Resources Manager</i>
Kevin Parker	<i>Interim Chief Information Officer</i>
Lisa Tisdale.....	<i>Labor Relations</i>
Rusti Cummings	<i>Chief Internal Auditor</i>
Crystal Womack.....	<i>Assistant to the Director</i>
Dave MacDonna.....	<i>Public Information Officer</i>
Nicole Mandeville	<i>Senior Program Manager</i>
Dan Wellman	<i>Administrator, Veterans Education & Training Section</i>
Mark Patterson	<i>Manager, Operations & Programs; Interim Legislative Liaison</i>
Connie Watson	<i>Manager, Grants Division</i>
Anthony Vaughn.....	<i>Manager, Field Services</i>
Jeff Willis.....	<i>Supervisor, Northern Field Division</i>
Curtis Davis	<i>Supervisor, Central Field Division</i>
Robert Ferrera.....	<i>Supervisor, Southern Field Division</i>
Joseph Petrosky	<i>Manager, Appeals Division</i>
Len Winnicki	<i>Senior Home Administrator</i>
Angela Simmons	<i>Administrator, Anna Veterans' Home</i>
Angela Mehlbrech	<i>Administrator, LaSalle Veterans' Home</i>
Tanya Huston	<i>Administrator, Manteno Veterans' Home; Program Director, Prince Home - Disabled & Homeless Program</i>
Troy Culbertson	<i>Administrator, Quincy Veterans' Home</i>

State Boards & Commissions

Capital Development Board



Eileen Rhodes
Chair

Springfield: Stratton Bldg., 3rd Fl., 62706
217-782-2865

Chicago: 100 W. Randolph St., Ste. 14-600, 60601
312-814-6000

The Capital Development Board (CDB) is the construction management agency for Illinois government, overseeing the construction of new state facilities as well as renovation projects at 8,775 state-owned buildings. CDB is also responsible for the removal of hazardous materials from state-owned facilities, the replacement of leaking underground storage tanks on state property, and the remodeling of state buildings to meet accessibility standards. In addition, CDB works with the State Board of Education to administer grants for school construction and renovation to local school districts. It also administers grants to construct early childhood and community health care centers.

The agency is guided by a seven-member, bipartisan board that deliberates policy and direction and approves design professionals. The executive director is selected by the board to manage the agency and its employees.



Amy Romano
Acting Executive
Director

Board Members: Eileen Rhodes, *chair*; Amy Romano, *acting executive director*; Pamela McDonough, Martesha Brown, David Arenas and Glyn M. Ramage (two vacancies).

Illinois Commerce Commission



Carrie Zalewski
Chair

Springfield: 527 E. Capitol Ave., 62701
217-785-7456

Chicago: 160 N. LaSalle St., 60601
312-814-2850

The Illinois Commerce Commission's (ICC) mission is to balance the interests of consumers and utilities to ensure adequate, efficient, reliable, safe and least-cost public utility services. The commission contributes to the development of state and national policies on renewable and energy efficiency standards, smart grid electricity transmission, and delivery and technological changes in regulated utilities.

ICC staff analyzes and evaluates rate proposals; conducts hearings; inspects rail, electricity and natural gas infrastructure; responds to consumer complaints; monitors intrastate motor carriers for safety, fitness and insurance; and promotes competition among utilities and electric, natural gas and telecommunication service providers.

The bipartisan commission consists of five commissioners appointed by the Governor to five-year terms. The Governor designates a chair, and the commission employs an executive director who manages the agency's staff.

Members: Carrie Zalewski, *chair*; D. Ethan Kimbrel, Sadzi Martha Oliva, Brien J. Sheahan, *commissioners*; and Maria S. Bocanegra, *acting commissioner*.

State Board of Elections



Steven S. Sandvoss
Executive Director

Springfield: 2329 S. MacArthur Blvd., 62704
217-782-4141

Chicago: 100 W. Randolph St., Ste. 14-100, 60601
312-814-6440

The State Board of Elections administers registration and election laws throughout the state. Duties include receiving nominating papers and certificates of nomination and determining the validity of petitions and the order in which names appear on ballots. The board certifies to each county clerk the names of all candidates who have filed petitions to appear on ballots. Returns from both primary and general elections are filed with the board, and a canvass is conducted before results are certified.

The board also administers the Campaign Financing Act, which covers the public's right to know certain financial information about individuals and groups involved in political campaigns.

Board Members: William J. Cadigan, *chair*; John R. Keith, *vice chair*; Steven S. Sandvoss, *executive director*; Andrew K. Carruthers, Ian K. Linnabary, William M. McGuffage, Katherine S. O'Brien, Charles W. Scholz and Casandra B. Watson.

Workers' Compensation Commission



Michael J. Brennan
Chair

Springfield: 4500 S. Sixth St., Frontage Rd., 62703
217-785-7087

Chicago: 100 W. Randolph St., Ste. 8-200, 60601
312-814-7268
866-352-3033 (toll-free); 312-814-2959 (TDD)

The Workers' Compensation Commission acts as the administrative court for workers' compensation cases. The commission resolves disputes between injured workers and their employers regarding accidents, causal connection, extent of disabilities, medical expenses and other issues. Commission arbitrators conduct hearings at numerous sites throughout the state. Arbitration decisions may be appealed to a panel of three commissioners. Cases may then be appealed to the Circuit Court, Illinois Appellate Court and Illinois Supreme Court (with limited exception).

The 10 members of the commission are appointed to four-year terms by the Governor, with the advice and consent of the Senate. No more than six members may belong to the same political party. The chair serves as the commission's chief executive officer.



Ronald A. Rascia
General Counsel
and Secretary

Members: Michael J. Brennan, *chair*; Ronald A. Rascia, *General Counsel and Secretary*; Carolyn Parks, *executive director*; L. Elizabeth Coppoletti, Barbara Flores, Stephen Mathis, Douglas McCarthy, Marc Parker, Maria Portela, Deborah Simpson and Thomas J. Tyrrell, *commissioners* (one vacancy).